



## **Cremated Remains (Ashes) Interment Policy**

### **1. Policy purpose**

To ensure that Cremated Remains ('Ashes') at the Mildura Cemetery Trust ('the Trust') are interred consistently, with family members understanding options and Cemetery Trust requirements.

### **2. Policy statement**

The Trust is committed to ensuring all families are treated equally and consistently, ensuring community expectations are met.

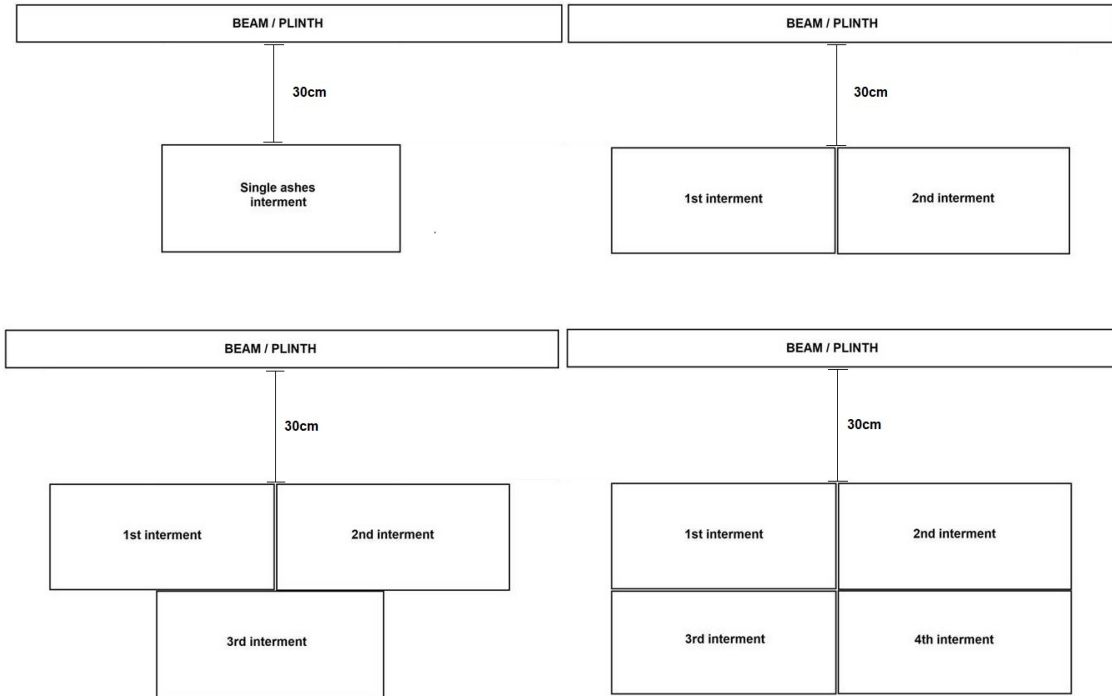
### **3. Receipt of Ashes by the Trust**

- Receipt of Ashes may be from the Crematorium or Funeral Director, a family member, via Australia Post or Courier.
- A Receipt of Ashes form (stating the given name(s) and surname of the Ashes per the label on the receptacle) will be signed by the Cemetery upon receiving the Ashes and a copy of either the Death or Cremation Certificate. A copy of the signed form will be provided to the deliverer where in person, irrespective of the transport method.
- The Trust cannot and will not assume any liability for the above Receipt not being provided to the originating sender.
- The above Receipt from the Trust as per Trust records will be the only confirmation that Ashes have been received by the Cemetery.
- Any alleged non-delivery of Ashes will be solely the responsibility of the sender to investigate and locate.

### **4. When placed in a grave**

- Ashes may only be interred with the approval of the Trust. Legislation stipulates that penalties apply for unauthorised Ashes interments.
- Our Trust's Ashes-specific plots are only able to accommodate a single Ashes interment. Our graves however, may accommodate up to 4 sets of Ashes, as well as 3 full interments.
- The depth of the Ashes for an earth interment shall be 45cm from ground level, unless otherwise agreed (on a case-by-case basis) and documented in the Trust's records.

- In graves (non-Ashes-specific, earth-interment plots), the first set of Ashes shall be located 30cm out from the beam or base of memorial in the parallel direction to the beam – or as otherwise agreed, documented and signed by the Right of Interment holder and the Trust’s representative.
- Each set of Ashes thereafter shall be placed as per the below diagram, at a depth of 45cm from ground level:



- Each Ashes memorial tree harbours 8 Ashes-specific plots. No discount to plots apply for the purchase of all 8 plots around a tree.  
Example of plot layout for tree sites:



Each letter denotes a plot, number denotes tree reference.

- It will not be possible to disinter ashes from the base of memorial trees due to growth of the tree and roots over time, which could encapsulate the Ashes Receptacle within the tree and root system.
- Memorials may only be installed with the approval of the Trust. The Trust has the authority to remove any unauthorised memorials. Ashes memorials must meet Australian Standard AS 4204 – 1994,
- For Ashes memorial tree plots, a memorial must not exceed the dimensions of a 260mmH x 260mmD x 200mmW sloper. The exception to this is in the circumstance of a memorial to cover 2 side-by-side Ashes memorial tree plots. In this instance, the memorial must not exceed the dimensions of a 260mmH x 260mmD x 500mmW sloper.

- Granite Wall Ashes plots may accommodate a 190mmH x 190mmW x 5mmD bronze plaque. Hexagonal Wall Ashes plots are able to accommodate a 100mmH x 135mmW x 5mmD bronze plaque. Plaques must be installed by a representative of the Trust. No other items may be affixed to Wall plots without written permission of the Trust.
- The Trust's Floral and Ornamental Tribute Policy applies to all plots and surrounds.

<b>Approval Date:</b>	<b>Date for Review:</b>
April 2020	April 2022