

Mildura Rural City Council Libraries Conditions of Use

We are committed to providing a welcoming, inclusive and safe environment for all.

Please follow these Conditions of Use during your visit:

Use of Facilities and Equipment

- Handle library items, resources and technology with care.
- Food and drink are permitted in moderation — drinks must be in covered containers.
- Do not charge e-scooters or e-bikes indoors.
- When photocopying, ensure you comply with copyright laws.
- Follow our **Technology Conditions of Use** on library computers and Wi-Fi. Login activity may be monitored and provided to authorities if necessary.

Respect for People and Space

- Treat others with courtesy and respect. Follow staff directions at all times. Verbal or physical abuse, offensive language, aggression or intimidation will not be tolerated and may result in removal, exclusion, or police referral.
- Respect the safety, property, and comfort of other users.
- This is a shared space — please be mindful of noise, including phone calls and online meetings.
- Report any concerns about others' behaviour to staff. Do not confront others directly.

Children and Safety

- Actively supervise children in your care, at all times.
- If you believe a child is being harmed or is at risk, report it to staff immediately. If the child is in immediate danger, call 000 (Victoria Police).
- Surveillance cameras are in use in public areas for everyone's safety.

Personal Conduct and Responsibility

- You are responsible for your personal belongings — keep valuables with you at all times.
- Alcohol, drugs, smoking and vaping are not allowed in the library.
- Animals are only permitted if they are guide or assistance animals.
- Leave the premises at closing time, during emergencies, or when directed by staff.
- Distributing flyers, selling or soliciting is not allowed without prior permission.

Photography and Filming

- Photography, filming or livestreaming is not permitted without prior approval from the Manager Libraries & Knowledge Hubs.

Library Policies and Conditions of Use

- Visit our website to view all Library policies and Conditions of Use.

