



Cremated Remains (Ashes) Interment Policy

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1. The purpose of this policy is.

To ensure that Cremated Remains ('Ashes') at the Mildura Cemeteries Trust ('the Trust') cemeteries are interred consistently and respectfully, with family members understanding their options and the Trust requirements.

2. Policy statement

The Trust is committed to ensuring all families are treated equally and consistently, ensuring community expectations and legislative requirements are met.

3. Principles

All Ashes are interred at cemeteries managed by Mildura Cemeteries Trust into perpetuity. Ashes can only be interred with the approval of the Trust.

An '*Application to Inter Cremated Human Remains (Form B)*' must be accompanied by the relevant Trust fee along with a copy of the Death Certificate, Certificate of Cremation or Coroners release to confirm booking.

The written permission of the holder of the Right of Interment is required before the interment of ashes can be approved.

Dimensions of ashes receptacle must be provided to the Trust with the application. The applicant must also document if any additional items are intended to be interred with the ashes. This will require written approval by the Trust and will be approved on a case-by-case basis.

Under the Cemeteries Act, pets are not permitted to be interred in any Victorian public cemeteries. This includes bodily or cremated remains.

There is currently no capacity for the scattering of Ashes at either Murray Pines or Nichols Point cemeteries.

Receipt of Ashes

Ashes may be received from the Crematorium or Funeral Director, a family member, via Australia Post or Courier

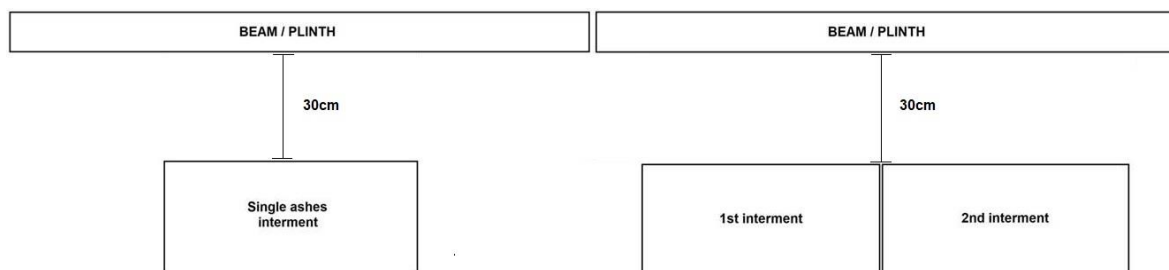
Receipt of Ashes form (stating the given name(s) and surname of the Ashes per the label on the receptacle) will be signed by Cemetery staff upon receipt of Ashes. A copy of the signed form will be provided to the deliverer, irrespective of the transport method. The Trust will not assume any liability for the receipt not being provided to the originating sender.

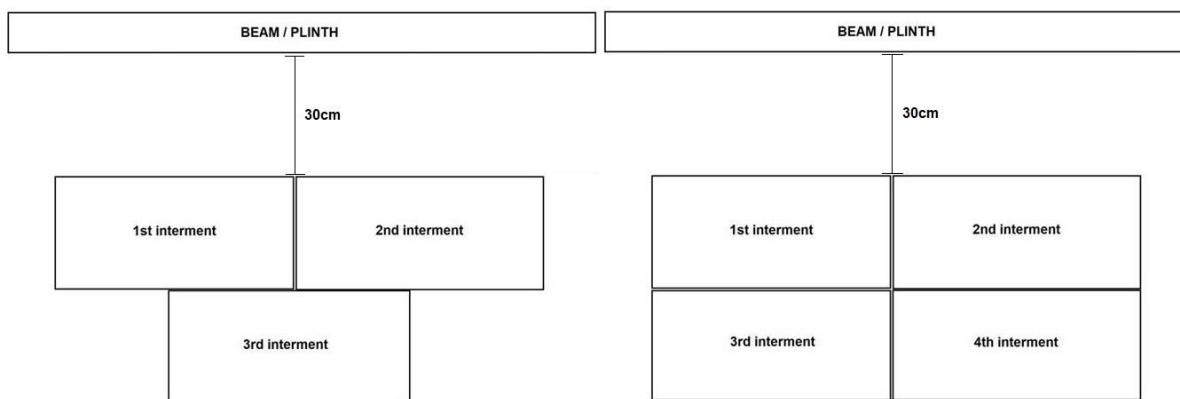
This receipt from the Trust as per Trust records will be the only confirmation that Ashes have been received by the Cemetery. Any alleged non-delivery of Ashes will be solely the responsibility of the sender to investigate and find.

Interment of Ashes

The Trust offer different options for the interment of Ashes.

- Memorial Tree plots around the base of individual trees which are only able to accommodate a single Ashes interment. Each tree holds between 4 and 8 Ashes-specific plots. No discount will apply for the purchase of all plots around a tree.
- Memorial Gardens which accommodate single Ashes interment and have the option to purchase a suitable plant from the Trust. No discount will apply for the purchase of all plots within an individual garden.
- Granite Ashes wall options are available at both cemeteries.
- Hexagonal Wall ashes plots are available at Murray Pines Cemetery
- Existing family graves which can accommodate up to 4 sets of Ashes, as per the below diagrams. Additional ashes interments may be allowed at some places of interment. This will require a written request to the Trust and will be approved on a case-by-case basis





- The first set of Ashes shall be located at the base of the beam or memorial on the left side in a parallel direction to the beam – or as otherwise agreed, documented, and signed by the holder of Right of Interment and Trust representative.
- The depth of the Ashes for an earth interment shall be 400mm to top of lid from ground level, unless otherwise agreed (on a case-by-case basis) and documented in the Trust’s records.
- Under certain conditions, it may be possible to inter ashes in a Mausoleum crypt. This will require a written request to the Trust and will be approved on a case-by-case basis.

Disinterment of Ashes

Any request to remove cremated remains must be accompanied by an ‘*Application for disinterment of Cremated Human Remains*’ along with the relevant fee. It will require written consent from all right of interment holders and the Trust reserves the right to request additional information and documentation, including statutory declarations if required.

It may not be possible to recover ashes that have previously been interred. Applications will need to be reviewed and site assessed by a Trust representative before request is approved.

Ashes that have been interred within/ at the same time as a full interment cannot be recovered.

Memorialisation

Any person wishing to establish or alter a monument or plaque must apply to the Trust in writing with the *Application to establish or alter a memorial or monument.*

The holder of the right of interment is responsible for maintaining any memorial that has been established at the place of ashes or memorial only interments in a safe and proper condition.

Any memorialisation must not exceed the boundaries of the place of interment or impede in any way on neighbouring plots.

Any items that may be considered offensive, derogatory or not in keeping with the cemetery aesthetics are not permitted and may be removed by Mildura Cemeteries Trust at its discretion.

A Trust representative will endeavor to contact the holder of the Right of Interment to advise of removal and will hold any (intact) items removed for a period of 18 months for retrieval. If not collected within that timeframe, the item(s) will be disposed of as per the MCT Confiscated Item process.

Please refer to the MCT Monument policy for all guidelines and recommendations

The MCT Floral and Ornamental tribute policy applies to all burial and memorial plots (including ashes).

4. Legislation and other references

4.1 Legislation

For further information related to this policy see:

- Cemeteries and Crematoria Act 20023
- Cemeteries and Crematoria Regulations 2015

4.2 Documents

This policy is implemented in conjunction with the following documents.

- MCT Monument policy
- MCT Floral and Ornamental Tribute policy
- MCT Mausoleum policy
- MCT Memorial seat policy

- Application to inter Cremated Human Remains
- Application to disinter Cremated Human Remains
- Application to establish or alter a memorial or monument.
- MCT Confiscated items process.