



Floods

State Emergency Service



Easy English





Hard words

This book has some hard words.

The first time we write a hard word

- the word is in **blue**
- we write what the hard word means.

You can get help with this book



You can get someone to help you

- read this book • know what

this book is about



- find more information.

About this book



This book is by the State Emergency Service.

We are also called the SES.



This book tells you how to stay safe when there is a flood.

You might see the flood warning



Vic Emergency website



Vic Emergency App



TV



Facebook



Newspapers

5 steps to prepare for a flood



1 Find out if floods are common in the area you

- work
- live
- plan to visit.



2 Know where the safe areas are, and how to get there safely.



3 Keep a list of Family phone numbers



4 Make an emergency kit including

- a. battery powered radio
- b. torch
- c. spare batteries.





5 Check your home **insurance** is up to date and covers you for a flood.

Home insurance means you

- put small amounts of money away over time
- use the money you saved at a later time if there is an emergency.

For example, money to fix your window after a storm.



What should you do if you see an emergency warning?

If you see a flood emergency warning

- follow your [Home Emergency Plan](#)

PLAN	
1	_____
2	_____
3	_____
4	_____



- find your emergency kit



- check on your neighbours.

Home Emergency Plan says what your family will do if there is a flood.

Prepare your home

To prepare your home, you can

- put electrical items on tables and benches



- put important items on tables and benches

- tie things down so they **cannot** float.

For example, plastic furniture or a BBQ.



- block toilets and drains with sandbags to stop sewage backflow.



Check the news for information, updates and tips to stay safe.

What should you do if there is a flood?

If there is a flood you should



- **never** drive, ride or walk in floodwater.



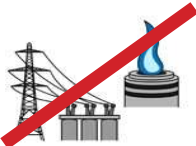
- contact your neighbours



- check the news



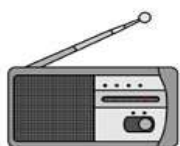
- be ready to **evacuate**.



Evacuate means **leave** your house until it is safe to be at home again. Turn off gas and power.



Roads can close when the flood gets worse.

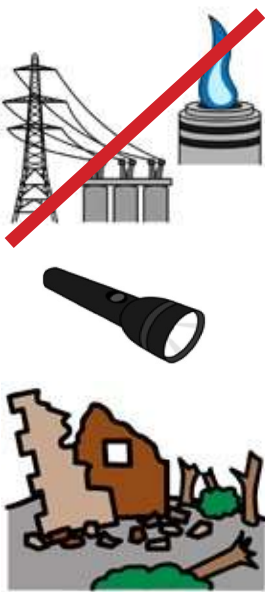


Always listen to emergency services for help to stay safe in a flood.

What should you do when you get home after a flood?

When you get home after a flood there are things you must do to be safe.

When you get home from a flood



- **Do not use** electricity and gas **off** before you go inside the house
- use a torch to look through the inside of your house
- look for damage to the windows, walls and roof

When you get home after a flood there are things you should **not** do. For example,



- **Do not let** children play in or near floodwater



- **Do not use** gas or **electrical appliances** until they are checked for safety.

Electrical appliances are things you use in your home that plug into power such as



- kettle



- iron



- hair dryer.

Emergency kit checklist



You can save time in an emergency if you already have an emergency kit packed.

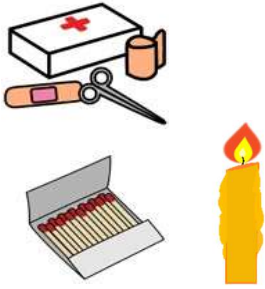
Check your emergency kit includes



- battery powered radio with spare batteries



- battery powered torch with spare batteries



- first aid kit
- candles and waterproof matches



- important papers with contact numbers
- a copy of your Home Emergency Plans



- waterproof bag for important items.



When you are ready to leave your house, add

- phone and charger
- medications
- clothing and strong shoes
- special things your family might need
- toiletries such as soap and a toothbrush



- **prescriptions**
- **non perishable food** and drinking water.

Prescriptions are notes from the doctor that let you get medicine.

Non perishable food means food that will **not** go off.



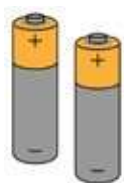
If you have pets don't forget their leads, food and bowls.

Tips

- keep a list of emergency contacts nearby



- keep your emergency kit in a waterproof box



- make sure everything in the kit is up to date.
For example, check batteries do **not** expire.



Do you need a doctor?

- If you or your family are sick you can call your normal doctor.
- If you are Deaf or find it hard to hear or talk you can contact the National Relay Service.



Make sure other people are safe

You might call or visit help in a flood.



- family



- neighbours.



- older people



- babies



- People who are sick or need help to move around



More information



For more information about floods near you go to our



emergency website. emergency.vic.gov.au/respond/



In a serious emergency

Call **000**



More help in an emergency

Call **132 500**



Websites www.ses.vic.gov.au

