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# Glossary of Terms

#### Access/Accessibility

Is about ensuring that information, spaces, services and programs reach everyone and are responsive to everyone's needs (Everybody Matters: Inclusion and Equity Statement, 2021).

#### **CHWP**

This document, the Community Health and Wellbeing Plan.

#### **Cultural Safety**

Cultural Safety is being acceptable to difference, having the ability to analyse power imbalances, institutional discrimination, colonisation and relationships with settlers. Cultural safety is about providing quality health care that fits with the familiar cultural values and norms of the person accessing the service, that may differ from your own and/or the dominant culture (Victorian Aboriginal Community Controlled Health Organisation, 2014).

#### Diversity

Is about respecting and valuing what is unique about each of us including our backgrounds, personality, life experiences, beliefs, ethnicity, gender, age, race, religion, disability, sexual orientation, communication style, career path, life experience, educational background, geographic location, income level, marital status, parental status and other variables that influence personal perspectives.

#### Equity

Means that available information, spaces, services and programs should deliver outcomes that are equal for all. This requires that services are able to consider and respond to the intersecting forms of disadvantage and discrimination to truly cater to all diverse needs (Everybody Matters: Inclusion and Equity Statement, 2021).

#### Family Violence

Family violence is defined in the Family Violence Protection Act 2008 as any behaviour by a person towards a family member where that behaviour is physically or sexually abusive; emotionally or psychologically abusive; economically abusive; or threatening, coercive, controlling or dominating in ways that cause fear for the safety or wellbeing of the family member (or that of another). Family violence is also behaviour by a person that causes a child to hear or witness, or otherwise be exposed to the effects of, the behaviours above. A family member includes a current or former partner; someone who has, or has had, an intimate personal relationship with the person using violence; parents of children (including elderly parents of adult children); a sibling; those in blended families; those in extended families; and those living with disabilities who receive care from others.

#### Gender Equality

Gender equality means equality of rights, opportunities, responsibilities and outcomes between persons of different genders.

Source Victorian Gender Equality Act 2020

#### Gender Inequality

Gender inequality is the unequal distribution of power, resources and opportunities between men, women, trans, gender diverse and intersex people. Gender inequality results from a range of things, including laws and policies which constrain people of different genders rights and opportunities, and is reinforced through more informal norms, practices and structures.

Source – Domestic Violence Resource Centre Victoria

#### Violence against Women

Violence against women is any act of gender-based violence that causes or could cause physical, sexual or psychological harm or suffering to any person who identifies as a woman. This includes threats of harm or coercion and can occur in public or in private life. While violence against women often occurs in a family or relationship context, violence against women is broader than what is covered by the term family violence as it includes, for example, harassment at work or sexual assault by a stranger, neighbour, colleague or acquaintance.

Source – Domestic Violence Resource Centre Victoria.

#### Prevention of Violence against Women (PVAW)

In prevention of violence against women work, the terms prevention, primary prevention, violence prevention and PVAW are often used interchangeably. While they each have slightly different definitions, in this context all of these terms are generally understood to mean the primary prevention of violence against women. These terms are also understood to include the prevention of family violence. While there is an established evidence base around the drivers of violence against women, understanding of what drives other forms of family violence is still emerging. Source – Domestic Violence Resource Centre Victoria.

#### Homelessness

A person will experience homelessness when there is a lack of suitable accommodation alternatives and their current living arrangement:

- Is in a dwelling that is inadequate;
- Has no tenure, or if their initial tenure is short and not extendable; or
- Does not allow them to have control of, and access to space for social relations.

#### Intersectionality/Intersectional Lens

Refers to the ways in which different aspects of a person's identity can expose them to overlapping forms of discrimination and marginalisation.

Aspects of a person's identity can include social characteristics such as:

Aboriginality, gender, sex, sexual orientation, gender identity, ethnicity, colour, nationality, refugee or asylum seeker background, migration or visa status, language, religion, ability, age, mental health, socioeconomic status, housing status, geographic, location, medical record, criminal record.

(Understanding Intersectionality, 2021)

#### LGBTQIASB+

(Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, Asexual, Sistergirl, Brotherboy)

#### **Social Cohesion**

A socially cohesive society is one which works towards the wellbeing of all its members, minimises exclusion and marginalisation, creates a sense of belonging, promotes trust and offers its members the opportunity of upward mobility (Organisation for Economic Co-operation and Development (OECD), 2014).

# Acknowledgement of Country

Mildura Rural City Council acknowledges the Traditional Owners and Custodians of the land, which now comprises the Mildura Rural City municipality. We pay our respects to Elders past and present and celebrate and respect their continuing cultures and acknowledge the memories of their ancestors.

Within this document we have used the term "Aboriginal" to respectfully include all people of Aboriginal and/or Torres Strait Islander descent living in our municipality.

# Message from the Mayor

(Content pending)



# Our Partners in Health and Wellbeing

## Signed Endorsement

Council recognises there are many well-developed partnerships in place across our community which influence a range of health and wellbeing outcomes. This document has been prepared in conjunction with external partner organisation priorities common to our organisations which require a collaborative focus, strategic leadership and advocacy to achieve collective impact for the community.

The undersigned, on behalf of their respective departments and organisations, endorse the Mildura Community Health and Wellbeing Plan, 2021-2025. We endorse the Vision, Operating Principles, Priorities, Goals and Strategies outlined in the Plan. The Community Health and Wellbeing Plan will profile and progress agreed key partnership work to improve outcomes for health and wellbeing in the community. This plan considers priority areas from the Victorian Public Health and Wellbeing Plan 2019-2023. It will be implemented through partnership Action Plans where required. The following partners have endorsed this document.

Name	Position	Organisation	Logo
provider and co-ordina		Mallee Accommodation and Support Program gram Ltd) is a service Services, Homelessness entoring and Foster Care.	masp
Simone Heald  SCHS (Sunraysia Comn health service provide	Chief Executive Officer nunity Health Services) i	Sunraysia Community Health Services is a publicly funded	SCHS Sunsyan Contrainty Fish Services
	Executive Officer n NDIS registered disab employment support for	• •	Christie

Violence Services) pro	CEO  Assault Unity) – MDVS (  vide support and care to   istance to victims/surviv		Samuel Assembly of the Control of th
Terry Welch		Mildura Base Public Hospital ain hospital in the region	MILDURA
		Murray Primary Health Network key partners to increase ices and improve the co-	MURRAY An Australian Government Initiative
Jane McCracken Executive Officer Hands Up Mallee HUM (Hands Up Mallee) is a Social Impact Initiative which brings local leaders and community together to address social issues and improve health and wellbeing outcomes for children, young people and their families.		HANDS UP MALLEE	
Craig Hocking  Senior Advisor  Department Families, Fairness and Housing  DFFH (Department of Families, Fairness and Housing) is a Victorian state government department focused on child protection, housing, disability, the prevention of family violence, multicultural affairs, LGBTIQ+ equality, veterans, women and youth.		VICTORIA Families, Fairness State Government and Housing	
representation, as wel	Acting Executive Officer llee Ethnic Communities Il as a range of services, ommunities in the regio	to culturally and	<b>∲</b> smecc
, ,	Chair Violence Executive) exists O Mallee's family violend nation of services.	•	MALLEE FAMILY VEOLENCE EXECUTIVE
Trevor Gibbs Haven are a homeless	General Manager ness services agency the wrap-around supports	•	haven-

Lois O'Callaghan	Chief Executive Officer	Mallee Track Health and Community Services	
service dedicated to i	nd Community Services mproving the health of c	our residents in the	201
Inspector Michelle Young	oss all ages throughout to Local Area Commander	Victoria Police	
	he Victorian community e and orderly society.	and uphold the law to	VICTORIA POLICE
Jackie Turfrey	Chief Executive Officer	Mallee District Aboriginal Services	
-	inal Services provide heas s to better support Abor ion		MDAS
Tricia Currie	Chief Executive Officer	Women's Health Loddon Mallee	women's health
	don Mallee (WHLM) is th nmunities across regiona		LOGOON MALLEE

## Introduction

Mildura Rural City Council has a responsibility to improve health and wellbeing outcomes, reduce health inequalities and create healthy environments for everyone who lives, learns, works or plays in our community.

The Victorian Public Health & Wellbeing Act 2008 (the Act) requires local government to develop a Municipal Public Health and Wellbeing Plan every four years. The Municipal Public Health and Wellbeing Plan (or Community Health and Wellbeing Plan) provides a framework that supports the health and wellbeing of the community.

The development of this plan has been informed by extensive consultation with services, stakeholders, community and by analysing local community data. This has identified strategic actions that take a whole of community partnership approach to achieve. The plan has been structured by:

- Aligning local strategies under five domains of health.
- Aligning each strategy with the ten priorities for public health and wellbeing as outlined by the State.
- Identifying local priorities alongside and in addition to the above ten priorities.
- Aligning a lead and partner organisations to facilitate each strategy or action.

As a Municipality, we must focus on building a community that recognises and responds to issues that impact on community health and wellbeing. Our community has a strong history of working together to achieve great outcomes. Over the next four years we will continue to build partnerships, respond to challenges, changes and work to achieve the strategies in this plan.

# Background

The Mildura Rural City Council Community Health and Wellbeing Plan 2021-2025 (CHWP) is a high-level plan that sets the goals and priorities for protecting, improving and promoting health and wellbeing within the municipality.

The CHWP considers the work that impacts on the health and wellbeing of our community. In developing this plan, we made it clear that the plan was not to capture "business as usual" but more so to capture new collaborative work that could be achieved in the next four years.

The aim of the CHWP is to achieve maximum levels of health and wellbeing through identifying and assessing the actual and potential public health issues in the community and outlining strategies to prevent or minimise them.

The plan embraces a collaborative approach, informing, complementing and aligning with Council policies, strategies and plans. The plan demonstrates Council's commitment to work in partnership with a range of local health, human service and other organisations and community members by identifying initiatives that will enable an integrated and multi-sectoral approach.

# Community Health and Wellbeing Planning

Council has a range of functions prescribed by the *Public Health and Wellbeing Act 2008* that relate to the protection, improvement and promotion of the public health and wellbeing of the municipality.

#### They include:

- Creating an environment which supports the health of the local community and strengthens the capacity of the community and individuals to achieve better health.
- Initiating, supporting and managing public health planning processes at the local government level.
- Developing and implementing public health policies and programs within the municipal district.
- Developing and enforcing up-to-date public health standards and intervening if the health of people within the municipal district is affected.
- Facilitating and supporting local agencies whose work has an impact on public health and wellbeing.
- Co-ordinating and providing immunisation services to children living or being educated within the municipal district; and
- Ensuring that the municipal district is maintained in a clean and sanitary condition.

As stated in the Act, and as actioned in this plan, the Community Health and Wellbeing Plan must;

- include an examination of data about health status and health determinants in the municipal district.
- identify goals and strategies based on available evidence for creating a local community in which people can achieve maximum health and wellbeing.
- specify measures to prevent family violence and respond to the needs of victims of family violence in the local community.
- provide for the involvement of people in the local community in the development, implementation and evaluation of the public health and wellbeing plan.
- specify how the Council will work in partnership with the Department and other agencies undertaking public health initiatives, projects and programs to accomplish the goals and strategies identified in the public health and wellbeing plan.

#### Be consistent with:

o the Council Plan prepared under section 125 of the Local Government Act 1989; and

o the municipal strategic statement prepared under section 12A of the Planning and Environment Act 1987.

## **Community Health and Wellbeing Plan and The Council Plan**

In March 2021 Mildura Rural City Council launched Imagine 2040 – a major project codesign process to support the community to develop a Community Vision.

A community vision is a long term aspirational view of a desired future for the future that extends beyond the jurisdiction of a Council. It highlights what the community values most and sets out long-term aspirations and key priorities that will inform the upcoming four year Council Plan.

Development of the Community Vision involves wide ranging community consultation and engagement as required under the *Local Government Act (2020)*. Consultation consisted of three phases; the first phase was a geographically broad process which sought to understand the community's aspirations for the future, the second phase tested and confirmed key themes and the third phase is the presentation of the draft document to community for final review and refinement.

Five Community Vision themes and statements will provide the framework for the Council Plan 2021.

Community Vision



This engagement work has helped to inform the Community Health and Wellbeing Plan.

## **Community Health and Wellbeing Plan – Integrated Approach**

Several existing Council strategies and plans have been identified for consolidation in the CHWP to integrate and streamline the implementation of aligned goals and actions.

Embedding these strategies in the Community Health and Wellbeing Plan recognises the importance of these areas for promoting health and wellbeing and facilitates a partnership approach to ensuring the systems, structures and services in our community are accessible, equitable and inclusive of all people in our community.

Strategies now integrated include the;

- Social Inclusion Strategy
- Healthy Ageing Strategy
- Disability Action Plan

These strategies / plans will now be deployed as annual action plans through the CHWP.



## **Document Structure**

This document responds to priorities of Council, our Partner Organisations and the State Government as expressed through the Council Plan, the strategic plans of our partners, and the Victorian Public Health and Wellbeing Plan respectively.

# **Council Plan**

## 5 Domains

Community members are healthy and well Community members are safe and secure Community members have the capabilities to participate Community members are connected to culture and community

The community is liveable

## **Local Priorities**

Increasing healthy eating

Reducing harmful alcohol and drug use

> Improving mental wellbeing

Improving child and youth wellbeing

Promoting healthy ageing Preventing and mitigating family violence

Preventing child neglect and maltreatment

Reducing and mitigating homelessness

Promoting community safety Increasing active living

Facilitating sustainable employment

Promoting disability accessibility Pursuing reconciliation

Pursuing gender equality and preventing violence against women

Pursuing equality, inclusion and diversity Implementing Emissions Strategy

> Mitigating Urban Heat

## **State Priorities**

- Tackling climate change and its impacts on health
- Reducing Injury
- Preventing all forms of violence
- Increasing healthy eating
- Decreasing the risk of drug resistant infections in the community
- Increasing active living
- Improving mental wellbeing
- Improving sexual and reproductive health
- Reducing tobacco-related harm
- Reducing harmful alcohol and drug use

## **Strategies**

Priorities are addressed by actionable strategies

#### **Five Domains**

Five domains of health provide a broad framework of objectives that fully encompass the positive initiatives that Council and its partners are conducting. The health and wellbeing actions of Council and its partner organisations fall under each of these domains.

#### **Seventeen Local Priorities**

Consultation with the community and Council partners identified several key areas of focus for the community. Some of these priorities align with the state priorities, some fall outside of them. It was important that we honoured this community health and wellbeing feedback and include these local priorities in our community's plan.

The local priorities are sorted by which domain they fall under, council's response to each local priority is discussed in detail in the strategies section below.

#### **Ten State Priorities**

The Victorian Public Health and Wellbeing Plan 2019-2023 (VPHWP) contains the state government's continuing vision for the public health and wellbeing of Victorians. The VPHWP sets the direction and provides a framework for coordinated action, ensuring Victorians of all ages are afforded the opportunity for optimal health and wellbeing so they can participate fully in their community, in education and/or in employment.

The most recent iteration of the VPHWP centres on ten priorities with five focus areas. These priorities identify and respond to specific emerging issues and threats.

The VPHWP also flags that organisations at the local and service level will play roles in delivering the outcomes of the plan.

The CHWP considers these key priorities and identifies strategies for council and partners to undertake.

Some ongoing positive initiatives conducted by Council and its partners go beyond the 10 priorities set out in the VPHWP, this is why the CHWP continues to be structured around the five domains.

# Development of the Community Health and Wellbeing Plan

The CHWP has been developed through comprehensive engagement with a broad range of stakeholders, community members and data analysis. Each stage of the process included engagement, consultation and active feedback.

## **Consultation with Community**

Hearing the voice of community is fundamental in understanding the health and wellbeing needs of the community. Mildura Rural City Council has undertaken extensive community consultation in the development of the CHWP which has included the following.

- Consultation with over 1600 community members through development of the Community Vision and Community and Council Plan. The data was used to develop a document that drew together key themes specific to the CHWP and the 10 priority areas. The detailed themed analysis based on what community had to say about health and wellbeing was used to inform this plan.
- Surveyed 900 community members as part of the development of the Municipal Community Relief and Recovery Plan to determine the impacts of COVID-19 on the local community. Key themes that aligned with the 10 priority areas were included and used to inform this plan.
- Analysis of the Community Vision and Community and Council Plan research
  was themed separately with a social inclusion lens but an external consultant.
  The summary was used to develop the social inclusion priority areas outlined in
  the plan.

## **Consultation with Organisations and Stakeholders**

The CHWP contains actions that are lead and implemented by Council and other local partner organisations and services. To develop these strategies, extensive consultation was undertaken with each of the partners who have signed up to this plan.

Fifteen individual consultations were held with identified stakeholders, where they were asked the following questions;

- What potential role do you see your organisation playing in this plan?
- Is there any current work your organisation in involved in that could be included in the CHWP?
- Does your organisations have any new or emerging work that could be implemented over the next 4 years?
- Do you see any future collaboration opportunities?

This information was then used to develop the strategies in this plan.

## **Analysis of Data**

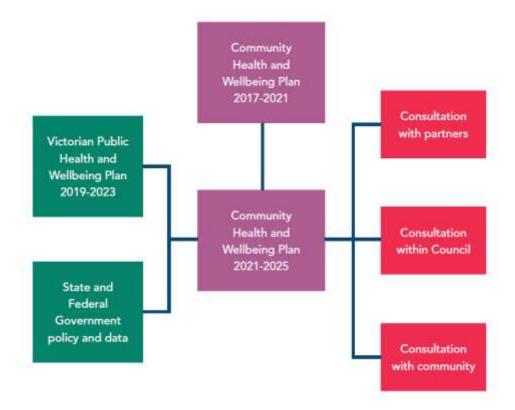
A data review was undertaken as part of the project which included:

- Review of the Mildura Rural City Council's State of Mildura Rural City Report
   2017 a comprehensive demographic, health and wellbeing profile for the Mildura municipality.
- Consulted with internal Council staff regarding available data sets.
- Desktop review of all other current data sources available including state government data (eg crime stats).
- Profile of Australian Bureau of Statistics SA1 community stats (eg neighbourhood level).
- Socio graphic profile of municipal community.

#### Other Research

Other research undertaken to understand and determine the health and wellbeing priorities for Mildura Rural City Council included:

- Review of Council plans and strategies from a health and wellbeing perspective.
- Relevant Federal and State policies, health priorities, frameworks and data, especially the Victorian Public Health and Wellbeing Plan 2019-2023.
- Review the previous Community Health and Wellbeing Plan 2017-2021.



# Municipal Profile

In the Mildura region there is a wide range of diversity across everything we do. From employment, our family structures and the languages we speak at home, our differences make our community unique.

Here is a snapshot of where we are today.

Aboriginal or Torres Strait



### Age

People aged 65 years and over made up

of the population

Median age

years

## Country of birth

79.3% Australia

England

1.2% Italy

Other



Couple family without children

Couple family with children

One parent family

Other family





different nationalities officially recognised



Islander

49.1%



Residents rated themselves 7.8/10 In life satisfaction



### Projected population growth



66% of residents felt they live in a close-knit community











# COVID-19 impacts on our community



said their mental health had been impacted

want more mental



were exercising less

want more exercise opportunities

<sup>&</sup>lt;sup>1</sup> mildura.vic.gov.au <sup>2</sup> ABS Census 2016 <sup>3</sup> knowyourcouncil.vic.gov.au

Council Annual Report 2019-2020 S Council COVID-19 Impact Survey VicHealth Indicators Survey 2015

## Strategies

## Domain 1 – Community Members are Healthy and Well

Domain 1 addresses the direct determinants of mental and physical health. There is strong alignment between the priorities of the VPHWP and the areas of focus for the CHWP.

VPHWP priorities - Reducing injury, Increasing healthy eating, Decreasing the risk of drug resistant infections in the community, Increasing active living, Improving mental wellbeing, Improving sexual and reproductive health, reducing tobacco-related harm and reducing harmful alcohol and drug use.

#### **Local Priorities**

Council and partners have identified the following areas as being of particular importance in our community – Increasing healthy eating, Reducing harmful alcohol and drug use, Improving mental wellbeing, Improving child and youth wellbeing, Promoting healthy ageing.

#### Increasing healthy eating

Healthy eating and access to affordable nutritious food is vital to health and wellbeing. It is identified as one of the priorities in the VPHWP 2019-2023:

Many Victorians (are) not consuming enough of the foods and drinks required to keep us healthy (such as vegetables, fruit and wholegrain cereals) and consuming too many discretionary foods and drinks that are high in energy, saturated fat, added sugar, salt or alcohol.

This change has coincided with an increase in obesity and contributed to chronic diseases such as cardiovascular disease, type 2 diabetes, some cancers and dental caries, as well as to poor mental health.

31.6% of the Mildura population have a body mass index of equal to or greater than 30 compared to 19.3% for Victoria (Victorian Population Health Survey, 2017). Men were significantly more likely to be pre-obese or obese, 64.8%, compared to women, 50.2%. In 2016 the proportion of the Mildura Population who do not consume sufficient fresh fruit and vegetables was 54.7% (6.1% above the state average). More recent state level indicates that the proportion of people who do not consume sufficient fresh fruit and vegetables is rising (Victorian Population Health Survey, 2019).

#### Council is committed to:

- Continuing to work with partner organisations to increase access to nutritious food and the opportunity for people to produce, sell and buy local food
- Improving food literacy, knowledge and skills across the municipality

- Ensuring effective governance of food safety and hygiene preparation practices across the municipality and according to the requirements of the *Food Act 1984*.
- Undertake a settings based approach to the promotion of healthy eating and physical activity

Relates to strategies: 1.1, 1.2, 1.3, 1.5, 1.8

#### Reducing harmful alcohol and drug use

Harmful alcohol and drug use contributes to reduced outcomes in almost every measure of wellbeing, contributing to poor health, reduced mental wellbeing and violence. It is identified as one of the priorities in the VPHWP 2019-2023:

Alcohol and other drug problems are complex, affecting not only individuals but their families, their friends and their communities. We see the impacts of these problems in our health system, child and family services, family violence response and law enforcement. It is an issue that spans health, wellbeing, housing, community safety, child protection and mental health.

The proportion of the Mildura population who are at increased risk of alcohol related harm is 44.3% for women and 71.7% for men. For women this is slightly below the State rate of 50.6% and for men slightly higher at 69.0% (Victorian Population Health Survey, 2017).

While rates of harm in regional areas are higher than in metropolitan areas, members of the community also can face additional difficulties seeking help; the community has identified a pressing need for a residential drug and alcohol rehabilitation facility within the district to support people to receive treatment locally.

#### Council is committed to:

- Continuing to work in partnership with organisations in relation to the social costs caused through alcohol and other drug use, with a focus on behavioural change that challenges social norms, attitudes and beliefs.
- Advocate for a residential drug and alcohol rehabilitation facility in the district.

Relates to strategies: 1.1, 1.9, 1.10, 1.16

#### Improving mental wellbeing

Council's support and advocacy for improved mental health is imperative, with improving mental wellbeing recognised as a key issue within the municipality, as well as in all of Victoria.

The statistics paint a troubling picture of the state of mental wellbeing in the Municipality. The reported life satisfaction of both adults and adolescents had decreased significantly since the last state of Mildura report, the satisfaction of

adolescents is now well below the state average (Victorian Population Health Survey, 2019). In Mildura 19.4% of women and 15.6% of men reported high or very high psychological distress in the 2017 Victorian population health survey compared to 18% and 12.8% State averages for women and men. In the Municipality 40% of women and 29.7% of men were diagnosed by a Doctor with anxiety or depression compared to 33.6% and 21% for the State (Victorian Population Health Survey, 2017).

There are many possible causes of these trends, including high rates of self-reported isolation among adults (Mildura Rural City Council, Local Logic, 2018), and an above average and rising rate of children who report being bullied in school (VCAMS Indicators, 2015). Events and programs that promote social inclusion and connectedness, as well as the necessary support services to prevent and manage social, economic and environmental stresses can all play a role in improving the situation.

The need for support in this space is growing significantly, this is both a discouraging and a hopeful sign, the economic and social stress of lockdown, combined with other environmental factors have all likely contributed to poorer mental health, but awareness of this issue is growing and further activism in this space will hopefully lead to more people seeking the help they need.

#### Council is committed to:

- Supporting the mental wellbeing of all individuals, families and communities at all stages of life.
- Supporting residents to understand the factors that affect their own mental health and wellbeing and support them to access relevant services.
- Continuing to collaborate with partner organisations on projects and campaigns that promote the mental health and wellbeing of residents.
- Recognise the role that equity and cultural safety play in improving mental wellbeing (Domain 4).

#### Improving child and youth wellbeing

The Municipal Early Years Plan 2020-2025 acknowledges the critical importance of the early years, particularly for those who start from a position of disadvantage. If children start from behind, they often stay behind:

A child's environment and experiences in his or her early years set key pathways for life. Children's learning commences long before they enter school – children are born ready to learn. Each stage of brain development is cumulative and, consequently, children can enter school with clear differences in the cognitive and non-cognitive skills needed for school success (Municipal Early Years Plan, 2020-2025, p. 12)

22.30% of children in Mildura are developmentally vulnerable, which is 2.4% above the state average (Australian Early Development Census, 2018). However despite the above average risk, Mildura is ahead of the state in several key early years' health and wellbeing metrics, including visits to a maternal and child health nurse, and rates of

vaccination at school entry. This indicates a strong interest among parents and the community in this area, and a good rate of provision and access to early year's health services. Mildura and the surrounding region can continue to grow in this area to support children to have the best possible start to life.

#### Council commits to:

- Continue to implement the Municipal Early Years Plan.
- Continue to collaborate with partner organisations on projects and campaigns that promote the mental health and wellbeing of residents.

As with early years, youth is also a time when patterns of health and wellbeing that will effect an individual later in life are established. The Youth Engagement Strategy was developed in collaboration with youth, and youth services groups, to guide council in its role supporting youth health and wellbeing.

#### Council commits to:

- Continue to implement the Youth Engagement Strategy.
- Continue to collaborate with partner organisations on projects and campaigns. that promote the mental health and wellbeing of residents.

Relates to strategies: 1.1, 1.9, 1.10, 1.16

#### **Promoting healthy ageing**

Healthy ageing is an important component of community health and wellbeing, and as such the strategy for healthy ageing has been included in this CHWP.

Mildura's population is ageing, with persons over 70 expected to experience the fastest growth of any age group category by 2036 (2016 Census, 2016). As the demographics change so do the health and wellbeing needs of the community. Whilst the ageing population can create social and economic challenges, it is also an opportunity to promote good health that enables older Australians to continue to contribute socially, culturally and economically to the community.

Mildura Rural City Council aims to provide opportunities to enable all community members to lead long, healthy and happy lives

#### Council commits to:

- Promote and support the status and inclusion of people in older age groups.
- Continue to collaborate with partner organisations to deliver aged and disability services and promote a community that fosters healthy ageing for all.

*Relates to strategies: 1.20, 1.21, 1.22* 

# Domain 1 – Community Members are healthy and well

Our goal is to improve the prospects of long term health and wellbeing in our community.

Promote and support healthy environments and positive health.

	Strategy	Lead	Partners
1.1	Lead collaboration to develop a plan to respond to existing and emerging health and wellbeing issues and trends.		Community Health and Wellbeing Steering Committee
1.2	Undertake a settings based approach to the promotion of healthy eating and physical activity - particularly through INFANT, Vic Kids Eat Well and Vibrant Futures Healthy Body and Healthy Minds initiatives	SCHS	MRCC Schools Workplaces Early Years Services
1.3	Engage local settings in the promotion	SCHS	MRCC
1.5	Engage local settings in the promotion of oral health - particularly through the delivery of the Smiles 4 Miles program in Early Childhood Services	<b>ЗСПЗ</b>	Early Years Services Dental Health Services Vic
1.4	Develop a municipal partnership and working group to address the rising smoking rates in the region through environmental, settings based and individual approaches	SCHS	MDAS MRCC Health Service Providers
1.5	Improve the food supply to the priority settings of Early Childhood Services, Schools, Workplaces and Community through targeted partnerships with suppliers and the Victorian Healthy Eating Advisory Service	SCHS	Early Years Services Workplaces Sporting Clubs Food Suppliers Healthy Eating Advisory Service
1.0	Fatablish a manta and the transfer	CCLIC	Dalawart atal
1.6	Establish a partnership to investigate and further understand our community's diverse sexual and reproductive health needs, priorities and barriers to accessing services to	SCHS	Relevant stakeholder groups

inform evidence based action for
strengthening local service provision

1.7	Explore the impact on the health and wellbeing of refugees and migrants who have resettled through both Primary and Secondary migration streams	SMECC	Mildura Regional Development Regional Development Victoria MRCC SCHS Murray PHN Bendigo Health AMES Various industry Health and community services sector
1.8	Explore options to build on the success of the Sunraysia Food Hub by building a sustainable plan for the future	SMECC	MRCC Food Hub Victoria End user stakeholder organisations
1.9	Support the Mildura Dasa Dublic	MBPH	CUMD Stooring
1.9	Support the Mildura Base Public Hospital's Strategic Plan implementation which has a focus on increasing partnership work between MBPH and community based health and wellbeing services	MBPH	CHWP Steering Committee
1.10	Advocate for a drug and alcohol residential rehabilitation facility to be established locally	SCHS MDAS Odyssey House	HUM Victoria Police PHN MBPH
1.11	To build on evaluation and learning from the Suicide Prevention Trial and develop a localised transition and sustainability plan beyond the funded project (12 months left of funded trial 30 June 2022)	PHN	Northern Mallee Mental Health Alliance – Suicide Prevention Working Group
1.12	Develop a local model to support integration and coordination of Mental Health and Psycho-social Wellbeing (approaches and services) in Mildura municipality		Catholic Care MRCC PHN SCHS MDAS MBPH
1.12	Handa Ha Mallaa ta vitiliaa a vilaaa	111184	LILINA no protection at the first
1.13	Hands Up Mallee to utilise a place- based collective impact approach to improve outcomes for children aged 0-8 and their families through actions	HUM	HUM partnership

	focussed on prevention and early intervention.		
1.14	Hands Up Mallee to utilise a place- based collective impact approach to improve outcomes for youth aged 9-18 through actions focussed on enhancing protective factors and reducing risk factors.	HUM	HUM Partnership
1.15	Increase access to social supports that promote health and wellbeing and access to services specifically in rural communities	MTHCS	MRCC
1.16	Explore collaborative, place based approaches to reduce the risk of alcohol and drug use in rural communities	MTHCS-LDAT	MRCC
1.17	Increase access to maternal and child health services and immunisations for all	MRCC	MDAS Best Start Partnership
1.18	Implement the Best Start Model to support families and caregivers to provide the best possible environment, experiences and care for children aged from birth to eight	MRCC	Best Start Partners
1.19	Support ongoing service delivery and expansion of the Family and Child Hub – particularly focusing on services for vulnerable families	SCHS Family and Child Hub	
1.20	Sustain the Aged Care Planning and Advisory Network to promote open communication, collaboration, planning and coordination between services to foster positive outcomes for our aged community	ACPAN	ACPAN Members
1.21	Develop and implement an action plan to promote healthy ageing based on the World Health organisation's Age Friendly Cities Guide	MRCC	ACPAN
1.22	Promote healthy and active ageing through Council run programs and services and partnerships with community groups and organisations	MRCC	ACPAN

## **Related Plans and Strategies**

Youth Engagement Strategy Municipal Early Years Plan State Food Strategy Healthy Ageing Action Plan



## Domain 2 - Community Members are Safe and Secure

Domain 2 addresses the drivers of direct and indirect violence in the community, as well as the risk factors that make a person more vulnerable to violence. Strong correlations can be observed between people feeling and being safe in their community and their overall health and wellbeing.

Includes VPHWP Priorities – Prevent all forms of violence

#### **Local Priorities**

Council and partners have identified the following areas as being of particular importance in our community – Preventing and mitigating family violence, Preventing child neglect and maltreatment, Reducing and mitigating homelessness, Promoting community safety.

#### Preventing and mitigating family violence

Council takes a strong stance against family violence in our community. Family violence can take many forms and can impact almost every area of a person's wellbeing. Family violence can lead to direct impacts on a person's physical and mental health, as well loss of housing, financial insecurity and isolation from systems of care and support. Reducing family violence is a key element of the VPHWP 2019-2023 priority to prevent all forms of violence.

The rate of police callouts for family violence incidents in Mildura is the fourth highest in the state, with almost 3000 callouts per 100,000 population a year. Mildura has a rate of definite/possible family violence incidents more than three times the state average (Crime Statistics Agency Victoria, 2021). It is clear that much needs to be done to bring these rates down.

Family Violence is a complex issue that requires a coordinated and committed approach by a very broad range of stakeholders and community to address at our local level. This plan brings with it a renewed focus on preventing the drivers of family violence by promoting gender equality and advocating for the rights and status of vulnerable members of the community.

Council, as a White Ribbon accredited organisation, will continue to:

- Maintain accreditation for the White Ribbon Workplace Program.
- Recognise White Ribbon Day and International Women's Day and conduct events to raise awareness with our staff and community at these times.
- Provide family violence leave and support to staff through our Enterprise Agreement.

- Provide training to staff on family violence.
- Work with new and existing White Ribbon ambassadors to develop avenues to engage more broadly in the organisation and community.
- Promote gender equality (discussed in detail in Domain 4)
- Introduce and mentor new workplaces through the White Ribbon accreditation process.
- Work with partner organisations to co-ordinate family violence services within the municipality.

#### Preventing child neglect and maltreatment

Family violence can be directed at any member of a household, and often children are the survivors and witnesses of family violence and abuse. Child abuse and neglect can have lifelong impacts on a child's mental wellbeing. Reporting of both family violence and child maltreatment has varied during the COVID-19 pandemic with concerns of under-reporting and increased risk for victims. Historically the rates of substantiated child abuse and neglect in Mildura have been much higher than the Victorian average at 17.6 per 1000 compared to 11.4 per 1000 respectively (Australian Institute of Health and Wellfare, 2018-2019).

#### Council is committed to:

 working in partnership with key stakeholders, agencies and the community to address and reduce child maltreatment

Relates to strategies: 2.1, 2.2, 2.3, 2.4, 2.5, 2.8

#### **Reducing and mitigating homelessness**

Few things are more important to a person's health and wellbeing than adequate and secure shelter. Like all forms of violence and social exclusion, homelessness can affect all parts of a person's health and wellbeing. As summarised in the final report of the inquiry into homelessness in Victoria:

Pre-existing health issues can be exacerbated in situations of homelessness, where individuals are unable to access or afford essential services. Furthermore, homelessness is more than just a lack of housing. Not having a space to call one's own can have significant impacts on a person's agency, resilience and sense of security. This can have acute and lasting effects on a person's mental health and their connection to community and public life; becoming exacerbated where the conditions of a person's homelessness are ongoing (Inquiry into homelessness in Victoria, 2021, p. XVII).

Mildura's homelessness rate is 40 per 10,000 compared to an average of 27 people per 10,000 for regional Victoria - Mildura has the fourth highest level of homelessness in regional Victoria (MRCC Submission to Inquiry into Homelessness in Victoria, 2020).

There are significant pressures on the availability of affordable housing in Mildura; in February 2020 Mildura's rental vacancy rate was 0.7%, the lowest in Victoria, and more recent reports suggest the situation hasn't improved.

#### Council is committed to:

- Continue to promote housing as a fundamental component of community health and wellbeing.
- Make planning decisions that result in a suitable supply of well-located affordable development.

Relates to strategies: 2.6.

#### Promoting community safety

The perceived and actual safety of public spaces is vital in ensuring those spaces are accessible and usable to all. When people do not perceive public spaces as safe their independence is reduced. Improving public safety will allow community members to fully engage with the community and public life at all hours, while providing more opportunities for outdoor exercise and encouraging more people to walk and cycle.

Mildura has experienced a slight rise in crime over the past five years, with close to steady rates of property crime, a moderate rise in violent crime, and a significant rise in drug crime driving that trend. In 2019/2020, Mildura had the fourth highest rate of crime in the state (Crime Statistics Agency Victoria, 2021).

The perception of safety in the community has not changed significantly in the past five years, with around 30% of Victorian women, and around 10% of Victorian men feeling unsafe walking down their street alone at night in 2019 (Victorian Population Health Survey, 2019). The significant disparity between men and women in this regard highlights the importance of gender equality measures in achieving community safety.

The Community Safety Action plan is a document developed by Council and updated annually in order to promote the perceived and actual safety of the community. It is developed in partnership with Victoria Police.

The high level priorities listed below reflect that the needs of the community will change over time, and by having an annual action plan the approach to safety is able to remain responsive and relevant:

Safe Places – To design and maintain our city to reduce crime and enhance public safety and perceptions of safety.

Safe People – To improve social inclusion and community participation to create strong safe and resilient communities.

Safe Facts – To increase community knowledge through education and information to help reduce the opportunity for crime and injury

Council is committed to:

- Work to ensure everyone feels safe to be in their community at all times
- Continue to work with partner agencies to prevent and mitigate crime

Relates to strategies: 2.9



# **Domain 2 – Community Members are Safe and Secure**

Our goal is that all community members feel safe and can live their life free from abuse and violence.

#### Strategy

Reduce prevalence and impact of family violence and improve perceptions of community safety.

	Strategy	Lead	Partners
2.1	Support the development and implementation of the Mallee Family Violence Executive Strategic Plan to promote an integrated approach to drive improved coordination of family violence services across the municipality	MFVE	Mallee Family Violence Executive Partners
2.2	Advocate and seek funding to support the development and implementation of a whole of community Gender Equality and Primary Prevention of Violence Against Women Strategy	MSAU-MDVS MRCC	Relevant Stakeholders
2.3	Participate in the Loddon Mallee Collective Action for Respect and Equality (CARE) partnership to support, sustain and promote primary prevention momentum collaboratively across the region	WHLM	MSAU-MDVS SuniTAFE MRCC GEAS
2.4	Improve health outcomes for children in out of home care by integrating local health service systems	DFFH	Project Steering Group
2.5	Implement the Early Years Compact		MRCC DET DFFH
2.6	Mallee Homelessness Alliance to establish itself and take a strategic approach in working collaboratively as homelessness providers in the Mallee	MASP Haven	MDAS MFC MDVS MVAC
			27

Northern District
Health Service
(Kerang)

2.7 Continue to develop and update a yearly Community Safety Plan in conjunction with the CCTV Corporate and Public Safety Committee to ensure it meets current priorities

MRCC Victoria Police

#### Related Plans and Strategies

Municipal Emergency Management Strategy CCTV Governance Framework Public Lighting Strategy Gender Equality Policy Community Safety Plan



# Domain 3 – Community Members have the Capabilities to Participate

Domain 3 centres on supporting members of the community to engage with the opportunities in their communities.

Includes VPHWP Priorities – Increasing active living, improving mental wellbeing.

#### **Local Priorities**

Council and partners have identified the following areas as being of particular importance in our community – Increasing active living, Facilitating education and employment pathways, Promoting disability accessibility.

#### **Increasing active living**

The benefits of an active lifestyle reach into almost every aspect of health and wellbeing, as summarised in the VPHWP 2019-2023:

Regular physical activity can help to prevent (and treat) many non-communicable diseases such as heart disease, some cancers, diabetes, musculoskeletal conditions and depression. Moreover, being physically active in combination with a healthy diet helps to reduce other risk factors for disease such as high blood pressure and overweight and obesity. Incorporating physical activity, preferably any type that you enjoy, into every day is associated with improved mental health, ageing well and increased levels of happiness.

Mildura, and many of the other towns within the municipality are fortunate to have excellent opportunities for indoor and outdoor recreation, with a wide range of sporting facilities, natural areas for walking, hiking and water sports and other recreational resources such as gyms.

While the portion of adults in the municipality who are sufficiently physically active was 4.2% above the state average in 2016, at 45.6% it was still less than half. Despite this Mildura had a rate of obesity 5.4% above the state average at 18.8% at the time, demonstrating the complex nature of obesity and the importance of other measures such as healthy eating (Victorian Population Health Survey, 2017). Since this data was collected, the rate of physical activity at the state level rose by 9.7%, it is unclear whether Mildura has followed this trend. What is clear is that there is significant room for increasing physical activity, and lowering obesity rates in the municipality.

As discussed in the recently developed Mildura Recreation Strategy, the nature of physical activity is changing, an ageing population and health and wellbeing trends are prompting people to switch from organised sport milder and more self-directed physical activity like walking and visiting the gym. The Recreation Strategy, along with the Mildura Public Open Space Strategy discusses the ways in which changing trends of

physical activity can be accommodated in the future (Mildura Recreation Strategy, 2021-2031).

Planning and urban design also play a role in promoting physical activity by encouraging people to choose to walk or cycle for regular trips instead of driving. The CBD Access and Mobility Strategy, currently being prepared, is investigating ways active transport access to the CBD can be improved.

The upcoming Council Plan will also provide more detail as to how the Council is promoting active living through recreational facilities, public open space, and transport and planning.

With this in mind, the CHWP focuses on the activism and awareness side of promoting physical activity:

#### Council is committed to:

- Support increased participation of marginalised groups in organised recreation, and increased access to informal recreation.
- Increase opportunities for social physical activity, especially in rural communities.
- Continue to promote and encourage active lifestyles.

Relates to strategies: 3.1, 3.2, 3.3, 3.6

### Facilitating education and employment pathways

For many people employment represents a key part of their day to day participation in the community. Access to consistent fulfilling work can be important for mental wellbeing by providing people with purpose, as well as social and support networks. A stable source of income also helps prevent financial stresses that create obstacles to good health and wellbeing.

Young people who are not engaged in education, employment or training are at greater risk of poor health, depression or early parenthood.

Unemployment rates in Mildura have been stable in recent years but they remain above the state average, at 7.6% compared to 6.6% (Unemployment Rate by State and Territory, 2021). The percentage of the population receiving unemployment benefits long term is almost double the state average, 8.0% and 4.1% respectively, and the portion of young people, aged 16 - 24 receiving an unemployment benefit is at 7.3%, compared to 2.7% state-wide (Department of Social Services, 2021).

Education and training opportunities are vital to support individuals to realise their full potential and provide a pathway to sustainable employment. Action in this space is especially important in the context of growing rates of people who have not completed year 12, with a rise of 5.4% to 60.1% across the last four years (a rate significantly above the state average of 42%) likely a result of falling year 12 retention rates, a pattern that has been seen state-wide (Australian Curriculum Assessment and Reporting Authority, 2019).

Many school leavers go on to be engaged in other work or education opportunities, however, a significant portion, 63% nationally, do not go on to other pursuits (Australian Bureau of Statistics, 2020). Past experience has suggested the rate for Mildura in this area higher than the state and national averages. It is important that school leavers are engaged to support them to join the workforce.

Discrimination can also be a factor in young people having difficulty finding job opportunities. It is vital potential employers and the community are educated and prepared to provide inclusive workplaces that can be safe and accommodating.

### Council will continue to:

- Facilitate job opportunities through state government initiatives.
- Promote social inclusion.

Relates to strategies: 3.1, 3.4

### Promoting disability accessibility

Discrimination against people of different ability, whether mental or physical can pose a major barrier to access health and wellbeing services as well as taking a toll on the mental wellbeing of those involved. Ableism can occur in social environments through harmful assumptions or stereotypes, but also through physical environments which do not properly cater for a full range of potential users.

The incidence of disability rises with age, and promoting healthy ageing is linked with efforts to supporting differently able people's ability to participate.

There is a higher rate of people within the council area who access the disability support pension compared with the state average: 4.8% of Mildura's population, compared with 2.8% for the state (Department of Social Services, 2021). This suggests disability rates are likely higher than the state average within the region. This makes ensuring access to facilities, activities and services for disabled people especially important.

The strategies relating to disabled access have been prepared to demonstrate Council's commitment to the principles of the Disability Discrimination Act 1992 and the Disability Act 2006 in the provision of equitable, dignified access to all its services, facilities, programs and processes. Council aims to embed the consideration of access and inclusion principles into everything it does.

#### Council is committed to:

- Promoting inclusion and participation in the community for people with disabilities.
- Changing attitudes and practices that discriminate against people with disabilities.
- Developing and implementing a disability action plan to stimulate positive change in our communities.

Relates to strategies: 3.1, 3.2, 3.7

# Domain 3 – Community Members have the Capabilities to Participate

Our goal is to create an economic and learning environment that supports people to realise their full potential.

# Strategy

Increase community access to a diversity of high quality lifelong learning, vocational and employment opportunities.

# **Strategies**

	Strategy	Lead	Partners
3.1	Promote inclusion, increase acceptance and build a higher expectation of people living with a level of impairment in our community through education	Christie Centre	
3.2	Coordinate Social Enterprise Network Victoria in the region to implement social procurement strategies that strengthen and develop the sector.	Christie Centre	
3.3	Increase opportunities in rural communities for participation in activities that promote social connection and physical activity	MTHCS	MRCC
3.4	Facilitate sustainable employment opportunities to encourage education advancement and future employment choices through the Jobs Victoria Employment Services and Employment Advocate Program	MRCC	MRCC Other relevant stakeholder groups
3.5	Support young people from CALD backgrounds to participate in learning and education opportunities	SMECC	JVES TAFE RTOs Mildura English language centre

3.6 In partnership with young people, increase healthy eating, active living and social connection opportunities to support a vibrant future

SCHS MRCC HUM Vic Health

3.7 Co-design and implement a Disability
Action Plan with the Disability Access
Advisory Committee to reduce barriers
and increase access for people with a
disability to services, facilities and
employment and to promote inclusion
and participation in our community

MRCC

# Related Plans and Strategies

Youth Engagement Strategy
Waste Resource and Recovery Plan
Municipal Early Years Plan
Jobs Victoria

# Domain 4 – Community Members are Connected to Culture and Community

The strategies under Domain 4 recognise the role Council has in supporting our community members to be socially connected, able to participate fully in life, feel valued and have their differences respected. They aim to improve health and wellbeing, particularly for marginalised people in our community by strengthening social cohesion and building a respectful and inclusive culture within Council and our community.

The Victorian Gender Equality Act 2020 and Local Government Act 2020 also bring opportunities to strengthen our collaborative efforts and expertise in this domain.

Includes VPHWP Priorities – Increasing healthy eating, Increasing active living, Improving mental wellbeing, Preventing all forms of violence.

## **Local Priorities**

Council and partners have identified the following areas as being of particular importance in our community – Pursuing reconciliation, Pursuing gender equality and preventing violence against women, Pursuing equality, inclusion and diversity

## Pursuing reconciliation

Aboriginal and Torres Strait Islander histories within and surrounding our municipality date back more than 40,000 years. Today Aboriginal people represent almost 4% of our community, the second largest population of Aboriginal people in regional Victoria. (Australian Bureau of Statistics, 2016) We acknowledge the rich cultural wisdom and deep connection our Aboriginal community have with the land we live on and how it enriches our community and lives.

Council is committed to the journey of Reconciliation, to continuous learning, deep reflection and action. We recognise the influence Local Government has through direct connection with our community and how our local efforts support reconciliation at a national level. Through our Reconciliation Action Plan we commit to building respectful relationships between our Aboriginal community and Council, creating a culture that welcomes and includes Aboriginal people and creates opportunities for Aboriginal people to participate equally in our community.

Many Aboriginal people in our community enjoy good health, however as a group, Aboriginal people have a life-expectancy approximately 10 years lower than non-Aboriginal Australians and poorer health and wellbeing outcomes (Cheif Health Officer, Victoria, 2018). We acknowledge this is a result of the profound impacts of colonisation, dispossession and intergenerational trauma on Aboriginal people. We must support healing, address racism and transform the systems and structures that still exclude Aboriginal people to achieve equality in health outcomes.

We will continue to work for greater community health and wellbeing alongside Aboriginal people in our community, the Traditional Owners of the land we live and work on the First People of the Millewa Mallee and the Wotjobaluk Nations People, and the Aboriginal Action Committee. We recognise that greater health and wellbeing for Aboriginal community members relies on our systems, structures and services being culturally safe and appropriate and that they reflect their aspirations and needs.

### Council is committed to:

- Working towards improving the health, social and economic outcomes for Aboriginal people and communities through our commitment to Reconciliation.
- Understanding and addressing structural inequalities and barriers within our own organisation and creating a culturally safe place for Aboriginal people.
- Partnering with Aboriginal community members, Traditional owners, our Aboriginal Action Committee, local services and wider community to take action on racism and promote respect and social cohesion.
- Continue to work with partner organisation to deliver Aboriginal health and community services.

Relates to strategies: 4.1, 4.2, 4.5, 4.6, 4.7, 4.8, 4.9, 4.10

# Pursuing gender equality and preventing violence against women

Violence is more damaging to the health of Victorian women aged 15–44 years than any other well-known risk factors, including high blood pressure, obesity and smoking (VicHealth, 2021) As discussed in depth in Domain 2, Nearly half of all 'crimes against the person' in our state are family violence related and the pandemic has compounded this. Our municipality is one of the worst effected in Victoria for family violence rates ranking in the top four in 2020. Violence against women is also widespread in other settings.

While violence against women happens across our whole community the groups of women who experience much higher rates are those with disabilities, Aboriginal women, culturally diverse women, trans and gender diverse people and those in remote and rural areas (VicHealth, 2021).

We know that gender inequality is a key driver of violence against women and that through primary prevention initiatives we can change the social conditions that enable and promote it. Gender equality is a human right and has far reaching benefits for lives of women and girls, it will give everyone equal opportunities, make our community safer and healthier and is good for the economy.

Council has been committed to gender equality and the prevention of violence against women for many years through its White Ribbon Accreditation, Gender Equality Portfolio, ongoing support of Gender Equity Action Sunraysia and partnership work with local organisations.

### Council is committed to:

- Continuing work with partner organisations and community to promote gender equality and the prevention of violence against women across our municipality.
- Continuing to promote gender equality and the prevention of violence against women in Councils own workplace, in our policies, programs and services particularly in line with the Gender Equality Act 2020.
- Applying an intersectional lens to our work to understand the overlapping forms
  of discrimination and marginalisation experienced by people in our community
  so that we can better respond to their diverse needs.
- Work with users of council recreation facilities to promote gender equality in recreation.

Relates to strategies: 4.4, 4.5, 4.6, 4.7, 4.9, 4.10, 4.11

### Pursuing equality, inclusion and diversity

Our municipality has a rich cultural, religious and linguistic heritage, stemming from the traditional owners of the land, contributions of Aboriginal people, multicultural communities that have made our municipality their home and the greater diversity across our community. Council is committed to creating a community that is inclusive and connected where all members feel valued and have the opportunity to fully participate in life.

But we have work to do. Many people in our community experience discrimination and exclusion as they go about their daily lives. And when aspects of a person's identity (e.g. Aboriginality, gender identity, sexual orientation, ethnicity, age, ability, socioeconomic status) overlap they experience even greater discrimination and marginalisation:

- Lesbian, Gay, Bisexual, Transgender, Queer, Intersex, Asexual, Sistergirl, Brotherboy communities have high rates of anxiety, depression, self-harm and suicide caused by the inequality and discrimination they experience. Yet discrimination against LGBTQIASB+ people in healthcare settings in Victoria is a barrier to them accessing essential services (Rainbow Health Victoria, 2021)
- One in five Australian's has a disability. In 2018 one in ten people with a
  disability in Australia had experienced discrimination (Australian Bureau of
  Statistics, 2019). Disability-based discrimination accounts for the highest
  volume of complaints to the Australian Human Rights Commission (Australian
  Network on Disability, 2019) and is associated with higher levels of psychosocial
  distress, poorer health and economic disadvantage.
- Research by Inclusive Australia in 2020 found that half of all Aboriginal people in Australia reported major or everyday discrimination in 2020 and everyday discrimination is more common for Aboriginal people than any other group (Inclusive Australia, 2021).
- In 2016 just 38.4% of adults thought multiculturalism definitely made life in our municipality their better, well below the state average of 55.4%. More recent

state level figures indicate little progress has been made in this area (Victorian Population Health Survey, 2019).

Research shows that the social determinants of health, like racism, socioeconomic status and social support networks have a greater impact on poor health than the unhealthy behaviour of individuals (Department of Health and Human Services, 2017). Council and our local services have vast opportunities to positively influence these areas to support the diverse health and wellbeing needs across our community.

#### Council is committed to:

- Deepen organisational understanding and respect for diversity, equality and inclusion to enable more accessible, inclusive and equitable practice and services.
- Deepening organisational understanding and respect through Aboriginal cultural awareness and inclusion training to ensure council is a culturally safe workplace.
- Developing strong relationships with our culturally diverse communities across our municipality.
- Supporting and facilitating initiatives that celebrate diversity, strengthen community cohesion and address racism.
- Promoting and fostering social inclusion through policy and strategies that engage with and support the needs of our diverse community, including but not limited to culturally diverse communities, new and emerging communities, Aboriginal community members, gender and sexually diverse, aged community and those with a disability.
- Researching and developing a community profile with an intersectional lens to assist Council and local organisations to provide accessible, equitable and inclusive services and systems.
- Continuing to support activities that build community and social networks and address barriers to accessing sport and recreation activities.
- Continuing to support opportunities in arts and heritage that promote and celebrate diversity in our community.

Relates to strategies: 4.1, 4.2, 4.3, 4.4, 4.5, 4.6, 4.7, 4.8, 4.9

# Domain 4 – Community Members are Connected to Culture and Community

Our goal is that all people are socially engaged, live in inclusive communities and can celebrate and connect with their culture and identity.

# Strategy

Increase engagement with and connection to community and culture.

Strategies	Lead	Partners	
Continue to develop strong connections between Council and culturally diverse communities across the municipality.	MRCC	SMECC	
Continue to work with Aboriginal community members and organisations towards reconciliation and advocate for services that meet the diverse needs of Aboriginal people and their human right to self-determination	MRCC	Traditional Owners, Aboriginal Action Committee	
Implement Aged Care Sector Reforms, with the aim of facilitating continued access to relevant quality services	MRCC		
Develop and implement an activation strategy for Mildura South Regional Sporting Precinct	MRCC		
Establish a partnership with CHWP strategy owners to build knowledge and capacity across our local services sector that will strengthen inclusive, equitable and accessible practice and service delivery that meets the diverse needs of people in our community	MRCC		
	Continue to develop strong connections between Council and culturally diverse communities across the municipality.  Continue to work with Aboriginal community members and organisations towards reconciliation and advocate for services that meet the diverse needs of Aboriginal people and their human right to self-determination  Implement Aged Care Sector Reforms, with the aim of facilitating continued access to relevant quality services  Develop and implement an activation strategy for Mildura South Regional Sporting Precinct  Establish a partnership with CHWP strategy owners to build knowledge and capacity across our local services sector that will strengthen inclusive, equitable and accessible practice and service delivery that meets the diverse needs of	Continue to develop strong connections between Council and culturally diverse communities across the municipality.  Continue to work with Aboriginal community members and organisations towards reconciliation and advocate for services that meet the diverse needs of Aboriginal people and their human right to self-determination  Implement Aged Care Sector Reforms, with the aim of facilitating continued access to relevant quality services  Develop and implement an activation strategy for Mildura South Regional Sporting Precinct  Establish a partnership with CHWP strategy owners to build knowledge and capacity across our local services sector that will strengthen inclusive, equitable and accessible practice and service delivery that meets the diverse needs of	

4.6	Research, recommend and implement a best practice leadership and cultural change model to drive inclusion, diversity, equity and access across Mildura Rural City Council that will: - further promote and increase diversity and inclusion across Council's workforce; - understand and address structural inequalities and barriers for participation in Council's workforce and services; - ensure Council's services are delivered with an intersectional lens to reflect the diversity of voices and needs in our community and are accessible and equitable - support the effective implementation of the Gender Equality Act 2020 and Workforce Planning under the Local Government Act 2020 within Council.	MRCC	
4.7	Partner with services and community members to promote and acknowledge campaigns and days of significance to raise community awareness of key social issues and actions to address them	MRCC	
4.8	Develop a place based Anti-Racism Strategy in partnership with local services and community to take action against racism and promote respect, inclusion and social cohesion across the Municipality.	MRCC	
4.9	Supporting and facilitating community events and activities that are inclusive and accessible for all community members that celebrate and acknowledge diversity and facilitate community cohesion and connect community with local services	MRCC	
4.10	Implement the requirements of the Victorian Gender Equality Act 2020 including: a four yearly workplace gender audit and Gender Equality Action Plan; and Gender Impact Assessments on new or reviewed policies, programs or services with a	MRCC	MRCC Mildura Base Hospital Mallee Track Health and Community Service

direct and significant impact on the public.

4.11 Support the work of Gender Equity
Action Sunraysia to raise community
knowledge about gender inequality and
provide opportunities for community
members to connect and be more
empowered and informed about gender
equality.

MRCC

MRCC Gender Equity Action Sunraysia

# **Related Plans and Strategies**

Recreation Strategy
Public Open Space Strategy
Community Plans
Reconciliation Action Plan
Arts Culture and Heritage Strategy

Disability Action Plan

**Events Strategy** 

# Domain 5 – Our Community is liveable

Domain 5 addresses the environmental factors that contribute to health and wellbeing.

Liveability is influenced by a wide range of Council's activities, including planning, recreation, conservation and public open space, events and more. The overarching strategic direction for these activities will be provided in greater detail in the Council Plan. With that in mind, this document focuses on the key actions council is taking to address the main liveability priority of the VPHWP, tackling climate change and its impact on health.

Includes VPHWP Priorities – Tackling climate change and its impact on health.

# **Local Priorities**

Council and partners have identified the following areas as being of particular importance in our community – Implementing emissions strategy, Mitigating urban heat

### Implementing emissions strategy

Climate change is already having adverse effects on health and wellbeing in our region. Extreme heat and extreme weather, including dust storms, create a risk of injury and death, especially for the region's most vulnerable people. Reductions in rainfall and greater rainfall variability impact on the wellbeing of those who depend on the land for their livelihoods.

The Loddon Mallee Climate Ready report (2015) outlines a projected annual average temperature rise of 2.7 degrees in the region by 2070 under high emission scenarios, this would give Mildura a climate more similar to Menindee and could have a significant impact on health (Climate Ready Victoria, Loddon Mallee, 2015). Taking strong measures to avoid this outcome is of critical importance.

Preventing the worst impacts of climate change will require doing our bit to achieve a significant reduction in CO2 emissions.

### Council is committed to:

- Implementation of the Council Emissions Strategy supporting document towards zero emissions.
- Development and Implementation of the Council Long Term Waste Strategy, addressing council's biggest source of emissions, the Mildura Landfill.

Council will continue to protect and enhance the natural environment for the use, wellbeing and enjoyment of current and future generations.

Relates to strategies: 5.2, 5.6

### Mitigating urban heat

One of the most direct health impacts of climate change comes from extreme heat events.

On average between 1981 and 2010, Mildura experienced 7.8 days per year when the temperature exceeded 40°C. By the 2050s under a high emissions/business as usual scenario, this is expected to increase to between 15 and 23 days (Towards Zero Emissions Strategy, 2021-2050). Night time temperatures are also increasing, meaning during heatwave events there is less respite.

Prolonged exposure to high temperature can pose a direct risk of heatstroke and death, especially to the more vulnerable members of the community. It can also contribute to poorer long-term physical and mental health outcomes for all members of the community by interrupting sleep and preventing outdoor physical activity.

Extreme heat is often more pronounced in urban areas, this is due to waste heat from cooling systems, and an abundance of heat absorbing surfaces like buildings and asphalt. This is referred to as the urban heat island effect. The urban heat island effect can be reduced by providing tree canopy cover and green spaces. Providing cooler public spaces such as parks with shade also allows people without air-conditioning to seek respite during extreme heat events.

### Council is committed to:

- Increasing tree canopy coverage in urban areas.
- Provide access to cool refuges, such as libraries and public buildings, during extreme heat events.
- Managing our environment to improve the resilience of key assets including our public open spaces, native vegetation and water.

Relates to strategies: 5.3, 5.4, 5.5

# **Domain 5 – Our Community is Liveable**

Our goal is that we belong to resilient communities that understand and value our natural environment.

# Strategy

	Strategies	Lead	Partners
5.1	Support small towns and rural communities in implementing Community Plans	MRCC	Relevant stakeholder groups
5.2	Implement the Council Emissions Strategy supporting document towards zero emissions	MRCC	Relevant stakeholder groups
5.3	Council to implement the Cool It program	MRCC	Relevant stakeholder groups
5.4	Develop and implement the Urban Forest Strategy	MRCC	Relevant stakeholder groups
5.5	Develop and Implement the Council Street Tree strategy	MRCC	Relevant stakeholder groups
5.6	Develop and Implement the Council Long Term Waste Strategy	MRCC	Relevant stakeholder groups

# Related Plans and Strategies

Vegetation Management Plan Litter Strategy Environmental Education Plan Public Open Space Strategy Energy Management Plan Invasive Plants and Animals Plan

# Monitoring, Reporting and Evaluation

The CHWP outlines the strategic health and wellbeing goals that Council will work towards over the next four years. Monitoring, reporting and evaluation are required to understand effectiveness, identify areas for improvement and learning and to enhance the evidence for current and future work in this space.

A Community Health and Wellbeing Steering Committee consisting of internal and external representatives who have actions in the plan will work in partnership to implement and evaluate the plan.

Yearly action plans will be developed for many of the actions, providing a more detailed and descriptive analysis of actions, targets, measures and outcomes and the work undertaken. These actions plans will form part of the analysis process.



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