



Mildura Rural City Council

# MINUTES

## Ordinary Meeting of Council

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5:30pm Wednesday 23 October 2019

DRAFT

### VENUE:

Committee & Council Room  
76 Deakin Ave, Mildura

### NEXT ORDINARY COUNCIL MEETING

5:30pm Wednesday 27 November 2019

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**SARAH PHILPOTT**

**CHIEF EXECUTIVE OFFICER**

**1 PRAYER AND ACKNOWLEDGEMENT OF COUNTRY**

The Mayor read the Council prayer and paid respects to the traditional land owners.

**2 OPENING AND WELCOME**

The Mayor welcomed the public to this meeting.

**3 PRESENT**

**Councillors**

Cr Simon Clemence      Mayor  
Cr Greg Brown  
Cr Anthony Cirillo  
Cr Mark Eckel  
Cr Helen Healy  
Cr Glenn Milne  
Cr Min Poole  
Cr Gavin Sedgmen

**Officers**

Sarah Philpott                      Chief Executive Officer  
Mandy Whelan                      General Manager Development  
Martin Hawson                      General Manager Community  
Chris Parham                      General Manager Corporate  
Richard Sexton                      Manager Corporate Administration

**4 APOLOGIES**

Cr Jason Modica

NB: Cr Simon Clemence, Mayor noted this apology in the absence of a resolution.

**5 CONFIRMATION OF MINUTES**

2019/0200

**Moved:**      Cr Gavin Sedgmen  
**Seconded:**      Cr Anthony Cirillo

**That the Minutes of the Ordinary Council Meeting held on Wednesday 25 September 2019 be confirmed as a correct record.**

**That the Minutes of the Confidential Council Meeting held on Wednesday 25 September 2019 be confirmed as a correct record.**

**CARRIED**

## 6 CONFIRMATION OF ASSEMBLY OF COUNCILLORS

In accordance with Section 80A of the Local Government Act 1989 (the Act), records of Assemblies of Councillors must be reported at the next practicable Council meeting and recorded in the minutes.

An Assembly of Councillors is defined in Section 76AA of the Act as a meeting at which matters are considered that are intended or likely to be the subject of a Council decision or the exercise of a delegated authority and which is either of the following:

- A meeting of an advisory committee where at least one Councillor is present; or
- A planned or scheduled meeting that includes at least half the Councillors and at least one Council officer.

The record is therefore presented for Council's noting.

2019/0201

**Moved:** Cr Anthony Cirillo  
**Seconded:** Cr Helen Healy

**That Council note the Assembly of Councillors records for the following meetings:**

- **Planning Forum – 23 September 2019**
- **Finance Advisory Committee – 9 October 2019**
- **Council Forum – 9 October 2019**

**CARRIED**

## RECORD OF ASSEMBLIES OF COUNCILLORS

Assembly Details	Councillor Attendees	All Other Attendees	Matters Discussed	Conflict of Interest Disclosures
Planning Forum – 23 September 2019	Cr Clemence Cr Eckel Cr Modica Cr Poole Cr Sedgmen Cr Milne Cr Healy	Sarah Philpott, Chief Executive Officer Mandy Whelan, General Manager Development Andrew Millen, Manager Development Services Damien Sutton, Statutory Planning Coordinator Tim Berger Senior Statutory Planner	1. Planning Application 005.2018.00000385.001. Development of Buildings and Works to an Existing Convenience Restaurant, Creation of a “Drive-Through”, Alteration to Road Access and to Vary Internal Car Parking Facilities	Nil
Finance Advisory Committee - 9 October 2019	Cr Modica Cr Cirillo Cr Milne	David Folvig, Manger Financial Services Mandy Whelan, General Manager Development Chris Parham, General Manager Corporate	1. Contract Award	Nil
Council Forum - 9 October 2019	Cr Modica Cr Brown Cr Cirillo Cr Healy Cr Milne Cr Poole Cr Sedgmen	Sarah Philpott, Chief Executive Officer Mandy Whelan, General Manager Development Martin Hawson, General Manager Community Chris Parham, General Manager Corporate Richard Sexton, Manager Corporate Administration Angela Umback, Human Resources Coordinator Ben Piscioneri, Public Relations Officer	1. Present 2. Apologies 3. Forum Reports 4. Ouyen Community Plan 2019-2024 5. Community Plan Support Funding Application - Ouyen Inc. - Ouyen Gym Business Plan 6. Mildura City Heart Annual Report 2018- 2019 7. Chaffey Trail Strategy and Action Plan 2019-2023 8. Events Strategy and Action Plan 2020-2025 9. Monthly Management Report 10. Section 173 Agreements 11. Assessment of Planning Applications 12. Confidential Matter 13. Councillor Issues & Questions 14. CEO Issues	Nil

## 7 NOTIFICATION OF ABSENCE

Nil

## 8 MAYORAL REPORT

### 8.1 MAYORAL REPORT - SEPTEMBER 2019

#### Summary

The following is a report on the activities and functions attended by the Mayor Cr Simon Clemence during the month of September 2019.

2019/0202

**Moved:** Cr Anthony Cirillo  
**Seconded:** Cr Mark Eckel

**That Council note the contents of this Mayoral Report for the month of September 2019.**

**CARRIED**

## 9 COUNCILLOR REPORTS

### 9.1 COUNCILLOR REPORTS - SEPTEMBER 2019

#### Summary

The following is a report on the activities and functions attended by Councillors during the month of September 2019

2019/0203

**Moved:** Cr Min Poole  
**Seconded:** Cr Glenn Milne

**That Council note the contents of this Councillors report for the month of September 2019.**

**CARRIED**

NB: In addition, Cr Min Poole advised that in September 2019 Cr Clemence, Cr Cirillo and herself attended a planning meeting with The Hon. Richard Wynne (Minister for Planning, Minister for Housing and Minister for Multicultural Affairs) to discuss the review relating to the Mildura Planning Scheme Amendment C89.

NB: In addition, Cr Glenn Milne spoke regarding the Patchewollock Music Festival that he attended.

NB: In addition, Cr Glenn Milne spoke regarding the Mildura Show that he attended and commented that this was a great family friendly event.

NB: In addition, Cr Glenn Milne spoke regarding the Naval Association Dinner that he attended.

NB: In addition, Cr Helen Healy spoke regarding the Dad's Day Out Event and advised that a Dad's Support Group has now been created with assistance from Dad's Inc. Australia.

NB: In addition, Cr Helen Healy advised that the Gender Equity Action Sunraysia Group (GEAS) held a meeting with The Hon. Gabrielle Williams (Minister for Prevention of Family Violence, Minister for Women and Minister for Youth) to develop a plan around family violence prevention.

NB: In addition, Cr Greg Brown spoke regarding a plaque unveiling at Walpeup School that he attended.

NB: In addition, Cr Greg Brown spoke regarding the Patchewollock Music Festival that he attended.

NB: In addition, Cr Mark Eckel advised that he attended the Mildura Art Group and Riverfront Gallery - Spring Exhibition Opening in September 2019.

NB: In addition, Cr Mark Eckel spoke regarding the Mallee Accommodation and Support Program Ltd. (MASP) Kokoda Youth Mentoring send-off that he attended with Cr Healy, Cr Milne and Cr Modica.

NB: In addition, Cr Mark Eckel acknowledged the recent passing of Leon Wagner and Gordon Searle. Cr Eckel further commented that they were both great contributors to the local community and expressed condolences to their families.

NB: In addition, Cr Glenn Milne acknowledged the passing of Heather Hunt and commented on her contributions to the local Arts and Multicultural groups.

## **10 RESPONSES TO COUNCILLORS QUESTIONS**

Nil

## 11 QUESTIONS FROM COUNCILLORS

### 11.1 CR GLENN MILNE WATER POLICY

**File Number: 17/04/13**

*“At the Ordinary Council Meeting on 27 March 2019 I asked a question that I had also raised in May 2018 regarding Council developing an informed Water Policy and the concept of reattaching water licences to land to take the speculation out of the market. It is 17 months later and water is trading for around at around \$1,100 per mega litre temporary and is going up very quickly. I think that we need to address this as a matter of urgency can Council do this and when?”*

---

Martin Hawson, General Manager Community advised that Council is working on the Water Policy and will be ready in the ensuing months.

### 11.2 CR GLENN MILNE ELEVENTH STREET BIKE PATH

**File Number: 14/02/29**

*“Is the Eleventh Street bike path on time and on budget? When will it be open for the public to ride the full length out to Kings Billabong?”*

---

Mandy Whelan, General Manager Development advised that the bike path is on target and on budget. Ms Whelan further advised that it should be open within the next month.

### 11.3 CR GLENN MILNE GAMBLING POLICY

**File Number: 17/04/13**

*“In March 2019 I raised the matter of the Council Gambling Policy, when will this matter be brought to a Council Forum for discussion?”*

---

Sarah Philpott, Chief Executive Officer took this question on notice.

### 11.4 CR GLENN MILNE MILDURA AIRPORT PTY LTD (MAPL) - INSTRUMENT LANDING SYSTEM (ILS)

**File Number: 07/03/02**

*“Has Council had an update from MAPL on the installation of the ILS?”*

---

Chris Parham, General Manager Corporate advised that although works have not progressed on the ground that the project is progressing. Mr Parham further advised that the various project documents are exchanging between MAPL and the federal funding body and a dial before you dig is underway.

**11.5 CR GLENN MILNE****ZOE SUPPORT**

**File Number: 16/02/10**

*“Can Council write to Ali Cupper MP asking her to seek support from the state government for Zoe Support who are facing funding issues?”*

---

Sarah Philpott, Chief Executive Officer took this question on notice.

**11.6 CR GLENN MILNE****WORKING WITH CHILDREN  
CHECK POLICY**

**File Number: 12/10/01**

*“Does Council have a policy in relation to working with children checks for all staff and volunteers working and volunteering in Council buildings and services that are open to the public?”*

---

Chris Parham, General Manager Corporate advised that Council does have an operational policy in regards to volunteers where working with children and/or police checks are required depending on the nature of the activity.

**11.7 CR GLENN MILNE****LOAN REPAYMENT RELIEF FOR  
FARMERS**

**File Number: 17/04/13**

*“There has been calls for rate relief for farmers and for drought, there has been some action by the state towards that request. Can Council hold discussions with the Victorian Farmers Federation (VFF) regarding seeking some interest relief or loan repayment moratorium on bank loans for farmers? I believe that rates are a small problem but interest and bank loans are a large problem and Council needs to look at ways that it can do some more for farmers”.*

---

Martin Hawson, General Manager Community advised that there are a number of discussions to occur relating to the different funding opportunities available from the state and federal government. Mr Hawson further advised there is a report being presented to the October Council Meeting relating to this for consideration.

Mr Hawson commented Council is waiting on specifications and guidelines relating to state funding and how this may be used to support farmers. Mr Hawson further commented that Council would have to advocate specifically in regards to low interest loans or arrangements with banks and this will come up in the discussions to be held.

**11.8 CR GLENN MILNE****MUNICIPAL ASSOCIATION OF VICTORIA (MAV) MOTIONS****File Number: 19/01/01**

*“Relating to the MAV Motions Council presented, what will be the next step in relation to the motion for establishing recycling centres in the region and does MAV have a plan or was there any further input on that?”*

---

Sarah Philpott, Chief Executive Officer advised that at the MAV Meeting there were a number of motions relating to waste and Council’s motion was not discussed as was unopposed.

Ms Philpott further advised that MAV will provide a response however it is unsure if this will be an overall response to all of the waste motions presented. Ms Philpott commented that she will make further enquires and provide information in relation to this.

**11.9 CR MARK ECKEL****INSTRUMENT LANDING SYSTEM (ILS)****File Number: 07/03/02**

*“In relation to the ILS, can Council Officers confirm that all of the administration that was necessary for the documentation relating to this has been discharged?”*

---

Chris Parham, General Manager Corporate advised that all documentation is currently being transferred between the airport and federal government. Mr Parham further advised that the final agreement has not been reached but the process is underway.

**11.10 CR MARK ECKEL****WASTE PILE AT AIRPORT****File Number: 15/07/01**

*“I had previously raised my concerns relating to the waste pile at the Airport. On my last visit to the Airport, the pile did not protrude as much as it usually does and I am wondering if that work has been done?”*

---

Mandy Whelan, General Manager Development advised that Council has been working with staff at the Airport however is unsure if the work has been completed at this stage.

**11.11 CR GAVIN SEDGMEN****WATER POLICY****File Number: 17/04/13**

*“Relating to Cr Milne’s question raised on the Water Policy (11.1), I want to reinforce the urgency of this. I was at Gunbower on the weekend and I was saddened to be advised that because of the water cost in place, Gunbower has lost two-thirds of their surrounding local farming community due to the price of water as it has forced them out of business. For this small irrigated community, this needs to be highlighted as when permanent plantings occur this will be a major problem and I feel that this needs to be highlighted within Cr Milne’s question”.*

---

Simon Clemence, Mayor acknowledged this comment.

## 12 NOTICES OF MOTION

### 12.1 NORTH WEST RAIL ALLIANCE

Following the resolution to lay this matter on the table at the September Ordinary Meeting of Council, this report is now represented in accordance with Schedule 2, Local Law No 1 (Meeting Procedure) as part of the October Ordinary Council Meeting.

#### Summary

North West Rail Alliance (NWRA) is an incorporated entity comprising volunteer members who have been advocating for the return of passenger rail along the Mildura line since that service was decommissioned, 26 years ago.

In order to present a strong, cohesive case for improved connectivity and better transport options between the regions and the capital, NWRA are seeking the support of councils along the existing rail catchment area. These councils are, and not limited to:

- Broken Hill City Council;
- Central Darling Shire Council;
- Wentworth Shire Council;
- Mildura Rural City Council;
- Buloke Shire Council;
- Northern Grampians Shire;
- Central Goldfields Shire; and
- Yarriambiack Shire Council.

The following Notice of Motion is hereby tabled for the Ordinary Meeting of Council on 25 September 2019.

2019/0204

Moved: Cr Mark Eckel  
Seconded: Cr Helen Healy

**MOTION**

**That Council:**

1. Endorse North West Rail Alliance Inc. in its efforts to have passenger rail re-introduced along the Mildura line;
2. Provide a letter of support and permission to use Council's logo in promotional material intended to present their case to the State Government;
3. Agree to nominate the mayor or Deputy Mayor as a delegate to attend quarterly meetings; and
4. Secure membership of North West Rail Alliance Inc. by paying a nominal annual fee of \$150.

The motion was put and in accordance with Section 40(b) of Council's Local Law No 1 (Conduct of Meetings) as there was an equal division of votes, the Chairperson excised a casting vote.

**CARRIED**

**13 PETITIONS**

Nil

DRAFT

## 14 MANAGEMENT REPORTS

### 14.1 EVENTS STRATEGY AND ACTION PLAN 2020 - 2025

#### Summary

The purpose of this report is to present the Event Strategy and Action Plan 2020-2025 for adoption.

#### Recommendation

That Council adopt the Event Strategy and Action Plan 2020-2025 as presented.

This Agenda Item was withdrawn by agreement and will be represented to the Ordinary Meeting of Council scheduled for 27 November 2019.

### 14.2 CHAFFEY TRAIL STRATEGY AND ACTION PLAN 2019 - 2023

#### Summary

The purpose of this report is to present the Chaffey Trail Strategy and Action Plan 2019-2023 for adoption.

#### Recommendation

That Council adopt the Chaffey Trail Strategy and Action Plan 2019-2023 as presented.

This Agenda Item was withdrawn by agreement and will be represented to the Ordinary Meeting of Council scheduled for 27 November 2019.

### 14.3 OUYEN COMMUNITY PLAN 2019 - 2024

#### Summary

The purpose of this report is to present the Ouyen Community Plan 2019 – 2024 for endorsement by Council.

2019/0205

**Moved:** Cr Mark Eckel  
**Seconded:** Cr Glenn Milne

That Council endorse the Ouyen Community Plan 2019 – 2024 as presented.

**CARRIED**



# Ouyen Community Plan 2019-2024



Mildura Rural City Council





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# Message from Chairman



I am pleased to present the Ouyen Community Plan and Community Planning Strategy for 2019 - 2024. This encompasses 75 years of research and history from 1944 to 2019 and is a reflection of the hard work, dedication and persistence of the community who consistently volunteer time and energy to drive our priorities.

Over the past 21 years Ouyen Inc. have formed extensive long-term partnerships with stakeholders, industry and community groups. This has included Mildura Rural City Council, Mallee Track Health and Community Services, private enterprise, State and Federal Government. Our partnerships are our greatest resource and this has enabled us to shape our future and surpass various challenges.

Notably, in October 2018 the Ouyen Recreational Lake was formally opened and was attended by 3,000 people who enjoyed the fireworks, music and 'catching up' with friends and family. This is a monumental accomplishment and we are proud of the Ouyen

Lake Working Group for 20 years of consistently striving for success in this project. We have a unique social dynamic and ability to be self-sustainable with limited resources, support, or professional expertise.

I hope you enjoy reading and this gives further insight into the progress we have made as an organization that represents the emerging interests of the community.

I would like to thank Ouyen Inc and Mildura Rural City Council Project Officer Cassey Gloster for the development of this document. We also thank the Ouyen Service Centre for the support in assisting with the everyday functions of the committee and the integral service provided to Mallee Track communities.

**Scott Anderson**  
Ouyen Inc Chairman



# Ouyen 'A Town Of Choice'

## ABOUT OUYEN

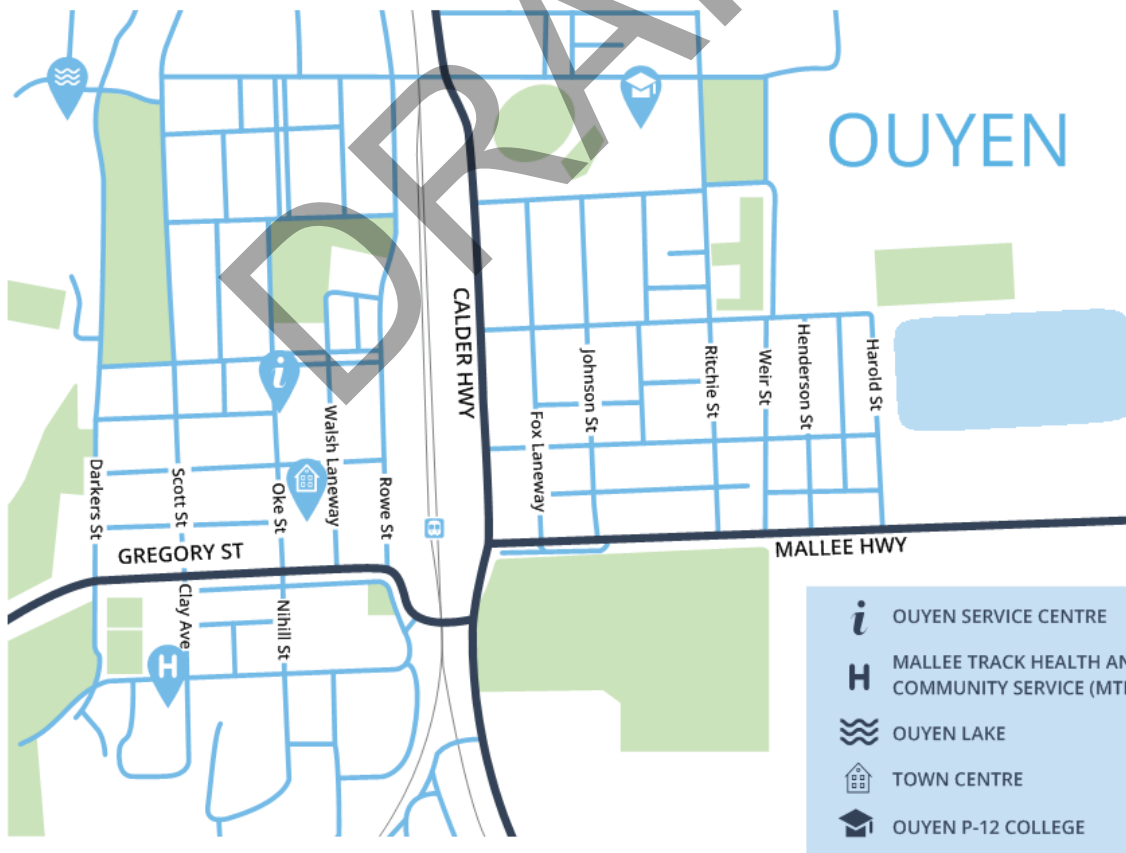
### History

The Ouyen community is situated in the Rural City of Mildura at the intersection of the Calder Highway and Mallee Highway, 105 kilometres south of Mildura, 441 km north-west of Melbourne and 400km east of Adelaide. The area was first occupied by the Wergaia Aborigine's which some believe means 'pink-eared duck' and others claim it refers to 'ghost waterhole'.

Ouyen was first settled in the early 1900's around the Ouyen Railway Station and historically the major economic input has been agriculture with a particular focus on dryland cropping and prime lamb production. However in recent years, health services, mining, tourism, retail, and education have provided increased levels of local employment.

Ouyen expects to continue to be an important service centre because of its strategic location, located on the intersection of two major highways and some distance from major cities. There is abundant evidence of best practice in community-based small town self-reliance in Ouyen's streetscapes, festivals, strong local retail sector, dedicated volunteer base, success in attracting key infrastructure, and dynamic local progress association Ouyen Inc.

*To provide the vision, direction, leadership and unity to create a dynamic future for Ouyen.*



## POPULATION

At the 2011 census Ouyen had a population of 1,085. The 2016 census recorded 1,293 (2016) usual residents. The median age of residents was 53 years and children aged 0 - 14 years made up 13.9% of the population and people aged 65 years and over made up 29.9%.

Over 40.3% of people participated and/or completed voluntary work through an organisation or a group which is double the state average, whilst the unemployment rate of 23.35% was slightly higher than the state average and 49% of people who were employed worked 40 or more hours per week, which is 6.6% higher than the state average.

Major industries for employment include grain and sheep farming, health services, primary and secondary education, local government, trade, laborers, machinery operators and/or drivers and retail workers.

\*Census Data Code POA3490 (POA)





## Introduction

The first Ouyen Community Plan was initiated in 2008 and a subsequent review commenced in 2017. In 2018 Ouyen Inc approached Mildura Rural City Council to assist with the development of a new and innovative plan and community planning strategy that would develop existing and future projects.

The residents of the Ouyen and district communities are highly engaged in issues relating to the community and participated in focus groups, open meetings, 1 on 1 interviews, online/hard copy surveys and group sessions. Data was collected during the Advancing Country Towns project from 2011-2017 and included several consultation sessions with community members, advisory groups, project groups and stakeholders. In October 2017 Ouyen Inc held further small intensive group discussions with 19 willing community members to determine the relevance of previous findings and determine if there were any new or emerging trends.

### ABOUT OUYEN INC

Ouyen Inc is a voluntary incorporated community organisation, establishing on 3 December 1997, represented by community elected individuals who bring a range of views seeking economic and social development for the community of Ouyen. The purpose and functions is to provide vision, direction, leadership and unity to create a dynamic future for Ouyen.

Membership is open to all members of the Ouyen and district community that reside or own a property within the Mildura Rural City Council Local Government Area.

Ouyen Inc works closely with many stakeholders including the Mildura Rural City Council.

Ouyen Inc strive to provide opportunities for all residents and visitors.

### DEVELOPING THE OUYEN COMMUNITY PLAN

This is the second community plan for the Ouyen Community covering a period of 2008 – 2024 with a strong strategic focus on long term sustainability, strategic collaboration and many notable achievements since implementation in 2008.

In 1988 Ouyen had previously been selected for inclusion in the 1988 small towns study as an example of a small towns with a dry-farm rural base. It was also noted that Ouyen was an important rural service centre, and was also a key element to the Victorian Governments Rural Futures Initiative 2008 (RFI) that had a strong focus on proactively responding to pressures in change.

The Ouyen Community Plan continues to be recognized as the community's strategic planning document for the implementation of projects and services in the community. This will support the delivery of high quality, efficient and effective projects, programs and services, and improved outcomes.



## Our 10 Key Themes

THE COMMUNITY PLAN IS PLANNED AND EXECUTED UNDER 10 KEY THEMES:

01	Our Values		06	Connecting Our Region	
02	Our Vision		07	Leadership and Governance	
03	Community Wellbeing		08	Protecting Our History	
04	Protecting Our Natural Environment		09	Our Concerns	
05	Building a Strong Local Economy		10	Project Action Plan	



## Achievements to date:

The Ouyen community have successfully achieved the following:

- Ouyen Recreational Lake Mildura Rural City Council 'Project of the Year 2019'
- Advancing Country Towns Project
- Ouyen Recreational Lake Project
- Resilient Services Project
- Brigade Sustainability Pilot
- Mallee Research Station Business Case
- Independent Living Business Case
- Keeping Kids Connected
- Roxy Theatre 'Mallee Up in Lights'
- Roxy Theatre Storage Project
- Ouyen Visitors Information Centre
- Ouyen Community Engagement Project
- Oke Street Lighting Project.
- Ouyen Regional Sale Yard
- Ouyen High Tech Truck Wash
- Kiamal Solar Farm
- Community Engagement Project (OP-12)
- Ouyen P-12 Amalgamation
- Ouyen Community Club
- Iluka Mines
- Ouyen United and Walpeup Underbool Football and Netball Club Merger
- Ouyen Recreational Ground Upgrade
- Development of 2nd Recreation Reserve Football Oval
- Ouyen Netball Courts Lighting Project
- Ouyen Men's Shed
- Redevelopment of the Ouyen netball courts and lighting
- Ouyen P-12 Mentoring Program
- Ouyen IGA Supermarket Upgrade
- Doctors in Secondary Schools Program
- Resurfacing of the Ouyen Railway Bridge
- Railway Crossing
- Murray Basin Rail Project
- Rail Sidings Rapid Appraisal
- Ouyen Youth Skate Park
- Salvation Army Thrift Shop.



## Events:

- Mallee Root Festival
- Ouyen Pacing Cup
- Ouyen Farmers Festival
- Ouyen Traders Christmas
- Ouyen Mothers Day Classic
- Ouyen Anglers Fishing Competition
- Ouyen Mini Rowing Regatta
- MTHCS Christmas Celebration
- Ouyen Débutante Ball
- Ouyen Sporting Events - tennis, basketball, netball, football and bowls
- Vanilla Slice Triumph.



## Our Priorities

### 01. OUR VALUES

Ouyen is a well connected, welcoming, inclusive and family friendly community.

**Our community values are:**

- Well connected, family friendly and welcoming community
- New communities members are welcomed and are able to connect
- Safe, friendly and diversity of people and interests
- Warm weather, peaceful and quiet
- Access to high quality health and wellbeing services
- Access to sporting clubs and facilities
- Ouyen Recreational Lake development
- Education and employment opportunities
- Attractive streetscapes and town entrances
- Quality Infrastructure and assets that are well managed, used and maintained
- Low density and affordable housing.

### 02. OUR VISION

The vision for Ouyen is a place where there is:

- Advocacy, innovation and support to grow jobs and attract visitors
- Promote existing commercial and new industrial development opportunities
- Projects that capture tourism and local spend
- Attract new and middle-aged families to community
- Integrated, innovative and local health, wellbeing and community services
- Framework to bring together government and community
- Placed based funding from Local, State and Federal Government to deliver services locally
- Professional employment opportunities for residents
- Local educational opportunities
- High speed internet services
- Shop buildings occupied, and local businesses supported
- Clean and tidy town appearance.

### 03. COMMUNITY WELLBEING

Activities and initiatives that produce vibrant towns and regions with a rich history, a safe and healthy community, and a strong sense of community pride.

**This includes a focus on:**

- Economic, recreational and social development
- Well funded and supported Emergency Services by Government and community
- Sporting / non sporting events, activities and facilities
- Family day care and supported playgroups
- Early, Primary and Secondary education
- Youth services
- Aged care services
- Well maintained parks & gardens
- Clean and safe public amenities
- Ouyen Recreational Lake for social, boating and fishing activities
- Swimming pools for training, water safety programs, school carnivals and competitions
- Community halls & buildings
- Animal Control
- Heritage
- Libraries.

### 04. PROTECTING OUR NATURAL ENVIRONMENT

Working towards conserving and promoting the natural beauty of our region.

**This includes a focus on:**

- Residential and recreational water supply
- Drainage management
- Environmental initiatives
- Recycling
- Energy efficiency
- Sewerage management
- Waste facilities & services
- Biodiversity & natural heritage
- Noxious weeds.



## 05. BUILDING A STRONG LOCAL ECONOMY

Supporting the development of a prosperous and diversified economy delivering lifestyle benefits to the community through employment, income and sustainable economic growth.

**This includes a focus on:**

- Tourism
- Economic infrastructure and diversity (i.e. industry)
- Employment opportunities
- Business support
- Attracting new residents
- Major events
- Education & skills
- Placed based investment
- Marketing & promotion
- Quality services.



## 06. CONNECTING OUR REGION

Focusing on linking our towns and connecting our region to larger cities.

**This includes a focus on:**

- Partnerships with outlying Mallee Track communities – Including Walpeup, Underbool, Torrita, Linga, Boinka, Tutye, Cowangie, Murrayville, Carina, Panitya, Mittyack, Kulwin, Hattah, Patchewollock and neighboring communities
- Service integration and partnerships
- Quality road network and transport services
- High quality and fast speed communication networks
- Placed based projects and funding supported by Local, State and Federal Government
- Bike paths & walkways
- Public transporting including rail, bus and taxi.

The Ouyen Lake is the largest Mallee community project to date



The community wouldn't continue without our volunteers

### 07. LEADERSHIP AND GOVERNANCE

Ensuring a strong Local and State Government that is representative of our unique community and effective in meeting the needs of the community.

**This includes a focus on:**

- High level public participation, communication, consultation and engagement
- Expertise for strategic delivery of initiatives and projects
- Participation in Council decision making
- Governance
- Advocacy
- Access to grant funding

Need to form partnerships with Local, State and Federal Government to strategically integrate services and for Ouyen Inc to deliver projects and programs on a placed based basis.

### 08. PROTECTING OUR HISTORY

History Resource Centre

**This includes a focus on:**

- Digitise History Centre content and availability online to reduce volunteer burden.

### 09. OUR CONCERNS

The community is impacted by a number of concerns and challenges.

**Concerns that were highlighted:**

- Gap between rural community and urban policy (red-tape)
- Isolation from larger cities
- Limited access and funding to deliver specialist and health services including, prenatal, antenatal and post-natal support, maternal child health, mental health and 24 hour emergency care services
- Attracting and retaining GP's
- Limited access to entertainment, sporting, non-sporting and youth activities
- Government support for future economic development
- Lack of younger and middle aged families
- Aging and declining population
- Volunteer burnout and changing patterns of volunteerism<sup>vi</sup>
- Limited access to public transport
- Poor and unreliable phone and internet service
- Lack of non-sporting activities
- Lack of independent living accommodation for the elderly
- Lack of investment and service coordination to meet local priority
- Limited career and educational opportunities
- High quality roads and footpaths
- Better storm water and drainage management
- Maintenance of local infrastructure and beatification of public spaces
- Bushfire threat.

### 10. PROJECT ACTION PLAN

Below is a list of the projects that the community identified as part of the planning process.

Project Description	Next steps/Actions	Partners
<p><b>OUYEN LAKE PROJECT STAGE 3</b> to provide accommodation to generate income for long term sustainability.</p> <p>Second amenities facilities, play equipment, aquatic storage facility, BBQ area, and heritage display.</p>	<ol style="list-style-type: none"> <li>1. Investigate and determine project scope, objectives, forecast costing, budget and implementation</li> <li>2. Consultation with local businesses</li> <li>3. Seek quotations</li> <li>4. Funding strategy.</li> </ol> <p>● Refer to business case here: <b>Ouyen Recreational Lake Business Case</b></p>	<p>Ouyen Inc GWMWater MRCC Mildura Regional Development State Government Commonwealth of Australia Community</p>
<p><b>INDEPENDENT LIVING VILLAGE</b> with purpose built aged independent living units and facility in Ouyen.</p>	<ol style="list-style-type: none"> <li>1. Stakeholder consultation</li> <li>2. Further business model generation and planning</li> <li>3. Acquire old Ouyen Primary School site</li> <li>4. Design specifications</li> <li>5. Funding strategy.</li> </ol> <p>● Refer to business case here: <b>Ouyen Independent Living Village Business Case</b></p>	<p>Ouyen Inc MTHCS MRCC Community</p>
<p><b>INTERMODAL TERMINAL</b> Freight terminal at Ouyen Rail Yards to lower transport costs for local containerised export commodities, increase employment, economics, reduced road damage, accidents, and congestion.</p>	<ol style="list-style-type: none"> <li>1. Confirm stakeholders, volume of freight, and identification of potential terminal operators</li> <li>2. Business Case</li> <li>3. Vic Track, Community and private enterprise consultation.</li> </ol> <p>● Refer to Rapid Appraisal here: <b>Ouyen Intermodal Terminal Rapid Appraisal</b></p>	<p>Ouyen Inc Private Enterprise VicTrack Community</p>
<p><b>HEALTH SERVICES FACILITY UPGRADE</b> Enhance allied health services by developing a fit for purpose facility and expansion that will improve the quality of the service.</p>	<ol style="list-style-type: none"> <li>1. Investigate and determine project scope, objectives, forecast costing, budget and implementation.</li> </ol> <p>● Mallee Track Health and Community Services Strategic Plan 2018 - 2023</p>	<p>MTHCS Ouyen Inc</p>
<p><b>SERVICE INTEGRATION</b> Integrate and expand health related services - Not limited to Maternal Child Health Services (MCHS), Playgroup, Early Years Services and Programs.  Further funding to expand existing and new services.</p>		<p>MTHCS MRCC</p>

Project Description	Next steps/Actions	Partners
<b>YOUTH SERVICES / ACTIVITIES</b> Community Youth Services Project. Place based programs, services and support for local youth.	1. Regular consultation to facilitate and deliver project to support youth in future employment opportunities.	Ouyen Inc Ouyen P-12 Youth MTHCS
<b>COMMUNITY EVENTS</b> Mallee Root Festival Ouyen Farmers Festival Ouyen Pacing Cup Mothers Day Classic Vanilla Slice Triumph - Founder of event / Supporter for MRCC Local Government Area Other.	1. Ongoing consultation with community groups to ensure funding opportunities are available and suitable strategic planning is provided to expand capacity.	Ouyen Inc Committees Community Mothers Day Classic Committee
<b>OUYEN RECREATIONAL GROUND URBAN TO RURAL WATER PROJECT</b> Convert urban supply to rural water reduce cost to community group and Mildura Rural City Council.	1. Develop brief for design works 2. Seek funding to develop design specifications 3. Seek quotations 4. Funding strategy and submissions.	Ouyen United Kanga Football and Netball Club MRCC GWMWater
<b>INDUSTRY/EMPLOYMENT/ ECONOMICS</b> Abattoirs Solar.	1. Further community consultation and engagement with key partners 2. Identify potential development locations / sites.	Ouyen Inc Private enterprise
<b>OUYEN GOLF CLUB UPGRADE AND DISABILITY ACCESS PROJECT</b> Inclusive of exterior veranda, building and amenities upgrade.	1. Design specifications for disability access bathroom facility and outdoor area 2. Quotations 3. Funding strategy and submission.	Ouyen Tennis / Golf Club Ouyen Inc MRCC
<b>OUYEN TENNIS CLUB SYNTHETIC TURF PROJECT</b> Replace the existing grass surface with a low maintenance and long-term cost effective synthetic surface.	1. Design specifications 2. Quotations 3. Funding strategy and submissions.	Ouyen/Golf Tennis Club State and Federal Government MRCC
<b>OUYEN AIRSTRIP EXPANSION AND UPGRADE</b> Night time landing restrictions. Inclusive of widening the existing runway, sealing, install a pilot/passenger holding building, car parking and footpaths.	1. Reform project group to lead project 2. Identify and consult with specialists in aviation field 3. Investigate planning and engineering requirements 4. Design specifications 5. Funding strategy and submission.	Ouyen Inc State and Federal Government MRCC Emergency Services
<b>OUYEN BOWLS CLUB ARTIFICIAL TURF AND BUILDING UPGRADE PROJECT</b> Replace the existing grass surface with a low maintenance and long-term cost effective synthetic green.	1. Planning, quotes and funding submissions.	Ouyen Bowls Club Ouyen Recreational Reserve State and Federal Government MRCC

Project Description	Next steps/Actions	Partners
<b>OUYEN GOLF COURSE IRRIGATION SYSTEM UPGRADE PROJECT</b>	1. Planning, quotes and funding submission.	Ouyen Inc Ouyen Tennis and Bowls Club
<b>OUYEN ROXY THEATRE SHIPPING CONTAINER, REAR ACCESS AND GREEN ROOM</b>	1. Complete Shipping Container Storage Project 2. Rear access and green room design specifications 3. Funding strategy and submission.	Ouyen Roxy Theatre Incorporated Ouyen Inc
<b>OUYEN SOLAR PROJECT</b>	1. Complete construction ● Refer to website here: <a href="https://kiamalsolarfarm.com.au/">https://kiamalsolarfarm.com.au/</a>	Total Eren Ouyen Inc Other private investors and companies
<b>COMMUNITY ENGAGEMENT PROJECT</b>	1. Ongoing annual program. ● Refer to website here: <a href="http://www.ouyen.vic.au/community-plan/">http://www.ouyen.vic.au/community-plan/</a>	Ouyen Inc Iluka
<b>OUYEN MALLEE MOTORCYCLE CLUB PROJECT</b> Provide the safety and portable equipment to run events. Acquire site and further development.	1. Quotes and funding submissions. 2. Further consultation.	OMMC Ouyen Inc
<b>PUBLIC TRANSPORT</b> Passenger Rail and Taxi.	1. Ongoing consultation with local member.	Ouyen Inc State Government Federal Government MRCC
<b>ADVISORY GROUP PARTNERSHIPS</b>	1. Partner with outlying communities on future projects to enhance long term sustainability.	Ouyen Inc Walpeup Development Committee Underbool Progress Murrayville Development Committee Other local committees
<b>OUYEN TOURISM PROJECT</b> Tourist attraction located around Ouyen and Railways inclusive of a Hall of FAME/Discovery Centre. 'Mile of Machinery' display located at town entrances points displaying farming history. Cycling and driving trail linking Patchewollock with interactive QR Code System to access local history.	1. Establish Working Group 2. Develop scope 3. Preliminary costings 4. Operational analysis 5. Strategic plan / mini business case.	Ouyen Inc MRCC MRD Community

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Project Description	Next steps/Actions	Partners
<p><b>OUYEN FITNESS, HEALTH AND WELLBEING CENTRE (COMMUNITY GYM)</b></p> <p>Create a 24 hours community owned gym that can be utilised by the community to run fitness, health and wellbeing programs, personal training, group fitness and training classes, offer quality equipment and a children play centre.</p>	<ol style="list-style-type: none"> <li>1. Establish sub group / working group</li> <li>2. Research similar models</li> <li>3. Identify need and local sporting groups and programs</li> <li>4. Investigate suitable locations</li> <li>5. Preliminary costings</li> <li>6. Operational analysis</li> <li>7. Business Case</li> <li>8. Funding strategy and grant submissions</li> </ol>	<p>Ouyen Inc</p> <p>Sporting Groups</p> <p>MRCC</p> <p>MTHCS</p> <p>Community</p>
<p><b>OUYEN CRICKET NETS</b></p>	<ol style="list-style-type: none"> <li>1. Seek quotations.</li> </ol>	<p>Ouyen Cricket Club</p> <p>MTHCS</p> <p>Ouyen Inc</p>

\*Source: Ouyen Community Plan Survey Data 2017





## Other Projects / Initiatives

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**BELOW IS A LIST OF THE OTHER PROJECTS AND INITIATIVES THAT THE COMMUNITY IDENTIFIED.**

- New and innovative community events to increase opportunity and local spend
- Placed based funding for services
- Better maintained streetscapes and roads
- Beautify access points to town
- High quality and fast speed internet service
- Arts projects - linking communities along Mallee Track.
- Service integration and collective impact
- Tourism plan
- Emergency Services UHF repeater
- Car wash
- Laundromat

## Contact us

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### Ouyen Inc

www.ouyen.vic.au

Email: ouyeninc@ouyen.vic.au

Telephone: (03) 5018 8100

Postal address: PO BOX 168, Ouyen Victoria 3490

### For speech or hearing impaired:

National Relay Service TTY 13 36 77

Speak and Listen 1300 555 727

### Mildura Rural City Council

www.mildura.vic.gov.au

(03) 5018 8100

### Mallee Track Health & Community Services

www.mthcs.com.au/

(03) 5092 1111

## Acknowledgments

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Thank you to Scott Anderson as Chairperson of Ouyen Inc, Cassey Gloster from Mildura Rural City Council and those who provided insight, thoughts and ideas throughout the development of the Ouyen Community Plan 2019 -2024.

A special thanks to photographers Philip Down and Kerry E Whitelegg for the amazing photographs we have exhibited throughout the document.

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### References

- i. Dr Robyn Eversole, Program Director, Regional Development, RMIT University, Hamilton, pg 121
- ii. Ouyen Inc Business and Strategic Plan 2011 -2015, pg 7
- iii. Ouyen Incorporated Rules, Constitution 1997
- iv. Dr Robyn Eversole, Program Director, Regional Development, RMIT University, Hamilton, pg 121
- v. Ouyen – Town of Choice Community Plan 2008, pg 4
- vi. Resilient Service Project 2014

The Ouyen Community Plan was developed by Project Manager, Cassey Gloster on behalf of partners Ouyen Inc. and Mildura Rural City Council.



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This community plan was developed by the community of Ouyen in collaboration with:



Mildura Rural City Council



The final plan was endorsed by Mildura Rural City Council on XXXX

#### **14.4 COMMUNITY PLAN SUPPORT FUND APPLICATION GRANT OUYEN COMMUNITY GYM BUSINESS PLAN**

##### **Summary**

The purpose of this report is to obtain approval from Council for the Community Plan Support Fund (CPSF) Part A application submitted by Ouyen Inc. for funds to engage a consultant to develop a business plan for the Ouyen Community Gym.

2019/0206

**Moved:** Cr Min Poole  
**Seconded:** Cr Greg Brown

**That Council approve the Ouyen Inc. application for Part A Funding through the Community Plan Support Funding of \$14,220.00.**

**CARRIED**

#### **14.5 COMMUNITY DROUGHT RESERVE**

##### **Summary**

The purpose of this report is to establish a Mildura Rural City Council (MRCC) Community Drought reserve.

2019/0207

**Moved:** Cr Greg Brown  
**Seconded:** Cr Anthony Cirillo

**That Council approve the creation of the MRCC Community Drought Reserve in accordance with the Financial Reserve Policy (OP178).**

**CARRIED**

## 14.6 MILDURA SOUTH REGIONAL SPORTING PRECINCT AMENDED SCOPE AND ADDITIONAL FUNDING REQUEST

### Summary

The purpose of this report is to present to Council a revised budget for the Mildura South Regional Sporting Precinct (MSRSP). This required increase in budget has come about after formally market testing the design together with revising the scope and design. This report also seeks an additional contribution from Council, to enable the MSRSP to function as a premier facility and meet the needs of the community.

2019/0208

**Moved:** Cr Mark Eckel  
**Seconded:** Cr Helen Healy

### That Council:

- (i) endorse the amended scope for Stage One of the MSRSP to include:
- turf wicket to main oval;
  - tower upgrades to main oval for lighting;
  - secondary fence for main oval;
  - feature gates to main oval (at entrance);
  - increased size to the Pavilion;
  - upgrade roof structure for solar;
  - additional 2.8m space in the Court Hall;
  - allowance for wayfinding signage; and
  - necessary ground preparatory works.
- (ii) Approve the revised following project budget requiring an additional contribution from Council of \$1,479,647 plus applicable GST.

The Australian Government	\$17.5M
The Victoria State Government	\$ 3.0M
Mildura Rural City Council	\$9.479M
<b>Total:</b>	<b>\$29.979M</b>

**CARRIED**

Cr Glenn Milne requested that his vote against the motion be recorded.

## 14.7 AUDIT COMMITTEE MEETING 2/2019 - 2020 - MINUTES SUMMARY - 12 SEPTEMBER 2019

### Summary

In line with the requirements of the Audit Committee Charter, the purpose of this report is to present to Council, for noting, a summary of the minutes of Audit Committee Meeting No. 2/2019-2020. The confidential minutes of Audit Committee Meeting No. 2/2019-2020, including key outcomes and recommendations of the meeting, have been distributed to Council under separate cover

2019/0209

**Moved:** Cr Anthony Cirillo  
**Seconded:** Cr Helen Healy

**That Council note the confidential minutes of the Audit Committee Meeting 2/2019 - 2020 held on 12 September 2019.**

**CARRIED**

## 14.8 MILDURA RURAL CITY COUNCIL ANNUAL REPORT 2018 - 2019

### Summary

The purpose of this report is to present the Mildura Rural City Council Annual Report 2018-2019 to Council for noting.

2019/0210

**Moved:** Cr Glenn Milne  
**Seconded:** Cr Anthony Cirillo

**That Council note the Annual Report 2018-2019, as presented.**

**CARRIED**

# Annual Report

2018-2019

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Mildura Rural City Council

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## Acknowledgement of Country

Council acknowledges the traditional custodians of the land comprising the Mildura Rural City Council area, and those of our neighbouring municipalities. We pay our respects to Elders past and present, and celebrate and respect their continuing culture and connection to the land.

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Part 1:  
Report of Operations

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## Introduction

### Welcome to the Report of Operations 2018-2019

As a Council, we are committed to transparent reporting and accountability to our community and the Report of Operations 2018–2019 is the primary means of advising the Mildura Rural City Council community about our operations and performance during the financial year.

### Snapshot of Mildura Rural City Council

Demographic profile\*:

- Land area: 22,330km<sup>2</sup>
- Major townships: Mildura, Irymple, Red Cliffs and Merbein
- Other rural townships: Ouyen, Meringur, Werrimull, Cullulleraine, Cardross, Nangiloc, Colignan, Murrayville, Nichols Point, Cowangie, Underbool and Walpeup
- Estimated resident population: 55,515
- Estimated Mildura population: 32,738
- Estimated Indigenous population: 2,519
- The majority of the Mildura region's population were born in Australia (77 per cent), 1.5 per cent were born in England, 1.2 per cent in Italy, 0.9 per cent in India, 0.9 per cent in New Zealand and 0.8 per cent in Afghanistan.
- Level above sea level: 50m
- Climate: Dry summers and mild winters
- Key industries: Dryland farming, irrigated horticulture (table grapes, wine grapes, dried grapes, citrus, vegetables and nuts), tourism, food and beverage manufacturing, transport and logistics, retail, health and community services
- Emerging industries: Renewable energy generation, aquaculture, mineral sands mining and recycling

\* Source: Figures based on 2019 update to Australian Bureau of Statistics data.

Our Vision – To be the most liveable, people friendly community in Australia.

- Values:
  1. Respect - We will be respectful towards others and value differences.
  2. Honesty - We will be ethical and open.
  3. Integrity - We will be reliable and trustworthy in all that we do.
  4. Transparency - We will be objective and fair in our communications and decisions.
  5. Accountability - We will be consistent and responsible for our actions.

- Business Excellence Principles:
  1. Leadership - By providing clear direction through strategies and plans, Council will achieve agreed outcomes for our community.
  2. Customers - Council is here to provide services to the whole municipality and therefore our community should have a say in what we do and how we do it.
  3. Systems Thinking - Council recognises that achieving excellent outcomes for our community is done through all parts of the organisation working together effectively and with other levels of government and the wider community.
  4. People - By involving and developing people, Council enhances commitment, performance and working relationships to improve organisational outcomes.
  5. Continuous Improvement - To remain relevant and capable of producing excellent results, our organisation needs to continually learn and adapt.
  6. Information and Knowledge - Council will make the best quality decisions when effort is spent to collect and present all objective relevant data and information.
  7. Variation - By addressing the underlying factors that cause our processes to deliver inconsistent or unpredictable outcomes (variation), Council's customers will receive the highest standard of service.
  8. Corporate and Social Responsibility – Council will manage its operations to comply with law and ethical standards and to produce an overall positive impact on the community.
  9. Sustainable Results - To deliver sustainable results, Council must have a culture that promotes accountability through all levels of the organisation.

Fast facts:

- 89 groups assisted by annual community grants totalling \$488,934 (GST exclusive)
- 1,048km of local sealed roads maintained
- 4,110km of unsealed local roads maintained
- 29,354 rateable properties comprised of 23,533 residential, 2,391 business, 1,545 dryland farming, 1,796 irrigated farming and 89 cultural and recreation properties.
- 1,185 applications received for 128 recruitment processes
- 48,623 hours of ageing and disability care support provided
- 237,515 attendees at aquatic facilities
- 292,630 library items borrowed
- 60,999 calls answered by the customer service call centre
- 597 planning applications received
- 1,038 building permits issued for building works totalling \$174,118,599
- 28,216 rubbish bins collected each week
- 28,216 recycling bins collected each fortnight
- 20 recreation reserves maintained

- 26 school crossings supervised
- 236,633 aeroplane passengers
- 420kW solar panels installed on Mildura Rural City Council buildings
- 248kW solar panels installed on six commercial properties through Environmental Upgrade Agreements

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## Highlights of the Year

See section on Our Performance for more details.

### Strategic Objective 1: Community

We will create a safe, supportive place to live, where diversity and lifestyle opportunities are encouraged.

Achievements:

- Appointed Aligned Leisure to manage all eight of our public swimming pools under a five-year contract offering efficiencies and savings in addition to meeting local needs and outcomes identified in our *Health and Wellbeing Plan*.
- Paving the way for final planning and work to start on the Mildura South Regional Sporting Precinct, progressed a major step forward in our *Mildura Future Ready* advocacy and funding strategy by securing \$17.5 million in Federal Government funding through two rounds of the Building Better Regions funding initiative.
- In July 2018, formally announced Denis Ryan AM Freeman of the City in recognition of his selfless acts uncovering and seeking justice for victims of institutional abuse in the Sunraysia area in the 1970s. In October 2018, announced Mallee resident Jocelyn Lindner, who has selflessly dedicated almost 50 years to the Tutye, Cowangie and Murrayville district and the many essential community organisations and services in the district, Freeman of the City.
- Made possible through a \$200,000 grant from the Australian Government's Building Better Regions Fund and a \$100,000 contribution from the 444 Foundation, which is overseen by the Mildura Arts and Culture Advisory Committee, Federal Member for Mallee Andrew Broad officially opened the Mildura Arts Centre forestage lift in July 2018, paving the way for the Mildura Arts Centre to host more performances.
- Hosted Opera Australia John Bell's highly acclaimed production of Puccini's classic *Madame Butterfly* at the Mildura Arts Centre in July 2018.
- Along with 20 other Victorian councils, agreed to become a signatory to the Joint Statement against changes to the Status Resolution Support Services Program for people seeking asylum.
- Approved the Grants Policy, updated to reflect changes in eligibility and assessment criteria for our community grants programs.
- Adopted the Municipal Emergency Management Plan 2018, updated in response to and following a scheduled audit by the State Emergency Services.
- Reinforcing our commitment to putting an end to violence against women, achieved reaccreditation in 2019 as a White Ribbon Workplace.
- Showed our strong support for White Ribbon Australia by entering a team of Council staff in the City-Bay Fun Run in Adelaide in September 2018 under the White Ribbon banner, and hosting a White Ribbon Community Walk on 23 November 2018 "kicked off" by Richmond Football Club Chief Executive and White Ribbon Ambassador Brendon Gale, who walked with Sunraysia residents.

- Following the receipt in December 2018 of more than \$80,000 in Victorian Government funding as part of the state-wide Free from Violence program, announced plans to increase the focus over the next 12 months on early parenting as a way of deepening the community's understanding of the gendered drivers of violence against women.
- Signed the Age-Friendly Victoria declaration in October 2018, signalling our Council's commitment through better state and local planning to enhance the quality of life for people as they age.
- Hosted well known Fairfax media columnist Jane Gilmore at a public Q and A event, *Gender Equity in Sunraysia – Let's achieve it together*, at the Mildura Rowing Club on Friday 26 October 2018.
- Melbourne Recital Centre, in association with Mildura Arts Centre, presented one of Australia's leading pianists Piers Lane for one performance only at the Mildura Arts Centre on Saturday 27 October 2018.
- Commenced a new era in library outreach services for the Mallee Track and Millewa townships with the replacement of the weekly Mobile Library truck library service with more efficient services including a new, permanent library operating in Ouyen and weekly outreach services visiting the Walpeup Hall, Underbool-Linga Hall, Werrimull Hall and former Lake Cullulleraine Tennis Club.
- Approved grant applications totalling \$71,431 for funding through the Community Project Grants Program 2018-2019 to assist local not-for-profit organisations and groups with innovative projects or service enhancements that target recognised high need groups in our community.
- Approved grant applications totalling \$107,634.37 (\$40,576.40 in the February Round and \$67,057.97 in the August Round) for funding through the Recreation Grants Program 2018-19 to assist local sport and recreation groups to maintain and develop their facilities and the programs they offer to the community.
- Approved grant applications totalling \$2,223 for funding through the Rural Access Grants Program 2018-2019 to assist local non-profit organisations and groups to deliver locally-based projects that meet the needs of people with a disability, their carers and families, and to achieve infrastructural responses to access barriers that affect people with a disability.
- Approved grant applications totalling \$12,385 for funding through the Arts Development Grants Program 2018-2019 to assist local community organisations to participate in and experience the arts, be it performing or visual arts.
- As part of International Day of People with Disability, celebrated the contributions of people with disabilities in our region with a special event at Nowingi Place on Monday 3 December 2018 featuring entertainment, a barbecue and a range of activities for people with disabilities.
- Awarded the 2018 Elliott Award to Mavis Francis for her outstanding contribution to arts, culture and heritage in our region.
- Adopted a new Closed Circuit Television (CCTV) Policy to provide a robust framework for the operation of our current CCTV systems.

- Made possible through a \$234,000 funding injection from the Victorian Government's Community Crime Prevention Program, installed 17 new CCTV cameras and upgraded lighting to boost public safety along Mildura's riverfront precinct and areas of the CBD.
- Announced the recipients of our 2019 Australia Day Awards (Citizen of the Year – Dr Anne Webster; Young Citizen of the Year – Tanika Thorne; Community Event or Project of the Year – Ouyen Lake Project) at celebrations at the Nowingi Place.
- Introduced *Sunday Jazz* featuring free regular Sunday afternoon live jazz sessions in the Mildura Arts Centre foyer, providing a smooth, relaxing way for Sunraysia residents to round out their weekends.
- Hosted best-selling Australian author Fiona McCallum at the Mildura and Wentworth libraries, providing a unique opportunity for members of the community to hear what inspires her literary works of art.
- Held a rainbow flag raising ceremony at the Langtree Connection on 17 May 2019, followed by a community barbecue at Jaycee Park, in recognition of International Day Against Homophobia Transphobia and Biphobia.
- Held a two-day *Celebrate Ageing Expo* providing people of all ages with the chance to enjoy, free, a range of healthy activities including Tai Chi, ballroom dancing and cooking that they may have been interested in but had been hesitant to try.
- Officially opened the new Murray Pines Cemetery Support Centre, a \$320,000 building funded by the Department of Health and Human Services, Mildura Rural City Council and the Mildura Cemetery Trust that enables all matters related to both Murray Pines and Nichols Point cemeteries to be handled at the Centre and families to receive more focused care and attention.
- Unveiled design plans for the Mildura South Regional Sporting Precinct.
- Hosted the launch of *Making Home: Mildura Migration Stories*, an exhibition celebrating the integral role migration plays in shaping Mildura, at the Mildura Arts Centre.
- Celebrated National Reconciliation Week on 31 May 2019 with an Elders Morning Tea and Community Barbecue in the Langtree Mall.
- Introduced *Write-ability*, an eight-month program based around a series of monthly workshops and overseen by a local writing mentor, aimed at providing opportunities for people with a disability in our region to express themselves through writing.

## Strategic Objective 2: Environment

We will create and promote sustainable natural and built environments.

Achievements:

- As part of our *Imagine Mildura CBD in 2035* initiative, combined with a series of workshops launched Social Pin Point, an innovative online forum featuring an interactive map of the CBD allowing the community to have their say on what they would like to see in our city's CBD between now and 2035 in terms of land use and building development, public spaces, transport, the look and feel of the CBD and environmental sustainability.
- As part of a worldwide initiative to cut the amount of plastic waste going to landfill, reduce our eco footprint and help the environment, encouraged locals to join in *Plastic Free July* by choosing to refuse single-use plastic items for a day, a week or even the entire month of July 2018.
- Launched two new flyers to educate land managers and the broader community on the requirements when considering native vegetation clearing on both rural roadsides and private property.
- Completed the reconstruction and resealing of Madden Avenue between Ninth and Eleventh Streets, Mildura, replacing existing parallel parking with angle parking to provide an additional 20 car parking spaces and increasing the number of trees in the centre median to improve the overall amenity of the road.
- Reconstructed an 80-metre section of Eighth Street between Madden and Orange avenues to address the ongoing and worsening condition of the road.
- Undertook Stage 2 of the biggest upgrade in Mildura's history to the iconic Deakin Avenue centre median, replacing sugar gums posing a risk to the public between Eighth and Ninth streets in preparation for a completely new landscape design, which will complement the existing themes established in Stage 1 between Ninth and Tenth Streets.
- Announced plans to introduce a kerbside Food Organics and Garden Organics service in July 2020 comprising of a weekly organics bin, a fortnightly rubbish bin and a fortnightly recycling bin.
- Participated for the first time in National Bird Week, holding our own event on the Mildura riverfront in October 2018 with Sunraysia residents taking great interest by joining us in supporting the Aussie Backyard Bird Count.
- Ran a pop-up weed information stall in the Langtree Mall, providing a chance for the community to learn more about the weeds in our region and how to get rid of them, along with information on our Bushland Watch Program and native vegetation clearing, which are important to protect our region's natural environment.
- Approved grant applications totalling \$19,924.05 for funding through the Environmental Project Grants Program 2018-2019 to assist local, not-for-profit organisations and groups with the implementation of innovative environmental projects in our community.
- Began the next phase of a multimillion dollar program of road safety works to improve pedestrian and cyclist safety in Mildura, commencing in November 2018 with the installation of raised safety platforms and pedestrian islands at key intersections in the first of 19 built-up residential areas along with the introduction of 40km/h speed zones.

- Following a period of public exhibition, approved the Mildura Riverfront Stage 2 Revised Master Plan, which includes a number of key development opportunities.
- Approved an application for \$121,217.80 in funding under the Community Plan Support Fund for the Merbein District Historical Society to refurbish a vacant Council building in Merbein to which they will relocate their operations.
- Approved an application for \$26,116.02 in funding under the Community Plan Support Fund for the Underbool Progress Group Inc to upgrade the existing War Memorial and park gates at the entrance to Outen Park, Underbool.
- Established a small drainage basin with overflow capability towards Main Avenue North, Merbein, to help mitigate stormwater flooding of the residential area north of the Calder Highway at Main Avenue North during major rain events.
- Approved the revised Central Murray Regional Transport Strategy 2018, which provides a framework for ensuring a 'fit for purpose' transport network in the central Murray region.
- Adopted a new Native Vegetation Policy setting out our approach to the management of native vegetation on Council-managed land.
- Adopted the Urban Tree Policy, updated to include detail regarding the propagation and retention of fruit bearing trees in response to the fruit fly threat, and our response to requests to remove trees adjacent to private properties and trees that have been deliberately vandalised or poisoned.
- Coordinated a Clean Up Australia Day community event on 3 March 2019.
- As part of our ongoing push to cut energy consumption, reduce greenhouse emissions and encourage others in our community to do the same, participated in *Earth Hour* on 30 March 2019 between 8.30pm-9.30pm, 'switching off' unnecessary lighting in Council buildings and facilities.
- To celebrate National Tree Day, together with the community, planted 250 trees in the Robbins Wetland on 19 May 2019.
- Adopted the Asset Management Policy and Land Manager's Consent Policy, both of which were updated to include minor changes.
- Supported the sixth Environmental Upgrade Agreement (EUA) in our municipality—oeDigital's (formerly Office Everything) installation of a 32.8kW solar system under the EUA program to help reduce the local business's electricity costs and greenhouse gas emissions.
- Commenced work to implement a system of parallel taxiways at the Mildura Airport to improve traffic control during aircraft arrivals and departures.

### Strategic Objective 3: Economy

We will encourage diverse and sustainable economic development that provides growth in jobs, investment and quality of life.

Achievements:

- Endorsed the Mildura Regional Development Annual Business Plan 2018-2019.
- Adopted the Events Funding and Support Policy, updated to include changes to eligibility criteria for funding and support for events that aim to provide social and economic benefits for the region.
- Adopted the International Relations Policy, updated to define how requests for new international relationships will be considered and include new International Relationship Principles and criteria to assist with deciding on the acceptance (or otherwise) of Council hosted delegations or international invitations.
- Approved the Mildura City Heart Annual Business Plan 2019-2020 and the half-yearly report on the Mildura City Heart Annual Business Plan 2018-2019.
- Undertook one of the biggest refurbishments to the Mildura Wharf in its 127-year history, completing a raft of structural and aesthetic works to bring the popular tourist feature and vital piece of infrastructure for our river-based tourism sector back to its original condition with improvements.
- Welcomed the Federal Government's commitment to extend the Drought Communities Program to provide \$1 million funding to enable us to provide options to improve the outlook for our farmers whose work opportunities have been impacted by the drought.
- Celebrated our city's official 'birthday' *Mildura Day* and our special 50-year friendship with sister-city Upland, USA, on 31 May 2019 with three main events – a historical walk down Deakin Avenue starting at the Carnegie Centre, the Mildura Station Homestead Open Day and a gala dinner aboard paddle vessel *Mundoo*.
- Endorsed, in principle, the *Murray Regional Economic Growth Strategy*, which is designed to assist in focusing action and advocacy efforts on activities that will benefit the economy of the Mallee Region.
- Mildura Regional Development secured a total of \$48,000 in state and federal government grants for continuation of the Walpeup Silo Art Project.
- Mildura Regional Development negotiated an agreement with Channel 9 to again film a Mildura episode of the *Postcards* television program, which will air in 2020.
- For the year ended March 2019, recorded 580,000 domestic visitors to the Mildura region, who stayed a total of 1.8 million nights – an increase of 12 per cent and 35 per cent respectively in comparison with the previous year.
- Approved the updated Mildura Airport Pty Ltd Annual Business Plan 2019-2020.
- Endorsed the Mildura Airport Pty Ltd Constitution, and the Airport Operations and Management Deed, both of which were updated to improve the governance arrangements between Mildura Rural City Council and Mildura Airport Pty Ltd.

- Together with the Mildura Airport Pty Ltd, opened a new large international flying academy, which is expected to provide a range of significant benefits, including economic, to the Mildura region.

#### **Strategic Objective 4: Council**

We will manage resources in a sustainable manner to provide services that are relevant, of a high standard and respond to identified community needs.

##### Achievements:

- Supported the Study Mildura International Education Scholarships Program with a contribution of \$5,000 toward the program.
- Adopted the Chief Executive Officer Appointment Policy, updated to recognise the establishment of a CEO Employment Matters Committee that will undertake the duties of the selection panel.
- Adopted the Customer Complaints Policy, updated to align with a new best practice guideline released by the Victorian Ombudsman's Office.
- Administered by a network of Australian Taxation Office-trained community volunteers, ran the Tax Help program from our Deakin Avenue Service Centre, providing assistance to people who earned around \$60,000 or less in the last financial year to complete their tax returns.
- Adopted the Leasing and Licensing of Facilities Policy, updated to further improve consistency, equity and transparency in the management of our community facilities and to maximise community benefit.
- Adopted the Administration of Rates Policy, updated to better define the criteria for the application of penalty interest.
- Adopted the Rate Debt Management Policy, and Road Discontinuance and Sale Council Policy, both of which were updated to include minor changes.
- Adopted a new Workplace Violence Policy outlining our approach to ensuring a safe workplace, free from violence and aggression.
- Adopted the Mildura Rural City Council Rating Strategy 2019-2023.
- Adopted the Procurement of Goods, Services and Works Policy, updated to include improvements to the examples of how suppliers can provide social outcomes to enhance our existing procurement activities.
- Adopted a new Refunds Policy, developed to ensure a consistent and equitable approach to customer requests for refunds of payments made to Mildura Rural City Council.
- Noted the Community Satisfaction Survey results for 2018 and 2019; in particular the increase in respondents' overall level of satisfaction with Council when compared with the previous year's results.

- Resolved to introduce a Mildura City Heart Special Rate Scheme, effective for the period 1 July 2019 to 30 June 2024, for the purpose of deriving funds for marketing and business development of the Mildura City Heart area.

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## Challenges and Future Outlook

### Challenges

In general:

- Geographical size and remoteness of our municipality presents ongoing challenges to the cost of providing services and infrastructure
- Ageing infrastructure that requires significant maintenance and re-investment
- Ageing population placing increased demands on services
- Level of social disadvantage
- Legislative change from other levels of government
- Cost shifting from other levels of government

### The Future

- Work within the Victorian Government Rate Capping Framework
- Develop a long term strategy for the management of waste
- Continue to roll out organisational sustainability reviews
- Asset renewal
- Increase community awareness of our services
- Reform of the *Local Government Act*
- Continue to roll out the Mildura Riverfront Precinct Redevelopment project
- Constrained capacity to provide matching funding for major project development

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## The Year in Review

### Mayor's Message

Mildura Rural City Council's 2018-2019 Annual Report details Council's achievement of the 2017 to 2021 Council Plan strategic objectives for the 2018-2019 financial year.

The role of a Council includes:

- Acting as a representative government by taking into account the diverse needs of the local community in decision making
- Providing leadership by establishing strategic objectives and monitoring their achievement
- Maintaining the viability of the Council by ensuring that resources are managed in a responsible and accountable manner
- Advocating the interests of the local community to other communities and governments
- Acting as a responsible partner in government by taking into account the needs of other communities
- Fostering community cohesion and encouraging active participation in civic life.

### Highlights

The past 12 months have seen our organisation, and our community, make significant progress on a range of important projects and initiatives.

We've secured the majority of funding for the Mildura South Regional Sporting Precinct (MSRSP), including \$17.5 million in Australian Government funding through two rounds of the Building Better Regions Fund. We also secured \$3 million through the Victorian Government's Better Indoor Stadiums Fund. Combined with Council's \$8 million contribution, this will enable work to start on the MSRSP in the 2019 calendar year. This is one of four Mildura Future Ready (MFR) advocacy and funding strategy projects aimed at improving our community's social and economic wellbeing. The three remaining projects are the Mildura Motorsports and Community Precinct, Stage 2 of the Riverfront Redevelopment and advocating for the return of passenger rail services to our region.

Council has made progress on Stage 2 of the Riverfront Redevelopment, completing a revised master plan for the precinct which, after public consultation and input, was endorsed by Council earlier this year, paving the way for the next phase of this project.

We've also seen our highest honour – Freeman of the City – bestowed on two very worthy and selfless members of our community over the past 12 months. Denis Ryan AM received the honour in July last year, while Jocelyn Lindner was announced as our latest Freeman of the City in October.

Another highlight has been the introduction of a new era for library services along the Mallee Track and the Millewa, transitioning away from the mobile library that has traditionally serviced these areas. It's resulted in a more comprehensive model, combining a new permanent library at Ouyen with outreach services at other locations, ultimately providing better library services for more residents.

We've also either progressed or put into motion several major new initiatives and projects that will benefit our community. They include a commitment to introduce a new three-bin Food Organics and Garden Organics service from next calendar year, and a multimillion dollar suite of road safety measures aimed at improving pedestrian and cyclist safety, funded largely by the Victorian Government.

More broadly, there are many positive signs of progress and confidence in our region when you look at some of the major developments either approved or already operating – they include the new Weilong Winery near Red Cliffs, the international pilot training academy at Mildura Airport and the Cann Group medicinal cannabis growing facility. These significant projects create employment and contribute to the long-term sustainability of our region.

Another important step for Council over the past 12 months was a decision to commit 100 per cent of our organisation's electricity load to the Local Government Power Purchase Agreement tender stage, which would see our electricity supplied through existing and/or renewable energy facilities in Victoria from mid-2021. This would not only offer substantial cost-savings for Council, but provide significant environmental benefits.

#### **Advocacy and Engagement**

During the past year we've continued to advocate strongly on behalf of our community on a raft of important issues.

They include the health and future of the Murray Darling Basin, ongoing challenges around waste recycling, the need for more and better drug rehabilitation services, and the continuing push for the return of passenger rail services in our region as part of our Mildura Future Ready advocacy and funding strategy.

We've also been working closely with our local state and federal government representatives to improve the plight of our farmers, tackling issues including changes to farm visas in a bid to ensure the workforce required by our growers, and planning restrictions on farmland.

Another challenge we need to address is the ongoing drought, which is hitting our farmers hard, and the impending increase in water prices, which will present major challenges for some of our horticulture areas.

We're not alone in many of these issues and as a result continue to work closely with bodies including the Municipal Association of Victoria, Regional Cities Victoria and the Murray River Group of Councils.

#### **Thank you**

I would like to thank my fellow Councillors for their support, passion and commitment to our community over the past 12 months. While there may be differences of opinion from time to time, they all have the best interests of our region and our residents at heart. Similarly, a big thank-you must go to our residents, business owners, volunteers, community groups and Council officers for their support, feedback and hard work.

Cr Simon Clemence  
Mayor

### CEO's Message

On behalf of Mildura Rural City Council, it is my great pleasure to present our Annual Report for the year 2018–2019. The Chief Executive's Office is responsible for:

- Establishing and maintaining an appropriate organisational structure for the Council
- Ensuring that the decisions of the Council are implemented without undue delay
- The day to day management of the Council's operations in accordance with the Council Plan
- Developing, adopting and disseminating a code of conduct for Council staff
- Providing timely advice to the Council
- Carrying out the Council's responsibilities as a deemed employer with respect to Councillors, as deemed workers, which arise under or with respect to the *Accident Compensation Act 1985* or the *Workplace Injury Rehabilitation and Compensation Act 2013*.

### Highlights

While I have only been CEO for a few weeks, all in 2019-2020, I have been delighted to read the Annual Report and reflect on the great achievements of the community and Council over the past 12 months.

Our Community Health and Wellbeing Plan 2017-2021, which was completed last year, has continued to drive our efforts to improve health and wellbeing outcomes for our more than 53,000 residents and visitors at its core, prioritising issues including prevention of violence and injury, improving mental health, reducing the harmful impact of alcohol and drug abuse, and encouraging healthier and active living. Council does not do this work alone. Key community partnerships including with Hands Up Mallee, Northern Mallee Community Partnership, Sunraysia Community Health Services and Headspace Mildura have seen us advocate strongly for drug and rehabilitation, early education and general health services.

And the overall experience of our community, in terms of a strong economy and supportive community, has been the reason we developed and continue to focus on Mildura Future Ready. While it is easy to see Mildura Future Ready as a wish list of projects, at its heart is the clear intention that through investment in major infrastructure projects in our region, we can make a long-term difference to a diversified economy, which helps provide people with jobs, training and educational opportunities. We know this makes a difference to quality of life. So Council was thrilled to achieve significant funding from the Commonwealth Government and a contribution from the Victorian Government to progress one of these projects; the Mildura South Regional Sporting Precinct. We will continue to advocate for the remaining \$8-10 million required to make the whole project a reality.

While we are talking about economic growth, Council has continued to work in partnership with key bodies such as Mildura Airport Pty Ltd, Mildura Regional Development and Mildura City Heart to advance economic development and tourism within the region. But we also know that many of our traditional industry sectors, such as horticulture, are facing very difficult times with water shortages and worsening natural disasters, and so we have spent some time this year working on our rating strategy, and recognising the impact of these events by changing our differential rates, to reduce the burden on dryland farming. We have also spent some time talking about how we re-energise and reinvigorate our central

business district, and I am looking forward to us working together to create new places and experiences that encourage us to come together and experience connections with each other in interesting spaces.

There have also been many projects that support local communities and build pride in this wonderful place we live. Examples include restoration of the Mildura Wharf and Homestead Wharf, library services provided via the Ouyen Service Centre and along the Mallee Track, upgrades to playground equipment and parks across our municipality and new sporting facilities. Council has also been proud to once again partner with a host of dedicated community groups, clubs and organisations over the past 12 months as part of our grants program, providing more than \$190,000 to eligible recipients.

Another massive achievement over the past 12 months was acknowledgement at the highest levels of local government in Victoria with a 2019 Local Government Professionals Award for Excellence. We took out the Community Assets and Infrastructure Initiative Award (projects over \$2 million) for Stage 1 of the Riverfront Redevelopment. This was an outstanding achievement and the first time Mildura Council has won such an award, highlighting just what we're capable of as an organisation

Council also reinforced its commitment to end violence against women achieving re-accreditation as a White Ribbon-accredited workplace. I have been encouraged by the passion and enthusiasm of Council's team about this important issue, and look forward to continuing our support, and our role in raising community awareness.

#### **Organisational Performance**

At the end of June 2019, Council's financial position remains strong with more than \$800 million of community assets under Council's stewardship. Importantly, we are continuing our sustainability reviews to identify operational efficiencies, ensuring everything we do is best practice, while providing the best value for our community.

Operating expenditure for 2018-2019 was 5.6 per cent below the Annual Budget adopted in June 2018. Council's operating income was 13.68 per cent above the Annual Budget and this is largely due to the forward payment of 50 per cent of Victorian Grants Commission funding.

In 2018-2019, Council achieved a surplus of \$17.69 million, which was slightly lower than that achieved in 2017-2018. The difference is mainly due to the timing of the receipt of grant funding. Council's long-term financial strategy projects that we will continue to be able to provide a level of funding that will contribute to the refurbishment and replacement of community assets.

#### **Thankyou**

I would like to take the opportunity to acknowledge the leadership of Councillors, local advisory, business and community groups, and all Mildura Rural City Council staff who have contributed to delivering the numerous successful projects, plans and strategies over the past 12 months. I am particularly excited to be joining this team and this community at the beginning of a new financial year, and look forward to contributing to a community that is already rich in culture, strong in spirit and courageous in the face of adversity. In my very short time here, I have been welcomed to this place, and feel honoured to reflect on the

great work achieved by the team at Council for the past year. I can say without hesitation that the staff and Councillors care about improving the quality of life for all. I thank them for being such strong advocates and ambassadors for our community, and I thank you, our community, for making this a great place to live.

Sarah Philpott  
Chief Executive Officer

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### Financial Summary

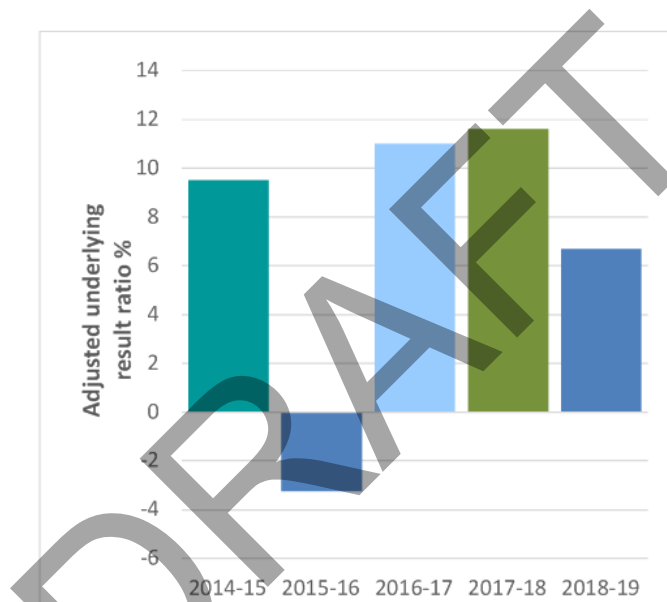
Our financial position continues to remain sound. A summary of our performance is outlined below. Detailed information relating to financial performance is included within the Financial Statements and Performance Statement sections of this Annual Report.

#### Operating Position

We achieved a surplus of \$17.69 million in 2018–2019. This compares with a surplus of \$20.40 million in 2017–2018.

A surplus means that we spent less than the income we received. Our surplus is due mostly to the timing of the receipt of operational and capital funding.

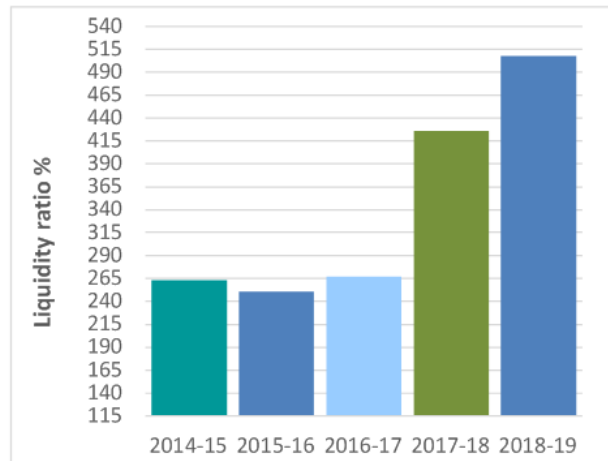
But it is important that we have a reserve of funds. We have lots of assets that we look after on behalf of our community. We use our surplus to top up our reserves, so that we can pay attention to our assets.



#### Liquidity

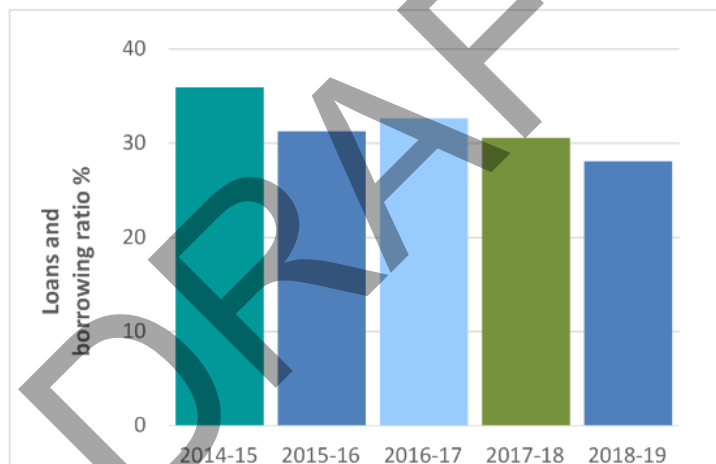
Cash and financial assets have increased by \$18.37 million from the previous financial year. The increase is mainly due to the forward payment of 50 per cent of the Financial Assistance Grant and the timing associated with financial completion of capital works projects, some of which are large scale and may span multiple financial years.

The working capital ratio, which assesses our ability to meet current commitments, is calculated by measuring our current assets as a percentage of current liabilities. Our result of 507.85 per cent shows we are in a strong financial position enabling us to make provision for known future obligations such as landfill rehabilitation and site aftercare requirements.

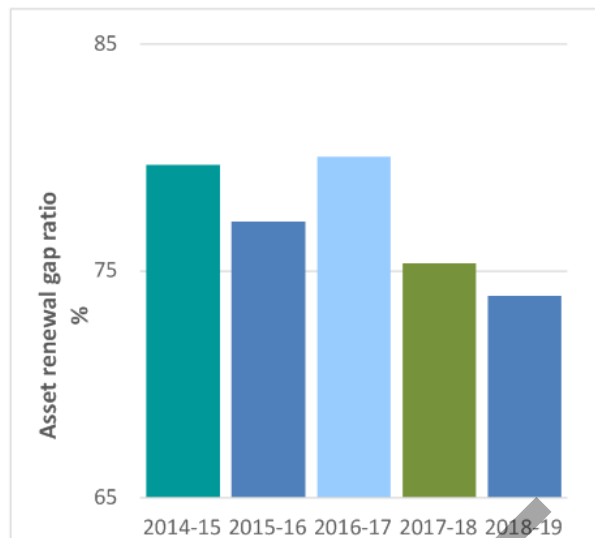


**Obligations**

At the end of the 2018-2019 year, our debt ratio, which is measured by comparing interest bearing loans and borrowings to rate revenue, was 28.10 per cent, which is within the expected target band of below 40 per cent.

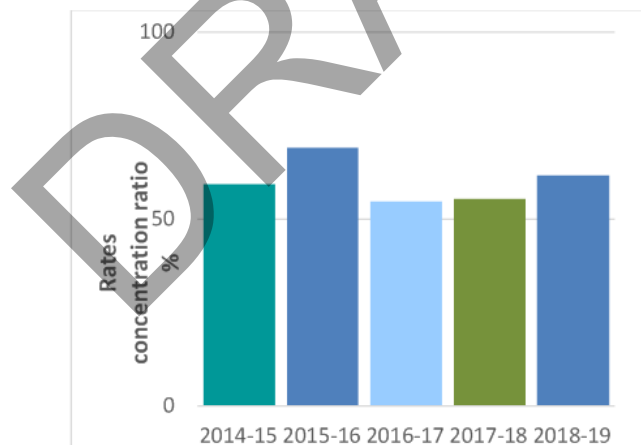


We aim to ensure we are able to maintain our infrastructure assets at the expected levels, while at the same time continuing to deliver the services needed by the community. We invested \$20.45 million in capital works during the 2018-2019 year. Asset renewal is forecast to increase over the period of our Strategic Resource Plan 2019-2023.



**Stability and Efficiency**

We raise a wide range of revenues including rates, user fees, fines, grants and contributions. Despite this, our rates concentration, which compares rate revenue to adjusted underlying revenue, was 61.67 per cent for the 2018-2019 year, which is within the expected target band of 40 per cent to 80 per cent. This figure is influenced by the forward payment of the Financial Assistance Grant funding. This year Council has been able to keep its rate rise to within the rate cap and still maintain services at similar levels. This has been achieved through sustainability reviews and other initiatives to ensure services are being delivered as efficiently as possible.



### Description of Council's Operations

As a Council, we are responsible for more than 100 services, from family and children's services, traffic regulation, open space, youth services, waste management and community development; to roads and drainage, planning for appropriate development and ensuring accountability for our Budget.

To achieve key result areas relating to Strategic Objective 3: Economy in our Community and Council Plan 2017 to 2021, a memorandum of understanding (MoU) has been established with funded local entity, Mildura City Heart Inc. A service agreement has also been established with local funded entity Mildura Regional Development.

As sole shareholder, we also established an Airport Operations and Management Deed with Mildura Airport Pty Ltd to ensure the air transport needs of the Mildura community and broader region are efficiently serviced into the future.

The broad range of community services and infrastructure for residents support the wellbeing and prosperity of our community.

Our vision, strategic objectives and strategies to further improve services and facilities are described in our Community and Council Plan 2017 to 2021 and the associated Budget 2018–2019, and are reported upon in this document. Refer to the section on Our Performance for more information about our services.

The delivery of services, facilities, support and advocacy to achieve the strategic objectives of the Council Plan is measured by a set of performance indicators and measures. We also have a wide range of responsibilities under Victorian and Australian legislations.

### Economic Factors

We have been and still are faced with a financial challenge following the freezing of the indexation of Federal Assistance Grants (FAGs). The FAGs are provided under the *Local Government (Financial Assistance) Act 1995*, and consist of two components:

- A general purpose component, which is distributed between the states and territories according to population (ie on a per capita basis)
- An identified local road component, which is distributed between the states and territories according to fixed historical shares.

These grants play a significant role in relieving pressure on raising revenue through rates. The ongoing impacts of the decision to freeze indexation for three years will significantly reduce our revenue from this source into the future.

The Victorian Government also has introduced a cap on rate increases from 2016-2017. The cap for 2018-2019 was set at 2.25 per cent, which is based on the state-wide CPI forecast for the 2018-2019 year.

**Major Capital Works**

During 2018–2019, major capital works included the following:

***Boiler Replacement at the Alfred Deakin Centre's Mildura Waves Complex***

Works involved the replacement of six modular condensing boilers for heating the indoor lap pool, wave pool and spa facilities.

***Replacing the Main Pool Filters at the Mildura Waves Complex***

One of the most significant projects undertaken during the 2018-2019 financial year was the replacement of the main pool filters at the Mildura Waves Complex.

Works involved replacing four main pool filters and reconfiguring the associated pipework to allow easy access to the filters for maintenance and repair works.

Works were conducted in conjunction with the pool management.

***Merbein Kenny Park Change Rooms***

Practical completion of the construction of the Merbein Kenny Park change rooms is to be completed in August 2019. The new construction of the complex significantly improved the amenity at the reserve.

***Mildura Arts Centre Gallery Passenger Lift***

The completion of the passenger lift at the Mildura Arts Centre has meant people with a disability are now able to easily access the upper floor. The passenger lift also assists staff handling and moving artworks from the ground floor to the upper floor.

***Cyclist and Pedestrian Safety***

The Safe System Road Infrastructure Program is a large project that is being implemented over two years.

This project is well underway and includes a variety of treatments such as residential threshold treatment, speed zone changes in the prevention of side-impacts at intersections and collisions with pedestrians and cyclists.

***Upgrade of Cureton Avenue, Ellswood Crescent and Cowra Avenue Roundabouts***

The upgrade of the Cureton Avenue, Ellswood Crescent and Cowra Avenue roundabouts was one of the most significant reconstruction projects undertaken during the 2018-2019 financial year.

Works involved significant pavement stabilisation, asphaltting, replacement of centre ring, installation of lighting, and kerb and channel works.

Drainage works were also undertaken with new pipes and pits constructed to cater for road and property stormwater runoff.

Works were conducted in conjunction with PowerCor.

**Boomerang Avenue from Dow Avenue to Westcliffs Avenue - Road Shoulder Works**

Reconstruction of Boomerang Avenue involved repairing the rutting and deformation of the pavement, renewing the pavement life and resurfacing.

This road embankment and shoulder reinstatement provided stability for Boomerang Avenue from Dow Avenue to Westcliffs Avenue pavement.

**Woomera Avenue from Nursery Ridge Road to Cottrell Road - Road Shoulder Works**

Reconstruction of Woomera Avenue involved repairing the rutting and deformation of the pavement, renewing of the pavement life, and resurfacing.

This road embankment and shoulder reinstatement provided stability for Woomera Avenue from Nursery Ridge Road to Cottrell Road pavement.

**Cocklin Avenue from Calder Highway to Carey Avenue - Road Shoulder Works**

Reconstruction of Cocklin Avenue involved repairing the rutting and deformation of the pavement, renewing the pavement life and resurfacing.

This road embankment and shoulder reinstatement provided stability for Cocklin Avenue from Calder Highway to Carey Avenue pavement.

**Park for Play - Stage 3**

Stage 3 Park for Play works involved replacing the current play equipment, which had reached the end of its useful life.

The renewal of equipment at this playground ensures we continue to offer a range of safe, accessible and appropriate activities for all children and their families.

**Mildura Riverfront Shared Path from the Mildura Station Homestead to Hugh King Drive**

This project involved the development, renewal and upgrade of the Murray Riverfront reserves for the continuation of the linkage shared path at Lock 11 beside the roadway, shifting and renewing bollards to delineate vehicle traffic, pedestrians, cyclists, and creating a safer entry into Lock 11.

**Mildura Riverfront and Central Business District Closed Circuit Television Lighting Installation and Upgrades**

The continuation of the installation of closed circuit television lighting and upgrades in the Mildura Riverfront and central business district was a significant project implemented during the 2018-2019 financial year.

Works involved the installation of 17 additional closed circuit televisions, lighting infrastructure and the upgrading of lighting around high public use areas.

**Reconstruction of Game Street between Main Avenue North and Railway Avenue**

One of the most significant reconstruction projects undertaken during the 2018-2019 financial year was the reconstruction of Game Street (approximately 200 metres of road) between Main Avenue North and Railway Avenue.

Works involved significant pavement reconstruction, asphaltting, footpath, and kerb and channel works. Drainage works were also undertaken, which included the installation of new pipes and pits to cater for road and property stormwater runoff.

***Rail Pedestrian Crossing - Thirteenth Street, Mildura South on the Western Side***

This project involved the construction of a formal crib railway crossing pathway for pedestrians. All construction will be compliant with the *Disability Discrimination Act* standards.

Works involved laying concrete sleepers under the railway lines, concrete pathway within the rail reserve, and asphalt between the tracks.

Offset fences will be used to redirect the path of travel and increase pedestrian awareness.

***Netball Courts Upgrade at Henshilwood Recreation Reserve***

This project involved the reconstruction of two competition standard netball courts.

The project has improved the amenity of the reserve and increased the capacity of the site.

***Fifth Street, Merbein, between River Avenue and Calder Highway Upgrade***

Road reconstruction and intersection upgrade on Fifth Street, Merbein (approximately 1.1km of road) between River Avenue and the Calder Highway involved pavement reconstruction, widening, sealing, and kerb and channel works. Significant drainage will also be constructed to cater for road and property stormwater runoff.

**Major Changes**

In 2018–2019, we made the following major changes to the organisation's structure and contracts:

- Following the Waste Management Service Review, in an effort to improve service delivery, the management of key service contracts and regulatory requirements associated with landfill management, implemented a revised Waste Management Team structure with three distinct service streams:
  - Weighbridge and reporting
  - Mildura Landfill and rural sites
  - Kerbside garbage collection, street sweeping and litter collection.
- Implemented recommendations of the Recreation Planning & Development Service Review, including:
  - The appointment of one contractor (Aligned Leisure) to manage all eight of Council's swimming pools for at least the next five years. The new contract management model is expected to result in significant operational savings and increased support for a number of Council plans and strategies.
  - Modifying the Community Recreation Officer Position, which previously had a significant focus on swimming pools, to be more consistent with that of the Recreation Officer. This change is expected to provide greater flexibility and increased business continuity options for the Recreation Unit.

- Following the Asset Services Review:
    - Renamed the Asset Management Unit as Strategic Asset Systems and renamed the positions within the unit to better describe staff roles
    - Reassigned non-core Asset Management functions to more appropriate units
    - Transferred the Property Officer position and associated Administration Officer position (to the Risk and Governance Unit.)
  - The Building and Property Services Review was completed resulting in the Building and Property Services Unit being renamed Facility Services and split into three teams:
    - Reactive Maintenance
    - Programmed Maintenance
    - Building Capital Works teams
- to better reflect the Unit's core functions and activities and improve the delivery of the required services to the organisation and community.

#### **Major Achievements**

- Graded 4,110km of unsealed roads
- Widened and sealed 1.1km of Fifth Street, Merbein
- Recorded 580,000 domestic visitors to the Mildura region
- Completed the Mildura Arts Centre gallery lift
- Constructed a rail pedestrian crossing in Thirteenth Street
- Installed 17 additional closed circuit televisions and upgraded lighting in the Mildura Riverfront and central business district
- Reaccreditation of Mildura Rural City Council as a White Ribbon Workplace
- Officially opened the Murray Pines Cemetery Support Centre
- 2019 Local Government Professionals Award for Excellence (Community Assets and Infrastructure Initiative) for Stage 1 of the Mildura Riverfront Redevelopment project
- Approved the Mildura Riverfront Stage 2 Revised Master Plan
- Together with the Mildura Airport Pty Ltd, opened a new international flying academy

## Our Council

### City Profile



Mildura Rural City Council covers an area of 22,330 square kilometres, making it the largest municipality in Victoria.

The municipality has an estimated resident population of 55,515 which includes 2,519 Aboriginal and Torres Strait Islander people. The structure of the region's economy and a significant transient population for employment purposes sees Mildura serve a regional population across three states – Victoria, New South Wales and South Australia.

Major townships within Mildura Rural City's urban area include Mildura, Irymple, Red Cliffs and Merbein. These irrigation areas formed part of the first irrigation colony established in Australia. Townships within Council's rural area include Ouyen, Meringur, Werrimull, Cullulleraine, Cardross, Nangiloc, Colignan, Murrayville, Cowangie, Underbool and Walpeup.

Key economic advantages for the Mildura Rural City include its proximity to the Murray River, its diverse agricultural sector, a vibrant community, its strategic location and vocation and tertiary education institutions.

While renowned for quality horticultural production, the Mildura region's economy has diversified and expanded over many years to include a variety of industries. Value adding industries such as manufacturing (predominantly wine, fruit and vegetable processing) have become well established in the region and benefit from the area's tri-state location and transport infrastructure. Tourism is also a strong element within the local economy and the Mildura region has become a popular tourism destination. With excellent infrastructure and a Mediterranean style climate creating an abundance of sunshine hours and clear days, Mildura has more recently become an area of great interest to the renewable energy sector and is viewed as a preferred solar location.

Mildura also boasts the largest and busiest regional airport in Victoria with 236,633 passenger movements each year to Melbourne, Sydney and Adelaide.

*\* Source: Figures based on 2019 update to Australian Bureau of Statistics data.*

## Council Offices

### Mildura

Madden Avenue Service Centre  
108 Madden Avenue, Mildura  
Ph: (03) 5018 8100  
Fax: (03) 5021 1899

Deakin Avenue Service Centre  
76 Deakin Avenue, Mildura  
Ph: (03) 5018 8100  
Fax: (03) 5021 1899

### Ouyen

Ouyen Service Centre  
79 Oke Street, Ouyen  
Ph: (03) 5018 8600  
Fax: (03) 5092 1017

Email: [mrcc@mildura.vic.gov.au](mailto:mrcc@mildura.vic.gov.au)

Website: [www.mildura.vic.gov.au](http://www.mildura.vic.gov.au)

Postal address:  
PO Box 105  
Mildura Victoria 3502

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## Councillors

A Council is elected to provide leadership for the good governance of the municipal district and the local community. On 27 October 2016, our community elected this Council for a four-year term. The nine councillors listed below were the elected representatives of all residents and ratepayers across the Mildura Rural City, with their term ending in October 2020. Councillors are responsible for setting the strategic direction of the municipality, policy development, identifying service standards and monitoring performance across the organisation. To allow focus on strategic matters relating to specific areas of Council, councillors were allocated a portfolio aligned with the Council Plan 2017 to 2021.



### **Cr Simon Clemence, Mayor**

Term: 2016-2020

Portfolio: Governance and Corporate Planning

Cr Simon Clemence joined Council for the first time in 2016. Now retired, Cr Clemence was a police inspector and Local Area Commander for Mildura and lives at Cardross. Cr Clemence is passionate about the region and in his previous work had strong links to the betterment of the community. He has a strong background in crime reduction initiatives, ice education, family violence and improving Aboriginal youth training and employment. With particular interests in the economic development and the growth of our region, Cr Clemence is also keen to support access to services and social justice, improved community safety, and drug and alcohol rehabilitation.



### **Cr Jason Modica, Deputy Mayor**

Term: 2016-2020

Portfolio: Arts and Culture

Cr Jason Modica joined Council for the first time in 2016. A ceramic tile layer, Cr Modica grew up in Gol Gol and now lives in Nichols Point. He is passionate about the region he calls home. With particular interests in social and regional economic development, service access and social justice, Cr Modica is keen to help shape our community's future. He hopes his role as a Councillor will enable him to advocate for growth through strategic planning and development that will bring a renewed and stronger region.



**Cr Greg Brown**

Terms: 1997-2000, 2003-2005, 2012-2016, 2016-2020  
 Portfolio: Infrastructure and Transport

Cr Greg Brown served on three previous councils and is pleased to have again been given the opportunity to represent local residents. Cr Brown went to school in Underbool and Ouyen and has operated a dryland farm at Underbool for 62 years. He has also managed his own small business for 50 years. Passionate about rural Victoria, Cr Brown is keen to ensure locals can access the services, infrastructure and facilities they need, regardless of where they live or work

throughout the municipality.



**Cr Anthony Cirillo**

Term: 2016-2020  
 Portfolios: Environment and Farming Sustainability, and Community Safety

Cr Anthony Cirillo joined Council for the first time in 2016. Cr Cirillo grew up in the Mildura region and is a horticulturist who grows table grapes and operates a successful business that markets produce both nationally and globally. Cr Cirillo and his wife Vittoria are currently raising their young family and believe strongly in the wellbeing and future of our region, not only for his generation but future generations.



**Cr Mark Eckel**

Terms: 2000-2003, 2005-2008, 2008-2012, 2012-2016, 2016-2020  
 Portfolios: Economic Development and Tourism

Cr Mark Eckel served on four previous councils and remains committed to consulting with the region's residents, local businesses and industries, working to make Mildura a better place to live now and into the future. Cr Eckel is a White Ribbon Ambassador and believes that violence is a cultural issue that needs to be addressed commencing with our youth. With wife Denise, they share six children, eighteen grandchildren and are great grandparents of five. The couple

list Mildura's geographical location, lifestyle and multicultural community as highlights. In addition to working as a radio presenter, Cr Eckel is a keen sportsman.

**Cr Helen Healy**

Term: 2019-2020

Appointed: February 2019 (replaced Cr Ali Cupper)<sup>1</sup>

Portfolio: Community Development and Gender Equality

Cr Helen Healy joined Council early in 2019 following Cr Cupper's election to the Victorian Government. She is an Arts and Cultural Engagement consultant having produced over 300 events across Australia including major events in the Mildura region and the National Indigenous Cultural program for the Centenary of Canberra. She has twice been a finalist in the Australian Event Manager of the Year award, is a former Victorian Government Small Business Regional Hero and Australia Council peer. She is currently a member of the Creative Victoria Advisory Panel and, until March 2019, was a board member of Regional Arts Victoria. Cr Healy has a Masters of Fine Arts (Cultural Leadership) and a keen interest in yoga, rowing, music and writing for publication. She is committed to advocate for the Mildura Rural City Council vision to be the most liveable people-friendly community in Australia.

**Cr Glenn Milne**

Terms: 2005-2008, 2008-2012, 2012-2016, 2016-2020

Portfolio: Recreation and Sport

Cr Glenn Milne is serving his fourth consecutive term on Mildura Rural City Council. Cr Milne has previously served seven terms as Mayor. Born and bred in the region, Cr Milne grew up on a dried fruit and citrus property at Cardross while completing school and further education pursuits locally. He has always maintained a strong interest in horticulture. He has also been employed as a press photographer, and worked in community development and welfare. The father of eight, including two foster children, Cr Milne is both a board and life member of the Mallee Accommodation and Support Program. He also serves on the boards of Sunraysia Residential Services and Mildura Chaplaincy Committee.

**Cr Min Poole**

Term: 2016-2020

Portfolio: Community Wellbeing and Services

Cr Min Poole joined Council for the first time in 2016. A business manager in the education sector and volunteer in the community, Cr Poole has lived in Mildura but currently resides in Ouyen. Cr Poole has particular interests in regional economic development and wants to work towards a vibrant, inclusive and progressive community for all. Cr Poole is committed to openly listening and learning about local needs, with a view to outcomes that will further achieve goals of positive social, economic and environmental growth of our region. Cr Poole currently chairs the Mildura Cemetery Trust.

**Cr Gavin Sedgmen**

Term: 2018-2020

Appointed: November 2018 (replaced Cr Max Thorburn)<sup>2</sup>

Cr Gavin Sedgmen joined Council for the first time in November 2018, following the passing of Cr Thorburn. Cr Sedgmen has lived in Merbein and worked around the Sunraysia region all his life. He has also owned a vineyard for 21 years. He is a passionate advocate for local sports, and has a particular interest in motor sports having been a former competitor, committee member and president of the Mildura Motorcycle Club. Cr Sedgmen has been actively involved with charity events including the Red Cliffs Lions' Debutante Balls, the Masonic Lodge and the Merbein Football Club over the past 30 years.

**Outgoing councillors****Note 1: Cr Ali Cupper**

Terms: 2012-2016, 2016-2020

Resigned: 7 December 2018

**Note 2: Cr Max Thorburn**

Terms: 2008-2012, 2012-2016, 2016-2020

Passed away: 18 October 2018

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## Our People

### Organisational Structure

Council is the governing body that appoints a Chief Executive Officer (CEO). The CEO has responsibility for the day to day management of operations in accordance with the strategic directions of the Council Plan 2017 to 2021. Three general managers and the CEO form the Executive Leadership Team (ELT) and lead the organisation. Details of the CEO and senior officers reporting directly to the CEO are set out below.



#### Chief Executive Officer

Gerard José

Gerard served as Mildura Rural City Council CEO from October 2014 to February 2019. Gerard's extensive experience includes working in the local government, community and not-for-profit sectors. Prior to joining Mildura Rural City Council, Gerard was CEO of Greater Taree City Council on the mid-north coast of New South Wales for seven years. Gerard's career in local government also includes time as Director of Health and Community Services at Ringwood and Heidelberg councils, Director of Community Services and Acting CEO at the Shire of Campaspe and Director of Community Services at the

City of Knox. Gerard has also worked for the Municipal Association of Victoria, Spastic Society of Victoria (now known as Scope) and the YMCA. He is a White Ribbon Ambassador and served on the boards for Zoe Support, Murray Regional Tourism and Chances for Children.

#### Responsibilities:

- Executive support for Mayor and Councillors, including approving Council reports and providing strategic advice to councillors
- Implementation of Council's policies and decisions
- Liaison with other levels of government and major stakeholders
- Working with other Local Governments on sector-wide and regional issues
- Supporting all areas of the municipality
- Small town and city development and investment attraction
- Leadership of the Strategic Management Team (ie Council's Executive Leadership Team and branch managers).

Note: Following Gerard's resignation, effective 15 February 2019, Chris Parham acted in the CEO's role until the appointment of Allan Bawden as Interim CEO on 4 March 2019. Allan Bawden served in the Interim CEO's role until 2 August 2019. Sarah Philpott was then appointed as Council's new CEO and commenced on 5 August 2019.

**Senior Officers Reporting Directly to the Chief Executive Officer****General Manager Corporate**

Chris Parham

Chris Parham was appointed General Manager Corporate in September 2016.

Chris has nearly nine years' management experience in local government, having served in the role of Manager Information Systems prior to his appointment to the General Manager Corporate position. Chris has extensive private sector management, project management, and information and communications technologies experience. Chris has a Masters of Business Administration, Graduate Certificate in Management, Diploma in Information Technology, PRINCE2 Practitioner, Graduate Australian Institute of Company Directors and Certified Enterprise Architect. In addition, Chris is a White Ribbon ambassador.

## Areas of responsibility:

- Organisational Development
- Human Resources
- Financial Services
- Information Systems
- Corporate Administration
- Governance and Risk Management
- Internal audit
- Greater Sunraysia Pest Free Area.

**General Manager Development**

Mandy Whelan

Mandy Whelan was appointed General Manager Development in early June 2016 following a period of around seven months where she acted in the role.

Mandy has over sixteen years' management experience in local government, having served in the role of Manager Aged and Disability Services for two years, Manager Organisational Development for a period of five years and General Manager Corporate for a period of six years prior to her appointment to the General Manager Development position. Mandy has a Bachelor of Social Science, Graduate Diploma of Gerontology and a Masters of Business Administration.

## Areas of responsibility:

- Parks Services

- Waste Management Services
- Infrastructure Services
- Asset Management Services
- Works and Engineering Services
- Development Services
- Building Maintenance Services.



**General Manager Community**  
Martin Hawson

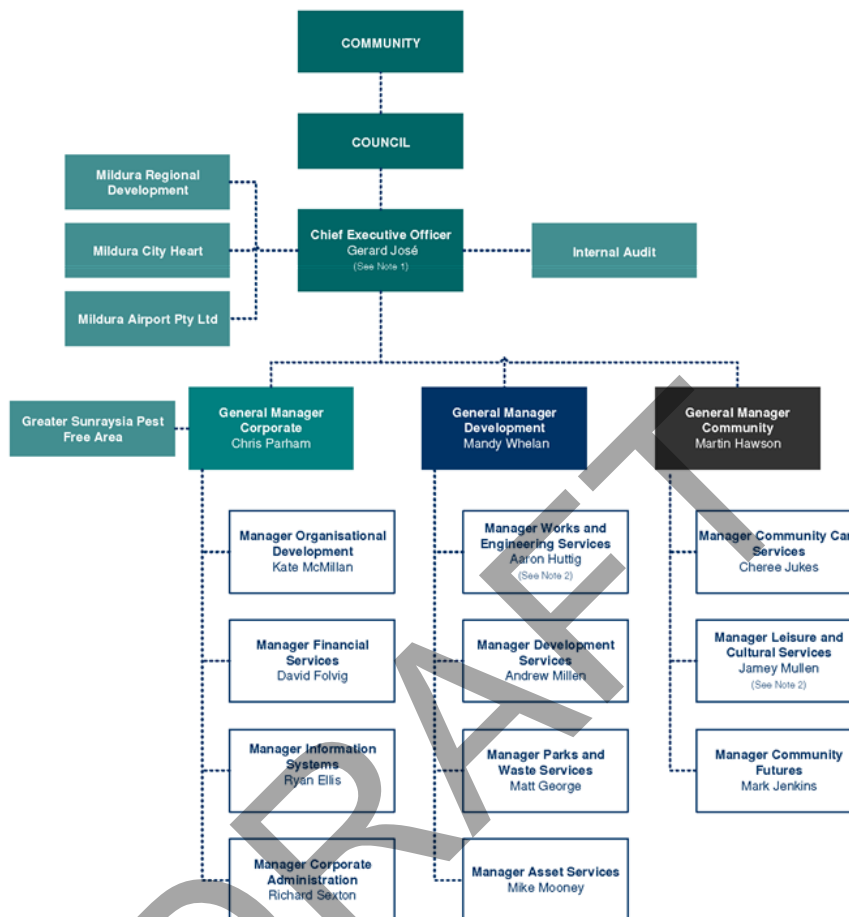
Martin Hawson has a broad and extensive background in community services leadership and management experience in local government.

Prior to his appointment to the Executive Leadership Team in June 2003 as General Manager Community and Culture, Martin was Council's Manager Aged and Disability Services for five years. Martin has a Masters of Health Science (Administration).

Areas of responsibility:

- Leisure and Cultural Services
- Community Care Services
- Community Futures
- Community Planning
- Strategic Planning.

The organisational structure of Council is shown below.



Note:

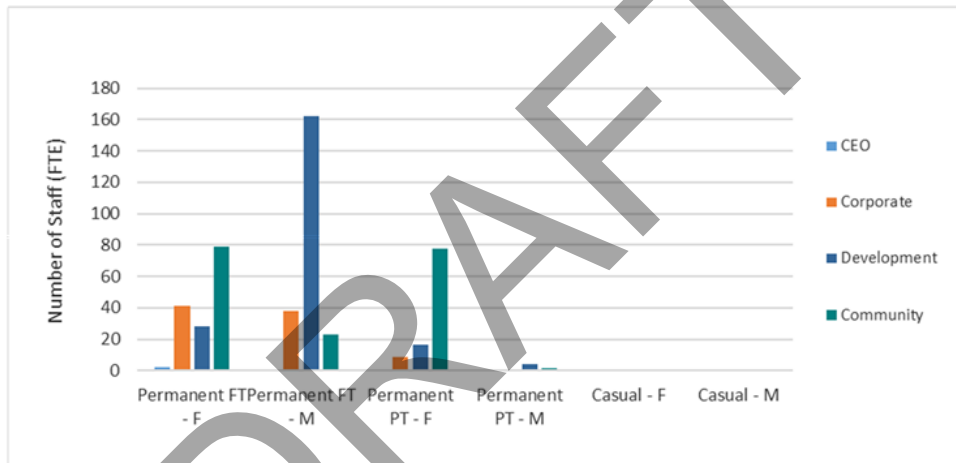
- Following the resignation and departure of Gerard José on 15 February 2019, Chris Parham acted in the CEO's position until the commencement of Interim CEO, Allan Bawden. Allan Bawden was employed as Interim CEO from 4 March to 2 August 2019. Sarah Philpott commenced as CEO on 5 August 2019.
- Aaron Huttig was appointed Acting Manager Works and Engineering Services on 19 February 2019 following Jamey Mullen's appointment to the position of Manager Leisure and Cultural Services on the same date. Prior to 19 February 2019, the role of Manager Works and Engineering Services was held by Jamey Mullen, and the role of Manager Leisure and Cultural Services was held by Scott Umback.

### Council Staff

A summary of the number of full time equivalent (FTE) staff by organisational structure, employment type and gender is set out below.

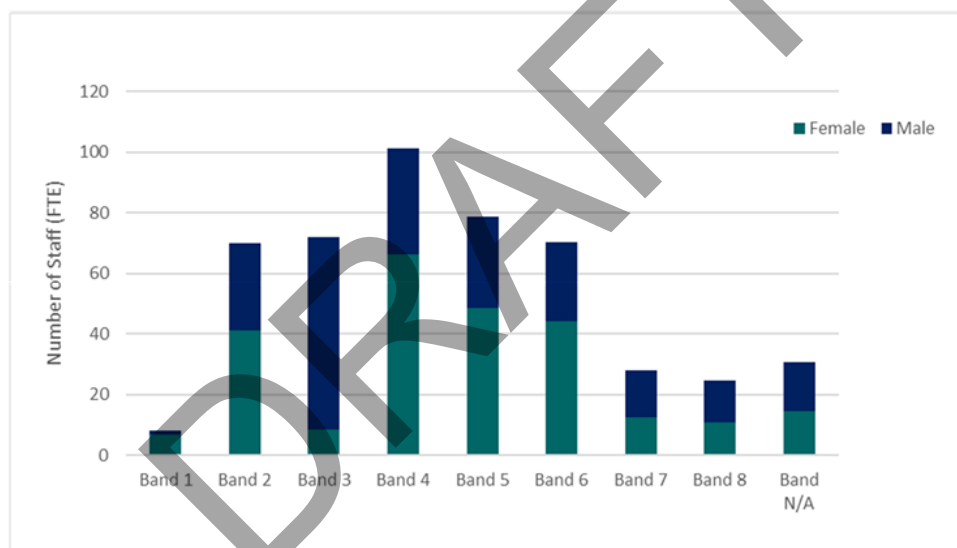
Employee type/gender	CEO FTE	Corporate FTE	Development FTE	Community FTE	Total FTE
Permanent FT - F	2	41	28.01	79.05	150.06
Permanent FT - M		38	162.04	23	223.04
Permanent PT - F		8.49	16.35	77.86	102.7
Permanent PT - M		0.53	3.89	1.52	5.94
Casual - F		0.16	0.14	0.58	0.88
Casual - M	1	0.01	0.08	0.1	1.19
<b>Total</b>	<b>3</b>	<b>88.19</b>	<b>210.51</b>	<b>182.11</b>	<b>483.81</b>

FT-Full time PT-Part time F-Female M-Male



A summary of the number of full time equivalent (FTE) staff categorised by employment classification and gender is set out below.

Employment Classification	Female FTE	Male FTE	Total FTE
Band 1	6.86	1.24	8.1
Band 2	41.21	28.70	69.91
Band 3	8.56	63.58	72.14
Band 4	66.32	35.06	101.38
Band 5	48.45	30.13	78.58
Band 6	44.14	26.02	70.16
Band 7	12.69	15.44	28.13
Band 8	10.78	14	24.78
Band not applicable	14.63	16	30.63
<b>Total</b>	<b>253.64</b>	<b>230.17</b>	<b>483.81</b>



**Overview of Senior Positions by Gender**

Level	Male	Female
Executive Leadership	4.00*	1.00
Management	9.00	2.00
Coordinator and Team Leader	38.02	32.59

\* Includes interim CEO, Allan Bawden, who was appointed following Gerard José's resignation.

### Equal Employment Opportunity Program

A Council with 40 or more members of staff must have developed and implemented an equal opportunity program. We have implemented an equal employment opportunity program designated to eliminate discrimination against and promote equal opportunity for women and persons in designated groups in relation to employment matters.

The objective of our Equal Employment Opportunity Program is to ensure there is no discrimination relating to the characteristics listed under the *Equal Opportunity Act 2010* such as race, colour, sex, marital status, parenthood, physical or mental impairment, age, religious or political affiliation, gender identity and sexual orientation. Further objectives include ensuring the workplace is free from bullying and harassment.

The indicators that measure the effectiveness of the program and the results for the year are:

- Indicator: Percentage of new employees receiving equal opportunity training within six months of commencement. Target: 100 per cent, Result: 97 per cent.
- Indicator: Number of contact officers per number of council employees. Target: 1:50, Result: 1:48.

The indicators are monitored on an ongoing basis by the Equal Employment Opportunity Committee, which meets regularly to promote employee and management awareness, consider relevant issues and contribute to resolution and advice. Our assessment of the achievement of the program's objectives are that there were no breaches of the *Equal Opportunity Act 2010*.

The actions taken to implement the program over the past 12 months include:

- Provision of two-hour equal opportunity training sessions as part of the induction for all new staff
- Equal Opportunity Committee meetings, held quarterly
- Communication of Equal Opportunity, and Bullying and Harassment policies to all staff as part of the Policy of the Month process
- Recruiting new contact officers for several work areas of Council
- Review of the Family Violence Policy and supporting documentation for staff
- Continuing provision of family violence leave to relevant staff
- Provision of training to all staff on domestic and family violence awareness
- Achieving reaccreditation as a White Ribbon Workplace under the White Ribbon Accreditation Program.

## Other Staff Matters

### Training/Professional development

Study assistance is offered for staff undertaking relevant undergraduate or postgraduate studies. In the past year, 27 staff have accessed this form of support. A comprehensive corporate learning program that supports a broad range of staff development needs is provided. This is developed in alignment with strategic priorities, as well as in response to needs identified through staff performance and development plans. A variety of learning methodologies are used, including e-learning, facilitated workshops and personal coaching.

### Preventing Violence against Women

The Prevention of Violence against Women initiative aims to promote gender equity, build respectful and safe relationships, and break down stereotypes of women.

Over the past 12 months, we have:

- Achieved reaccreditation as a White Ribbon Workplace
- Continued our internal White Ribbon Accreditation Committee with the inclusion of new members to better represent all areas of Council
- Continued our internal White Ribbon Events Committee to plan, coordinate and manage Council's White Ribbon events
- Conducted awareness raising activities as part of White Ribbon Day
- Included material about the White Ribbon Program in our corporate induction program
- Provided training to all staff on domestic and family violence awareness
- Continued to provide information to staff on the prevention of family violence
- Reviewed policies to ensure they support the prevention of violence against women and people in this situation.

### Health and Safety

Our aim is to maintain a safety culture that supports an incident and injury free workplace for all employees, Councillors, contractors, visitors and the public. Over the past 12 months, we have continued to review and update our Health and Safety Management System. We have worked with branches to document risk assessments, reviewed safe work procedures and safe work method statements to ensure employees continue working in a safe environment. A new initiative undertaken has been the implementation of Council's new online incident reporting system.

### Commitment to Children – Mildura Rural City Council as a Child Safe Organisation

Mildura Rural City Council is committed to the safety and wellbeing of children and the prevention of child abuse. Reducing and removing the risk of child abuse will be at the centre of our decision-making concerning children in our organisation.

Council has zero tolerance for child abuse and all allegations and safety concerns will be treated seriously and acted upon. As a child safe organisation, we are committed to providing a child safe environment where children feel safe, are empowered, valued and protected. Council will actively listen to children, ensuring their voices are heard and considered in decisions that affect their lives.

Council's approach to children will be consistent with our commitment to strive to ensure our services are accessible and the people we deal with are treated with dignity and respect, regardless of gender identity, sexual orientation, age, disability, ethnicity and cultural and socio-economic background.

**Enterprise Bargaining Agreement**

In March 2019, an Enterprise Bargaining Committee comprising management representatives, nominated workplace union delegates and union industrial officers was established to negotiate a new Enterprise Agreement for Council employees. A number of meetings have been held and progress made on the new agreement. It is expected that a new agreement will be reached early in the 2019-2020 financial year and will be voted on by staff. Once an agreement is reached, it will be registered with the Fair Work Commission for approval.

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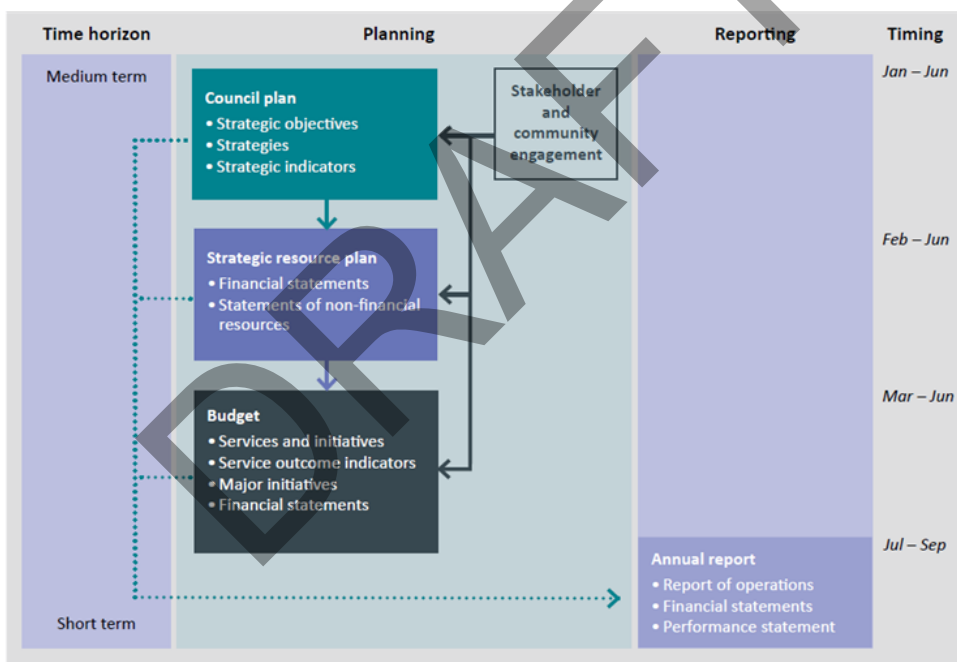
# Our Performance

## Planning and Accountability Framework

The Planning and Accountability Framework is found in Part 6 of the *Local Government Act 1989* (the Act). The Act requires councils to prepare the following planning and reporting documents:

- A Council Plan within the six months after each general election or by 30 June, whichever is later
- A Strategic Resource Plan for a period of at least four years and include this in the Council Plan
- A Budget for each financial year
- An Annual Report in respect of each financial year.

The following diagram shows the relationships between the key planning and reporting documents that make up the Planning and Accountability Framework for local government. It also shows that there are opportunities for community and stakeholder input and feedback at each stage of the planning and reporting cycle.



### Community and Council Plan

The Community and Council Plan 2017-2021 includes strategic objectives, strategies for achieving these for the four-year period, strategic indicators for monitoring achievement of the strategic objectives and a Strategic Resource Plan. The following are the four strategic objectives as detailed in the Community and Council Plan.

1. COMMUNITY		We will create a safe, supportive place to live, where diversity and lifestyle opportunities are enhanced
2. ENVIRONMENT		We will create and promote sustainable natural and built environments
3. ECONOMY		We will encourage diverse and sustainable economic development that provides growth in jobs, investment and quality of life
4. COUNCIL		We will manage resources in a sustainable manner to provide services that are relevant, of a high standard and respond to identified community needs

### Performance

Council's performance for the 2018-2019 year has been reported against each strategic objective to demonstrate how Council is performing in achieving the 2017-2021 Community and Council Plan. Performance has been measured as follows:

- Results achieved in relation to the strategic indicators in the Community and Council Plan
- Progress in relation to the major initiatives identified in the Budget
- Services funded in the Budget and the persons or sections of the community who are provided those services
- Results against the prescribed service performance indicators and measures.

## Strategic Objective 1 : Community



### Strategic Indicators

The following statement reviews the performance of Council against the Community and Council Plan, including results achieved in relation to the strategic indicators included in the Community and Council Plan.

#### 1.1 Community Safety

Strategic Indicator/Measure	Result – Financial Year Ending			
	2016	2017	2018	2019
Community perception of personal safety <sup>1</sup>	54%	47%	54%	61%
Childhood accidents <sup>2</sup>	-	-	-	-
Crimes against persons <sup>3</sup>	2.02	2.11	-	-
Crimes against property <sup>4</sup>	5.71	6.24	-	-
Road trauma <sup>5</sup>	0.22%	0.25%	0.17%	0.13%
Reported public safety incidents <sup>6</sup>	77	125	98	81
Number of animal attacks <sup>7</sup>	80	70	70	64
Drug related crime <sup>8</sup>	-	364	487	-
Community satisfaction with emergency management <sup>9</sup>	5.58	4.52	5.07	5.19

<sup>1</sup> Percentage of residents who feel 'safe' or 'very safe' in their community (source: Community Satisfaction Survey)

<sup>2</sup> Rate of childhood accidents per 1,000 children (source: Social Indicators Report)

<sup>3</sup> Number of crimes against the person/Municipal Population (source: Social Indicators Report). Note: Crime statistics data for year ending 30 June 2018 is not released until 20 September 2018.

<sup>4</sup> Number of crimes against property/Municipal Population (source: Social Indicators Report). Note: Crime statistics data for year ending 30 June 2018 is not released until 20 September 2018.

<sup>5</sup> Rate of road trauma (injury/hospitalisation/fatality) as a proportion of the municipality for Mildura Rural City Council (source: VicRoads)

<sup>6</sup> Number of public safety incidents reported to Mildura Rural City Council (MRCC) Risk and Emergency Management Unit (source: MRCC Insurance Incident & Claims data)

<sup>7</sup> Number of reported dog attacks to Council (source: MRCC CRM data)

<sup>8</sup> Offences recorded by offence type and Local Government Area (source: Crime Statistics Victoria)

<sup>9</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

## 1.2 Community Development

Strategic Indicator/Measure	Result – Financial Year Ending			
	2016	2017	2018	2019
Community satisfaction with support to people with a disability <sup>10</sup>	5.45	4.30	4.91	5.22
Community satisfaction with equitable access to facilities, services and activities <sup>11</sup>	32%	30%	28%	36%
Level of volunteering <sup>12</sup>	-	-	20.7%	-
Community satisfaction with opportunities for people to be involved in shaping their community <sup>13</sup>	26%	25%	32%	41%
Education participation rates <sup>14</sup>	-	-	68.8%	-
Year 12 or equivalent completion rates <sup>15</sup>	-	-	88.10%	-

<sup>10</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>11</sup> Percentage of respondents who agree – score of six or seven out of seven. There is equal access to facilities, services and activities for everyone in our community (source: Community Satisfaction Survey)

<sup>12</sup> Percentage of people under taking unpaid volunteer work in the last 12 months with an organisation or group (source: Census)

<sup>13</sup> Percentage of respondents who agree – score of six or seven out of seven. People can be involved in shaping our community (source: Community Satisfaction Survey)

<sup>14</sup> Attendance in an educational institution, prep to 24 years old (source: Census)

<sup>15</sup> Rate of 15-19 year olds completing Year 12 or equivalent on leaving school (source: Census)

## 1.3 Community Health and Wellbeing

Strategic Indicator/Measure	Result – Financial Year Ending			
	2016	2017	2018	2019
Self-reported health <sup>16</sup>	-	-	-	-
Subjective wellbeing <sup>17</sup>	-	-	-	-
Life expectancy – Males <sup>18</sup>	-	-	-	-
Life expectancy – Females <sup>19</sup>	-	-	-	-
Adequate physical exercise <sup>20</sup>	-	-	-	-
Fruit consumption <sup>21</sup>	-	-	-	-
Vegetable consumption <sup>22</sup>	-	-	-	-
Obesity <sup>23</sup>	-	-	-	-
Smoking status <sup>24</sup>	-	-	-	-
Risky alcohol consumption <sup>25</sup>	-	-	-	-
Psychological distress <sup>26</sup>	-	-	-	-
Prevalence of Type 2 Diabetes <sup>27</sup>	-	-	-	-
Birth weight <sup>28</sup>	-	-	-	-
Communicable diseases <sup>29</sup>	235	264	297	459
Family violence <sup>30</sup>	-	-	-	-
Children in out of home care <sup>31</sup>	-	-	-	-
Children on child protection orders <sup>32</sup>	-	-	-	-
Community satisfaction with immunisation programs <sup>33</sup>	5.99	5.23	5.65	5.88
Community satisfaction with health education programs <sup>34</sup>	5.29	4.49	4.74	5.02

<sup>16</sup> People Self-Reporting Health as Excellent or Very Good: expressed as a percentage of the adult population (source: Community Indicators Victoria)

<sup>17</sup> Australian Unity Personal Wellbeing Index (source: Victorian Population Health Survey)

<sup>18</sup> Life Expectancy at Birth (source: Social Indicators Report)

<sup>19</sup> Life Expectancy at Birth (source: Social Indicators Report)

<sup>20</sup> The proportion of people that meet the benchmark criteria of at least five sessions per week with an accrued minimum of 150 minutes of moderate and/or vigorous activity (source: Victorian Population Health Survey)

<sup>21</sup> Percentage of people meeting the recommended consumption of two serves of fruit per day (source: Victorian Population Health Survey)

<sup>22</sup> Percentage of the adult population consuming the recommended intake of three serves of vegetables per day (source: Victorian Population Health Survey)

- <sup>23</sup> *Percentage of people who are obese according to a Body Mass Index (BMI) of 30 or greater (source: Victorian Population Health Survey)*
- <sup>24</sup> *Percentage of people who are current smokers (source: Victorian Population Health Survey)*
- <sup>25</sup> *Percentage of people drinking weekly at levels above short-term risk of alcohol consumption (source: Victorian Population Health Survey)*
- <sup>26</sup> *Percentage of the adult population that are at risk of psychological distress determined by a Kessler 10 score above 21 (source: Victorian Population Health Survey)*
- <sup>27</sup> *People diagnosed with Type 2 Diabetes (source: Victorian Health Information Surveillance system (VHISS))*
- <sup>28</sup> *Percentage of babies born weighing less than 2,500 grams (source: Victorian Perinatal Data Collection, Consultative Council on Obstetric and Paediatric Morbidity and Mortality (2017))*
- <sup>29</sup> *Notified cases (Source: Department of Human Services Infectious Diseases Epidemiology & Surveillance)*
- <sup>30</sup> *Rate of family incident reports per 100,000 population (source: State of Mildura Report 2018)*
- <sup>31</sup> *Children in out of home care per 1,000 children aged 0-17 years (source: DHHS/State of Mildura Report 2018)*
- <sup>32</sup> *Children on Child protection orders per 1,000 children aged 0-17 years (source: DHHS/State of Mildura Report 2018)*
- <sup>33</sup> *Mean performance score out of seven (source: Community Satisfaction Survey)*
- <sup>34</sup> *Mean performance score out of seven (source: Community Satisfaction Survey)*

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## 1.4 Community Services

Strategic Indicator/Measure	Result – Financial Year Ending			
	2016	2017	2018	2019
Birth weight <sup>35</sup>	7.3%	-	-	-
Maternal and child health visits <sup>36</sup>	100%	100%	100%	100%
Participation in the Maternal and Child Health Service by Aboriginal children <sup>37</sup>	51.47%	55.53%	58.96%	67.53%
Australian Early Development Index <sup>38</sup>	22.30%	-	-	23.30%
Kindergarten participation rates <sup>39</sup>	99.00%	-	-	-
Number of four-year old kindergarten enrolments in a long day care or integrated children's service setting <sup>40</sup>	11.7%	-	-	-
Community satisfaction with maternal and child health services <sup>41</sup>	5.94	4.90	5.30	5.47
Community satisfaction with support for pre-schools <sup>42</sup>	5.66	4.57	4.81	5.19
Community satisfaction with childcare <sup>43</sup>	5.63	4.53	4.87	5.23
Level of youth re-engagement into education, training or employment <sup>44</sup>	-	-	6.35	6.40
Incomplete education <sup>45</sup>	25.4%	25.4%	27.1%	27.1%
Community satisfaction with youth programs <sup>46</sup>	5.11	4.08	4.69	5.14
Community satisfaction with home care services <sup>47</sup>	5.70	4.72	5.01	5.14
Community satisfaction with support to people with a disability <sup>48</sup>	5.45	4.30	4.91	5.22

<sup>35</sup> Percentage of babies born weighing less than 2,500 grams (source: Victorian Perinatal Data Collection, Consultative Council on Obstetric and Paediatric Morbidity and Mortality (2017))

<sup>36</sup> Number of infants enrolled in the MCH service from birth notifications received/number of birth notifications received/number of birth notifications (source: MRCC Xpedite Report)

<sup>37</sup> Number of Aboriginal Children who attend the MCH service at least once in the year/number of Aboriginal children enrolled in the MCH service (source: MRCC Xpedite Report)

<sup>38</sup> Proportion of children at school entry who are developmentally vulnerable in one or more domains of the Australian Early Development Census (source: Department of Education and Early Childhood Development)

<sup>39</sup> Number of first year enrolments in kindergarten/number of three-year-old children based on the previous year's estimated resident population (source: Department of Education and Early Childhood Development/ State of Mildura Rural City's Children and Young People's Report 2014)

<sup>40</sup> Number of four-year-old kindergarten enrolments in a long day care or integrated children's service setting (source: Children Services Online, Department of Education and Training)

<sup>41</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

- <sup>42</sup> Mean performance score out of seven (source: Community Satisfaction Survey)
- <sup>43</sup> Mean performance score out of seven (source: Community Satisfaction Survey)
- <sup>44</sup> Percentage of 15 to 19 year olds not in education, training or employment (source: Census)
- <sup>45</sup> Rate of 15-19 year olds leaving school before completing year 12 or equivalent (Census)
- <sup>46</sup> Mean performance score out of seven (source: Community Satisfaction Survey)
- <sup>47</sup> Mean performance score out of seven (source: Community Satisfaction Survey)
- <sup>48</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

**1.5 Arts, Culture and Heritage**

Strategic Indicator/Measure	Result – Financial Year Ending			
	2016	2017	2018	2019
Community satisfaction with support to arts and cultural groups <sup>49</sup>	5.46	4.34	5.11	5.21
Art gallery visits – local visitors <sup>50</sup>	50%	59%	57%	60%
Art gallery visits – non-local visitors <sup>51</sup>	50%	41%	43%	40%
Theatre attendance <sup>52</sup>	51,360	58,451	54,194	53,533
Theatre occupancy <sup>53</sup>	46%	53%	62%	54%
Community satisfaction with arts and cultural facilities <sup>54</sup>	5.48	4.71	5.35	5.49
Community satisfaction with arts and cultural programs <sup>55</sup>	5.38	4.57	5.15	5.32
Community satisfaction with accessibility to arts and cultural programs <sup>56</sup>	5.36	4.41	5.05	5.19
Community satisfaction with recognition of local history and cultural heritage <sup>57</sup>	5.06	4.44	5.21	5.28
Community satisfaction with recognition of Indigenous culture in arts and cultural experiences <sup>58</sup>	5.45	4.39	5.47	5.43
Community satisfaction with libraries <sup>59</sup>	5.97	5.09	5.63	5.69
Library usage <sup>60</sup>	18%	13%	12%	11%

- <sup>49</sup> Mean performance score out of seven (source: Community Satisfaction Survey)
- <sup>50</sup> Percentage of local visitors to the Art Gallery and Rio Vista Historic House (source: Mildura Arts Centre records)
- <sup>51</sup> Percentage of non-local visitors to the Art Gallery and Rio Vista Historic House (source: Mildura Arts Centre records)
- <sup>52</sup> Number of people using the theatre (source: Mildura Arts Centre records)
- <sup>53</sup> Number of hours the Mildura Arts Theatre is available/hours Mildura Arts Theatre is used or occupied (source: Mildura Arts Centre records)

- <sup>54</sup> Mean performance score out of seven (source: Community Satisfaction Survey)
- <sup>55</sup> Mean performance score out of seven (source: Community Satisfaction Survey)
- <sup>56</sup> Mean performance score out of seven (source: Community Satisfaction Survey)
- <sup>57</sup> Mean performance score out of seven (source: Community Satisfaction Survey)
- <sup>58</sup> Mean performance score out of seven (source: Community Satisfaction Survey)
- <sup>59</sup> Mean performance score out of seven (source: Community Satisfaction Survey)
- <sup>60</sup> Percentage of population who are active library users, that is, borrow materials from the library service at least once a year (source: Annual Survey of Victorian Public Libraries)

**1.6 Recreation and Sport**

Strategic Indicator/Measure	Result – Financial Year Ending			
	2016	2017	2018	2019
Level of participation in sport and recreation activities <sup>61</sup>	74%	77%	82%	79%
Community satisfaction with sporting services <sup>62</sup>	5.27	4.49	5.04	5.35
Community satisfaction with recreation facilities <sup>63</sup>	4.96	4.59	4.96	5.13
Community satisfaction with Council support to clubs <sup>64</sup>	5.14	4.49	4.86	5.23
Community satisfaction with ovals and grounds <sup>65</sup>	5.15	4.83	5.14	5.44
Community satisfaction with swimming pools <sup>66</sup>	5.28	4.90	5.17	5.35
Community satisfaction with indoor sports centres <sup>67</sup>	4.76	4.16	4.44	4.80

- <sup>61</sup> Percentage of respondents who participate one or more times per week in a sport or physical recreation activity (source: Community Satisfaction Survey)
- <sup>62</sup> Mean performance score out of seven (source: Community Satisfaction Survey)
- <sup>63</sup> Mean performance score out of seven (source: Community Satisfaction Survey)
- <sup>64</sup> Mean performance score out of seven (source: Community Satisfaction Survey)
- <sup>65</sup> Mean performance score out of seven (source: Community Satisfaction Survey)
- <sup>66</sup> Mean performance score out of seven (source: Community Satisfaction Survey)
- <sup>67</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

## Major Initiatives

The following statement reviews our progress in relation to major initiatives identified in the 2018-2019 Budget.

Major Initiative	Progress
Mildura Future Ready (MFR) is Council's funding and advocacy strategy aimed at securing public, government and private sector funding, to realise an \$88 million investment, designed to create over 1,000 jobs and inject over \$500 million into northwest Victorian regional economies over the next three to five years. Allocation is dependent on outcome of Building Better Region's funding application.	\$20.5 million in external funding secured during 2018-2019 for one of the four key initiatives (Mildura South Regional Sporting Precinct) that form part of the Mildura Future Ready Strategy.  Advocacy efforts continue in relation to obtaining funding for the other three key initiatives - Mildura Motorsports and Community Complex, Mildura Riverfront Redevelopment Stage 2 and Mildura Passenger Rail Services.
The installation of CCTV and improved lighting at the riverfront to support community safety outcomes.	Completed.
To review and develop a detailed design masterplan for stage 2 of Mildura Arts Centre redevelopment focusing on the gallery expansion, enhanced connection and functionality of the precinct and additional cultural facilities.	Revision of the Mildura Arts Centre Masterplan is in progress. Initial consultation has been completed and draft plans prepared. Final plans will be placed on exhibition and considered by Council for approval in the second quarter of 2019-2020.
Pedestrian and cyclist safety initiatives.	60 per cent of the Pedestrian and Cyclist Safety Program has been completed.

## Services

The following statement provides information in relation to the services funded in the 2018-2019 Budget and the persons or sections of the community who are provided the service.

Service	Description	Net Cost Actual Budget Variance \$000
<b>Aged and Disability Services</b>	This service provides a range of home and community care services for the aged and people with a disability including home care, personal care, respite care, home maintenance and planned activity groups.	1,237
		<u>1,793</u>
		556
<b>Community Health</b>	This service provides family oriented support services including universal and enhanced <b>maternal and child health</b> and immunisation.	742
		<u>970</u>
		228
<b>Early Years</b>	Provides family day care, centre-based child care and other early years planning and programs such as Best Start and supported playgroups.	235
		<u>650</u>
		415
<b>Youth Services</b>	This service provides youth oriented services including education programs, personal development programs, and health and safety programs.	431
		<u>512</u>
		81
<b>Environmental Health</b>	This service protects the community's health and well-being by coordination of regulatory services of premises for <b>food safety</b> , accommodation, hair and beauty, skin penetration businesses, tobacco retailers, smoke free legislation and wastewater disposal. The service also works to rectify any public health concerns relating to unreasonable noise emissions, air quality issues and smells etc.	424
		<u>408</u>
		(16)
<b>Libraries</b>	This service provides public <b>libraries</b> at four locations plus the mobile library service to eight remote locations. It provides a customer focused service that caters for the cultural, educational and recreational needs of residents and visitors. The service also provides a focal point for the community where they can meet, relax and enjoy the facilities, programs and services offered.	1,857
		<u>1,772</u>
		(85)

Service	Description	Net Cost Actual <u>Budget</u> Variance \$000
<b>Recreation and Sport</b>	This service includes management of recreation facilities (wet and dry) including <b>aquatic facilities</b> , facility redevelopment, and provision of grant funding for grass roots participation.	1,820 <u>2,422</u> 602
<b>Community Development</b>	This service has the responsibility to support and develop community initiatives listed in individualised, township based community plans and to strengthen local community's capacity to drive its own growth, economic, social and physical development. The service is a conduit between Council services and the wider community.	1,483 <u>2,314</u> 831
<b>Arts and Culture</b>	<p>This service provides arts and culture activities throughout the municipality with the delivery of visual and performing arts programs and services at Mildura Arts Centre across gallery and heritage, community cultural development, marketing and development (including customer service/box office ticketing, café and theatre) and technical services. The service includes the presentation of an entrepreneur program in both the visual and performing arts through funding from Arts Victoria, as well as the venue hires of the theatre auditorium and foyer spaces for local and commercial organisation.</p> <p>This service also includes overseeing Mildura's most important heritage building Rio Vista Historic House, as well as Mildura Station Homestead and venue hires of woolshed and cottage.</p>	1,456 <u>1,453</u> (3)

Service	Description	Net Cost Actual <u>Budget</u> Variance \$000
<b>Social Development and Projects</b>	This service has the responsibility to frame and respond to the challenges of social inclusion across a broad range of areas. It is the responsibility of this service to ensure that issues of a social policy nature are responded to appropriately by Council. The area also manages a broad range of specific project based initiatives including Advancing Country Towns, Northern Mallee Community Partnership and community safety.	183 <u>230</u> 47
<b>Animal management/ Local laws</b>	This service provides staff at school crossings throughout the municipality to ensure that all pedestrians, but mainly school aged children, are able to cross the road safely. It maintains and improves the health and safety of people, animals and the environment, providing <b>animal management</b> services including a cat trapping program, a dog and cat collection service, a lost and found notification service, a pound service, a registration and administration service, an after-hours service and an emergency service. It also provides education, regulation and enforcement of the general local law and relevant state legislation.	714 <u>304</u> (410)

## Service Performance Indicators

The following statement provides the results of the prescribed service performance indicators and measures including explanation of material variations.

Service/Indicator/Measure	Results			
	2016	2017	2018	2019
<b>Aquatic Facilities</b>				
<b>Satisfaction</b>				
<b>AF1 - User satisfaction with aquatic facilities</b>	N/A	N/A	N/A	N/A
[User satisfaction with how Council has performed on provision of aquatic facilities]				
<b>Service standard</b>				
<b>AF2 - Health inspections of aquatic facilities</b>	4.78	7.11	8.44	8.78
[Number of authorised officer inspections of Council aquatic facilities/Number of Council aquatic facilities]				
<b>AF3 - Reportable safety incidents at aquatic facilities</b>	0.00	1.00	0.00	0.00
[Number of WorkSafe reportable aquatic facility safety incidents]				
<b>Service cost</b>				
<b>AF4 - Cost of indoor aquatic facilities</b>	\$2.32	\$3.06	\$3.08	\$7.11
[Direct cost of indoor aquatic facilities less income received/Number of visits to indoor aquatic facilities]				
<b>AF5 - Cost of outdoor aquatic facilities</b>	\$17.84	\$20.39	\$16.67	\$22.00
[Direct cost of outdoor aquatic facilities less income received/Number of visits to outdoor aquatic facilities]				
<b>Utilisation</b>				
<b>AF6 - Utilisation of aquatic facilities</b>	9.60	8.72	8.71	4.28
[Number of visits to aquatic facilities/Municipal Population]				

### Comments:

**AF1:** As there is currently no standard survey instrument for measuring user satisfaction that allows for accurate comparison, this indicator is not being measured.

**AF2:** Result is consistent with previous year.

**AF3:** Result is consistent with previous year.

**AF4:** A significant difference in costs has been recorded this financial year when compared with previous years. This is a result of differing data collection methods by the new facility operator to record visitations to aquatic facilities. Additionally, there were two separate instances where the indoor aquatic facility at Mildura Waves was closed due to maintenance. The closure was for approximately six weeks in total.

**AF5:** A significant difference in costs has been recorded this financial year when compared with previous years. This is a result of differing data collection methods by the new facility operator to record visitations to aquatic facilities.

**AF6:** A significant difference in visits has been recorded this financial year when compared with previous years. This is a result of differing data collection methods by the new facility operator. Additionally, there were two separate instances where the indoor aquatic facility at Mildura Waves was closed due to maintenance. The closure was for approximately six weeks in total.

Service/Indicator/Measure	Results			
	2016	2017	2018	2019
<b>Animal Management</b>				
<b>Timeliness</b>				
<b>AM1 - Time taken to action animal requests</b>	1.00	1.00	1.00	1.00
[Number of days between receipt and first response action for all animal management requests / Number of animal management requests]				
<b>Service standard</b>				
<b>AM2 - Animals reclaimed</b>	26.76%	38.14%	37.09%	25.11%
[Number of animals reclaimed/Number of animals collected]				
<b>Service cost</b>				
<b>AM3 - Cost of animal management service</b>	\$29.23	\$37.51	\$40.50	\$51.22
[Direct cost of the animal management service/Number of registered animals]				
<b>Health and safety</b>				
<b>AM4 - Animal management prosecutions</b>	0	1	0	0
[Number of successful animal management prosecutions]				

**Comments:**

**AM1:** The Council standard for actioning animal management requests is on the day of receipt of request.

**AM2:** There continues to be a high number of animals unregistered within the municipality and also high numbers of unregistered animals received (at the Animal Pound) originating from NSW. Council will continue to encourage animal registration via its active local media campaign that encourages responsible pet ownership. Council will continue with follow up phone calls and property inspections to ensure as many animals as possible are registered.

**AM3:** Increased costs are a direct result of additional staffing required at Council's Animal Pound and contracted services to comply with relevant animal management regulations and legislation.

**AM4:** There were no prosecutions in 2018/2019. It is Council's preference to work through situations and only progress to prosecution as a last resort.

Service/Indicator/Measure	Results			
	2016	2017	2018	2019
<b>Food Safety</b>				
<b>Timeliness</b>				
<b>FS1 - Time taken to action food complaints</b>	5.17	4.23	1.54	2.83
[Number of days between receipt and first response action for all food complaints/Number of food complaints]				
<hr/>				
<b>Service standard</b>				
<b>FS2 - Food safety assessments</b>	40.58%	78.95%	62.94%	29.77%
[Number of registered Class 1 food premises and Class 2 food premises that receive an annual food safety assessment in accordance with the <i>Food Act 1984</i> /Number of registered Class 1 food premises and Class 2 food premises that require an annual food safety assessment in accordance with the <i>Food Act 1984</i> ] x100				
<hr/>				
<b>Service cost</b>				
<b>FS3 - Cost of food safety service</b>	\$589.18	\$472.11	\$409.46	\$310.53
[Direct cost of the food safety service/Number of food premises registered or notified in accordance with the <i>Food Act 1984</i> ]				

Service/Indicator/Measure	Results			
	2016	2017	2018	2019
<b>Health and safety</b>				
<b>FS4 - Critical and major non-compliance outcome notifications</b>	91.53%	87.50%	89.00%	92.86%
[Number of critical non-compliance outcome notifications and major non-compliance notifications about a food premises followed up/Number of critical non-compliance outcome notifications and major non-compliance notifications]				

**Comments:**

**FS1:** This timeline has increased slightly on the previous year. The availability of qualified Environmental Health Officers influences the timeliness of response.

**FS2:** Council has continued to experience difficulty in recruiting and retaining Environmental Health Officers and as a result the number of food safety assessments completed has declined.

**FS3:** The cost of providing the food safety service has decreased due to Environmental Health Officer vacancies over the past 12 months.

**FS4:** The critical and major non-compliance notifications are prioritised for action.

Service/Indicator/Measure	Results			
	2016	2017	2018	2019
<b>Libraries</b>				
<b>Utilisation</b>				
<b>LB1 - Library collection usage</b>	3.08	3.26	2.90	2.91
[Number of library collection item loans/Number of library collection items]				
<b>Resource standard</b>				
<b>LB2 - Standard of library collection</b>	49.41%	49.79%	50.20%	50.22%
[Number of library collection items purchased in the last five years/Number of library collection items] x 100				
<b>Service cost</b>				
<b>LB3 - Cost of library service</b>	\$12.90	\$14.24	\$14.21	\$15.71
[Direct cost of the library service/Number of visits]				

Service/Indicator/Measure	Results			
	2016	2017	2018	2019
<b>Participation</b>				
<b>LB4 - Active library members</b>	18.02%	12.93%	12.28%	\$11.33%
[Number of active library members/Municipal population] x 100]				

**Comments:**

**LB1:** Result is consistent with previous years.

**LB2:** Result is consistent with previous years.

**LB3:** Increased costs are due to the transition to a new library operating model, which is still currently underway. Efficiencies are yet to be realised.

**LB4:** Active library members are decreasing in line with a state-wide trend.

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Service/Indicator/Measure	Results			
	2016	2017	2018	2019
<b>Home and Community Care (HACC)</b>				
<b>Timeliness</b>				
<b>HC1 - Time taken to commence the HACC service</b>	69.81	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016
[Number of days between the referral of a new client and commencement of HACC service/Number of new clients who have received a HACC service]				
<b>Service standard</b>				
<b>HC2 - Compliance with Community Care Common Standards</b>	61.11%	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016
[Number of Community Care Common Standards expected outcomes met/Number of expected outcomes under the Community Care Common Standards] x 100				
<b>Service cost</b>				
<b>HC3 - Cost of domestic care service</b>	\$49.54	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016
[Cost of domestic care service/Hours of domestic care service delivered]				
<b>HC4 - Cost of personal care service</b>	\$57.68	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016
[Cost of the personal care service/Hours of personal care service delivered]				
<b>HC5 - Cost of respite care service</b>	\$59.25	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016
[Cost of the respite care service/Hours of respite care service delivered]				

Service/Indicator/Measure	Results			
	2016	2017	2018	2019
<b>Participation</b>				
[Number of people that received a HACC service/Municipal target population for HACC services] x 100	22.23%	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016
[Number of CALD people who receive a HACC service/Municipal target population in relation to CALD people for HACC services] x 100				
<b>HC7 - Participation in HACC service by CALD people</b>	33.16%	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016
[Number of CALD people who receive a HACC service/Municipal target population in relation to CALD people for HACC services] x 100				

**Comments:**

**HC1, HC2, HC3, HC4, HC5, HC6 & HC7:** Reporting on HACC ceased on 1 July 2016 due to the introduction of the Commonwealth Government's National Disability Insurance Scheme and Commonwealth Home Support Program.

Service/Indicator/Measure	Results			
	2016	2017	2018	2019
<b>Maternal and Child Health (MCH)</b>				
<b>Satisfaction</b>				
<b>MC1 - Participation in first MCH home visit</b>	106.35%	107.85%	108.93%	106.69%
[Number of first MCH home visits/Number of birth notifications received] x 100				
<b>Service standard</b>				
<b>MC2 - Infant enrolments in the MCH service</b>	100.00%	100.00%	100.00%	100.00%
[Number of infants enrolled in the MCH service (from birth notifications received)/Number of birth notifications received] x 100				
<b>Service cost</b>				
<b>MC3 - Cost of the MCH service</b>	\$64.11	\$64.95	\$70.29	\$69.94
[Cost of the MCH service/Hours worked by MCH nurses]				

Service/Indicator/Measure	Results			
	2016	2017	2018	2019
<b>Participation</b>				
<b>MC4 - Participation in the MCH service</b>	77.39%	77.61%	79.90%	81.17%
[Number of children who attend the MCH service at least once (in the year)/Number of children enrolled in the MCH service] x 100				
<b>MC5 - Participation in the MCH service by Aboriginal children</b>	51.47%	55.53%	58.96%	67.53%
[Number of Aboriginal children who attend the MCH service at least once (in the year)/Number of Aboriginal children enrolled in the MCH service] x 100				

**Comments:**

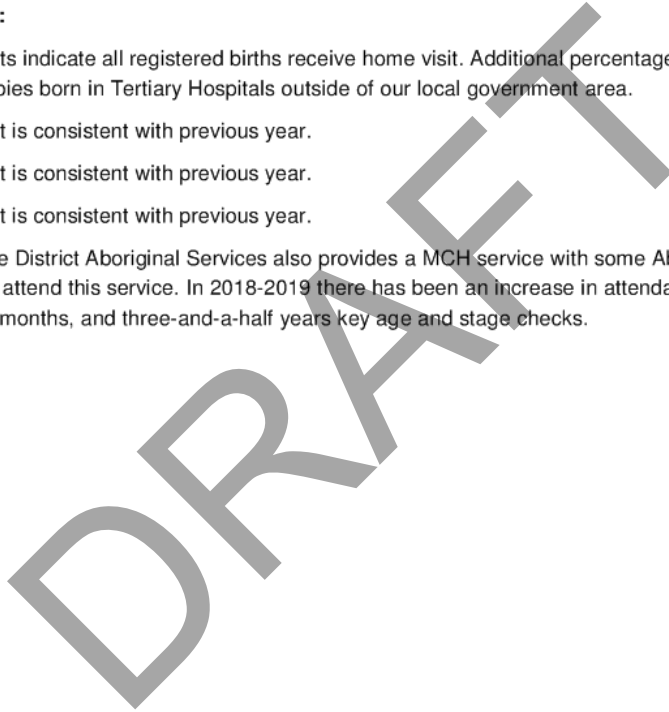
**MC1:** Results indicate all registered births receive home visit. Additional percentage above 100 per cent are babies born in Tertiary Hospitals outside of our local government area.

**MC2:** Result is consistent with previous year.

**MC3:** Result is consistent with previous year.

**MC4:** Result is consistent with previous year.

**MC5:** Mallee District Aboriginal Services also provides a MCH service with some Aboriginal clients choosing to attend this service. In 2018-2019 there has been an increase in attendance at eight months, 12 months, and three-and-a-half years key age and stage checks.



## Strategic Objective 2: Environment



### Strategic Indicators

The following statement reviews the performance of Council against the Community and Council Plan, including results achieved in relation to the strategic indicators included in the Community and Council Plan.

#### 2.1 Environmental Sustainability

Strategic Indicator/Measure	Result – Financial Year Ending			
	2016	2017	2018	2019
Community satisfaction with protection of natural bushland <sup>68</sup>	4.94	4.39	4.70	4.75
Community satisfaction with management of wetlands <sup>69</sup>	4.85	4.35	4.59	4.63
Energy usage (MRCC) <sup>70</sup>	5,405	4,655	4,534	4,644
Energy usage (community) <sup>71</sup>	554,255	484,406	484,406	445,603
Water usage (MRCC) <sup>72</sup>	1,446	1,230	1,584	1,694
Recycled water usage <sup>73</sup>	191	157	214	227
Total community water usage <sup>74</sup>	13,671	12,118	13,689	14,493
Alternative energy generation (community) <sup>75</sup>	11,843	14,395	18,297	24,191
Alternative energy generation (MRCC) <sup>76</sup>	278.2	401.2	415.6	415.6
Pest plant and pest animals control <sup>77</sup>	-	-	2,514	3,315
Community involvement in environmental education programs <sup>78</sup>	1,920	2,627	2,389	2,669

<sup>68</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>69</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>70</sup> Megawatt hours (source: MRCC Energy Data collection through Planet Foot Print)

<sup>71</sup> Megawatt hours (source: Powercor)

<sup>72</sup> Megalitres (source: MRCC Water Monitoring, LMW and Planet Footprint)

<sup>73</sup> Megalitres (source: MRCC water data monitoring)

<sup>74</sup> Megalitres of Urban Water (Lower Murray Water)

<sup>75</sup> KW of installed capacity on private property (source: Powercor)

<sup>76</sup> KW of solar panels installed (source: MRCC solar installation records)

<sup>77</sup> Hectares of area for rabbit and weed control

<sup>78</sup> Number of participants in environmental programs (source: MRCC Internal records)

## 2.2 Waste

Strategic Indicator/Measure	Result – Financial Year Ending			
	2016	2017	2018	2019
Community satisfaction with waste management <sup>79</sup>	5.03	4.88	4.61	4.59
Community satisfaction with kerbside rubbish collection <sup>80</sup>	5.51	5.39	5.17	5.00
Community satisfaction with kerbside recycling collection <sup>81</sup>	5.26	5.17	5.04	4.87
Community satisfaction with landfills/public transfer stations <sup>82</sup>	5.01	4.92	4.69	4.74
Total waste generation <sup>83</sup>	49,220	41,475	42,750	47,660
Waste deposited to landfill <sup>84</sup>	30,162	23,434	25,217	27,659
Waste diverted from landfill <sup>85</sup>	17,915	18,042	17,533	14,268
Quantity of kerbside recycling <sup>86</sup>	5,557	5,680	5,483	5,159
Community satisfaction with litter control <sup>87</sup>	4.17	4.19	4.04	4.10
Litter collected <sup>88</sup>	2,094	2,730	2,384	2,354

<sup>79</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>80</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>81</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>82</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>83</sup> Tonnes of total waste generated (source: Waste Management KPI Data)

<sup>84</sup> Tonnes of waste deposited to landfill (source: Waste Management KPI Data)

<sup>85</sup> Tonnes of waste diverted from landfill (source: Waste Management KPI Data)

<sup>86</sup> Tonnes of kerbside recycling collected (source: Waste Management KPI Data)

<sup>87</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>88</sup> Tonnes of litter collected

## 2.3 Parks

Strategic Indicator/Measure	Result – Financial Year Ending			
	2016	2017	2018	2019
Community satisfaction with playgrounds <sup>89</sup>	5.14	4.58	4.85	5.06
Community satisfaction with beautification of streetscapes <sup>90</sup>	4.26	4.18	4.45	4.40
Community satisfaction with tree planting <sup>91</sup>	4.44	4.28	4.47	4.46
Community satisfaction with tree maintenance <sup>92</sup>	4.35	4.16	4.37	4.32
Community satisfaction with the appearance of wetlands <sup>93</sup>	4.71	4.25	4.38	4.33
Community satisfaction with public open space (including parks, playgrounds and reserves) <sup>94</sup>	4.99	4.65	5.11	5.22
Net increase in trees <sup>95</sup>	-	2,272	2,332	1,251

<sup>89</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>90</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>91</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>92</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>93</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>94</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>95</sup> Number of trees planted minus number of trees removed

## 2.4 Infrastructure, Assets & Facilities

Strategic Indicator/Measure	Result – Financial Year Ending			
	2016	2017	2018	2019
Community satisfaction with the condition of sealed local roads <sup>96</sup>	54	56	57	57
Community satisfaction with maintenance of unsealed roads <sup>97</sup>	-	-	3.75	3.98
Community satisfaction with footpaths <sup>98</sup>	4.05	3.76	4.22	4.37
Community satisfaction with drainage <sup>99</sup>	4.54	3.96	4.33	4.49
Community satisfaction with maintenance of public buildings and facilities <sup>100</sup>	4.69	4.25	4.55	4.81

<sup>96</sup> Index Performance Score (source: Local Government Community Satisfaction Survey)

<sup>97</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>98</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>99</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>100</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

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2.5 Strategic Land Use

Strategic Indicator/Measure	Result – Financial Year Ending			
	2016	2017	2018	2019
Community satisfaction with land use planning <sup>101</sup>	4.21	3.56	3.94	4.19
Percentage of strategic land use projects completed <sup>102</sup>	90%	48%	80%	75%
Community satisfaction with new residential development <sup>103</sup>	-	-	4.72	4.99
Community satisfaction with riverfront development and accessibility <sup>104</sup>	4.55	4.67	5.26	5.32
Community satisfaction with urban environments that are safe, sustainable and healthy <sup>105</sup>	26%	24%	24%	29%
Community satisfaction with protection of local character <sup>106</sup>	4.53	3.77	4.27	4.52
Community satisfaction with protection of local heritage <sup>107</sup>	-	-	4.68	4.86

<sup>101</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>102</sup> Percentage of strategic plans completed (source: MRCC internal records)

<sup>103</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>104</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>105</sup> Percentage of respondents who agree – score of six or seven out of seven with the statement: “Ours is a community with urban environments that are safe, sustainable and healthy.” (source: Community Satisfaction Survey)

<sup>106</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>107</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

## Major Initiatives

The following statement reviews our progress in relation to major initiatives identified in the 2018-2019 Budget.

Major Initiative	Progress
Riverfront Development Plan - to review existing design work, review areas where no design exists and develop a detailed precinct plan.	Preparation of the Riverfront Precinct Plan is in progress. Initial consultation has been completed and draft plans prepared. Final plans will be placed on exhibition and considered by Council for approval in the second quarter of 2019-2020.
Deakin Avenue redevelopment - Eighth to Ninth Street. The Deakin Avenue Masterplan guides the long-term development and management of the avenue including garden beds, trees, monuments, sculptures, nature strips and landscape features.	Draft civil and landscape designs have been completed.
Mildura and Homestead Wharf refurbishments to repair and upgrade these structures after the 2016 river flood event.	Ninety per cent of Mildura Wharf refurbishment completed. Homestead Wharf project commenced. Completion for both wharves is scheduled for 31 August 2019.
Re-sheet Program - Annual gravel road re-sheeting program. The works program is determined by road asset condition data, road hierarchy, road inspection and reporting and community consultation meetings with rural road users. Works will be scheduled between August and June.	Ninety five per cent completed.
Asphalt Program - Annual road asphalt resurfacing program. The works program is determined by road asset condition data, road hierarchy, road inspection and reporting. Works will be scheduled between November and June.	Program complete.
Resealing Program - Annual bitumen resealing program. The works program is determined by road asset condition data, road hierarchy, road inspection and reporting. Works will be scheduled between November and March.	Ninety per cent completed.

Major Initiative	Progress
Footpath program - Annual renewal programs. The works program is determined by asset condition data, inspection and reporting. This also includes disability access and kerb and channel works.	Disability access works undertaken throughout the year completed. The remainder of the program has been rolled into the 2019-2020 program due to lack of availability of contractors.
Stormwater drainage rehabilitation works - Annual program of relining and replacement of identified sections of stormwater infrastructure in poor condition.	This project is currently out to tender and is expected to commence by 31 October 2019.
Mildura Landfill Capping - Required progressive construction of the landfill cap. The capping of the landfill must meet the designated design requirements and be approved by the Environment Protection Authority.	The design for the landfill cap is complete and has been verified by Council's environmental auditor. The Environment Protection Authority has also reviewed the designs and has informally approved Council to commence developing the specifications for tender.

## Services

The following statement provides information in relation to the services funded in the 2018-2019 Budget and the persons or sections of the community who are provided the service.

Service	Description	Net Cost Actual Budget Variance \$000
<b>Engineering Services</b>	This service undertakes design, tendering, contract, project management, and supervision of various infrastructure works within Council's capital works program. The service also approves and supervises private development activities such as subdivisions and infrastructure associated with unit developments.	1,996 <u>2,197</u> 201
<b>Asset Management</b>	This service prepares long-term maintenance management programs for Council's infrastructure assets in an integrated and prioritised manner in order to optimise their strategic value and service potential. These assets include road and drainage networks, municipal buildings, pavilions and other recreational equipment and outdoor spaces.	1,863 <u>1,546</u> (317)

Service	Description	Net Cost Actual <u>Budget</u> Variance \$000
<b>Works and Infrastructure Services</b>	This service inspects and maintains Council's main civil infrastructure assets in a sustainable and prioritised manner to a defined service level. These include <b>roads</b> , laneways, car parks, footpaths, shared/bike paths and Council's drainage network. The service also includes delivery of civil capital works projects, plus inspection and maintenance of VicRoads arterial roads located within the municipality.	6,313 <u>6,484</u> 171
<b>Statutory Planning</b>	The <b>Statutory Planning</b> service processes all planning applications, provides advice and makes decisions about development proposals that require a planning permit, as well as representing Council at the Victorian Civil and Administrative Tribunal, where necessary. It monitors Council's planning scheme, as well as preparing major policy documents shaping the future of the city. It also prepares and processes amendments to the Council planning scheme and carries out research on demographic, urban development, economic and social issues affecting Council.	882 <u>575</u> (307)
<b>Building Maintenance</b>	This service is responsible for the maintenance, management and strategic planning for Council's building, land, property leases and licenses.	6,346 <u>6,085</u> (261)
<b>Parks Services</b>	This service is divided into several operational units including tree pruning, planting, removal of vegetation, planning and street tree strategies. It provides for the management of conservation and parkland areas, and other areas of environmental significance.	6,119 <u>5,774</u> (345)
<b>Waste Management</b>	This service provides <b>waste collection</b> and waste management services, including kerbside garbage and recycling collection, the operation of three landfills and eight rural transfer stations, litter bin collection, street sweeping, bin maintenance and event bins.	6,880 <u>7,936</u> 1,056

Service	Description	Net Cost Actual <u>Budget</u> Variance \$000
<b>Building and Enforcement</b>	This service provides statutory building services to the Council community including processing of building permits, emergency management responsibilities, fire safety inspections, audits of swimming pool barriers and investigations of complaints and illegal works.	226 <u>323</u> 97
<b>Environmental Sustainability</b>	This service develops, coordinates and implements environmental policy, plans, strategies and initiatives, and works with other services to improve Council's environmental performance. Reducing energy and water usage within Council operations, protecting and enhancing Council managed natural areas and roadsides, and educating the community are key priority areas for environmental sustainability.	726 <u>594</u> (132)
<b>Strategic Planning</b>	Strategic Planning monitors Council's planning scheme, as well as consulting and preparing major policy documents shaping the future of the city. It also prepares and processes amendments to the Council planning scheme and carries out research on demographic, urban development, economic and social issues affecting Council.	876 <u>874</u> (2)

## Service Performance Indicators

The following statement provides the results of the prescribed service performance indicators and measures including explanation of material variations.

Service/Indicator/Measure	Results			
	2016	2017	2018	2019
<b>Roads</b>				
<b>Satisfaction of use</b>				
<b>R1 - Sealed local road requests</b>	10.29	14.47	15.24	10.69
[Number of sealed local road requests/Kilometres of sealed local roads] x100				
<b>Condition</b>				
<b>R2 - Sealed local roads maintained to condition levels</b>	88.63%	89.03%	92.27%	90.46%
[Number of kilometres of sealed local roads below the renewal intervention level set by Council/Kilometres of sealed local roads] x100				
<b>Service cost</b>				
<b>R3 - Cost of sealed local road reconstruction</b>	\$33.95	\$27.13	\$43.46	\$52.65
[Direct cost of sealed local road reconstruction/Square metres of sealed local roads reconstructed]				
<b>R4 - Cost of sealed local road resealing</b>	\$5.83	\$5.43	\$4.86	\$5.03
[Direct cost of sealed local road resealing/Square metres of sealed local roads resealed]				
<b>Satisfaction</b>				
<b>R5 - Satisfaction with sealed local roads</b>	54	56	57	57
[Community satisfaction rating out of 100 with how Council has performed on the condition of sealed local roads]				

### Comments:

**R1:** After an increase in sealed local road requests in previous years due to significant weather events, requests have returned to a normal level.

**R2:** Council has maintained sealed local roads to acceptable condition standards. The collection of additional condition data in the coming year will help Council to continue to focus maintenance activities where they are needed most.

**R3:** Several large road reconstruction projects were undertaken in urban areas, which involved a higher standard of construction method and additional costs associated with reducing the impact to businesses and the community.

**R4:** The increase represents the cost of road sealing in line with current materials costs.

**R5:** The community satisfaction level with the sealed local road network is comparable with previous results.

Service/Indicator/Measure	Results			
	2016	2017	2018	2019
<b>Statutory Planning</b>				
<b>Timeliness</b>				
<b>SP1 - Time taken to decide planning applications</b>	69.00	68.00	69.00	56.00
[The median number of days between receipt of a planning application and a decision on the application]				
<b>Service standard</b>				
<b>SP2 - Planning applications decided within 60 days</b>	68.08%	76.31%	70.53%	79.80%
[Number of planning application decisions made within 60 days/Number of planning application decisions made] x100				
<b>Service cost</b>				
<b>SP3 - Cost of Statutory Planning service</b>	\$1,849.41	\$2,384.07	\$1,860.88	\$3,068.34
[Direct cost of Statutory Planning service/Number of planning applications received]				
<b>Decision making</b>				
<b>SP4 - Council planning decisions upheld at the Victorian Civil and Administrative Tribunal (VCAT)</b>	66.67%	85.71%	75.00%	83.33%
[Number of VCAT decisions that did not set aside Council's decision in relation to a planning application/Number of VCAT decisions in relation to planning applications] x100				

**Comments:**

**SP1:** Council has been successful in employing and retaining suitably qualified and experienced Statutory Planning staff with the result being a reduction in the time taken to decide planning applications.

**SP2:** Statutory Planning service improvement process and the availability of suitably qualified staff have contributed to an increase in applications decided within timeframes.

**SP3:** The cost of the Statutory Planning service has increased as staff vacancies have reduced and direct costs associated with VCAT and contracted legal services have increased.

**SP4:** The percentage of planning decisions upheld at VCAT remained relatively consistent. The raw data shows VCAT upheld 10 from 12 Council decisions.

Service/Indicator/Measure	Results			
	2016	2017	2018	2019
<b>Waste Collection</b>				
<b>Satisfaction</b>				
<b>WC1 - Kerbside bin collection requests</b>	106.88	107.77	95.81	103.60
[Number of kerbside garbage and recycling bin collection requests/Number of kerbside bin collection households] x 1,000				
<b>Service standard</b>				
<b>WC2 - Kerbside collection bins missed</b>	3.96	3.74	3.18	4.21
[Number of kerbside garbage and recycling collection bins missed/Number of scheduled kerbside garbage and recycling collection bin lifts] x 10,000				
<b>Service cost</b>				
<b>WC3 - Cost of kerbside garbage bin collection service</b>	\$65.41	\$69.52	\$67.16	\$69.59
[Direct cost of the kerbside garbage bin collection service/Number of kerbside garbage collection bins]				
<b>Service cost</b>				
<b>WC4 - Cost of kerbside recyclables collection service</b>	\$52.15	\$52.91	\$57.26	\$90.69
[Direct cost of the kerbside recyclables bin collection				

Service/Indicator/Measure	Results			
	2016	2017	2018	2019
<b>Waste diversion</b>				
<b>WC5 - Kerbside collection waste diverted from landfill</b>	32.99%	32.90%	32.25%	30.36%
[Weight of recyclables and green organics collected from kerbside bins/Weight of garbage, recyclables and green organics collected from kerbside bins] x 100				

**Comments:**

**WC1:** Increase due to a larger volume of missed kerbside collection requests and requests for special needs and additional services.

**WC2:** Slight increase due to a higher number of missed 120L domestic garbage in the reporting period.

**WC3:** Result is consistent with previous year.

**WC4:** Increase in the cost of recycling is due to the market shift in the cost of recyclables due to the ban on the export of waste.

**WC5:** Decrease due to increased volumes of kerbside garbage and a decrease in the volume of kerbside recycling.

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## Strategic Objective 3: Economy



## Strategic Indicators

The following statement reviews the performance of Council against the Community and Council Plan, including results achieved in relation to the strategic indicators included in the Community and Council Plan.

## 3.1 Economic Development and Tourism

Strategic Indicator/Measure	Result – Financial Year Ending			
	2016	2017	2018	2019
Community satisfaction with encouragement and growth of business/industry <sup>108</sup>	4.49	3.59	4.17	4.18
Building activity <sup>109</sup>	\$137M	\$135M	\$170M	\$174M
Gross Regional Product <sup>110</sup>	\$2.30B	\$2.50B	2.68B	-
Jobs created <sup>111</sup>	95	120	-	-
Investment achievements for the region <sup>112</sup>	\$138.1M	\$120.0M	\$135.0M	-
Export data by industry <sup>113</sup>	-	-	-	-
Telecommunications uptake <sup>114</sup>	-	-	-	-
Yield of tourism <sup>115</sup>	\$250M	\$288M	\$313M	\$3.52M
Industry satisfaction with services provided by Mildura Regional Development <sup>116</sup>	-	-	-	-
Community satisfaction with tourism services <sup>117</sup>	4.70	4.14	4.61	4.69
Customer satisfaction with visitor services <sup>118</sup>	-	90.05%	90.88%	91.02%
Industry satisfaction with visitor services <sup>119</sup>	-	67.34%	68.44%	68.86%

<sup>108</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>109</sup> Dollar value of applications approved by Council and building industry (source: MRCC internal records)

<sup>110</sup> Gross Regional Product for Mildura Rural City (Source: REMPLAN economy report, Mildura Regional Development)

<sup>111</sup> Number of jobs created (source: Mildura Regional Development)

<sup>112</sup> Data not available for 2019.

<sup>113</sup> Not being measured

<sup>114</sup> Not being measured

<sup>115</sup> Tourism visitor dollar spend (source: Mildura Regional Development)

<sup>116</sup> Not being measured

<sup>117</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>118</sup> Percentage of customers rating Visitor Information Centre staff knowledge as either 'good or 'very good' (source: Visitor Information Centre Customer Survey)

<sup>119</sup> The extent to which staff provide professional services to visitors (source: Community Satisfaction Survey undertaken by Mildura Visitor Information Centre with industry, measuring category of excellence)

### 3.2 Events

Strategic Indicator/Measure	Result – Financial Year Ending			
	2016	2017	2018	2019
Community satisfaction with conferences and major events <sup>120</sup>	-	-	4.29	4.22
Community satisfaction with small community events <sup>121</sup>	4.57	4.11	4.54	4.70

<sup>120</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>121</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

### Major Initiatives

The following statement reviews our progress in relation to major initiatives identified in the 2018-2019 Budget.

Major Initiative	Progress
Funds provided to Mildura Regional Development to achieve economic and tourism outcomes for the community	Completed

### Services

The following statement provides information in relation to the services funded in the 2018-2019 Budget and the persons or sections of the community who are provided the service.

Service	Description	Net Cost Actual <u>Budget</u> Variance \$000
<b>Economic Development and Tourism</b>	The economic development and tourism service assists the organisation:	2,359
	<ul style="list-style-type: none"> <li>to facilitate growth within Council by working with industry and business to grow/sustain existing business and develop new investment opportunities</li> <li>to encourage and form strategic alliances with key stakeholders in industry and government to help build a vibrant and sustainable community</li> <li>to commit to working in partnership with Mildura Regional Development to maximise economic development within the Council region through specialised projects and initiatives</li> <li>through facilitation of tourism enquiries and booking of accommodation. The Visitor Information Centre (VIC) is responsible for assistance and providing specialised services that are tailored to meet customer and client needs.</li> </ul>	<u>2,936</u>
		577
<b>Events</b>	The business conferencing and event services are responsible for assistance and facilitation of business enquiries, events and conferencing. Services are specialised and tailored to meet customer and client needs.	567
		<u>718</u>
		151

## Strategic Objective 4: Council



### Strategic Indicators

The following statement reviews the performance of Council against the Community and Council Plan, including results achieved in relation to the strategic indicators included in the Community and Council Plan.

#### 4.1 Leadership & Representation

Strategic Indicator/Measure	Result – Financial Year Ending			
	2016	2017	2018	2019
Community satisfaction with overall performance of Council <sup>122</sup>	55	60	59	57
Community perception of Mildura Rural City as a place to live <sup>123</sup>	54	57	65	60
Percentage of Community and Council Plan implemented <sup>124</sup>	71	83	61	59
Community satisfaction with advocacy <sup>125</sup>	51	54	53	55
Community satisfaction with the performance of the elected Council <sup>126</sup>	3.45	3.30	3.95	4.02
Community satisfaction with Council's engagement in decision making <sup>127</sup>	3.70	3.24	3.88	3.93

<sup>122</sup> Index Performance Score (source: Local Government Community Satisfaction Survey)

<sup>123</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>124</sup> Percentage of annual Community and Council Plan actions implemented (source: Council Plan Reporting System)

<sup>125</sup> Index Performance Score for: "How has Mildura Rural City Council performed on 'Lobbying on behalf of the community' over the last 12 months?" (source: Local Government Community Satisfaction Survey)

<sup>126</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>127</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

#### 4.2 Communication and Engagement

Strategic Indicator/Measure	Result – Financial Year Ending			
	2016	2017	2018	2019
Community satisfaction with Council newsletters and publications <sup>128</sup>	4.62	3.94	4.31	4.46
Community satisfaction with Council's online presence <sup>129</sup>	-	-	4.40	4.69
Community satisfaction with information Council provides about its services <sup>130</sup>	4.18	3.92	4.32	4.34
Community satisfaction with overall communication from Council <sup>131</sup>	4.07	3.66	4.14	4.26
Community satisfaction with the promotion of Council services, facilities, events and achievements <sup>132</sup>	-	-	4.43	4.58
Community satisfaction with Council's engagement in decision making <sup>133</sup>	3.70	3.24	3.88	3.93
Community satisfaction with community consultation and engagement <sup>134</sup>	55	58	56	56
Community satisfaction with Council's responsiveness to community input and feedback <sup>135</sup>	3.55	3.16	3.75	3.76

<sup>128</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>129</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>130</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>131</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>132</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>133</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>134</sup> Index Performance Score (source: Local Government Community Satisfaction Survey)

<sup>135</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

## 4.3 Customer Service

Strategic Indicator/Measure	Result – Financial Year Ending			
	2016	2017	2018	2019
Community satisfaction with accessibility to whole of Council <sup>136</sup>	4.53	3.49	4.14	4.36
Community satisfaction with responsiveness to complaints <sup>137</sup>	4.60	3.48	4.04	4.20
Community satisfaction with responsiveness to requests <sup>138</sup>	4.48	3.55	4.09	4.27
Community satisfaction with general courtesy of Council staff <sup>139</sup>	5.27	4.79	5.03	5.25
Community satisfaction with general effectiveness of Council staff <sup>140</sup>	4.68	4.22	4.62	4.75
Community satisfaction with customer contact <sup>141</sup>	71	70	71	70

<sup>136</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>137</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>138</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>139</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>140</sup> Mean performance score out of seven (source: Community Satisfaction Survey)

<sup>141</sup> Index Performance Score (source: Local Government Community Satisfaction Survey)

## 4.4 Financial Sustainability

Strategic Indicator/Measure	Result – Financial Year Ending			
	2016	2017	2018	2019
Adjusted underlying position <sup>142</sup>	-3.26	11.01	11.62	6.69
Asset renewal gap <sup>143</sup>	0.77	0.80	0.75	0.74
Level of internal financing <sup>144</sup>	44	38	44	46
Level of borrowings <sup>145</sup>	48	44	48	53
Liquidity <sup>146</sup>	250.65	267.42	425.98	507.85
Capital replacement <sup>147</sup>	1.50	1.42	1.37	1.13
Community satisfaction with value for money <sup>148</sup>	3.35	3.04	3.64	3.71

<sup>142</sup> *Operating result/Operating revenue x 100 (source: Annual financial statements and working papers)*

<sup>143</sup> *Renewal expenditure/Depreciation (source: Annual financial statements and working papers)*

<sup>144</sup> *Net operating cash flows/Own source revenue (source: Annual financial statements and working papers)*

<sup>145</sup> *Non-current liabilities/Own-sourced revenue (source: Annual financial statements and working papers)*

<sup>146</sup> *Current assets/Current Liabilities x 100 (source: Annual financial statements and working papers)*

<sup>147</sup> *Capital spend (Capital Works expenditure)/Depreciation expense (source: Annual financial statements and working papers)*

<sup>148</sup> *Mean performance score out of seven (source: Community Satisfaction Survey)*

## 4.5 Organisational Management

Strategic Indicator/Measure	Result – Financial Year Ending			
	2016	2017	2018	2019
Community satisfaction with overall performance of Council <sup>149</sup>	55	60	59	57
Organisational score against the Australian Business Excellence Framework <sup>150</sup>	658.75	-	-	-
Organisational Alignment <sup>151</sup>	41%	52%	52%	57%
Organisational Engagement <sup>152</sup>	62%	67%	67%	71%
Percentage of risk audit actions completed on time <sup>153</sup>	-	-	21%	19%
Overall staff satisfaction <sup>154</sup>	-	5.35	-	5.42
Percentage of staff who would recommend Mildura Rural City Council as a place to work <sup>155</sup>	61%	67%	67%	71%

<sup>149</sup> Index Performance Score (source: Local Government Community Satisfaction Survey)

<sup>150</sup> Score out of 1,000 (source: Business Excellence Awards Feedback Report)

<sup>151</sup> Percentage favourable score (Insync Surveys Alignment and Engagement Survey)

<sup>152</sup> Percentage favourable score (Insync Surveys Alignment and Engagement Survey)

<sup>153</sup> Percentage of risk audit actions completed on time (source: MRCC Audit Committee Tracking Register)

<sup>154</sup> Mean performance score for "My overall satisfaction with Mildura Rural City Council – All Staff" (source: Alignment & Engagement Survey)

<sup>155</sup> Percentage favourable - Score of six and seven out of seven for: "I would recommend Mildura Rural City Council as a workplace to my family and friends." – all staff (source: Alignment and Engagement Survey)

**Services**

The following statement provides information in relation to the services funded in the 2018-2019 Budget and the persons or sections of the community who are provided the service.

Service	Description	Net Cost Actual <u>Budget</u> Variance \$000
<b>Chief Executive Office</b>	This area of governance includes the Mayor, Councillors, Chief Executive Officer and associated support.	1,618 <u>1,677</u> 59
<b>Organisational Development</b>	This service provides Council with strategic and operational organisation development support. The service develops and implements strategies, policies and procedures through the provision of human resource, industrial relations, and occupational health and safety services. The service also assists managers to determine and progress toward future structures, capability and cultures in their service units. It also includes the payment of salaries and wages to Council employees.	1,974 <u>1,969</u> (5)
<b>Marketing and Communications</b>	This service works with all areas of the organisation to ensure the community is informed about and involved in Council decisions, services, projects and facilities. Key tasks include media liaison, online communications, website management, publication development, graphic design, advertising and marketing.	658 <u>842</u> 184
<b>Customer Service</b>	Customer Service is the first point of contact the public has with Council and acts as the interface between the organisation and the community. This service provides face-to-face service in three Council service centres, call centre operations, processes customer requests and payments, and issues permits and receipts. Customer Service staff also provide internal administrative support to the whole organisation.	1,317 <u>1,510</u> 193

Service	Description	Net Cost Actual Budget Variance \$000
<b>Financial Services</b>	This service predominantly provides financial based services to both internal and external customers including the management of Council's finances, raising and collection of rates and charges, and valuation of properties throughout the municipality.	1,484 <u>1,409</u> (75)
<b>Information Systems</b>	This service enables and supports the information and communication technology (ICT) needs of all of Council. This encompasses all mobile and fixed voice, data record management, GIS and software applications across all sites and field operations to all staff enabling the timely and efficient delivery of services to the community.	3,904 <u>4,399</u> 495
<b>Governance and Risk</b>	This area provides a range of governance and statutory services. Services include legislative compliance, maintenance of public registers and coordination of Council meetings, coordination of legal services, insurance, business risk management and business continuity services. It also provides leadership in emergency management through planning for disaster emergencies and coordinating emergency services and support agencies in their planning and response to emergencies.	2,151 <u>1,513</u> (638)
<b>Procurement and Fleet</b>	This service purchases and maintains Council vehicles, plant and equipment to meet functionality and safety needs and to maximise the performance and minimise operational cost of the fleet. In addition, it also provides procurement and contracting of services.	(2,347) <u>(2,380)</u> (33)

### Service Performance Indicators

The following statement provides the results of the prescribed service performance indicators and measures including explanation of material variations.

Service/Indicator/Measure	Results			
	2016	2017	2018	2019
<b>Governance</b>				
<b>Transparency</b>				
<b>G1 - Council resolutions at meetings closed to the public</b>	25.25%	20.47%	22.97%	14.84%
[Number of Council resolutions made at Ordinary or Special meetings of Council, or at meetings of a special committee consisting only of councillors, closed to the public/Number of Council resolutions made at Ordinary or Special meetings of Council or at meetings of a special committee consisting only of councillors] x100				
<b>Consultation and engagement</b>				
<b>G2 - Satisfaction with community consultation and engagement</b>	55	58	56	56
[Community satisfaction rating out of 100 with how Council has performed on community consultation and engagement]				
<b>Attendance</b>				
<b>G3 - Council attendance at Council meetings</b>	88.89%	91.11%	94.07%	84.31%
[The sum of the number of councillors who attended each Ordinary and Special Council meeting/(Number of Ordinary and Special Council meetings) x (Number of councillors elected at the last Council general election)] x 100				
<b>Service cost</b>				
<b>G4 - Cost of governance</b>	\$39,413	\$39,001	\$42,563	\$41,054
[Direct cost of the governance service/Number of councillors elected at the last Council general election]				

Service/Indicator/Measure	Results			
	2016	2017	2018	2019
<b>Satisfaction</b>				
<b>G5 - Satisfaction with Council decisions</b>	51	56	54	53
[Community satisfaction rating out of 100 with how Council has performed in making decisions in the interest of the community]				

**Comments:**

**G1:** The majority of Council meetings closed to the public are closed for the consideration of contractual matters; that is, tenders to be awarded.

**G2:** Satisfaction levels remain consistent.

**G3:** Councillor attendance has decreased due to a number of Councillors taking extended leave of absence due to participating in state and federal elections, and illness.

**G4:** Result is consistent with previous year.

**G5:** Satisfaction levels remain consistent.

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## Governance, Management and Other Information

### Governance

Mildura Rural City Council is constituted under the *Local Government Act 1989* to provide leadership for the good governance of the municipal district and the local community. Council has a number of roles including:

- taking into account the diverse needs of the local community in decision-making
- providing leadership by establishing strategic objectives and monitoring achievements
- ensuring that resources are managed in a responsible and accountable manner
- advocating the interests of the local community to other communities and governments
- fostering community cohesion and encouraging active participation in civic life.

We are committed to effective and sustainable forms of democratic and corporate governance, which are key to ensuring that Council and our administration meet the community's priorities. The community has many opportunities to provide input into decision-making processes including community consultation, public forums and information sessions, and the ability to make submissions to key community strategies and plans.

Our formal decision-making processes are conducted through Council meetings and forums. Council delegates the majority of its decision-making to our staff. These delegations are exercised in accordance with adopted policies.

### Meetings of Council

Council conducts open public meetings on the fourth Wednesday of each month. Members of the community are welcome to attend these meetings and observe from the gallery. Council meetings also provide the opportunity for community members to submit a question to Council. For the 2018-2019 year, the following meetings were held:

- twelve Ordinary Council meetings
- five Special Council meetings.

The following table provides a summary of councillor attendance at Council meetings and Special Council meetings for the 2018–2019 financial year.

Councillors	Council Meeting	Special Council Meeting	Total
Cr Glenn Milne	11	4	15
Cr Greg Brown	12	4	16
Cr Anthony Cirillo	11	3	14
Cr Simon Clemence (Mayor)	12	5	17

Councillors <sup>*</sup>	Council Meeting <sup>1</sup>	Special Council Meeting <sup>1</sup>	Total
Cr Mark Eckel	10	3	13
Cr Jason Modica	9	4	13
Cr Min Poole	12	5	17
Cr Gavin Sedgmen <sup>2</sup>	8	2	10
Cr Helen Healy <sup>3</sup>	4	1	5
Cr Ali Cupper	4	3	7
Cr Max Thorburn	0	0	0

**Notes:**

1 Councillors were eligible to attend 12 Ordinary and five Special Council meetings during 2018-2019.

2 Following the death of Cr Max Thorburn, Cr Gavin Sedgmen replaced Cr Thorburn in November 2018. Cr Sedgmen will serve the remainder of the four-year (ie 2016-2020) Councillor term.

3 Following Cr Ali Cupper's resignation, Cr Helen Healy replaced Cr Cupper in February 2019. Cr Healy will serve the remainder of the four-year (ie 2016-2020) Councillor term.

**Special Committees**

The *Local Government Act 1989* allows councils to establish one or more special committee consisting of:

- Councillors
- Council staff
- Other persons
- Any combination of the above.

There were no special committees established in the 2018-2019 financial year.

**Advisory and Key Strategic Committees**

Various Councillors and staff also play a role in the advisory and key strategic committees listed in the following table. This list of committees is not exhaustive.

Committee	Purpose
Aboriginal Action Committee	The purpose of the Aboriginal Action Committee is to improve and enhance the wellbeing of the Aboriginal community in the Mildura Rural City municipality.
Alliance of Councils for Rail Freight Development	Made up of 24 rural and regional local government councils from central and western Victoria, and southern New South Wales, the Alliance of Councils for Rail Freight Development aims to ensure appropriate rail infrastructure is in place to service our region.

Committee	Purpose
Calder Highway Improvement Committee	To advocate for the maintenance and upgrade of this prime transport link for both Bendigo and Mildura, which is critical in terms of the ongoing economic and social development of our region.
Central Murray Regional Transport Forum	The Central Murray Regional Transport Forum is a local government-driven body representing the interests of its member councils and shires across all forms of transport (road, rail and air) with a view to developing an efficient, safe and well maintained transport network for the region.
CEO Employment Matters Committee	To assist Council in fulfilling its responsibilities relating to CEO employment matters.
Chaffey Trail Reference Group	To create greater awareness, usage and prestige associated with the Chaffey Trail experience in our region and beyond.
Disability Access Advisory Committee	To enable the community to advise on the priority accessibility needs of people with disabilities within the municipality.
Finance Advisory Committee	To assist Council in discharging its duties and responsibilities relating to the awarding of contracts and management of Council's investment and borrowing portfolio.
Local Aboriginal Justice Action Committee	To improve justice outcomes and reduce contact with the justice system for the Mildura Aboriginal community.
Loddon Mallee Waste and Resource Recovery Group	To support its five member councils to plan and manage for waste and recycling for all residents by educating the community about the "three Rs" (reduce, reuse and recycling) as well as how to lessen the impact of waste and litter on the environment.
Mildura Arts and Culture Advisory Committee	To engage with the community on arts issues and actively participate in the promotion of arts related issues.
Mildura Cemetery Trust	To provide burial facilities and services to the community of Mildura and the surrounding areas.
Mildura Recreation Reserve Reference Group	To advise Council of issues relating to the reserve including joint management policies, major planning and operational issues, development of priority improvement programs and major usage issues.
Municipal Emergency Management Planning Committee	To assess and review hazards facing the municipality using the Community Emergency Risk Assessment process, and to prepare the Municipal Emergency Management Plan, which documents preparedness, response and recovery of operational arrangements.

Committee	Purpose
Murray-Darling Association	To provide a focus for local government and community participation in the major natural resource issues of the Murray-Darling Basin.
Murray River Group of Councils	To combine the strategies and efforts of each council for a more effective approach to achieving common goals and providing a stronger and more complete representation of regional issues for each council.
Northern Mallee Community Partnership	To establish the platform for a true community sector partnership incorporating health, education, local government, police, justice and welfare.
Northwest Municipalities Group	To combine the strategies and efforts of each council in the north-west region for a more effective approach to achieving common goals and providing a stronger, more complete representation of regional issues for each council.
Old Aerodrome Sporting Complex Advisory Committee	To advise Council of issues relating to the reserve including joint management policies, major planning and operational issues, development of priority improvement programs and major usage issues.
Regional Cities Victoria	To combine the strategies and efforts of Victoria's 10 regional cities for a more effective approach to common goals and addressing shared issues.
Sister Cities Australia	To provide an umbrella of support and promote the sister city relationships many cities, municipalities and shires in Australia have with a cities or towns overseas, or within Australia.
Sunraysia Highway Improvement Committee	To advocate for the maintenance and upgrade of this prime transport link alongside other stakeholder councils.
Youth Advisory Committee	The Youth Advisory Committee program aims to get young people actively involved in their local communities by participating in youth-related projects, conducting events and influencing decisions on issues important to young people.

#### Code of Conduct

The *Local Government Act 1989* requires councils to develop and approve a Councillor Code of Conduct within 12 months after each general election. On 21 February 2017, Council adopted a revised Councillor Code of Conduct. The Code of Conduct is designed to:

- Assist councillors to maintain the highest standards of conduct and behaviour, as well as providing a means for dealing with problems that they may encounter

- Attract the highest level of confidence from Council's stakeholders and to assist the Mayor, Deputy Mayor and Councillors in appropriately discharging their public office
- Introduce specific rules of conduct for Councillors (and members of special committees), internal dispute resolution processes and procedures relating to conflicts of interest.

The Code of Conduct also outlines:

- The responsibility of Councillors
- Councillor behaviours
- Council decision-making
- Good governance and transparency
- Confidential information
- Access to and use of Council information
- Use of Council resources (including funds and property)
- Relationship with staff
- Conflict of interest procedures
- Dispute resolution procedures
- Register of interest returns
- Candidature for state or federal elections.

#### **Conflict of Interest**

Councillors are elected by the residents and ratepayers to act in the best interests of the community. This is a position of trust that requires Councillors to act in the public interest. When a Council delegates its powers to a Council officer or a committee, the committee or officer also needs to act in the public interest.

A conflict of interest occurs when a personal or private interest might compromise the ability to act in the public interest. A conflict of interest exists even if no improper act results from it. Council has a comprehensive procedure in place to accommodate the disclosure of a conflict of interest. Declaration of a conflict of interest is a standard agenda item for all Council and committee meetings.

While the procedures vary depending on the particular role and circumstances, in general they involve disclosing the relevant interests in a specific way and then stepping aside from the relevant decision-making process or from the exercise of the public duty. A register is maintained to record all disclosed conflicts of interest. During 2018–2019, 10 conflicts of interest were declared at Council meetings and two conflicts of interest were declared at Assembly of Councillor Meetings.

#### **Councillor Allowances**

In accordance with Section 74 of the *Local Government Act 1989*, Councillors are entitled to receive an allowance while performing their duties. The Mayor is also entitled to receive a higher allowance.

The state government sets the upper and lower limits for all allowances paid to Councillors and Mayors. Councils are divided into three categories based on the income and population of each Council. We are recognised as a category two Council.

For the period 1 July 2018 to 1 December 2018, the Councillor annual allowance for a category 2 Council (as defined by the *Local Government Act 1989*) was fixed at \$25,225 per annum and the allowance for the Mayor was \$78,052 per annum. The Minister for Local Government approved an annual adjustment of two per cent to take effect as from 1 December 2018. The annual allowances were adjusted for the period 1 December 2018 to 30 June 2019 at \$25,729 per annum for the Councillor allowance and \$79,612 per annum for the Mayoral allowance. An amount equivalent to the superannuation guarantee under Commonwealth taxation legislation (currently 9.5 per cent) is payable in addition to these allowances.

The following table contains a summary of the total allowances paid to each Councillor during the 2018-2019 financial year.

Councillors	Allowance \$
Cr Mark Eckel <sup>1</sup>	\$47,225.28
Cr Simon Clemence <sup>2</sup>	\$67,181.96
Cr Ali Cupper	\$11,048.45
Cr Anthony Cirillo	\$27,943.40
Cr Greg Brown	\$27,943.40
Cr Glenn Milne	\$27,943.40
Cr Jason Modica	\$27,943.40
Cr Min Poole	\$27,943.40
Cr Gavin Sedgmen <sup>3</sup>	\$16,434.60
Cr Helen Healy <sup>4</sup>	\$9,391.20
Cr Max Thorburn	\$9,207.04

<sup>1</sup> Cr Mark Eckel – Mayor from 1 July 2018 to 6 November 2018

<sup>2</sup> Cr Simon Clemence – Mayor from 7 November 2018 to 30 June 2019

<sup>3</sup> Replaced Cr Max Thorburn in November 2018.

<sup>4</sup> Replaced Cr Ali Cupper in February 2019.

### Councillor Expenses

In accordance with Section 75 of the *Local Government Act 1989*, Council is required to reimburse a Councillor for expenses incurred while performing his or her duties as a Councillor. Council is also required to adopt and maintain a policy in relation to the reimbursement of expenses for Councillors. The policy provides guidance for the payment of reimbursements of expenses and the provision of resources, facilities and other support to the Mayor and Councillors to enable them to discharge their duties. Council also publishes in

its Annual Report the details of the expenses, including reimbursement of expenses for each Councillor and member of a Council committee paid by the Council. The details of the expenses, including reimbursement of expenses paid for each councillor paid by the Council for the 2018-2019 year, are set out in the following table. No expenses were paid by Council including reimbursements to members of Council committees during the year.

Councillors	TR \$	CM \$	M/C \$	IC \$	TCE \$	CC \$	Total \$
Cr Greg Brown	5,002	7,686		264			12,952
Cr Anthony Cirillo				264			264
Cr Simon Clemence <sup>1</sup>	8,003	1,102	507	537	2,048		12,197
Cr Ali Cupper				220			220
Cr Glenn Milne	10,834	4,359	805	1,014	1,601		18,613
Cr Mark Eckel <sup>2</sup>	6,731	762	1,226	1,075	821		10,615
Cr Jason Modica	2,490	1,923	485	946	1,151		6,995
Cr Min Poole	1,263	977	108	1,014	605		3,967
Cr Max Thorburn				88			88
Cr Gavin Sedgmen <sup>3</sup>			68	222			290
Cr Helen Healy <sup>4</sup>	860			88	565		1,513
<b>Legend:</b>							
TR - Travel and Accommodation			IC – Information and Communication Expenses				
CM – Car Mileage			TCE – Conferences and Training expenses				
M/C – Catering/Meals			CC – Child care				

1 Cr Mark Eckel – Mayor from 1 July 2018 to 6 November 2018

2 Cr Simon Clemence – Mayor from 7 November 2018 to 30 June 2019

3 Replaced Cr Max Thorburn in November 2018.

4 Replaced Cr Ali Cupper in February 2019.

## Management

We have implemented a number of statutory and better practice items to strengthen our management framework. Having strong governance and management frameworks leads to better decision-making. The Act requires Council to undertake an assessment against the prescribed Governance and Management Checklist and include this in its report of operations. Our Governance and Management Checklist results are set out in the following section. These items have been highlighted as important components of the management framework.

## Audit Committee

The Audit Committee's role is to oversee and monitor the effectiveness of Council in carrying out its responsibilities for accountable financial management, good corporate governance, maintaining an effective system of internal control and risk management and fostering an ethical environment. The Audit Committee consists of three independent members:

- Mr Frank Piscioneri (Chairperson from 1 November 2018)
- Ms Maria Carrazza (replaced former Chairperson, Karen Hensgen, on 1 November 2018)
- Mr Max Folie (replaced Paul Grigg on 26 April 2019)

and two councillors:

- Mayor Cr Simon Clemence (replaced Cr Mark Eckel in November 2018)
- Deputy Mayor Cr Jason Modica (replaced Cr Ali Cupper in November 2018)

Independent members are appointed for a three-year term, with a maximum of two terms. The chair is elected from among the independent members.

The Audit Committee meets six times per year. The Chief Executive Officer, General Manager Corporate and Manager Financial Services attend all Audit Committee meetings. Other management representatives attend as required to present reports. A standing invitation to attend all Audit Committee meetings is extended to the Internal Auditor, who at a minimum attends those meetings where internal audit matters are to be considered. The external auditors attend in March to present the Audit Plan and in September to present the Independent Audit Report.

Recommendations from each Audit Committee meeting are subsequently reported to, and considered by Council.

## Internal Audit

Our internal audit function provides independent and objective assurance that the appropriate processes and controls are in place. A risk-based four-year Strategic Internal Audit Plan (SIAP) is revised annually to ensure the audit resources remain focused on the appropriate areas. The review process considers our risk framework, the Council Plan, the impact of any change on operations, systems or the business environment, prior audit coverage and outcomes and management input. The SIAP is reviewed and approved by the Audit Committee annually.

The Internal Auditor attends Audit Committee meetings to report on the status of the SIAP and to present findings of completed reviews. The responsible branch manager for each

area reviewed is required to attend the Audit Committee meeting to respond to questions in relation to the review. All audit issues identified are risk rated. Recommendations are assigned to the responsible branch manager and tracked in our performance management system. Bi-monthly status updates on internal audit recommendations are reported to the Executive Leadership Team and reviewed by the Internal Auditor and the Audit Committee.

Quality assurance is measured through client satisfaction surveys for each review, the annual Audit Committee self-assessment, completion of the Internal Audit Plan and benchmarking against other internal audit functions.

The following reviews were undertaken as part of the SIAP for 2018–2019:

- Information Technology
- Immunisations
- Statutory Planning
- Civic Compliance
- Mildura Regional Development
- Follow Up of Previous Internal Audit Findings.

#### **External Audit**

Victorian councils are externally audited by the Victorian Auditor-General. For the 2018–2019 year, the annual external audit of our Financial Statements and Performance Statement was conducted by the Victorian Auditor-General's representative, Crowe Australasia. The external auditors attend the March and September Audit Committee meetings to present the annual audit plan and Independent Audit Report. The external audit management letter and responses are also provided to the Audit Committee.

#### **Risk Management**

In May 2015, we adopted the Risk Management Framework and Policy in line with current best practice in the management of business enterprise risks and current AS/NZS 31000 guidelines. The Risk Management Framework and Policy addresses items such as:

- Risk management culture and branding
- Communication and training
- Best practice in risk management
- Responsibilities of and to internal and external stakeholders
- Risk registers and risk management software development
- The Council planning cycle, budget cycle and annual audit cycle
- A performance measurement system to determine the effectiveness of the framework.

### Governance and Management Checklist

The following are the results in the prescribed form of our assessment against the prescribed Governance and Management Checklist.

Column 1 Governance and Management Items	Column 2 Assessment
1. <b>Community engagement policy</b> (policy outlining council's commitment to engaging with the community on matters of public interest)	Policy Date of operation of current policy: 28 May 2015 <input checked="" type="checkbox"/>
2. <b>Community engagement guidelines</b> (guidelines to assist staff to determine when and how to engage with the community)	Guidelines Date of operation of current guidelines: 8 February 2017 <input checked="" type="checkbox"/>
3. <b>Strategic Resource Plan</b> (plan under section 126 of the Act outlining the financial and non-financial resources required for at least the next 4 financial years)	Adopted in accordance with section 126 of the Act Date of adoption: 26 June 2019 <input checked="" type="checkbox"/>
4. <b>Annual budget</b> (plan under section 130 of the Act setting out the services to be provided and initiatives to be undertaken over the next 12 months and the funding and other resources required)	Adopted in accordance with section 130 of the Act Date of adoption: 26 June 2019 <input checked="" type="checkbox"/>
5. <b>Asset management plans</b> (plans that set out the asset maintenance and renewal needs for key infrastructure asset classes for at least the next 10 years)	Plans Date of operation of current plans: Stormwater Drainage: 27 August 2015 Road Network: 28 January 2016 Buildings: 27 June 2018 <input checked="" type="checkbox"/>
6. <b>Rating strategy</b> (strategy setting out the rating structure of Council to levy rates and charges)	Strategy Date of operation of current strategy: 22 May 2019 <input checked="" type="checkbox"/>

Column 1 Governance and Management Items	Column 2 Assessment
7. <b>Risk policy</b> (policy outlining Council's commitment and approach to minimising the risks to Council's operations)	Policy Date of operation of current policy: 28 May 2015 <input checked="" type="checkbox"/>
8. <b>Fraud policy</b> (policy outlining council's commitment and approach to minimising the risk of fraud)	Policy Date of operation of current policy: 27 June 2019 <input checked="" type="checkbox"/>
9. <b>Municipal emergency management plan</b> (plan under section 20 of the <i>Emergency Management Act 1986</i> for emergency prevention, response and recovery)	Prepared and maintained in accordance with section 20 of the <i>Emergency Management Act 1986</i> Date of preparation: 26 September 2018 <input checked="" type="checkbox"/>
10. <b>Procurement policy</b> (policy under section 186A of the <i>Local Government Act 1989</i> outlining the matters, practices and procedures that will apply to all purchases of goods, services and works)	Prepared and approved in accordance with section 186A of the <i>Local Government Act 1989</i> Date of approval: 26 June 2019 <input checked="" type="checkbox"/>
11. <b>Business continuity plan</b> (plan setting out the actions that will be undertaken to ensure that key services continue to operate in the event of a disaster)	Plan Date of operation of current plan: 27 March 2012 <input checked="" type="checkbox"/>
12. <b>Disaster recovery plan</b> (plan setting out the actions that will be undertaken to recover and restore business capability in the event of a disaster)	Plan Date of operation of current plan: 8 July 2014 <input checked="" type="checkbox"/>
13. <b>Risk management framework</b> (framework outlining council's approach to managing risks to the Council's operations)	Framework Date of operation of current framework: 7 March 2017 <input checked="" type="checkbox"/>

Column 1 Governance and Management Items	Column 2 Assessment
<p>14. <b>Audit Committee</b> (advisory committee of council under section 139 of the Act whose role is to oversee the integrity of a council's financial reporting, processes to manage risks to the council's operations and for compliance with applicable legal, ethical, and regulatory requirements)</p>	<p>Established in accordance with section 139 of the Act Date of establishment: 7 November 1996</p> <p style="text-align: right;"><input checked="" type="checkbox"/></p>
<p>15. <b>Internal audit</b> (independent accounting professionals engaged by the council to provide analyses and recommendations aimed at improving council's governance, risk and management controls)</p>	<p>Engaged Date of engagement of current provider: 9 June 2016</p> <p style="text-align: right;"><input checked="" type="checkbox"/></p>
<p>16. <b>Performance reporting framework</b> (a set of indicators measuring financial and non-financial performance, including the performance indicators referred to in section 131 of the Act)</p>	<p>Framework Date of operation of current framework: 1 July 2014</p> <p style="text-align: right;"><input checked="" type="checkbox"/></p>
<p>17. <b>Council Plan reporting</b> (report reviewing the performance of the council against the Council Plan, including the results in relation to the strategic indicators, for the first six months of the financial year)</p>	<p>Reports Annual Plan 2017-2018 - Quarter Four Report - 9 August 2018 Strategic Outcome Measures Report 2017-2018 - 8 November 2018 Annual Plan 2018-2019 - Quarter One Report - 8 November 2018 Annual Plan 2018-2019 - Quarter Two Report - 13 February 2019 Annual Plan 2018-2019 - Quarter Three Report - 8 May 2019</p> <p style="text-align: right;"><input checked="" type="checkbox"/></p>

Column 1 Governance and Management Items	Column 2 Assessment
<p>18. <b>Financial reporting</b> (quarterly statements to Council under section 138 of the Act comparing budgeted revenue and expenditure with actual revenue and expenditure)</p>	<p>Statements presented to council in accordance with section 138(1) of the Act <input checked="" type="checkbox"/></p> <p>Date statements presented:</p> <p>Annual Financial Statements: 18 September 2018</p> <p>Quarterly Statement No 1: 28 November 2018</p> <p>Quarterly Statement No 2: 27 February 2019</p> <p>Quarterly Statement No 3: 24 April 2019</p>
<p>19. <b>Risk reporting</b> (six-monthly reports of strategic risks to council's operations, their likelihood and consequences of occurring and risk minimisation strategies)</p>	<p>Quarterly reports <input checked="" type="checkbox"/></p> <p>Date of reports:</p> <p>Risk Management Report No 1: 30 September 2018</p> <p>Risk Management Report No 2: 31 December 2018</p> <p>Risk Management Report No 3: 31 March 2019</p> <p>Risk Management Report No 4: 30 June 2019</p>
<p>20. <b>Performance reporting</b> (six-monthly reports of indicators measuring the results against financial and non-financial performance, including performance indicators referred to in section 131 of the Act)</p>	<p>Reports <input checked="" type="checkbox"/></p> <p>Date of reports: 13 September 2018 6 May 2019</p>
<p>21. <b>Annual report</b> (annual report under sections 131, 132 and 133 of the Act to the community containing a report of operations and audited financial and performance statements)</p>	<p>Considered at a meeting of council in accordance with section 134 of the Act <input checked="" type="checkbox"/></p> <p>Date statements presented: 24 October 2018</p>

Column 1 Governance and Management Items	Column 2 Assessment
<p>22. <b>Councillor Code of Conduct</b> (Code under section 76C of the Act setting out the conduct principles and the dispute resolution processes to be followed by Councillors)</p>	<p>Reviewed in accordance with section 76C of the Act <input checked="" type="checkbox"/></p> <p>Date reviewed: 21 February 2017</p>
<p>23. <b>Delegations</b> (a document setting out the powers, duties and functions of council and the Chief Executive Officer that have been delegated to members of staff)</p>	<p>Reviewed in accordance with section 98(6) of the Act <input checked="" type="checkbox"/></p> <p>Date of review:</p> <p>S5 Instrument of Delegation to the Chief Executive Officer: 23 February 2017</p> <p>S6 Instrument of Delegation Members of Staff: 27 March 2019</p> <p>S7 Instrument of Sub-delegation by CEO: 18 March 2019</p> <p>S12 Instrument of Delegation and Authorisation by Municipal Building Surveyor: 8 March 2019</p> <p>S13 Instrument of Delegation of CEO Powers, duties and functions: 18 March 2019</p> <p>S14 Instrument of Delegation by CEO for VicSmart Applications under the <i>Planning and Environment Act 1987</i>: 18 March 2019</p> <p>Instrument of Delegation from the Waterway Manager to Members of Council Staff: 26 June 2019</p> <p>Instrument of Delegation Children's Services Legislation Council to Members of Staff: 25 July 2018</p>

Column 1 Governance and Management Items	Column 2 Assessment
24. <b>Meeting procedures</b> (a local law governing the conduct of meetings of council and special committees)	Meeting procedures local law made in accordance with section 91(1) of the Act <input checked="" type="checkbox"/> Date local law made: 28 January 2016

I certify that this information presents fairly the status of Council's governance and management arrangements.



**Sarah Philpott**  
Chief Executive Officer

Dated: 26 September 2019



**Cr Simon Clemence**  
Mayor

Dated: 26 September 2019

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## Statutory Information

The following information is provided in accordance with legislative and other requirements applying to Council.

### Documents Available for Public Inspection

In accordance with Regulation 12 of the *Local Government (General) Regulations 2015*, the following is a list of the prescribed documents that are available for inspection or copies of the documents can be obtained for the purposes of section 222 of the *Local Government Act 1989* at 108 Madden Avenue, Mildura:

- A document containing details of overseas or interstate travel (other than interstate travel by land for less than three days) undertaken in an official capacity by any Councillor or member of Council staff in the previous 12 months
- The agendas for, and minutes of, Ordinary and Special meetings held in the previous 12 months which are kept under section 93 of the Act, other than those agendas and minutes relating to a part of a meeting which was closed to members of the public under section 89 of the Act and are confidential information within the meaning of section 77(2) of the Act
- The minutes of meetings of special committees established under section 86 of the Act and held in the previous 12 months, other than those minutes relating to a part of a meeting which was closed to members of the public under section 89 of the Act and are confidential information within the meaning of section 77(2) of the Act
- A register of delegations kept under sections 87(1) and 98(4) of the Act, including the date on which the last review took place under sections 86(6) and 98(6), respectively, of the Act
- A document containing details of all leases involving land which were entered into by the Council as lessor, including the lessee and the terms and the value of the lease
- A register maintained under section 224(1A) of the Act of authorised officers appointed under that section
- A list of donations and grants made by the Council in the previous 12 months, including the names of persons who, or bodies which, have received a donation or grant and the amount of each donation or grant.

### Best Value

In accordance with section 208B(f) of the *Local Government Act*, at least once every year Council must report to its community on what it has done to ensure that it has given effect to the Best Value Principles. We incorporate Best Value Principles through regular business planning and performance monitoring processes and through a commitment to continuous improvement and innovation, which is supported by our Sustainable Excellence Program. To further reflect our commitment to Best Value, we have commenced a Service Planning Sustainability Review Program, which is being rolled out to the whole organisation. This program provides additional review and improvement mechanisms to ensure services achieve best practice standards in regards to service performance.

The following Best Value initiatives were undertaken during 2018–2019:

Service sustainability reviews completed:

- Immunisations
- Asset Services
- Engineering
- Building Maintenance

Major continuous improvement activities [eg Plan-Do-Study-Act (PDSA)/Approach-Deployment-Results-Improvement (ADRI)] undertaken during 2018-2019 included:

- Improved internal statutory planning referral process including the introduction of service level agreements
- Increased efficiency in footpath defect reporting program by referring directly to the responsible authority
- Implemented “Dial Before You Dig” automated response to reduce administration time and costs
- Implementation of online incident reporting system
- Implementation of an online learning management system.

#### **Carers’ Recognition**

In accordance with the *Carers Recognition Act 2012*, Council is required to report annually on its care measurement obligations under Section 11 of that Act. We have taken all practicable measures to comply with our responsibilities as outlined in the *Carers Recognition Act 2012*. We have also promoted the principles of the Act to people in care relationships who receive our services, to people in care relationships, and to the wider community by:

- Distributing printed material through relevant Council services
- Providing information to organisations represented in Council/community networks
- Developing and implementing the Mildura Carer Blueprint in conjunction with Carers Australia (Victoria)
- Working in partnership with the local representative of Carers Victoria (Mildura) on community projects
- Providing Rural Access Worker support to people with a disability and their carers within the community
- Implementing the two-day event *Celebrate Ageing* expo aimed at clients and their carers
- Participating in local community events with a carer focus.

We have taken all practicable measures to ensure staff, Council agents and volunteers working for Council are informed about the principles and obligations of the Act by including information on the care relationship in:

- Council induction and training programs for staff working in Aged and Disability Services, and front-line positions with the general community

- Induction and training programs for volunteers working directly with the community.

We have taken all practicable measures to review and modify policies, procedures and supports to include recognition of the carer relationship and have provided the following additional activities and resources to recognise the care relationship:

- Flexible respite services for carers
- An assessment service that is inclusive of the care recipient and carer's needs
- Reviewing services to meet changing needs of the care recipient and carer
- Providing individual care plans, which have been developed and implemented to meet the care recipient and carer's needs
- Distributing resources regarding support for carers
- Working closely with carer support services
- Working closely with Dementia Australia
- Supporting carers to transition to the National Disability Insurance Scheme.

#### **Contracts**

In 2018-2019, we did not enter into any contracts valued at \$150,000 or more for goods and services, or \$200,000 or more for works of a kind specified in section 186(5)(a) and (c) of the Act without engaging in a competitive process. We also did not enter into any other contracts valued at \$150,000 or more for goods and services, or \$200,000 or more for works without engaging in a competitive process.

#### **Disability Action Plan**

In accordance with section 38 of the *Disability Act 2006*, as Council has prepared a Disability Action Plan (called the Community Access and Inclusion Plan 2014-2018), we must report on the implementation of the plan in our annual report.

We have implemented 85 per cent of the actions for 2018-2019 in the Community Access and Inclusion Plan 2014–2018 and have commenced the development of a new Inclusion Strategy, which will take the place of the Community Access and Inclusion Plan. Actions completed in 2018-2019 include:

- The identification of 103 trip hazards
- Addressing 28 access items through the Disability Access Advisory Committee
- Facilitation of 24 local community events, including International Day for People with a Disability, Sensory Friendly Film Nights, Healthy Ageing Expo, Future Planning forums, Special Olympics, Young Carers Event, Youth Expo and Carer Blueprint activities
- Assisting the Sunraysia Autism Group with school holiday programs
- Partnering with local service providers to provide National Disability Insurance Scheme (NDIS) information and hosting two expos involving 36 agencies
- Providing an information session about understanding behaviours in Autism
- Promoting and supporting recreation, social and cultural events and activities to ensure they are accessible and allow people with a disability to participate alongside other members of the community

- Providing Disability Awareness Training to 45 Council staff
- Providing six new disability parks in the Mildura municipality
- Widening of a walkway and ramped access to the Bill Hyder Garden
- Developing and making available in various languages, and captioned for the deaf community, informational videos about extreme heat warnings
- Advocating in the local community for:
  - employment opportunities for people with Autism
  - disability parking at Mildura Airport
  - Mildura District Ski Club Accessible Dock
  - a Bariatric Chair at the Mildura Base Hospital.
- Promoting the awareness of disability services to the community through the provision of information in the Regional Communications Newsletter and the posting of 67 events on the Yammer site
- Awarding one grant to support the community in making a walkway safer for kindergarten children
- Awarding 100 grants to allow community groups to purchase equipment, build shade structures, purchase uniforms and support events and programs for people with a disability, including Park Run and a multi-generational community choir.

#### **Domestic Animal Management Plan**

In accordance with the *Domestic Animals Act 1994*, Council is required to prepare a Domestic Animal Management Plan (DAMP) at four-yearly intervals and evaluate its implementation in the Annual Report.

The current Mildura Rural City Council DAMP for 2017-2021 has been adopted and in place for the past two years.

Actions implemented include the successful introduction of a Responsible Pet Ownership Scheme. In accordance with this scheme, 100 desexing vouchers valued at \$100 each were distributed by Civic Compliance Officers to assist our community members with the cost of desexing at Benetook Veterinary Clinic, while also encouraging registration at the reduced fee. The results were as follows:

- A further increase of 0.6 per cent in total desexed dogs on the previous year's 1.0 per cent increase in the Mildura Rural City Council registration database for this year.
- A further increase of 3.5 per cent in total desexed cats on the previous years 4.0 per cent increase in the Mildura Rural City Council registration database for this year.

A vigilant three-month pet registration campaign was conducted, which involved Civic Compliance Officers making over 2,000 phone calls for renewal of animal registrations and conducting door knocks throughout the municipality for the identification of unregistered animals. This resulted in an increase of dog and cat registrations from 7,155 in 2018 to an impressive 8,517 in 2019. This is an increase of 1,362 registrations, or a 16 per cent increase in animal registrations this year.

An improvement to the Animal Management Vehicle was introduced this year with the installation of the K9 Kube. This hydraulic cube lowers from the utility to the ground. The animal can then be loaded at ground level and secured before the cube is lifted back on to the utility. It is the benchmark in animal management lifting devices and ensures not only the welfare of the animal but the health and safety of the Civic Compliance Officers. Other Animal Management Vehicles will be fitted with the K9 Kube over the forthcoming year.

Design is underway for the Masterplan for the Mildura Animal Pound, which will outline our vision for the Pound. It is intended to include an isolation area to enhance the capabilities of Mildura Pound moving forward.

Officer training has been ongoing over the past 12 months with another officer completing a Certificate 4 in Animal Management and Compliance. All officers have undertaken further training with the Benetook Veterinary Clinic and the Lost Dogs Home (Melbourne) on topics such as animal health, disease identification and treatment, basic husbandry, and capturing and handling of domestic animals, feral animals and livestock.

#### **Food Act Ministerial Directions**

In accordance with Section 7E of the *Food Act 1984*, Council is required to publish a summary of any Ministerial Directions received during the financial year in its annual report. No such Ministerial Directions were received during the financial year.

#### **Freedom of Information**

In accordance with Section 7(4AA)(a) and 7(4AA)(b) of the *Freedom of Information Act 1982*, Council is required to publish certain statements in its annual report or separately such as on its website, concerning its functions and information available. We have published these statements separately but provide the following summary of the application and operation of the *Freedom of Information Act 1982*.

Access to documents may be obtained through written request to the Freedom of Information Officer, as detailed in Section 17 of the *Freedom of Information Act 1982* and in summary as follows:

- It should be in writing.
- It should identify as clearly as possible which document is being requested.
- It should be accompanied by the appropriate application fee. (The fee may be waived in certain circumstances).

Requests for documents in our possession should be addressed to the Freedom of Information Officer. Requests can also be lodged online or by email.

Access charges may also apply once documents have been processed and a decision on access is made (eg photocopying and search and retrieval charges).

Further information regarding FOI can be found at [www.ovic.vic.gov.au](http://www.ovic.vic.gov.au) and on the Mildura Rural City Council website.

#### **Protected Disclosure Procedures**

In accordance with Section 69 of the *Protected Disclosure Act 2012*, a Council must include in its annual report information about how to access the procedures established by the

Council under Part 9 of that Act. We are also required to provide certain information about the number and types of protected disclosures complaints investigated during the financial year.

The *Protected Disclosure Act 2012* aims to ensure openness and accountability in government by encouraging people to disclose improper conduct within the public sector and provide protection for people who make disclosures. Procedures on how to make a disclosure are publicly available on our website.

During the 2018-2019 year, one disclosure was made to the Protected Disclosure Coordinator regarding the improper conduct of Council officers. This disclosure was reported to the Independent Broad-based Anti-corruption Commission (IBAC).

**Road Management Act Ministerial Directions**

In accordance with Section 22 of the *Road Management Act 2004*, Council must publish a copy or summary of any Ministerial direction in its annual report. No such Ministerial Directions were received during the financial year.

**Infrastructure and Development Contributions**

In accordance with Section 46GM and 46QD of the *Planning and Environment Act 1987*, a council that is a collecting or development agency must prepare and give a report to the Minister for Planning on infrastructure and development contributions, including levies and works in kind. The report must be published in a Council's annual report.

For the 2018-2019 year, the following information about infrastructure and development contributions is discussed.

**Infrastructure Contributions**

In relation to financial reports for the infrastructure contributions plans (ICPs), to date no funds have been expended on community infrastructure projects. (Note that in the Mildura Development Contributions Plan, these projects are referred to as "Community Infrastructure" as opposed to "Development Infrastructure".)

**Development Contributions****Total DCP Levies Received in 2018-19**

DCP Name (Year Approved)	Levies Received in 2018-19 Financial Year
DCP01 (2005)	570,210
DCP02 (2006)	483,416
DCP03 (2007)	0
<b>Total</b>	<b>1,053,626</b>

**DCP Land, Works, Services or Facilities Accepted as Works In-Kind in 2018-19**

DCP Name (Year Approved)	Project ID	Project Description	Item Purpose	Total Project Value
DCP01 (2005)	DG001	Mildura South Scheme DG001	Drainage infrastructure	41,852.11
DCP01 (2005)	DG002	San Mateo to Benetook near Fifteenth Street Scheme DG002	Drainage infrastructure	145,920.21
DCP01 (2005)	OS001	Playgrounds OS001	Landscaping works	165,121.57
DCP01 (2005)	OS002	Stormwater Retention – Mildura South OS002	Land for drainage	68,962.50
DCP01 (2005)	OS003	Stormwater Retention – Benetook Basin OS003	Fencing of basin	13,800.00
DCP02 (2006)	DG006	Irymple Drainage Works	Drainage infrastructure	239,062.00
DCP02 (2006)	OS006	Stormwater Retention - Irymple	Land for drainage	92,518.00
DCP02 (2006)	OS008	Linear Reserves and Parks - Irymple	Land for public open space	13,928.00
<b>Total</b>				<b>781,164.39</b>

As Mildura Rural City Council does not have any DCPs that were approved after 1 June 2016, there are no DCP contributions received and expended to date for DCPs approved after 1 June 2016.

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**Land, Works, Services or Facilities Delivered in 2018-19 from DCP Levies Collected**

Project Description	Project ID	DCP Name (Year Approved)	DCP Fund Expended	Works-In-Kind Accepted	Council's Contribution	Other Contributions	Total Project Expenditure	Percentage of Item Delivered
Mildura South Scheme DG001	DG001	DCP01 (2005)	10,162.90	41,852.11	8,365.97	-	60,380.98	0.10%
San Mateo to Benetook near Fifteenth Street Scheme DG002	DG002	DCP01 (2005)	31,616.20	145,920.21	12,763.64	-	190,300.05	2.05%
Playgrounds OS001	OS001	DCP01 (2005)	-	165,121.57	-	-	165,121.57	1.09%
Stormwater Retention – Mildura South OS002	OS002	DCP01 (2005)	-	68,962.50	-	-	68,962.50	0.46%
Stormwater Retention – Benetook Basin OS003	OS003	DCP01 (2005)	-	13,800.00	-	-	13,800.00	1.60%
Irymple Drainage Works	DG006	DCP02 (2006)	-	239,062.00	-	-	239,062.00	0.90%
Stormwater Retention - Irymple	OS006	DCP02 (2006)	-	92,518.00	-	-	92,518.00	2.07%

Project Description	Project ID	DCP Name (Year Approved)	DCP Fund Expended	Works-In-Kind Accepted	Council's Contribution	Other Contributions	Total Project Expenditure	Percentage of Item Delivered
Linear Reserves and Parks - Inymlle	OS008	DCP02 (2006)	-	13,928.00	-	-	13,928.00	0.45%
Linear Reserves and Parks OS005	OS005	DCP01 (2005)	738.84	-	841.57	-	1,580.41	0.02%
<b>Total</b>			<b>42,517.94</b>	<b>781,164.39</b>	<b>21,971.18</b>	<b>-</b>	<b>845,653.51</b>	

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Part 2:  
Financial Statements

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**Mildura Rural City Council  
Financial Report  
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Mildura Rural City Council  
2018/2019 Financial Report

**Certification of the Financial Statements**

In my opinion the accompanying financial statements have been prepared in accordance with the *Local Government Act 1989*, the *Local Government (Planning and Reporting) Regulations 2014*, Australian Accounting Standards and other mandatory professional reporting requirements.

David Folvig - BBus  
Principal Accounting Officer



Date : 26 September 2019  
Mildura

In our opinion the accompanying financial statements present fairly the financial transactions of Mildura Rural City Council for the year ended 30 June 2019 and the financial position of the Council as at that date.

As at the date of signing, we are not aware of any circumstances which would render any particulars in the financial statements to be misleading or inaccurate.

We have been authorised by the Council and by the *Local Government (Planning and Reporting) Regulations 2014* to certify the financial statements in their final form.

Simon Clemence  
Councillor



Date : 26 September 2019  
Mildura

Jason Modica  
Councillor



Date : 26 September 2019  
Mildura

Sarah Philpott  
Chief Executive Officer



Date : 26 September 2019  
Mildura

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## Independent Auditor's Report


### To the Councillors of Mildura Rural City Council

<b>Opinion</b>	<p>I have audited the consolidated financial report of Mildura Rural City Council (the council) and its controlled entities (together, the consolidated entity), which comprises the:</p> <ul style="list-style-type: none"> <li>• consolidated entity and council balance sheet as at 30 June 2019</li> <li>• consolidated entity and council comprehensive income statement for the year then ended</li> <li>• consolidated entity and council statement of changes in equity for the year then ended</li> <li>• consolidated entity and council statement of cash flows for the year then ended</li> <li>• consolidated entity and council statement of capital works for the year then ended</li> <li>• notes to the financial statements, including significant accounting policies</li> <li>• certification of the consolidated financial statements.</li> </ul> <p>In my opinion the financial report presents fairly, in all material respects, the financial positions of the consolidated entity and the council as at 30 June 2019 and their financial performance and cash flows for the year then ended in accordance with the financial reporting requirements of Part 6 of the <i>Local Government Act 1989</i> and applicable Australian Accounting Standards.</p>
<b>Basis for Opinion</b>	<p>I have conducted my audit in accordance with the <i>Audit Act 1994</i> which incorporates the Australian Auditing Standards. I further describe my responsibilities under that Act and those standards in the <i>Auditor's Responsibilities for the Audit of the Financial Report</i> section of my report.</p> <p>My independence is established by the <i>Constitution Act 1975</i>. My staff and I are independent of the council and the consolidated entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's <i>APES 110 Code of Ethics for Professional Accountants</i> (the Code) that are relevant to my audit of the financial report in Victoria. My staff and I have also fulfilled our other ethical responsibilities in accordance with the Code.</p> <p>I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.</p>
<b>Councillors' responsibilities for the financial report</b>	<p>The Councillors of the council are responsible for the preparation and fair presentation of the financial report in accordance with Australian Accounting Standards and the <i>Local Government Act 1989</i>, and for such internal control as the Councillors determine is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.</p> <p>In preparing the financial report, the Councillors are responsible for assessing the council and the consolidated entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless it is inappropriate to do so.</p>

Level 31 / 35 Collins Street, Melbourne Vic 3000  
 T 03 8601 7000 enquiries@audit.vic.gov.au www.audit.vic.gov.au

<b>Auditor's responsibilities for the audit of the financial report</b>	<p>As required by the <i>Audit Act 1994</i>, my responsibility is to express an opinion on the financial report based on the audit. My objectives for the audit are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.</p> <p>As part of an audit in accordance with the Australian Auditing Standards, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:</p> <ul style="list-style-type: none"> <li>• identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.</li> <li>• obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the council and the consolidated entity's internal control</li> <li>• evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the Councillors</li> <li>• conclude on the appropriateness of the Councillors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the council and the consolidated entity's ability to continue as a going concern. If I conclude that a material uncertainty exists, I am required to draw attention in my auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify my opinion. My conclusions are based on the audit evidence obtained up to the date of my auditor's report. However, future events or conditions may cause the council and the consolidated entity to cease to continue as a going concern.</li> <li>• evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation</li> <li>• obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the council and the consolidated entity to express an opinion on the financial report. I remain responsible for the direction, supervision and performance of the audit of the council and the consolidated entity. I remain solely responsible for my audit opinion.</li> </ul> <p>I communicate with the Councillors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.</p>
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MELBOURNE  
30 September 2019

  
 Jonathan Kyvelidis  
*as delegate for the Auditor-General of Victoria*

Mildura Rural City Council  
2018/2019 Financial Report

**Comprehensive Income Statement  
For the Year Ended 30 June 2019**

	Note	Consolidated		Council	
		2019 \$'000	2018 \$'000	2019 \$'000	2018 \$'000
<b>Income</b>					
Rates and charges	3.1	70,077	66,792	70,219	66,919
Statutory fees and fines	3.2	2,398	2,528	2,398	2,528
User fees	3.3	12,493	12,450	6,392	6,828
Grants - operating	3.4	24,965	33,122	24,965	33,122
Grants - capital	3.4	7,865	5,322	7,865	5,322
Contributions - monetary	3.5	1,919	1,329	1,737	1,329
Contributions - non monetary	3.5	2,853	3,813	2,853	3,813
Net gain/(or loss) on disposal of property, infrastructure, plant and equipment	3.6	(1,393)	(1,932)	(1,393)	(1,932)
Other income	3.7	7,981	8,079	7,238	7,127
Asset recognition	3.8	1,649	2,008	1,649	2,008
Fair value increase of non financial asset		-	16	-	-
<b>Total income</b>		<b>130,807</b>	<b>133,527</b>	<b>123,923</b>	<b>127,064</b>
<b>Expenses</b>					
Employee costs	4.1	(49,622)	(48,732)	(46,213)	(45,547)
Materials and services	4.2	(33,487)	(29,488)	(32,662)	(36,133)
Depreciation and amortisation	4.3	(19,452)	(19,754)	(18,027)	(18,642)
Bad and doubtful debts	4.4	(309)	(216)	(309)	(216)
Borrowing costs	4.5	(1,092)	(1,162)	(1,088)	(1,155)
Other expenses	4.6	(8,090)	(5,158)	(7,937)	(4,974)
<b>Total expenses</b>		<b>(112,052)</b>	<b>(104,510)</b>	<b>(106,236)</b>	<b>(106,667)</b>
<b>Surplus/(deficit) for the year</b>		<b>18,755</b>	<b>29,017</b>	<b>17,687</b>	<b>20,397</b>
<b>Other comprehensive income</b>					
<b>Items that will not be reclassified to surplus or deficit in future periods</b>					
Net asset revaluation increment/(decrement)	9.1	66,149	15,095	66,113	15,095
Net financial asset revaluation increment/(decrement)	9.1	-	-	1,104	8,620
<b>Total comprehensive result</b>		<b>84,904</b>	<b>44,112</b>	<b>84,904</b>	<b>44,112</b>

The above comprehensive income statement should be read in conjunction with the accompanying notes.

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Mildura Rural City Council  
2018/2019 Financial Report

**Balance Sheet**  
**As at 30 June 2019**

	Note	Consolidated		Council	
		2019 \$'000	2018 \$'000	2019 \$'000	2018 \$'000
<b>Assets</b>					
<b>Current assets</b>					
Cash and cash equivalents	5.1	77,363	56,221	72,393	53,991
Trade and other receivables	5.1	7,547	7,242	6,845	6,434
Other financial assets	5.1	2,850	2,879	2,850	2,879
Inventories	5.2	582	663	574	657
Other assets	5.2	1,597	332	1,554	281
<b>Total current assets</b>		<b>89,939</b>	<b>67,337</b>	<b>84,216</b>	<b>64,242</b>
<b>Non-current assets</b>					
Trade and other receivables	5.1	-	-	4,808	5,129
Other financial assets	5.1	1,750	1,750	1,750	1,750
Other assets	5.2	-	-	52,423	51,319
Property, infrastructure, plant and equipment	6.2	865,535	798,387	813,405	745,080
Intangible assets	5.2	10,870	8,055	10,761	7,982
<b>Total non-current assets</b>		<b>878,155</b>	<b>808,192</b>	<b>883,147</b>	<b>811,260</b>
<b>Total assets</b>		<b>968,094</b>	<b>875,529</b>	<b>967,363</b>	<b>875,502</b>
<b>Liabilities</b>					
<b>Current liabilities</b>					
Trade and other payables	5.3	2,383	1,885	1,983	1,981
Trust funds and deposits	5.3	2,237	1,856	2,231	1,849
Provisions	5.5	11,491	10,643	11,269	10,513
Interest-bearing liabilities	5.4	1,121	773	1,100	738
<b>Total current liabilities</b>		<b>17,232</b>	<b>14,957</b>	<b>16,583</b>	<b>15,081</b>
<b>Non-current liabilities</b>					
Provisions	5.5	27,085	20,580	27,049	20,496
Interest-bearing liabilities	5.4	18,682	19,801	18,635	19,733
<b>Total non-current liabilities</b>		<b>45,767</b>	<b>40,381</b>	<b>45,684</b>	<b>40,229</b>
<b>Total liabilities</b>		<b>62,999</b>	<b>55,338</b>	<b>62,267</b>	<b>55,310</b>
<b>Net assets</b>		<b>905,095</b>	<b>820,191</b>	<b>905,096</b>	<b>820,192</b>
<b>Equity</b>					
Accumulated surplus		375,611	369,530	340,627	335,614
Reserves	9.1	529,484	450,661	564,469	484,578
<b>Total Equity</b>		<b>905,095</b>	<b>820,191</b>	<b>905,096</b>	<b>820,192</b>

The above balance sheet should be read in conjunction with the accompanying notes.

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Mildura Rural City Council  
2018/2019 Financial Report

**Statement of Changes in Equity  
For the Year Ended 30 June 2019**

Consolidated	Note	Accumulated Revaluation			Other Reserves
		Total	Surplus	Reserve	
		\$'000	\$'000	\$'000	\$'000
<b>2019</b>					
Balance at beginning of the financial year		820,191	369,530	424,691	25,970
Surplus/(deficit) for the year		18,755	18,755	-	-
Net asset revaluation increment/(decrement)	9.1(c)	66,149	-	66,149	-
Transfers to other reserves	9.1(b)	-	17,416	-	(17,416)
Transfers from other reserves	9.1(b)	-	(30,090)	-	30,090
<b>Balance at end of the financial year</b>		<b>905,095</b>	<b>375,611</b>	<b>490,840</b>	<b>38,644</b>
<b>2018</b>					
Balance at beginning of the financial year		763,478	336,879	409,596	17,003
Changes in accounting policy - land under roads pre July 2008 recognition		12,601	12,601	-	-
Surplus/(deficit) for the year		29,017	29,017	-	-
Net asset revaluation increment/(decrement)	9.1(c)	15,095	-	15,095	-
Transfers to other reserves	9.1(b)	-	18,557	-	(18,557)
Transfers from other reserves	9.1(b)	-	(27,524)	-	27,524
<b>Balance at end of the financial year</b>		<b>820,191</b>	<b>369,530</b>	<b>424,691</b>	<b>25,970</b>
<b>Council</b>					
		Total	Surplus	Reserve	Other Reserves
		\$'000	\$'000	\$'000	\$'000
<b>2019</b>					
Balance at beginning of the financial year		820,192	335,614	424,554	60,024
Surplus/(deficit) for the year		17,687	17,687	-	-
Net asset revaluation increment/(decrement)		67,217	-	66,113	1,104
Transfers to other reserves	9.1(b)	-	17,416	-	(17,416)
Transfers from other reserves	9.1(b)	-	(30,090)	-	30,090
<b>Balance at end of the financial year</b>		<b>905,096</b>	<b>340,627</b>	<b>490,667</b>	<b>73,802</b>
<b>2018</b>					
Balance at beginning of the financial year		763,479	311,583	409,459	42,437
Changes in accounting policy - land under roads pre July 2008 recognition		12,601	12,601	-	-
Surplus/(deficit) for the year		20,397	20,397	-	-
Net asset revaluation increment/(decrement)		23,715	-	15,095	8,620
Transfers to other reserves	9.1(b)	-	18,557	-	(18,557)
Transfers from other reserves	9.1(b)	-	(27,524)	-	27,524
<b>Balance at end of the financial year</b>		<b>820,192</b>	<b>335,614</b>	<b>424,554</b>	<b>60,024</b>

The above statement of changes in equity should be read in conjunction with the accompanying notes.

Mildura Rural City Council  
2018/2019 Financial Report

**Statement of Cash Flows**  
**For the Year Ended 30 June 2019**

	Consolidated		Council	
	2019	2018	2019	2018
Note	Inflows/ (Outflows) \$'000	Inflows/ (Outflows) \$'000	Inflows/ (Outflows) \$'000	Inflows/ (Outflows) \$'000
<b>Cash flows from operating activities</b>				
Rates and charges	70,346	66,966	70,488	67,093
Statutory fees and fines	2,398	2,528	2,398	2,528
User fees	13,993	17,160	5,876	8,290
Grants - operating	26,850	34,778	26,213	34,778
Grants - capital	8,258	5,588	8,258	5,588
Contributions - monetary	1,658	1,336	1,824	1,395
Interest received	2,073	1,508	2,188	1,652
Trust funds and deposits taken	6,305	6,157	6,305	6,157
Other receipts	5,374	6,097	5,467	5,864
Net GST refund/(payment)	766	2,161	1,278	1,347
Employee costs	(47,924)	(48,646)	(45,329)	(45,046)
Materials and services	(39,405)	(47,328)	(37,301)	(45,809)
Trust funds and deposits repaid	(5,922)	(5,981)	(5,922)	(5,981)
Other payments	(1,636)	(1,196)	(1,636)	(1,196)
<b>Net cash provided by/(used in) operating activities</b>	<b>43,134</b>	<b>41,128</b>	<b>40,107</b>	<b>36,660</b>
	9.2			
<b>Cash flows from investing activities</b>				
Payments for property, infrastructure, plant and equipment	(20,661)	(30,665)	(20,449)	(25,065)
Proceeds from sale of property, infrastructure, plant and equipment	539	946	539	946
Net proceeds from sale of financial assets	29	(97)	29	(97)
<b>Net cash provided by/(used in) investing activities</b>	<b>(20,093)</b>	<b>(29,816)</b>	<b>(19,881)</b>	<b>(24,216)</b>

Mildura Rural City Council  
2018/2019 Financial Report

**Statement of Cash Flows  
For the Year Ended 30 June 2019**

	Consolidated		Council	
	2019	2018	2019	2018
	Inflows/ (Outflows)	Inflows/ (Outflows)	Inflows/ (Outflows)	Inflows/ (Outflows)
Note	\$'000	\$'000	\$'000	\$'000
<b>Cash flows from financing activities</b>				
Finance costs	(1,128)	(1,119)	(1,088)	(1,155)
Repayment of borrowings	(771)	(734)	(736)	(700)
<b>Net cash provided by/(used in) financing activities</b>	<b>(1,899)</b>	<b>(1,853)</b>	<b>(1,824)</b>	<b>(1,855)</b>
Net increase/(decrease) in cash and cash equivalents	21,142	9,459	18,402	10,589
Cash and cash equivalents at the beginning of the financial year	56,221	46,762	53,991	43,402
<b>Cash and cash equivalents at the end of the financial year</b>	<b>77,363</b>	<b>56,221</b>	<b>72,393</b>	<b>53,991</b>
Financing arrangements	5.6			
Restrictions on cash assets	5.1			

The above statement of cash flows should be read in conjunction with the accompanying notes.

Mildura Rural City Council  
2018/2019 Financial Report

**Statement of Capital Works  
For the Year Ended 30 June 2019**

	Consolidated		Council	
	2019 \$'000	2018 \$'000	2019 \$'000	2018 \$'000
<b>Property</b>				
Land	120	2,215	120	2,215
<b>Total land</b>	<b>120</b>	<b>2,215</b>	<b>120</b>	<b>2,215</b>
Buildings	2,619	2,167	2,569	2,122
<b>Total buildings</b>	<b>2,619</b>	<b>2,167</b>	<b>2,569</b>	<b>2,122</b>
<b>Total property</b>	<b>2,739</b>	<b>4,382</b>	<b>2,689</b>	<b>4,337</b>
<b>Plant and equipment</b>				
Computers and telecommunications	406	242	406	242
Fixtures, fittings and furniture	362	622	344	514
Library books and art works	474	340	474	340
Plant, machinery and equipment	4,289	3,312	4,237	3,183
<b>Total plant and equipment</b>	<b>5,531</b>	<b>4,516</b>	<b>5,461</b>	<b>4,279</b>
<b>Infrastructure</b>				
Roads	8,528	9,060	8,528	9,060
Bridges	19	-	19	-
Footpaths and cycleways	368	381	368	336
Drainage	317	3,515	317	3,515
Recreational, leisure and community facilities	1,312	635	1,312	635
Waste management	43	826	43	826
Parks, open space and streetscapes	1,130	2,108	1,130	2,108
Kerb and channel	282	-	282	45
Off street car parks	222	266	222	202
Other infrastructure	290	-	-	-
Aerodromes	-	5,347	-	-
<b>Total infrastructure</b>	<b>12,511</b>	<b>22,138</b>	<b>12,221</b>	<b>16,727</b>
<b>Intangible</b>				
Software	78	116	78	116
<b>Total intangible</b>	<b>78</b>	<b>116</b>	<b>78</b>	<b>116</b>
<b>Total capital works expenditure</b>	<b>20,859</b>	<b>31,152</b>	<b>20,449</b>	<b>25,459</b>
<b>Represented by:</b>				
New asset expenditure	2,735	6,740	2,665	6,504
Asset renewal expenditure	13,438	15,866	13,325	14,047
Asset expansion expenditure	866	2,786	753	967
Asset upgrade expenditure	3,742	5,644	3,628	3,825
Intangible asset	78	116	78	116
<b>Total capital works expenditure</b>	<b>20,859</b>	<b>31,152</b>	<b>20,449</b>	<b>25,459</b>

The above statement of capital works should be read in conjunction with the accompanying notes.

Mildura Rural City Council  
2018/2019 Financial Report

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## Notes to the Financial Report For the Year Ended 30 June 2019

### OVERVIEW

#### Introduction

The Mildura Rural City Council was established by an Order of the Governor in Council on 20 January 1995 and is a body corporate.

The Mildura Rural City Council's main office is located at 108 - 116 Madden Avenue, Mildura.

#### Statement of compliance

These financial statements are a general purpose financial report that consists of a comprehensive income statement, balance sheet, statement of changes in equity, statement of cash flows, statement of capital works and notes accompanying these financial statements. The general purpose financial report complies with the Australian Accounting Standards (AAS), other authoritative pronouncements of the Australian Accounting Standards Board, the *Local Government Act 1989*, and the *Local Government (Planning and Reporting) Regulations 2014*.

#### Significant accounting policies

##### (a) Basis of accounting

The accrual basis of accounting has been used in the preparation of these financial statements, whereby assets, liabilities, equity, income and expenses are recognised in the reporting period to which they relate, regardless of when cash is received or paid.

Judgements, estimates and assumptions are required to be made about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and associated judgements are based on professional judgement derived from historical experience and various other factors that are believed to be reasonable under the circumstances. Actual results may differ from these estimates.

Revisions to accounting estimates are recognised in the period in which the estimate is revised and also in future periods that are affected by the revision. Judgements and assumptions made by management in the application of AAS's that have significant effects on the financial statements and estimates relate to:

- the fair value of land, buildings, infrastructure, plant and equipment (refer to note 6.2)
- the determination of depreciation for buildings, infrastructure, plant and equipment (refer to note 6.2)
- the determination of employee provisions (refer to note 5.5)
- the determination of landfill provisions (refer to note 5.5)
- other areas requiring judgments

The consolidated results in the financial report include all entities controlled and all funds through which the Mildura Rural City Council (Council) controls resources to carry on its functions, such as special committees of management. In the process of reporting on the Mildura Rural City Council as a consolidated unit, all intra and inter entity balances and transactions have been eliminated.

Unless otherwise stated, all accounting policies are consistent with those applied in the prior year. Where appropriate, comparative figures have been amended to accord with current presentation, and disclosure has been made of any material changes to comparatives.

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Mildura Rural City Council  
2018/2019 Financial Report

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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

**(b) Principles of consolidation**

The consolidated financial statements of Council incorporate all entities controlled by Council as at 30 June 2019, and their income and expenses for that part of the reporting period in which control existed.

Subsidiaries are all entities over which Council has control. Council controls an entity when it is exposed to, or has rights to, variable returns from its involvement with the entity and has the ability to affect those returns through its power to direct the activities of the entity. Subsidiaries are fully consolidated from the date on which control is transferred to the Council. They are deconsolidated from the date that control ceases.

Where dissimilar accounting policies are adopted by entities and their effect is considered material, adjustments are made to ensure consistent policies are adopted in these financial statements. Consolidated entities of Council are currently not using fair value measurement of their land and buildings. The effects are not considered material.

In the process of preparing consolidated financial statements all material transactions and balances between consolidated entities are eliminated.

Entities consolidated into Council include:

- Mildura Airport Pty Ltd
- Mildura Tourism and Economic Development Ltd trading as Mildura Regional Development

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Mildura Rural City Council  
2018/2019 Financial Report

**Notes to the Financial Report  
For the Year Ended 30 June 2019**

**Note 1 Performance against budget**

The performance against budget notes compare Council's financial plan, expressed through its annual budget, with actual performance. The *Local Government (Planning and Reporting) Regulations 2014* requires explanation of any material variances. Council has adopted a materiality threshold of 10 percent and \$250,000 where further explanation is warranted. Explanations have not been provided for variations below the materiality threshold unless the variance is considered to be material because of its nature.

The budget figures detailed below are those adopted by Council on 27 June 2018. The budget was based on assumptions that were relevant at the time of adoption of the budget. Council sets guidelines and parameters for income and expense targets in this budget in order to meet Council's planning and financial performance targets for both the short and long-term. The budget did not reflect any changes to equity resulting from asset revaluations, as their impacts were not considered predictable.

These notes are prepared to meet the requirements of the *Local Government Act 1989* and the *Local Government (Planning and Reporting) Regulations 2014*.

1.1 Income and expenditure	Budget	Actual	Variance	Variance
	2019	2019	2019	% Ref
	\$'000	\$'000	\$'000	
<b>Income</b>				
Rates and charges	69,700	70,219	519	1
Statutory fees and fines	2,466	2,398	(68)	(3)
User fees	6,413	6,392	(21)	(0)
Grants - operating	13,398	24,965	11,567	86 1
Grants - capital	3,651	7,865	4,214	115 2
Contributions - monetary	1,991	1,737	(254)	(13) 3
Contributions - non monetary	1,847	2,853	1,006	54 4
Net gain/(or loss) on disposal of property, infrastructure, plant and equipment	(1,843)	(1,393)	450	(24) 5
Other income	5,812	7,238	1,426	25 6
Asset recognition	-	1,649	1,649	100 7
<b>Total income</b>	<b>103,435</b>	<b>123,923</b>	<b>20,488</b>	<b>20</b>
<b>Expenses</b>				
Employee costs	(47,678)	(46,213)	1,465	(3)
Materials and services	(35,137)	(32,662)	2,475	(7)
Depreciation and amortisation	(20,253)	(18,027)	2,226	(11) 8
Bad and doubtful debts	(149)	(309)	(160)	107
Borrowing costs	(1,117)	(1,088)	29	(3)
Other expenses	(1,201)	(7,937)	(6,736)	561 9
<b>Total expenses</b>	<b>(105,535)</b>	<b>(106,236)</b>	<b>(701)</b>	<b>1</b>
<b>Surplus/(deficit) for the year</b>	<b>(2,100)</b>	<b>17,687</b>	<b>19,787</b>	<b>(942)</b>

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Mildura Rural City Council  
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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

Note 1 Performance against budget (cont'd)

(i) Explanation of material variations

Variance		Explanation
Ref	Item	
1	Grants - operating	Forward payment received of 50% of Federal assistance grants funding.
2	Grants - capital	Predominantly for grant funding received for Mildura South Regional Sporting Precinct which was unknown at time of completion of budget.
3	Contributions - monetary	Receipt of insurance funding for storm damage was received prior to the end of June 2018.
4	Contributions - non monetary	It is due to works completed in lieu of cash contribution for infrastructure, predominantly residential sub divisions. These assets are recognised in to Council's asset register when they are considered 'handed over' to Council, and are considered to be under the control of Council. Items of this nature are traditional hard to predict.
5	Net gain/(or loss) on disposal of property, infrastructure, plant and equipment	Council is required to recognise a disposal of assets when those assets are sold, renewed or replaced, or become decommissioned. Items of this nature are traditional hard to predict.
6	Other income	Investment income received throughout the year was higher than forecast due to higher than anticipated cash reserves.
7	Asset recognition	Assets recognised due to increasing accuracy of our asset management database.
8	Depreciation and amortisation	More accurate costing from a review of unit rates and data cleansing of our asset data base.
9	Other expenses	The accounting treatment for our landfill provision resulted in a increase in the provision for future landfill rehabilitation works which required a recognition of an expense. This is non cash and not something traditionally budget for.

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Mildura Rural City Council  
2018/2019 Financial Report

Notes to the Financial Report  
For the Year Ended 30 June 2019

1.2 Capital works	Budget 2019 \$'000	Actual 2019 \$'000	Variance 2019 \$'000	Variance %	Ref
<b>Property</b>					
Land	-	120	120	100	
<b>Total land</b>	<b>-</b>	<b>120</b>	<b>120</b>	<b>100</b>	
Buildings	5,043	2,569	(2,474)	(49)	1
<b>Total buildings</b>	<b>5,043</b>	<b>2,569</b>	<b>(2,474)</b>	<b>(49)</b>	
<b>Total property</b>	<b>5,043</b>	<b>2,689</b>	<b>(2,354)</b>	<b>(47)</b>	
<b>Plant and equipment</b>					
Computers and telecommunications	892	406	(486)	(54)	2
Fixtures, fittings and furniture	117	344	227	194	
Library books and artworks	383	474	91	24	
Plant, machinery and equipment	3,369	4,237	868	26	3
<b>Total plant and equipment</b>	<b>4,761</b>	<b>5,461</b>	<b>700</b>	<b>15</b>	
<b>Infrastructure</b>					
Roads	8,470	8,528	58	1	
Bridges	368	19	(349)	(95)	4
Footpaths and cycleways	1,128	368	(760)	(67)	5
Drainage	5,244	317	(4,927)	(94)	6
Recreational, leisure and community facilities	170	1,312	1,142	672	7
Waste management	1,522	43	(1,479)	(97)	8
Parks, open space and streetscapes	2,567	1,130	(1,437)	(56)	9
Kerb and channel	100	282	182	182	
Off street car parks	297	222	(75)	(25)	
Other infrastructure	70	-	(70)	(100)	
<b>Total infrastructure</b>	<b>19,936</b>	<b>12,221</b>	<b>(7,715)</b>	<b>(39)</b>	
<b>Intangible</b>					
Software	-	78	78	100	
<b>Total intangible</b>	<b>-</b>	<b>78</b>	<b>78</b>	<b>100</b>	
<b>Total capital works expenditure</b>	<b>29,740</b>	<b>20,449</b>	<b>(9,291)</b>	<b>(31)</b>	
<b>Represented by:</b>					
New asset expenditure	5,177	2,665	(2,512)	(49)	
Asset renewal expenditure	15,109	13,325	(1,784)	(12)	
Asset expansion expenditure	2,489	753	(1,736)	(70)	
Asset upgrade expenditure	6,965	3,628	(3,337)	(48)	
Intangible asset	-	78	78	100	
<b>Total capital works expenditure</b>	<b>29,740</b>	<b>20,449</b>	<b>(9,291)</b>	<b>(31)</b>	

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Mildura Rural City Council  
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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

**Note 1 Performance against budget (cont'd)**

**(i) Explanation of material variations**

Variance Ref	Item	Explanation
1	Buildings	Projects delayed due to weather conditions and finalising designs.
2	Computers and telecommunications	Projects delayed to accommodate unanticipated prerequisite works and contract negotiation.
3	Plant, machinery and equipment	Timing around purchase of garbage trucks carried over from 2017/18 into 2018/19.
4	Bridges	Works could not begin due to delays in other projects.
5	Footpaths and cycleways	Delays due to unavailability of prospective tenderers to carry out tendered works.
6	Drainage	Unavailability of prospective tenderers to carry out tendered works. Major package of works delayed due to redesigns and seeking expert opinion. Also unforeseen delays in creating drainage easements and increase in scope.
7	Recreational, leisure and community facilities	Variance due to preliminary works around the Mildura South Sporting Precinct.
8	Waste management	Landfill projects delayed, capping project approval sought from EPA, landfill internal roads and consultation with Around again with specifications and design are now progressing.
9	Parks, open space and streetscapes	Works delayed due to removal of trees, finalising landscape designs prior to tendering works, pre-construction works are continuing.

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Mildura Rural City Council  
2018/2019 Financial Report

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### Notes to the Financial Report For the Year Ended 30 June 2019

#### Note 2 Analysis of Council results by program

Council delivers its functions and activities through the following programs.

##### Community

The Community Department is comprised of three branches; Community Futures, Leisure and Cultural Services and Community Care Services. The Community Futures branch includes teams from Community Development, Strategic Planning, Environmental Sustainability, Arts and Culture Development and Community Futures Projects units. The Leisure and Cultural Services branch is made up of Youth Services, Events and Projects, Recreation Development and Library Services units. The Community Care Services branch encompasses Disability, Early Years and Community Health units. The Community Department also includes Primary Care Partnership and Grants.

##### Financial Management

Financial Management encompasses functions of Council services such as rates, depreciation, investment income, borrowing costs, and developer contributions. It also includes business units that are non core Council activities such as Mildura Cemetery, Northern Mallee Community Partnership, Mildura Airport, Mildura Regional Development and the Rail Freight Alliance.

##### Corporate

The Corporate Department is comprised of four areas; Organisational Development, Corporate Administration, Information Systems and Financial Services. The Organisational Development branch includes teams from Human Resources, Corporate Planning and Reporting, Business Improvements, Occupational Health and Safety, Employee Relations and Payroll Service units. Corporate Administration encompasses Customer Relations, Governance and Risk, Revenue and Property Services units. The Information Systems branch is made up of teams from the Systems and Information Management Units. The Financial Services branch includes Financial Accounting, Asset Accounting, Procurement and Fleet units. The Corporate Department also auspices Greater Sunraysia Pest Free Area.

##### Development

The Development Department is comprised of four branches; Asset Services, Development Services, Parks and Waste and Works and Engineering Services. The Asset Services branch includes teams from the Strategic Asset Services and Facility units. The Development Services branch includes teams from the Statutory Planning, Building, Environmental Health and Local Laws units. The Parks and Waste branch encompasses teams from Parks and Gardens and Waste Management units. The Works and Engineering Services branch includes the Northern Construction, Southern Construction, Road Maintenance Inspection and Reporting, Concrete Drainage, Road Maintenance and Bitumen Services teams.

##### Executive

The Executive Department comprises the Chief Executive Officer and Government. Government is activities relating to Councillors and the Chief Executive Officer is for the Council CEO.

Mildura Rural City Council  
2018/2019 Financial Report

**Notes to the Financial Report  
For the Year Ended 30 June 2019**

Note 2 Analysis of Council results by program (cont'd)

(a) Summary of revenues, expenses, assets and capital expenses by program

	Income	Expenses	Surplus/ (Deficit)	Grants included in income	Total assets
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>2019</b>					
Community	11,496	(24,167)	(12,671)	6,161	220,060
Financial management	103,205	(28,546)	74,659	25,470	259,934
Corporate	2,183	(14,722)	(12,539)	1,018	134,055
Development	7,034	(37,856)	(30,822)	181	344,709
Executive	5	(945)	(940)	-	8,605
	<b>123,923</b>	<b>(106,236)</b>	<b>17,687</b>	<b>32,830</b>	<b>967,363</b>
	Income	Expenses	Surplus/ (Deficit)	Grants included in income	Total assets
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>2018</b>					
Community	11,156	(24,673)	(13,517)	6,045	202,511
Financial management	102,745	(33,356)	69,389	31,173	273,780
Corporate	1,286	(13,719)	(12,433)	120	112,603
Development	11,877	(33,976)	(22,099)	1,106	278,868
Executive	-	(943)	(943)	-	7,740
	<b>127,064</b>	<b>(106,667)</b>	<b>20,397</b>	<b>38,444</b>	<b>875,502</b>

Mildura Rural City Council  
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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

Consolidated		Council	
2019	2018	2019	2018
\$'000	\$'000	\$'000	\$'000

**Note 3 Funding for the delivery of our services**

**3.1 Rates and charges**

Council uses capital improved value (CIV) as the basis of valuation of all properties within the municipal district. The CIV is the value of the land and all its improvements.

The valuation base used to calculate general rates for 2018/19 was \$9.191 million (2017/18 \$8.107 million).

General rates	34,769	42,807	34,769	42,934
Municipal charge	2,806	2,768	2,806	2,768
Waste management charge	9,401	8,392	9,401	8,392
Cultural/recreational land	17	17	17	17
Mildura City Heart special rate	588	574	588	574
Business differential rate	12,243	12,234	12,385	12,234
Farming differential rate	10,158	-	10,158	-
Payment in lieu of rates	95	-	95	-
<b>Total rates and charges</b>	<b>70,077</b>	<b>66,792</b>	<b>70,219</b>	<b>66,919</b>

The date of the latest general revaluation of land for rating purposes within the municipal district was 1 January 2019, and the valuation will be first applied in the rating year commencing 1 July 2019.

Annual rates and charges are recognised as revenues when Council issues annual rates notices.

Supplementary rates are recognised when a valuation and reassessment is completed and a supplementary rates notice issued.

**3.2 Statutory fees and fines**

Infringements and costs	777	885	777	885
Land information certificates	55	117	55	117
Permits	372	327	372	327
Other statutory fees and fines	178	166	178	166
Valuations database	239	267	239	267
Statutory planning fees	777	766	777	766
<b>Total statutory fees and fines</b>	<b>2,398</b>	<b>2,528</b>	<b>2,398</b>	<b>2,528</b>

Statutory fees and fines (including parking fees and fines) are recognised as revenue when the service has been provided, the payment is received, or when the penalty has been applied, whichever first occurs.

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	Consolidated		Council	
	2019	2018	2019	2018
	\$'000	\$'000	\$'000	\$'000
<b>3.3 User fees</b>				
Aged and health services	941	1,027	941	1,027
Child care/children's programs	370	323	370	323
Waste management services	1,447	1,216	1,447	1,216
Other fees and charges	439	537	439	537
Rent/lease fees	1,099	1,077	733	685
Animal control and local laws	536	452	536	452
Environmental health services	252	265	252	265
Airport fees and charges	5,735	5,230	-	-
Swimming pool fees	-	96	-	96
Contract works	926	1,504	926	1,504
Entrance charges	563	531	563	531
Commission/agency fees	185	192	185	192
<b>Total user fees</b>	<b>12,493</b>	<b>12,450</b>	<b>6,392</b>	<b>6,828</b>

User fees are recognised as revenue when the service has been provided or council has otherwise earned the income.

3.4 Funding from other levels of government

Grants were received in respect of the following:

Summary of grants

Commonwealth funded grants	21,086	30,071	21,086	30,071
State funded grants	11,744	8,373	11,744	8,373
<b>Total grants received</b>	<b>32,830</b>	<b>38,444</b>	<b>32,830</b>	<b>38,444</b>

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	Consolidated		Council	
	2019	2018	2019	2018
	\$'000	\$'000	\$'000	\$'000
<b>3.4 Funding from other levels of government (cont'd)</b>				
<b>(a) Operating grants</b>				
<b>Recurrent - Commonwealth government</b>				
Family services	-	240	-	240
Early years	204	-	204	-
Aged and disability services	2,143	2,031	2,143	2,031
Financial assistance grants - general purpose	11,361	11,025	11,361	11,025
Financial assistance grants - local roads	4,212	4,145	4,212	4,145
<b>Recurrent - State government</b>				
Primary care partnerships	404	398	404	398
Aged and disability services	735	813	735	813
Libraries	372	365	372	365
Community health	883	765	883	765
Early years	280	293	280	293
Youth services	293	290	293	290
Environmental health	35	34	35	34
Social development and projects	149	143	149	143
Local laws	-	310	-	310
Arts and culture	190	190	190	190
Works and infrastructure services	129	129	129	129
<b>Total recurrent operating grants</b>	<b>21,390</b>	<b>21,171</b>	<b>21,390</b>	<b>21,171</b>

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	Consolidated		Council	
	2019	2018	2019	2018
	\$'000	\$'000	\$'000	\$'000
<b>3.4 Funding from other levels of government (cont'd)</b>				
<i>Non-recurrent - Commonwealth government</i>				
Airport operations	999	9,000	999	9,000
Primary Care Partnership	10	10	10	10
Social development and projects	1	-	1	-
<i>Non-recurrent - State government</i>				
Airport operations	-	1,262	-	1,262
Youth services	2	5	2	5
Primary Care Partnership	10	10	10	10
Community development	1,041	16	1,041	16
Social development and projects	422	536	422	536
Environmental sustainability	205	224	205	224
Strategic planning	30	734	30	734
Governance and risk	120	120	120	120
Aged and disability services	3	5	3	5
Recreation and sport	-	27	-	27
Early years	51	2	51	2
Asset management	16	-	16	-
Economic development and tourism	77	-	77	-
Natural disaster	564	-	564	-
Community health	24	-	24	-
<b>Total non-recurrent operating grants</b>	<b>3,575</b>	<b>11,951</b>	<b>3,575</b>	<b>11,951</b>
<b>Total operating grants</b>	<b>24,965</b>	<b>33,122</b>	<b>24,965</b>	<b>33,122</b>
<b>(b) Capital grants</b>				
<i>Recurrent - Commonwealth government</i>				
Roads to recovery	1,921	3,620	1,921	3,620
<i>Recurrent - State government</i>				
Libraries	-	11	-	11
<b>Total recurrent capital grants</b>	<b>1,921</b>	<b>3,631</b>	<b>1,921</b>	<b>3,631</b>

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	Consolidated		Council	
	2019	2018	2019	2018
	\$'000	\$'000	\$'000	\$'000
<b>3.4 Funding from other levels of government (cont'd)</b>				
<i>Non-recurrent - Commonwealth government</i>				
Recreation and sport	235	-	235	-
<i>Non-recurrent - State government</i>				
Arts and culture	200	-	200	-
Natural disaster	626	-	626	-
Libraries	30	313	30	313
Recreation and sport	2,637	895	2,637	895
Early years	45	-	45	-
Works and infrastructure services	2,171	483	2,171	483
<b>Total non-recurrent capital grants</b>	<b>5,944</b>	<b>1,691</b>	<b>5,944</b>	<b>1,691</b>
<b>Total capital grants</b>	<b>7,865</b>	<b>5,322</b>	<b>7,865</b>	<b>5,322</b>
<b>(c) Unspent grants received on condition that they be spent in a specific manner</b>				
Balance at start of year	3,570	4,072	3,570	4,072
Received during the financial year and remained unspent at balance date	4,444	1,670	4,444	1,670
Received in prior years and spent during the financial year	(2,939)	(2,172)	(2,939)	(2,172)
<b>Balance at year end</b>	<b>5,075</b>	<b>3,570</b>	<b>5,075</b>	<b>3,570</b>
Grant income is recognised when Council obtains control of the contribution. Control is normally obtained upon receipt (or acquittal) or upon earlier notification that a grant has been secured.				
<b>3.5 Contributions</b>				
Other Contributions	650	467	468	467
Capital contributions	185	34	185	34
Developer contributions	1,084	828	1,084	828
Non-monetary	2,853	3,813	2,853	3,813
<b>Total contributions</b>	<b>4,772</b>	<b>5,142</b>	<b>4,590</b>	<b>5,142</b>
<i>Contributions of non-monetary assets were received in relation to the following asset classes:</i>				
Roads	1,131	913	1,131	913
Kerb and channel	210	701	210	701
Footpaths and cycleways	210	447	210	447
Drainage	1,122	1,752	1,122	1,752
Parks open space and streetscapes	180	-	180	-
<b>Total non-monetary contributions</b>	<b>2,853</b>	<b>3,813</b>	<b>2,853</b>	<b>3,813</b>
Monetary and non-monetary contributions are recognised as revenue when Council obtains control over the contributed asset.				

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	Consolidated		Council	
	2019	2018	2019	2018
	\$'000	\$'000	\$'000	\$'000
<b>3.6 Net gain/(loss) on disposal of property, infrastructure, plant and equipment</b>				
Proceeds of sale	454	946	454	946
Written down value of assets disposed	(1,847)	(2,878)	(1,847)	(2,878)
<b>Total net gain/(loss) on disposal of property, infrastructure, plant and equipment</b>	<b>(1,393)</b>	<b>(1,932)</b>	<b>(1,393)</b>	<b>(1,932)</b>

The profit or loss on sale of an asset is determined when control of the asset has passed to the buyer.

**3.7 Other income**

Interest	1,581	1,041	1,681	1,182
Interest on rates	350	360	350	360
Sales	1,257	1,210	425	451
Other income	114	462	10	10
Child care reimbursement	1,557	1,385	1,557	1,385
Fuel tax rebate	208	219	208	219
WorkCover costs reimbursements	396	315	396	315
Legal costs recouped	121	259	121	259
Airport reimbursement	-	-	8	10
Cemetery reimbursement	682	403	682	403
Utilities reimbursement	57	187	57	187
Youth case management reimbursement	507	435	507	435
Insurance reimbursement	33	455	118	517
Other costs reimbursed	1,118	1,348	1,118	1,394
<b>Total other income</b>	<b>7,981</b>	<b>8,079</b>	<b>7,238</b>	<b>7,127</b>

Interest is recognised as it is earned.

Other income is measured at the fair value of the consideration received or receivable and is recognised when Council gains control over the right to receive the income.

**3.8 Asset recognition**

During the previous year Council undertook an extensive survey of its roads and outdoor infrastructure networks. In doing so, it identified assets which had not previously been recorded in its assets registers.

Asset recognition	1,649	2,008	1,649	2,008
<b>Total asset recognition</b>	<b>1,649</b>	<b>2,008</b>	<b>1,649</b>	<b>2,008</b>

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Consolidated		Council	
2019	2018	2019	2018
\$'000	\$'000	\$'000	\$'000

Note 4 The cost of delivering services

4.1. (a) Employee costs

Wages and salaries	45,385	44,583	42,200	41,617
Payroll tax	18	16	12	16
Superannuation	4,011	3,928	3,793	3,709
Fringe benefits tax	208	205	208	205
<b>Total employee costs</b>	<b>49,622</b>	<b>48,732</b>	<b>46,213</b>	<b>45,547</b>

(b) Superannuation

Council made contributions to the following funds:

Defined benefit fund

Employer contributions to Local Authorities  
Superannuation Fund (Vision Super)

	303	365	303	365
<b>Total defined benefit fund contributions</b>	<b>303</b>	<b>365</b>	<b>303</b>	<b>365</b>

Accumulation funds

Employer contributions to Local Authorities  
Superannuation Fund (Vision Super)

	1,942	1,957	1,942	1,957
Employer contributions - other funds	1,453	1,312	1,453	1,312
<b>Total accumulation funds contributions</b>	<b>3,395</b>	<b>3,269</b>	<b>3,395</b>	<b>3,269</b>
Employer contributions payable at reporting date	99	82	99	82

Refer to note 9.3 for further information relating to Council's superannuation obligations.

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	2019	2018	2019	2018
	\$'000	\$'000	\$'000	\$'000
<b>4.2 Materials and services</b>				
Contracts other	6,004	4,213	5,751	3,975
Waste management contracts	2,910	2,213	2,910	2,213
Swimming pools	1,425	1,130	1,425	1,130
Building maintenance	2,289	1,087	2,289	1,087
General maintenance	444	403	444	403
Environmental protection waste levy	1,322	1,155	1,322	1,155
Grants, contributions and donations	2,194	2,691	3,475	11,587
Utilities	3,357	3,216	3,135	3,001
Office administration	1,154	1,340	810	833
Materials purchased	3,590	3,765	3,267	3,465
Plant and vehicle costs	2,771	2,616	2,414	2,247
Information technology	1,271	1,020	1,194	937
Insurance	979	966	986	966
Consultants	1,833	2,085	1,833	1,796
Training	1,100	1,064	1,027	953
Other materials and contractors	844	534	380	385
<b>Total materials and services</b>	<b>33,487</b>	<b>29,488</b>	<b>32,662</b>	<b>36,133</b>
<b>4.3 Depreciation and amortisation</b>				
Buildings	2,657	2,614	2,439	2,404
Plant and equipment	3,312	3,185	3,054	2,921
Infrastructure	13,347	13,736	12,398	13,098
<b>Total depreciation</b>	<b>19,316</b>	<b>19,535</b>	<b>17,891</b>	<b>18,423</b>
Intangible assets	136	219	136	219
<b>Total depreciation and amortisation</b>	<b>19,452</b>	<b>19,754</b>	<b>18,027</b>	<b>18,642</b>

Refer to note 5.2 (c) and 6.2 for a more detailed breakdown of depreciation and amortisation charges and accounting policy.

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	Consolidated		Council	
	2019	2018	2019	2018
	\$'000	\$'000	\$'000	\$'000
<b>4.4 Bad and doubtful debts</b>				
Infringment debtors	330	210	330	210
Other debtors	(21)	6	(21)	6
<b>Total bad and doubtful debts</b>	<b>309</b>	<b>216</b>	<b>309</b>	<b>216</b>
<b>Movement in provisions for doubtful debts</b>				
Balance at the beginning of the year	1,517	1,307	1,517	1,307
New provisions recognised during the year	310	216	310	216
Amounts already provided for and written off as uncollectible	(22)	(6)	(22)	(6)
Balance at end of year	1,805	1,517	1,805	1,517
Provision for doubtful debt is recognised based on an expected credit loss model. This model considers both historic and forward looking information in determining the level of impairment.				
<b>4.5 Borrowing costs</b>				
Interest - borrowings	1,092	1,136	1,088	1,129
Interest - finance leases	-	26	-	26
<b>Total borrowing costs</b>	<b>1,092</b>	<b>1,162</b>	<b>1,088</b>	<b>1,155</b>
Borrowing costs are recognised as an expense in the period in which they are incurred, except where they are capitalised as part of a qualifying asset constructed by Council.				
<b>4.6 Other expenses</b>				
Auditors' remuneration - VAGO - audit of the financial statements, performance statement and grant acquittals	82	66	69	66
Auditors' remuneration - internal	112	106	112	94
Councillors' allowances	319	305	319	305
Directors' fees	94	82	-	-
Refunds	65	15	65	15
Operating lease rentals	456	215	410	125
Increase in landfill provision discounted amount	6,611	3,995	6,611	3,995
Others	351	374	351	374
<b>Total other expenses</b>	<b>8,090</b>	<b>5,158</b>	<b>7,937</b>	<b>4,974</b>

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Consolidated		Council	
2019	2018	2019	2018
\$'000	\$'000	\$'000	\$'000

Note 5 Our financial position

5.1 Financial assets

(a) Cash and cash equivalents

Cash on hand	49	35	11	11
Cash at bank	14,572	11,894	12,382	10,980
Term deposits	62,742	44,292	60,000	43,000
<b>Total cash and cash equivalents</b>	<b>77,363</b>	<b>56,221</b>	<b>72,393</b>	<b>53,991</b>

(b) Other financial assets

Term deposits - current	2,850	2,879	2,850	2,879
Floating notes - non-current	1,750	1,750	1,750	1,750
<b>Total other financial assets</b>	<b>4,600</b>	<b>4,629</b>	<b>4,600</b>	<b>4,629</b>
<b>Total financial assets</b>	<b>81,963</b>	<b>60,850</b>	<b>76,993</b>	<b>58,620</b>

Councils cash and cash equivalents are subject to external restrictions that limit amounts available for discretionary use. These include:

- Trust funds and deposits (note 5.3)	2,231	1,849	2,231	1,849
- Statutory reserve funds (note 9.1)	2,770	1,988	2,770	1,996
<b>Total restricted funds</b>	<b>5,001</b>	<b>3,837</b>	<b>5,001</b>	<b>3,845</b>
<b>Total unrestricted cash and cash equivalents</b>	<b>72,362</b>	<b>52,384</b>	<b>67,392</b>	<b>50,146</b>

Intended allocations

Although not externally restricted the following amounts have been allocated for specific future purposes by Council:

- Cash held to fund carried forward capital works	6,282	7,680	6,282	7,680
- Unexpended grants (note 3.4)	5,075	3,570	5,075	3,570
- Discretionary reserves (note 9.1)	35,882	23,982	35,882	23,982
- Long service leave 25% (note 5.5)	1,737	1,739	1,737	1,739
<b>Total funds subject to intended allocations</b>	<b>48,976</b>	<b>36,971</b>	<b>48,976</b>	<b>36,971</b>

Cash and cash equivalents include cash on hand, deposits at call, and other highly liquid investments with original maturities of three months or less, net of outstanding bank overdrafts.

Other financial assets are valued at fair value, at balance date. Term deposits are measured at original cost. Any unrealised gains and losses on holdings at balance date are recognised as either a revenue or expense.

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	Consolidated		Council	
	2019	2018	2019	2018
	\$'000	\$'000	\$'000	\$'000
<b>5.1 Financial assets (cont'd)</b>				
<b>(c) Trade and other receivables</b>				
<b>Current</b>				
<i>Statutory receivables</i>				
Rates debtors	3,202	3,471	3,202	3,471
Infringement debtors	786	1,761	786	1,761
Provision for doubtful debts - infringements	(604)	(1,466)	(604)	(1,466)
<i>Non statutory receivables</i>				
General debtors	3,114	2,333	2,091	1,525
Accrued income	540	689	540	689
GST receivable	518	505	518	505
Provision for doubtful debts - other debtors	(9)	(51)	(9)	(51)
Loan to Mildura Airport Pty Ltd	-	-	321	-
<b>Total current trade and other receivables</b>	<b>7,547</b>	<b>7,242</b>	<b>6,845</b>	<b>6,434</b>
<b>Non-current</b>				
<i>Non statutory receivables</i>				
Loan to Mildura Airport Pty Ltd	-	-	4,808	5,129
<b>Total non-current trade and other receivables</b>	<b>-</b>	<b>-</b>	<b>4,808</b>	<b>5,129</b>
<b>Total trade and other receivables</b>	<b>7,547</b>	<b>7,242</b>	<b>11,653</b>	<b>11,563</b>

Short term receivables are carried at invoice amount. A provision for doubtful debts is recognised when there is objective evidence that an impairment has occurred. Long term receivables are carried at amortised cost using the effective interest rate method.

**(a) Ageing of receivables**

The ageing of the Council's trade and other receivables (excluding statutory receivables) that are not impaired was:

Current (not yet due)	2,618	2,486	1,936	1,275
Past due by up to 60 days	87	151	78	145
Past due between 61 and 180 days	356	27	24	4
Past due between 181 and 365 days	53	101	53	101
<b>Total trade and other receivables</b>	<b>3,114</b>	<b>2,765</b>	<b>2,091</b>	<b>1,525</b>

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	Consolidated		Council	
	2019	2018	2019	2018
	\$'000	\$'000	\$'000	\$'000

5.1 Financial assets (cont'd)

**(b) Ageing of Individually Impaired receivables**

At balance date, other debtors representing financial assets with a nominal value of \$21,739 (2018: \$5,079) were impaired. The amount of the provision raised against these debtors was \$21,739 (2018: \$5,079). They individually have been impaired as a result of their doubtful collection. Many of the long outstanding past due amounts have been lodged with Council's debt collectors or are on payment arrangements.

The ageing of receivables that have been individually determined as impaired at reporting date was:

Current up to 90 days	35	-	35	-
Past due between 91 and 180 days	20	6	20	6
Past due between 181 and 365 days	72	-	72	-
Past due by more than 1 year	182	210	182	210
<b>Total trade and other receivables</b>	<b>309</b>	<b>216</b>	<b>309</b>	<b>216</b>

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	Consolidated		Council	
	2019 \$'000	2018 \$'000	2019 \$'000	2018 \$'000
<b>5.2 Non-financial assets</b>				
<b>(a) Inventories</b>				
Inventories held for distribution	479	569	479	569
Inventories held for sale	103	94	95	88
<b>Total inventories</b>	<b>582</b>	<b>663</b>	<b>574</b>	<b>657</b>
<p>Inventories held for distribution are measured at cost, adjusted when applicable for any loss of service potential. All other inventories, including land held for sale, are measured at the lower of cost and net realisable value. Where inventories are acquired for no cost or nominal consideration, they are measured at current replacement cost at the date of acquisition.</p>				
<b>(b) Other assets</b>				
<b>Current</b>				
Prepayments	1,597	332	1,554	281
<b>Total</b>	<b>1,597</b>	<b>332</b>	<b>1,554</b>	<b>281</b>
<b>Non-current</b>				
Interest in Mildura Airport Pty Ltd	-	-	51,672	50,923
Interest in Mildura Regional Development	-	-	751	396
<b>Total</b>	<b>-</b>	<b>-</b>	<b>52,423</b>	<b>51,319</b>
<b>Total other assets</b>	<b>1,597</b>	<b>332</b>	<b>53,977</b>	<b>51,600</b>
<b>(c) Intangible assets</b>				
Software	1,010	1,017	1,010	1,017
Water rights at valuation 30 June 2018	-	7,038	-	6,965
Water rights at valuation 30 June 2019	9,860	-	9,751	-
<b>Total intangible assets</b>	<b>10,870</b>	<b>8,055</b>	<b>10,761</b>	<b>7,982</b>

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5.2 Non-financial assets (cont'd)

(c) Intangible assets

Consolidated	Software	Water right	Total
	\$'000	\$'000	\$'000
<b>Gross carrying amount</b>			
Balance at 1 July 2018	2,951	7,038	9,989
Other additions	78	-	78
Transfer	51	-	51
Revaluation increment/(decrement)	-	2,822	2,822
Balance at 1 July 2019	<u>3,080</u>	<u>9,860</u>	<u>12,940</u>
<b>Accumulated amortisation and impairment</b>			
Balance at 1 July 2018	1,934	-	1,934
Amortisation expense	136	-	136
Balance at 1 July 2019	<u>2,070</u>	<u>-</u>	<u>2,070</u>
Net book value at 30 June 2018	1,017	7,038	8,055
Net book value at 30 June 2019	<u>1,010</u>	<u>9,860</u>	<u>10,870</u>
<b>Council</b>			
<b>Gross carrying amount</b>			
Balance at 1 July 2018	2,951	6,965	9,916
Other additions	78	-	78
Transfer	51	-	51
Revaluation increment/(decrement)	-	2,786	2,786
Balance at 1 July 2019	<u>3,080</u>	<u>9,751</u>	<u>12,831</u>
<b>Accumulated amortisation and impairment</b>			
Balance at 1 July 2018	1,934	-	1,934
Amortisation expense	136	-	136
Balance at 1 July 2019	<u>2,070</u>	<u>-</u>	<u>2,070</u>
Net book value at 30 June 2018	1,017	6,965	7,982
Net book value at 30 June 2019	<u>1,010</u>	<u>9,751</u>	<u>10,761</u>

Intangible assets with finite lives are amortised as an expense on a systematic basis over the asset's useful life. Amortisation is generally calculated on a straight line basis, at a rate that allocates the asset value, less any estimated residual value over its estimated useful life. Estimates of the remaining useful lives and amortisation method are reviewed at least annually, and adjustments made where appropriate.

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For the Year Ended 30 June 2019**

**5.2 Non-financial assets**

**(c) Intangible assets (cont'd)**

Details of the Mildura Rural City Council's water rights; and information about the fair value hierarchy as at 30 June 2019 are as follows:

	Level 1 \$'000	Level 2 \$'000	Level 3 \$'000
Water rights	-	9,751	-
<b>Total</b>	<b>-</b>	<b>9,751</b>	<b>-</b>

Water rights are valued at current market values. The valuation is based on market transactions being the trading of water shares. The valuations were completed by Mr Con Demis AAPI, Certified Practising Valuer, recognised valuer, (Council Officer), as at 30 June 2019.

	Consolidated		Council	
	2019 \$'000	2018 \$'000	2019 \$'000	2018 \$'000
<b>5.3 Payables</b>				
<b>(a) Trade and other payables</b>				
Trade payables	185	281	1	-
Accrued expenses	2,198	1,404	1,982	1,981
<b>Total trade and other payables</b>	<b>2,383</b>	<b>1,685</b>	<b>1,983</b>	<b>1,981</b>
<b>(b) Trust funds and deposits</b>				
Refundable contract deposits	172	103	172	103
Fire services levy	353	375	353	375
Refundable civic facilities deposits	5	2	5	2
Retention amounts	485	248	485	248
Income received in advance	6	7	-	-
Other refundable deposits	1,216	1,121	1,216	1,121
<b>Total trust funds and deposits</b>	<b>2,237</b>	<b>1,856</b>	<b>2,231</b>	<b>1,849</b>

Amounts received as deposits and retention amounts controlled by Council are recognised as trust funds until they are returned, transferred in accordance with the purpose of the receipt, or forfeited. Trust funds that are forfeited, resulting in council gaining control of the funds, are to be recognised as revenue at the time of forfeit.

*Purpose and nature of items:*

Refundable deposits - Deposits are taken by council as a form of surety in a number of circumstances, including in relation to building works, tender deposits, contract deposits and the use of civic facilities.

Fire service levy - Council is the collection agent for fire services levy on behalf of the State government. Council remits amounts received on a quarterly basis. Amounts disclosed here will be remitted to the State government in line with that process.

Retention amounts - Council has a contractual right to retain certain amounts until a contractor has met certain requirements or a related warrant or defect period has elapsed. Subject to the satisfactory completion of the contractual obligations, or the elapsing of time, these amounts will be paid to the relevant contractor in line with Council's contractual obligations.

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	Consolidated		Council	
	2019	2018	2019	2018
	\$'000	\$'000	\$'000	\$'000
<b>5.4 Interest-bearing liabilities</b>				
<b>Current</b>				
Borrowings - secured	1,121	773	1,100	738
<b>Total current interest-bearing liabilities</b>	<b>1,121</b>	<b>773</b>	<b>1,100</b>	<b>738</b>
<b>Non-current</b>				
Borrowings - secured	18,635	19,733	18,635	19,733
Finance leases	47	68	-	-
<b>Total non-current interest-bearing liabilities</b>	<b>18,682</b>	<b>19,801</b>	<b>18,635</b>	<b>19,733</b>
<b>Total interest-bearing liabilities</b>	<b>19,803</b>	<b>20,574</b>	<b>19,735</b>	<b>20,471</b>

Borrowings are secured by borrowings security is over the general rates of the municipal enterprise as per s148 Local Government Act 1989 (VIC).

(a) The maturity profile for Council's borrowings is:

Not later than one year	1,121	773	1,100	738
Later than one year and not later than five years	5,633	1,353	5,586	-
Later than five years	13,049	23,577	13,049	19,733
	<b>19,803</b>	<b>25,703</b>	<b>19,735</b>	<b>20,471</b>

Borrowings are initially measured at fair value, being the cost of the interest-bearing liabilities, net of transaction costs. The measurement basis subsequent to initial recognition depends on whether the Council has categorised its interest-bearing liabilities as either financial liabilities designated at fair value through the profit and loss, or financial liabilities at amortised cost. Any difference between the initial recognised amount and the redemption value is recognised in net result over the period of the borrowing using the effective interest method. The classification depends on the nature and purpose of the interest-bearing liabilities. The Council determines the classification of its interest-bearing liabilities at initial recognition.

(b) The maturity profile for Council's finance lease liabilities is:

Not later than one year	47	-	-	-
Later than one year and not later than five years	4	-	-	-
	<b>51</b>	<b>-</b>	<b>-</b>	<b>-</b>

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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

**5.5 Provisions**

Consolidated 2019	Employee	Landfill	Total \$ '000
	\$ '000	restoration \$ '000	
Balance at beginning of the financial year	11,983	19,242	31,225
Additional provisions	7,582	6,610	14,192
Amounts used	(6,118)	-	(6,118)
Change in the discounted amount arising because of time and the effect of any change in the discount rate	(723)	-	(723)
Balance at the end of the financial year	12,724	25,852	38,576
<b>2018</b>			
Balance at beginning of the financial year	11,750	15,247	26,997
Additional provisions	6,481	3,995	10,476
Amounts used	(5,966)	-	(5,966)
Change in the discounted amount arising because of time and the effect of any change in the discount rate	(282)	-	(282)
Balance at the end of the financial year	14,983	19,242	31,225
<b>Council</b>			
<b>2019</b>	<b>Employee</b>	<b>Landfill</b>	<b>Total</b>
	\$ '000	restoration \$ '000	\$ '000
Balance at beginning of the financial year	11,767	19,242	31,009
Additional provisions	7,407	6,610	14,017
Amounts used	(5,984)	-	(5,984)
Change in the discounted amount arising because of time and the effect of any change in the discount rate	(724)	-	(724)
Balance at the end of the financial year	12,466	25,852	38,318
<b>2018</b>			
Balance at beginning of the financial year	11,534	15,247	26,781
Additional provisions	6,481	3,995	10,476
Amounts used	(5,966)	-	(5,966)
Change in the discounted amount arising because of time and the effect of any change in the discount rate	(282)	-	(282)
Balance at the end of the financial year	11,767	19,242	31,009

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5.5 Provisions (cont'd)	Consolidated		Council	
	2019	2018	2019	2018
	\$'000	\$'000	\$'000	\$'000
<b>(a) Employee provisions</b>				
<b>Current provisions expected to be wholly settled within 12 months</b>				
Annual leave	2,525	2,765	2,374	2,644
Long service leave	5,749	4,915	5,749	4,915
Redundancy	-	108	-	108
Rostered day off and time off in lieu	724	756	724	756
<b>Total</b>	<b>8,998</b>	<b>8,544</b>	<b>8,847</b>	<b>8,423</b>
<b>Current provisions expected to be wholly settled after 12 months</b>				
Annual leave	1,689	1,304	1,689	1,304
Long service leave	804	795	733	786
<b>Total</b>	<b>2,493</b>	<b>2,099</b>	<b>2,422</b>	<b>2,090</b>
<b>Total current employee provisions</b>	<b>11,491</b>	<b>10,643</b>	<b>11,269</b>	<b>10,513</b>
<b>Non-current</b>				
Long service leave	1,233	1,338	1,197	1,254
<b>Total non-current employee provisions</b>	<b>1,233</b>	<b>1,338</b>	<b>1,197</b>	<b>1,254</b>
Aggregate carrying amount of employee provisions:				
Current	11,491	10,643	11,269	10,513
Non-current	1,233	1,338	1,197	1,254
<b>Total aggregate carrying amount of employee provisions</b>	<b>12,724</b>	<b>11,981</b>	<b>12,466</b>	<b>11,767</b>

The calculation of employee costs and benefits includes all relevant on-costs and are calculated as follows at reporting date.

*Wages and salaries and annual leave*

Liabilities for wages and salaries, including non-monetary benefits, annual leave and accumulated sick leave expected to be wholly settled within 12 months of the reporting date are recognised in the provision for employee benefits in respect of employee services up to the reporting date, classified as current liabilities and measured at their nominal values.

Liabilities that are not expected to be wholly settled within 12 months of the reporting date are recognised in the provision for employee benefits as current liabilities, measured at the present value of the amounts expected to be paid when the liabilities are settled using the remuneration rate expected to apply at the time of settlement.

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**5.5 Provisions (cont'd)**

**(a) Employee provisions**

*Long service leave*

Liability for long service leave (LSL) is recognised in the provision for employee benefits. LSL is measured at present value. Unconditional LSL is disclosed as a current liability. Conditional LSL that has been accrued, where an employee is yet to reach a qualifying term of employment, is disclosed as a non-current liability.

	Consolidated		Council	
	2019	2018	2019	2018
Key assumptions:				
- discount rate	1.32%	2.65%	1.32%	2.65%
- wage inflation rate	4.31%	3.88%	4.31%	3.88%
- settlement period	12	12	12	12

	Consolidated		Council	
	2019	2018	2019	2018
<b>(b) Landfill restoration</b>	<b>\$'000</b>	<b>\$'000</b>	<b>\$'000</b>	<b>\$'000</b>
Non-current	25,852	19,242	25,852	19,242
<b>Total landfill restoration</b>	<b>25,852</b>	<b>19,242</b>	<b>25,852</b>	<b>19,242</b>

Council is obligated to restore the Mildura, Ouyen, Murrayville and Koorlong sites to a particular standard. The forecast life of the site is based on current estimates of remaining capacity and the forecast rate of infill. The provision for landfill restoration has been calculated based on the present value of the expected cost of works to be undertaken. The expected cost of works has been estimated based on current understanding of work required to reinstate the site to a suitable standard. Accordingly, the estimation of the provision required is dependent on the accuracy of the forecast timing of the work, work required and related costs.

	Consolidated		Council	
	2019	2018	2019	2018
Key assumptions:				
- Weighted average capital cities CPI index	1.60%	3.00%	1.60%	3.00%
- wage inflation rate	4.31%	3.88%	4.31%	3.88%
- discount rate	1.04%	2.65%	1.04%	2.65%

	Consolidated		Council	
	2019	2018	2019	2018
<b>Total provisions</b>	<b>\$'000</b>	<b>\$'000</b>	<b>\$'000</b>	<b>\$'000</b>
Current	11,491	10,643	11,269	10,513
Non-current	27,085	20,580	27,049	20,496
	<b>38,576</b>	<b>31,223</b>	<b>38,318</b>	<b>31,009</b>

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5.6 Financing arrangements	Consolidated		Council	
	2019	2018	2019	2018
	\$'000	\$'000	\$'000	\$'000
The Council has the following funding arrangements in place as at 30 June 2019.				
Credit card facilities	800	800	800	800
Total facilities	800	800	800	800

**5.7 Commitments**

The Council has entered into the following commitments. Commitments are not recognised in the balance sheet. Commitments are disclosed at their nominal value and presented inclusive of the GST payable.

Consolidated 2019	Not later than 1 year	Later than 1 year and not later than 2 years	Later than 2 years and not later than 5 years	Later than 5 years	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>Operating</b>					
Swimming pool management	1,074	1,092	2,290	-	4,456
Waste management	2,777	2,656	7,955	27	13,415
Cleaning services	185	85	-	-	270
Security services	456	463	230	-	1,149
Temporary labour hire	1,238	59	-	-	1,297
Electricity	2,748	1,797	-	-	4,545
Other	2,511	986	-	-	3,497
<b>Total</b>	<b>10,989</b>	<b>7,138</b>	<b>10,475</b>	<b>27</b>	<b>28,629</b>
<b>Capital</b>					
Fixtures, fittings and furniture	95	-	-	-	95
Buildings	3,150	-	-	-	3,150
Library books and artworks	331	-	-	-	331
Waste management	36	-	-	-	36
Plant machinery and equipment	5,200	-	-	-	5,200
Roads	9,329	-	-	-	9,329
Drainage	214	-	-	-	214
Parks, open spaces and streetscapes	2,458	-	-	-	2,458
Land	121	-	-	-	121
<b>Total</b>	<b>20,934</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>20,934</b>

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Notes to the Financial Report  
For the Year Ended 30 June 2019

5.7 Commitments (cont'd)

Consolidated 2018	Not later than 1 year	Later than 1 year and not later than 2 years	Later than 2 years and not later than 5 years	Later than 5 years	Total
	\$'000	\$'000	\$'000	\$'000	
<b>Operating</b>					
Swimming pool management	1,807	1,500	1,500	1,500	6,307
Telecommunications	208	206	-	-	414
Waste management	2,185	1,869	5,262	1,752	11,068
Cleaning services	513	518	-	-	1,031
Security services	473	478	488	-	1,439
Corporate expenditure	4	-	-	-	4
Other	5,057	3,974	531	-	9,562
<b>Total</b>	<b>10,247</b>	<b>8,545</b>	<b>7,781</b>	<b>3,252</b>	<b>29,825</b>
<b>Capital</b>					
Fixtures, fittings and furniture	33	-	-	-	33
Buildings	370	-	-	-	370
Library books and artworks	115	-	-	-	115
Waste management	26	-	-	-	26
Plant machinery and equipment	2,487	-	-	-	2,487
Roads	572	-	-	-	572
Drainage	40	-	-	-	40
Parks, open spaces and streetscapes	341	-	-	-	341
<b>Total</b>	<b>3,984</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>3,984</b>

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Notes to the Financial Report  
For the Year Ended 30 June 2019

5.7 Commitments (cont'd)

Council 2019	Not later than 1 year	Later than 1 year and not later than 2 years	Later than 2 years and not later than 5 years	Later than 5 years	Total
	\$'000	\$'000	\$'000	\$'000	\$'000
<b>Operating</b>					
Swimming pool management	1,074	1,092	2,290	-	4,456
Waste management	2,777	2,656	7,955	27	13,415
Cleaning services	185	85	-	-	270
Security services	456	463	230	-	1,149
Tempory labour hire	1,238	59	-	-	1,297
Electricity	2,748	1,797	-	-	4,545
Other	2,511	986	-	-	3,497
<b>Total</b>	<b>10,989</b>	<b>7,138</b>	<b>10,475</b>	<b>27</b>	<b>28,629</b>
<b>Capital</b>					
Fixtures, fittings and furniture	95	-	-	-	95
Buildings	3,150	-	-	-	3,150
Library books and artworks	331	-	-	-	331
Waste management	36	-	-	-	36
Plant machinery and equipment	5,200	-	-	-	5,200
Roads	9,329	-	-	-	9,329
Drainage	214	-	-	-	214
Parks, open spaces and streetscapes	2,458	-	-	-	2,458
Land	121	-	-	-	121
<b>Total</b>	<b>20,934</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>20,934</b>

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5.7 Commitments (cont'd)

Council	Not later	Later than 1	Later than 2	Later than 5	Total
	than 1	year and	years and	years	
2018	year	not later	not later	than 5	
	\$'000	than 2	than 5	years	\$'000
		years	years		
<b>Operating</b>					
Swimming pool management	1,807	1,500	1,500	1,500	6,307
Telecommunications	208	206	-	-	414
Waste management	2,185	1,869	5,262	1,752	11,068
Cleaning services	513	518	-	-	1,031
Security services	473	478	488	-	1,439
Corporate expenditure	4	-	-	-	4
Other	5,057	3,974	531	-	9,562
<b>Total</b>	<b>10,247</b>	<b>8,545</b>	<b>7,781</b>	<b>3,252</b>	<b>29,825</b>
<b>Capital</b>					
Fixtures, fittings and furniture	33	-	-	-	33
Buildings	370	-	-	-	370
Library books and artworks	115	-	-	-	115
Waste management	26	-	-	-	26
Plant machinery and equipment	2,487	-	-	-	2,487
Roads	572	-	-	-	572
Drainage	40	-	-	-	40
Parks, open spaces and streetscapes	341	-	-	-	341
<b>Total</b>	<b>3,984</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>3,984</b>

**Operating lease commitments**

At the reporting date, Council had the following obligations under non-cancellable operating leases for the lease of equipment and land and buildings for use within Council's activities (these obligations are not recognised as liabilities).

	Consolidated		Council	
	2019	2018	2019	2018
	\$'000	\$'000	\$'000	\$'000
Not later than one year	318	-	318	-
Later than one year and not later than five years	641	-	641	-
Later than five years	1,823	-	1,823	-
	<b>2,782</b>	<b>-</b>	<b>2,782</b>	<b>-</b>

Lease payments for operating leases are required by the accounting standard to be recognised on a straight line basis, rather than expensed in the years in which they are incurred.

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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

**Note 6 Assets we manage**

**6.1 Non current assets classified as held for sale**

Council currently has no non current asset held for sale.

Non-current assets classified as held for sale (including disposal groups) are measured at the lower of its carrying amount and fair value less costs of disposal, and are not subject to depreciation. Non-current assets, disposal groups and related liabilities and assets are treated as current and classified as held for sale if their carrying amount will be recovered through a sale transaction rather than through continuing use. This condition is regarded as met only when the sale is highly probable and the asset's sale (or disposal group sale) is expected to be completed within 12 months from the date of classification.

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Notes to the Financial Report  
For the Year Ended 30 June 2019

Note 6 Assets we manage

6.2 Property, Infrastructure, plant and equipment

Summary of property, Infrastructure, plant and equipment:

Consolidated	At fair value 30 June 2018 recognition of assets		First time Additions Contributions		Revaluation		Depreciation		Disposal		Write-off		Transfers		At fair value 30 June 2019	
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	
Land	62,071	-	120	-	4,822	-	-	-	-	-	-	-	484	-	67,497	
Buildings	112,067	-	403	-	(798)	(2,857)	(121)	(1,194)	(821)	-	-	-	547	-	110,088	
Plant and equipment	45,933	-	5,092	-	-	(3,312)	(821)	(1,105)	-	-	-	-	5,227	-	47,639	
Infrastructure	551,103	-	1,649	6,299	2,853	(13,347)	(1,105)	-	-	-	(137)	-	(7,452)	-	611,972	
Work in progress	27,213	-	8,705	-	-	-	-	-	-	-	-	-	-	-	28,329	
	798,387	-	1,649	20,619	2,853	63,327	(19,316)	(1,847)	(1,847)	(137)	-	-	-	-	885,535	

Summary of work in Progress	Opening WIP		Additions		Write-off		Transfers		Closing WIP	
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	
Property	1,825	2,216	2,216	(3)	(3)	(1,679)	2,360	2,360	1,420	
Plant and equipment	1,592	425	425	(61)	(61)	(547)	1,420	1,420	24,549	
Infrastructure	29,796	6,063	6,063	(83)	(83)	(5,227)	24,549	24,549	28,329	
<b>Total</b>	<b>27,213</b>	<b>8,705</b>	<b>8,705</b>	<b>(137)</b>	<b>(137)</b>	<b>(7,452)</b>	<b>28,329</b>	<b>28,329</b>	<b>28,329</b>	

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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

6.2 Property, infrastructure, plant and equipment (cont'd)

Asset recognition thresholds and depreciation periods	Depreciation period	Threshold limit \$'000
Land and land improvements		
land	-	5
Buildings		
buildings	60 years	10
Plant and equipment		
plant and equipment	3 - 12 years	5
fixtures, fittings and furniture	4 - 10 years	5
artworks	-	0.5
library books	-	In aggregate
Infrastructure		
footpaths and cycleways	10 - 50 years	10
road kerb and channel	50 years	10
road pavements	20 - 50 years	10
road seals	5 - 50 years	10
Drainage	50 - 150 years	10
Waste management	10 - 30 years	10
Aerodromes	50 years	10
Off street carpark	50 years	10
Recreational, leisure and community	10 - 25 years	10
Parks, open spaces and streetscapes	10 - 50 years	10
Intangible assets		
software	3 - 15 years	1
Water rights	-	-

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6.2 Property, infrastructure, plant and equipment (cont'd)  
(a) Property

	Land - specialised	Land - non specialised	Land under roads	Total Land	Buildings - specialised	Buildings - non specialised	Total Buildings	Work-in-progress	Total Property
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
At fair value 1 July 2018	37,995	10,970	13,106	62,071	206,333	13,310	219,643	1,825	283,538
Accumulated depreciation at 1 July 2018	-	-	-	-	(103,827)	(3,749)	(107,576)	-	(107,576)
First time recognition of assets	-	-	-	-	102,906	9,561	112,067	1,825	115,963
	37,995	10,970	13,106	62,071	102,506	9,561	112,067	1,825	175,963
<b>Movements in fair value</b>									
Additions	120	-	-	120	312	31	403	2,166	2,689
Revaluation	3,498	1,324	-	4,822	2,740	(4,734)	(1,994)	-	2,828
Disposal	-	-	-	-	(525)	-	(525)	-	(525)
Write-off	-	-	-	-	-	-	-	(3)	(3)
Transfers	484	-	-	484	1,134	60	1,194	(1,678)	486
	4,102	1,324	-	5,426	3,721	(4,543)	(822)	485	4,389
<b>Movements in accumulated depreciation</b>									
Depreciation and amortisation	-	-	-	-	(2,475)	(182)	(2,657)	-	(2,657)
Accumulated depreciation of disposals	-	-	-	-	404	-	404	-	404
Accumulated depreciation of revaluations	-	-	-	-	870	336	1,206	-	1,206
	-	-	-	-	(1,201)	154	(1,047)	-	(1,047)
At fair value 30 June 2019	42,097	12,294	13,106	67,497	210,054	8,667	218,721	2,310	288,528
Accumulated depreciation at 30 June 2019	-	-	-	-	(105,028)	(3,595)	(108,623)	-	(108,623)
	42,097	12,294	13,106	67,497	105,028	5,072	110,098	2,310	179,905

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For the Year Ended 30 June 2019

6.2 Property, infrastructure, plant and equipment (cont'd)  
(b) Plant and Equipment

	Plant machinery and equipment	Fixtures and fittings	Computer and telecommunication	Artwork	Library books	Total plant and equipment	Work in progress	Total plant and equipment
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
At fair value 1 July 2018	32,694	503	2,239	27,657	4,186	67,229	1,562	68,791
Accumulated depreciation at 1 July 2018	(16,241)	(239)	(1,499)	(2,321)	(2,321)	(21,289)	-	(21,289)
	16,453	264	740	25,336	1,865	45,940	1,562	47,502
<b>Movements in fair value</b>								
Additions	4,023	224	406	155	284	5,092	426	5,518
Disposal	(1,894)	-	-	-	-	(1,894)	-	(1,894)
Write-off	-	-	-	-	-	-	(51)	(51)
Transfers	484	16	47	-	-	547	(547)	-
	2,613	240	453	155	284	3,745	(672)	3,073
<b>Movements in accumulated depreciation</b>								
Depreciation and amortisation	(2,699)	(111)	(269)	-	(267)	(3,312)	-	(3,312)
Accumulated depreciation of disposals	1,273	-	-	-	-	1,273	-	1,273
	(1,389)	(111)	(269)	-	(267)	(2,039)	-	(2,039)
At fair value 30 June 2019	35,277	743	2,692	27,812	4,650	70,974	1,490	72,394
Accumulated depreciation at 30 June 2019	(18,137)	(390)	(1,769)	-	(3,089)	(23,389)	-	(23,389)
	17,140	393	922	27,812	1,562	47,538	1,490	49,028

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Notes to the Financial Report  
For the Year Ended 30 June 2019

6.2 Property, infrastructure, plant and equipment (cont'd)  
(c) Infrastructure

	Roads	Kerb and Footpaths and channel gullyways	Drainage	Recreational, leisure and community	Waste Management	Parks open spaces and streetcapes	Aerodromes	Off street car parks	Infrastructure	Total	Work in progress	Total
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
At fair value 1 July 2018	429,778	62,410	46,203	159,025	52,777	13,229	15,134	42,785	18,300	841,851	23,795	865,647
Accumulated depreciation at 1 July 2018	(167,572)	(40,481)	(29,799)	(90,148)	(9,679)	(2,547)	(1,189)	(3,259)	(5,894)	(290,548)	-	(290,548)
	262,206	21,929	16,413	68,877	43,103	10,682	13,945	39,526	12,406	551,103	23,795	574,898
<b>Movements in fair value</b>												
Additions	5,441	282	208	116	54	-	173	-	25	6,299	6,053	12,352
Contributions	1,132	210	210	1,122	-	-	179	-	420	2,853	-	2,853
Recognitions	84	-	33	1,420	26	2	30	-	-	2,015	-	2,015
Revaluation	57,533	(39,808)	2,087	290	(460)	(769)	441	-	(4,718)	14,571	-	14,571
Disposal	(4,475)	(101)	(166)	(42)	(19)	-	(21)	-	(7)	(4,627)	-	(4,627)
Write-off	-	-	-	-	-	-	-	-	-	-	(83)	(83)
Transfers	3,035	41	139	1,581	58	114	204	55	5,227	(5,227)	-	-
	62,750	(39,374)	2,511	4,487	(337)	(754)	886	204	(4,225)	26,138	753	26,891
<b>Movements in accumulated depreciation</b>												
Depreciation and amortisation	(7,971)	(942)	(781)	(1,113)	(880)	(380)	(467)	(648)	(1,651)	(13,347)	-	(13,347)
Accumulated depreciation of disposals	3,485	99	125	15	5	-	6	-	7	3,722	-	3,722
Accumulated depreciation of recognitions	(19)	-	(9)	(263)	(13)	-	(15)	-	(47)	(366)	-	(366)
Accumulated depreciation of revaluations	11,125	33,896	(1,297)	592	(297)	199	(992)	-	1,416	44,722	-	44,722
	6,600	33,053	(1,922)	(769)	(945)	(181)	(1,469)	(848)	1,211	34,731	-	34,731
At fair value 30 June 2019	492,528	23,036	50,714	163,512	52,440	12,475	16,020	42,989	14,075	897,789	24,549	892,338
Accumulated depreciation at 30 June 2019	(160,972)	(7,428)	(31,712)	(30,917)	(10,619)	(2,222)	(2,657)	(4,107)	(4,833)	(295,817)	-	(295,817)
	331,556	15,608	19,002	132,595	41,821	9,753	13,363	38,882	9,242	611,972	24,549	636,521

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For the Year Ended 30 June 2019

6.2 Property, infrastructure, plant and equipment

Summary of property, infrastructure, plant and equipment

Council	At fair value 30 June 2018		First time recognition of assets		Additions \$'000	Contributions \$'000	Revaluation \$'000	Depreciation \$'000	Disposal \$'000	Write-off \$'000	Transfers \$'000	At fair value 30 June 2019	
	\$'000	\$'000	\$'000	\$'000								\$'000	\$'000
Land	61,935	-	-	128	-	-	4,822	-	-	-	484	67,361	67,361
Buildings	103,123	-	-	403	-	-	(788)	(2,439)	(121)	-	889	101,047	101,047
Plant and equipment	44,288	-	-	5,035	-	-	(3,054)	(3,054)	(621)	-	520	46,188	46,188
Infrastructure	508,931	-	1,549	6,298	2,853	-	(12,386)	(1,105)	-	-	5,023	570,545	570,545
Work in progress	26,803	-	-	8,514	-	-	-	-	-	(137)	(6,995)	28,284	28,284
<b>Total</b>	<b>745,080</b>	<b>-</b>	<b>1,549</b>	<b>20,371</b>	<b>2,853</b>	<b>-</b>	<b>63,927</b>	<b>(17,891)</b>	<b>(1,847)</b>	<b>(137)</b>	<b>-</b>	<b>813,405</b>	<b>813,405</b>

Summary of work in progress

	Opening WIP \$'000	Additions \$'000	Write-off \$'000	Transfers \$'000	Closing WIP \$'000
Property	1,965	2,166	(3)	(1,353)	2,775
Plant and equipment	1,585	428	(51)	(520)	1,420
Infrastructure	23,273	5,922	(83)	(5,023)	24,089
<b>Total</b>	<b>26,803</b>	<b>8,514</b>	<b>(137)</b>	<b>(6,896)</b>	<b>28,284</b>

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2018/2019 Financial Report

**Notes to the Financial Report  
For the Year Ended 30 June 2019**

6.2 Property, infrastructure, plant and equipment (cont'd)

Asset recognition thresholds and depreciation periods	Depreciation period	Threshold limit \$'000
Land and land improvements		
land	-	5
Buildings		
buildings	60 years	10
Plant and equipment		
plant and equipment	3 - 12 years	5
fixtures, fittings and furniture	4 - 10 years	5
artworks	-	1
library books	-	In aggregate
Infrastructure		
footpaths and cycleways	10 - 50 years	10
road kerb and channel	50 years	10
road pavements	20 - 50 years	10
road seals	5 - 60 years	10
Drainage	50 - 150 years	10
Waste management	10 - 30 years	10
Aerodromes	50 years	10
Off street carpark	50 years	10
Recreational, leisure and community	10 - 25 years	10
Parks, open spaces and streetscapes	10 - 50 years	10
Intangible assets		
software	3 - 15 years	1
Water rights	-	-

Mildura Rural City Council  
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Notes to the Financial Report  
For the Year Ended 30 June 2019

6.2 Property, infrastructure, plant and equipment (cont'd)  
(a) Property

Council	Land - specialised	Land - non specialised	Land under roads	Total land and land improvement	Buildings - specialised	Buildings - non specialised	Total buildings	Work in progress	Total property
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
At fair value 1 July 2018	37,995	10,834	13,106	61,935	196,776	12,584	209,460	1,995	273,360
Accumulated depreciation at 1 July 2018	-	-	-	-	(102,855)	(3,472)	(106,327)	-	(106,327)
First time recognition of assets	-	-	-	-	83,911	9,212	103,123	1,985	167,025
Movements in fair value	37,995	10,834	13,106	61,935	93,917	9,212	103,123	1,985	167,025
Additions	120	-	-	120	372	31	403	2,166	2,589
Revaluation	3,498	1,324	-	4,822	2,740	(4,734)	(1,994)	-	2,828
Disposal	-	-	-	-	(525)	-	(525)	(3)	(3)
Write-off	-	-	-	-	-	-	-	-	-
Transfers	484	-	-	484	809	60	869	(1,353)	-
Movements in accumulated depreciation	4,102	1,324	-	5,426	3,395	(4,643)	(1,247)	810	4,985
Depreciation and amortisation	-	-	-	-	(2,300)	(139)	(2,439)	-	(2,439)
Accumulated depreciation of disposals	-	-	-	-	404	-	404	-	404
Accumulated depreciation of revaluations	-	-	-	-	870	336	1,206	-	1,206
At fair value 30 June 2019	42,097	12,158	13,106	67,361	200,172	8,041	208,213	2,775	273,349
Accumulated depreciation at 30 June 2019	42,097	12,158	13,106	67,361	96,281	4,766	101,047	2,775	171,185

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Mildura Rural City Council  
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Notes to the Financial Report  
For the Year Ended 30 June 2019

6.2 Property, infrastructure, plant and equipment (cont'd)  
(b) Plant and equipment

	Plant machinery and equipment	Furniture and fittings	Computers and telecommunication	Artwork	Library books	Total plant and equipment	Work-in-progress	Total plant and equipment
At fair value 1 July 2018	\$700	\$900	\$900	\$900	\$900	\$700	\$900	\$700
Accumulated depreciation at 1 July 2018	(25,636)	(324)	(1,754)	(27,857)	(4,155)	(33,526)	(1,595)	(35,121)
	(15,208)	(220)	(1,020)	-	(2,821)	(19,289)	-	(20,289)
	14,428	114	744	21,657	1,345	44,288	1,595	45,883
<b>Movements in fair value</b>								
Additions	3,984	206	409	155	284	5,035	426	5,461
Disposal	(1,894)	-	-	-	-	(1,894)	-	(1,894)
Write-off	-	-	-	-	-	-	(51)	(51)
Transfers	473	-	47	-	-	520	(520)	-
	2,563	206	456	155	284	3,661	(145)	3,516
<b>Movements in accumulated depreciation</b>								
Depreciation and amortisation	(2,473)	(49)	(255)	-	(257)	(3,054)	-	(3,054)
Accumulated depreciation of disposals	1,273	-	-	-	-	1,273	-	1,273
	(1,200)	(49)	(255)	-	(257)	(1,761)	-	(1,761)
At fair value 30 June 2019	32,199	540	2,217	27,812	4,450	67,218	1,420	68,638
Accumulated depreciation at 30 June 2019	(16,408)	(259)	(1,255)	-	(3,086)	(21,060)	-	(21,050)
	15,791	271	932	27,812	1,362	46,188	1,420	47,608

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Notes to the Financial Report  
For the Year Ended 30 June 2019

6.2 Property, infrastructure, plant and equipment (cont'd)  
(c) Infrastructure

Council	Roads	Kerbs and Footpaths and channel	Drainage	Recreational, leisure and community	Waste management	Parks open spaces and streetlights	Aerodromes	Off street car parks	Total infrastructure	Work in progress	Total infrastructure
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
At fair value 1 July 2018	429,778	62,410	48,203	153,553	52,539	13,239	14,728	13,664	795,294	23,273	818,567
Accumulated depreciation at 1 July 2018	(167,572)	(40,481)	(29,730)	(30,077)	(9,808)	(2,841)	(954)	(5,330)	(286,383)	-	(286,383)
	262,206	21,929	18,473	123,476	42,731	10,398	13,784	8,334	508,911	23,273	532,184
<b>Movements in fair value</b>											
Additions	5,441	282	208	116	54	-	173	25	6,299	5,922	12,221
Contributions	1,132	210	210	1,122	-	-	179	-	2,853	-	2,853
Receptions	84	-	33	1,420	28	2	30	420	2,015	-	2,015
Revaluation	57,533	(39,806)	2,087	290	(480)	(758)	411	(4,718)	14,574	-	14,574
Disposal	(4,475)	(101)	(199)	(42)	(15)	-	(21)	(7)	(4,827)	-	(4,827)
Write-off	-	-	-	-	-	-	-	-	-	-	-
Transfers	3,035	41	139	1,381	58	-	114	55	5,023	(83)	(83)
	62,750	(38,374)	2,511	4,487	(337)	(744)	886	(4,229)	25,934	816	26,750
<b>Movements in accumulated depreciation</b>											
Depreciation and amortisation	(7,971)	(942)	(781)	(1,113)	(680)	(380)	(448)	(91)	(12,389)	-	(12,389)
Accumulated depreciation of disposals	3,465	99	125	15	5	-	6	7	3,722	-	3,722
Accumulated depreciation of recognitions	(19)	-	(9)	(253)	(13)	-	(15)	(47)	(369)	-	(369)
Accumulated depreciation of revaluations	11,125	33,896	(1,257)	592	(257)	199	(992)	1,416	44,722	-	44,722
	\$800	33,063	(1,922)	(769)	(945)	(181)	(1,441)	1,285	35,686	-	35,686
At fair value 30 June 2019	492,528	23,036	50,714	163,050	52,172	12,475	15,614	11,639	821,228	24,089	845,317
Accumulated depreciation at 30 June 2019	(160,972)	(7,428)	(31,712)	(30,846)	(10,553)	(2,722)	(2,405)	(4,045)	(250,683)	-	(250,683)
	331,556	15,608	19,002	132,204	41,619	9,753	13,209	7,594	570,545	24,089	594,634

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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

**6.2 Property, infrastructure, plant and equipment (cont'd)**

**Acquisition**

The purchase method of accounting is used for all acquisitions of assets, being the fair value of assets provided as consideration at the date of acquisition plus any incidental costs attributable to the acquisition. Fair value is the price that would be received to sell an asset (or paid to transfer a liability) in an orderly transaction between market participants at the measurement date.

Where assets are constructed by Council, cost includes all materials used in construction, direct labour, borrowing costs incurred during construction, and an appropriate share of directly attributable variable and fixed overheads.

In accordance with Council's policy, the threshold limits have applied when recognising assets within an applicable asset class and unless otherwise stated are consistent with the prior year.

**Land under roads**

Council recognises land under roads it controls at fair value.

**Depreciation and amortisation**

Buildings, land improvements, plant and equipment, infrastructure, and other assets having limited useful lives are systematically depreciated over their useful lives to the Council in a manner which reflects consumption of the service potential embodied in those assets. Estimates of remaining useful lives and residual values are made on a regular basis with major asset classes reassessed annually. Depreciation rates and methods are reviewed annually.

Where assets have separate identifiable components that are subject to regular replacement, these components are assigned distinct useful lives and residual values and a separate depreciation rate is determined for each component.

Road earthworks are not depreciated on the basis that they are assessed as not having a limited useful life.

Straight line depreciation is charged based on the residual useful life as determined each year.

Depreciation periods used are listed below and are consistent with the prior year unless otherwise stated.

**Repairs and maintenance**

Where the repair relates to the replacement of a component of an asset and the cost exceeds the capitalisation threshold the cost is capitalised and depreciated. The carrying value of the replaced asset is expensed.

**Valuation of land and buildings**

Valuation of land and buildings were undertaken by qualified valuer Mr Con Demis AAPI, Certified Practising Valuer (Council Officer). The valuation of land and buildings is at fair value, being market value based on highest and best use permitted by relevant land planning provisions. Where land use is restricted through existing planning provisions the valuation is reduced to reflect this limitation. This adjustment is an unobservable input in the valuation. The adjustment has no impact on the comprehensive income statement.

Mildura Rural City Council  
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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

**6.2 Property, infrastructure, plant and equipment (cont'd)**

**Valuation of land and buildings (cont'd)**

Specialised land is valued at fair value using site values adjusted for englobo (undeveloped and/or unserviced) characteristics, access rights and private interests of other parties and entitlements of infrastructure assets and services. This adjustment is an unobservable input in the valuation. The adjustment has no impact on the comprehensive income statement.

Any significant movements in the unobservable inputs for land and land under roads will have a significant impact on the fair value of these assets.

The date of the current valuation is detailed in the following table.

Details of the Council's land and buildings and information about the fair value hierarchy as at 30 June 2019 are as follows:

	Level 1	Level 2	Level 3	Date of Valuation
Land	-	12,158	42,097	Dec-18
Specialised land	-	-	13,106	Dec-18
Buildings	-	4,766	96,281	Dec-18
<b>Total</b>	-	<b>16,924</b>	<b>151,484</b>	

**Valuation of infrastructure**

Valuation of infrastructure assets has been undertaken by Danny Barnes, (B Env Mgmt.) (Council Officer)

The date of the current valuation is detailed in the following table. An index based revaluation was conducted in the current year, this valuation was based on Rawlinson's indexation.

The valuation is at fair value based on replacement cost less accumulated depreciation as at the date of valuation.

Details of the Council's infrastructure and information about the fair value hierarchy as at 30 June 2019 are as follows:

	Level 1	Level 2	Level 3	Date of Valuation
Roads	-	-	331,556	Jun-19
Kerb and channel	-	-	15,608	Jun-19
Footpaths and cycleways	-	-	19,002	Jun-19
Drainage	-	-	132,204	Jun-19
Recreational, leisure and community facilities	-	-	41,619	Jun-19
Waste management	-	-	9,753	Jun-19
Parks, open space and streetscapes	-	-	13,209	Jun-19
Off street car parks	-	-	7,594	Jun-19
<b>Total</b>	-	-	<b>570,545</b>	

Aerodrome infrastructure assets are held under the cost model and are carried at historic cost less accumulated depreciation and any accumulated impairment losses. This asset class will be subject to full revaluation in the year ending 30 June 2020

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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

6.2 Property, infrastructure, plant and equipment (cont'd)

*Description of significant unobservable inputs into level 3 valuations*

**Specialised land and land under roads** is valued using a market based direct comparison technique. Significant unobservable inputs include the extent and impact of restriction of use and the market cost of land per square metre. The extent and impact of restrictions on use varies and results in a reduction to surrounding land values between of between 30% and 95%. The market value of land varies significantly depending on the location of the land and the current market conditions. Currently land values range between \$0.003 and \$350.00 per square metre.

**Specialised buildings** are valued using a depreciated replacement cost technique. Significant unobservable inputs include the current replacement cost and remaining useful lives of buildings. Current replacement costs is calculated on a square metre basis and ranges from \$66 to \$6,184 per square metre. The remaining useful lives of buildings are determined on the basis of the current condition of buildings and vary from 1 years to 60 years. Replacement cost is sensitive to changes in market conditions, with any increase or decrease in cost flowing through to the valuation. Useful lives of buildings are sensitive to changes in expectations or requirements that could either shorten or extend the useful lives of buildings.

**Infrastructure asset** are valued based on the depreciated replacement cost. Significant unobservable inputs include the current replacement cost and remaining useful lives of infrastructure. The remaining useful lives of infrastructure assets are determined on the basis of the current condition of the asset and vary from 1 year to 150 years. Replacement cost is sensitive to changes in market conditions, with any increase or decrease in cost flowing through to the valuation. Useful lives of infrastructure are sensitive to changes in use, expectations or requirements that could either shorten or extend the useful lives of infrastructure assets.

	2019	2018
	\$'000	\$'000
Reconciliation of specialised land		
Land under roads	13,106	13,106
Land - Parks and reserves, etc	42,097	37,995
<b>Total specialised land</b>	<b>55,203</b>	<b>51,101</b>

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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

**Note 7 People and relationships**

**7.1 Council and key management remuneration**

**(a) Related parties**

*Parent entity*

Mildura Rural City Council is the parent entity.

*Subsidiaries and associates*

Mildura Airport Pty Ltd and Mildura Tourism and Economic Development Ltd trading as Mildura Regional Development are fully consolidated subsidiary and form part of Mildura Rural City Council financial statements.

**(b) Key management personnel**

Details of persons holding the position of Councillor or other members of key management personnel at any time during the year are:

**Councillors**

Councillor Mark Eckel	01/07/2018	to	30/06/2019
Councillor Simon Clemence (Mayor)	01/07/2018	to	30/06/2019
Councillor Jason Modica (Deputy Mayor)	01/07/2018	to	30/06/2019
Councillor Glenn Milne	01/07/2018	to	30/06/2019
Councillor Max Thorburn	01/07/2018	to	18/10/2018
Councillor Ali Cupper	01/07/2018	to	07/12/2018
Councillor Greg Brown	01/07/2018	to	30/06/2019
Councillor Anthony Cirillo	01/07/2018	to	30/06/2019
Councillor Min Poole	01/07/2018	to	30/06/2019
Councillor Helen Healy	15/01/2019	to	30/06/2019
Councillor Gavin Sedgman	13/11/2018	to	30/06/2019

**Chief Executive Officer and key management personnel**

Gerard José	Chief Executive Officer	01/07/2018	to	15/02/2019
Allan Bawden	Chief Executive Officer (Interim)	04/03/2019	to	30/06/2019
Mandy Whelan	General Manager Development	01/07/2018	to	30/06/2019
Chris Parham	General Manager Corporate Services	01/07/2018	to	30/06/2019
Martin Hawson	General Manager Community	01/07/2018	to	30/06/2019

During the financial year 8 senior officers acted in positions that made them key management personnel for short periods. During these periods no related party transactions were entered into by any related party of these senior officers.

	2019	2018
	No.	No.
Total number of Councillors	11	9
Chief Executive Officer and other key management personnel	5	4
<b>Total key management personnel</b>	<b>16</b>	<b>13</b>

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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

**7.1 Council and key management remuneration (cont'd)**

<b>(c) Remuneration of key management personnel</b>	<b>2019</b>	<b>2018</b>
	<b>\$'000</b>	<b>\$'000</b>
Total remuneration of key management personnel was as follows:		
Short-term benefits	1,369	1,268
Post employment benefits	89	88
Termination benefits	29	-
<b>Total</b>	<b>1,487</b>	<b>1,356</b>

The numbers of key management personnel whose total remuneration from Council and any related entities, fall within the following bands:	<b>2019</b>	<b>2018</b>
	<b>No.</b>	<b>No.</b>
\$1 - \$9,999	2	-
\$10,000 - \$19,999	2	-
\$20,000 - \$29,999	5	7
\$40,000 - \$49,999	1	1
\$60,000 - \$69,999	2	1
\$220,000 - \$229,999	1	-
\$240,000 - \$249,999	-	1
\$250,000 - \$259,999	1	2
\$260,000 - \$269,999	2	-
\$310,000 - \$319,999	-	1
	<b>16</b>	<b>13</b>

**(d) Senior officer remuneration**

A senior officer is an officer of council, other than key management personnel, who:

- a) has management responsibilities and reports directly to the Chief Executive; or
- b) whose total annual remuneration exceeds \$148,000

The number of senior officers are shown below in their relevant income bands:

Income Range:	<b>2019</b>	<b>2018</b>
\$150,000 - \$159,999	3	3
\$160,000 - \$169,999	2	4
\$170,000 - \$179,999	3	3
\$180,000 - \$189,999	6	4
\$190,000 - \$199,999	2	-
	<b>16</b>	<b>14</b>
	<b>2019</b>	<b>2018</b>
	<b>\$'000</b>	<b>\$'000</b>

Total remuneration for the reporting year for senior officers included above, amounted to:	2,791	2,356
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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

**7.2 Related party disclosure**

<b>(a) Transactions with related parties</b>	<b>2019</b>	<b>2018</b>
During the period Council entered into the following transactions with related parties.	<b>\$'000</b>	<b>\$'000</b>
Employee expenses for close family members of key management personnel *	19	32
	<u>19</u>	<u>32</u>

\* All close family members of key management personnel were employed through an arm's length process. They are paid in accordance with the award for the job they perform. Council employs 625 staff of which only 1 is a close family member of key management personnel.

**(b) Outstanding balances with related parties**

No expense has been recognised in the current year or prior year in respect of amounts owed by related parties.

**(c) Loans to/from related parties**

Council does not make loans to or receive loans from related parties. No guarantees have been provided.

**(d) Commitments to/from related parties**

Council has no outstanding commitments to/from other related parties

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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

**Note 8 Managing uncertainties**

**8.1 Contingent assets and liabilities**

**(a) Contingent assets**

**Operating lease receivables**

The Council has entered into commercial property leases on its property, consisting of surplus freehold office complexes. These properties held under operating leases have remaining non-cancellable lease terms of between 1 and 10 years. All leases include a consumer price index (CPI) based revision of the rental charge annually.

Future minimum rentals receivable under non-cancellable operating leases are as follows.

	Consolidated		Council	
	2019	2018	2019	2018
	\$'000	\$'000	\$'000	\$'000
Not later than one year	771	670	304	334
Later than one year and not later than five years	1,799	1,481	872	700
Later than five years	1,587	699	1,435	531
	<u>4,157</u>	<u>2,850</u>	<u>2,611</u>	<u>1,565</u>

**(b) Contingent liabilities**

**Superannuation**

Council has obligations under a defined benefit superannuation scheme that may result in the need to make additional contributions to the scheme, matters relating to this potential obligation are outlined below. As a result of the volatility in financial markets the likelihood of making such contributions in future periods exists.

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### Notes to the Financial Report For the Year Ended 30 June 2019

#### 8.2 Change in accounting standards

The following new AAS's have been issued that are not mandatory for the 30 June 2019 reporting period. Council has assessed these pending standards and has identified the following potential impacts will flow from the application of these standards in future reporting periods.

##### *Revenue from contracts with customers (AASB 15) (applies 2019/20 for LG sector)*

The standard shifts the focus from the transaction-level to a contract-based approach. Recognition is determined based on what the customer expects to be entitled to (rights and obligations), while measurement encompasses estimation by the entity of the amount expected to be entitled for performing under the contract. The full impact of this standard is not known however it is most likely to impact where contracts extend over time, where there are rights and obligations that may vary the timing or amount of the consideration, or where there are multiple performance elements. This has the potential to impact on the recognition of certain grant income.

##### *Amendments to Australian Accounting Standards – Deferral of AASB 15 for Not-for-Profit Entities (AASB 2016-7) (applies 2019/20)*

This standard defers the mandatory effective date of AASB 15 for not-for-profit entities from 1 January 2018 to 1 January 2019.

##### *Leases (AASB 16) (applies 2019/20)*

The classification of leases as either finance leases or operating leases is eliminated for lessees. Leases will be recognised in the Balance Sheet by capitalising the present value of the minimum lease payments and showing a 'right-of-use' asset, while future lease payments will be recognised as a financial liability. The nature of the expense recognised in the profit or loss will change. Rather than being shown as rent, or as leasing costs, it will be recognised as depreciation on the 'right-of-use' asset, and an interest charge on the lease liability. The interest charge will be calculated using the effective interest method, which will result in a gradual reduction of interest expense over the lease term.

Council has elected to adopt the modified retrospective approach to the transition to the new lease standard. This will mean that only existing operating leases for non low value assets, with remaining terms greater than 12 months, will be recognised on transition (1 July 2019). Based on our current lease commitments and an assumption of a continuation of the current leasing arrangements Council expects that the transition to the new standard will be immaterial and have no impact.

##### *Income of Not-for-Profit Entities (AASB 1058) (applies 2019/20)*

This standard is expected to apply to certain transactions currently accounted for under AASB 1004 Contributions and establishes revenue recognition principles for transactions where the consideration to acquire an asset is significantly less than fair value to enable a not-for-profit entity to further its objectives.

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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

**8.3 Financial instruments**

**(a) Objectives and policies**

The Council's principal financial instruments comprise cash assets, term deposits, receivables (excluding statutory receivables), payables (excluding statutory payables) and bank borrowings. Details of the significant accounting policies and methods adopted, including the criteria for recognition, the basis of measurement and the basis on which income and expenses are recognised, in respect of each class of financial asset, financial liability and equity instrument is disclosed in the notes of the financial statements. Risk management is carried out by senior management under policies approved by the Council. These policies include identification and analysis of the risk exposure to Council and appropriate procedures, controls and risk minimisation.

**(b) Market risk**

Market risk is the risk that the fair value or future cash flows of council financial instruments will fluctuate because of changes in market prices. The Council's exposure to market risk is primarily through interest rate risk with only insignificant exposure to other price risks and no exposure to foreign currency risk.

**Interest rate risk**

Interest rate risk refers to the risk that the value of a financial instrument or cash flows associated with the instrument will fluctuate due to changes in market interest rates. Council's interest rate liability risk arises primarily from long term loans and borrowings at fixed rates which exposes council to fair value interest rate risk. Cash flow interest rate risk is the risk that the future cash flows of a financial instrument will fluctuate because of changes in market interest rates. Council has minimal exposure to cash flow interest rate risk through its cash and deposits that are at floating rates.

Investment of surplus funds is made with approved financial institutions under the *Local Government Act 1989*. Council manages interest rate risk by adopting an investment policy that ensures:

- diversification of investment product,
- monitoring of return on investment, and
- benchmarking of returns and comparison with budget.

There has been no significant change in the Council's exposure, or its objectives, policies and processes for managing interest rate risk or the methods used to measure this risk from the previous reporting period.

Interest rate movements have not been sufficiently significant during the year to have an impact on the Council's year end result.

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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

**8.3 Financial instruments (cont'd)**

**(c) Credit risk**

Credit risk is the risk that a contracting entity will not complete its obligations under a financial instrument and cause Council to make a financial loss. Council have exposure to credit risk on some financial assets included in the balance sheet. Particularly significant areas of credit risk exist in relation to outstanding fees and fines as well as loans and receivables from sporting clubs and associations. To help manage this risk:

- council have a policy for establishing credit limits for the entities Council deal with;
- council may require collateral where appropriate; and
- council only invest surplus funds with financial institutions which have a recognised credit rating specified in council's investment policy.

Receivables consist of a large number of customers, spread across the ratepayer, business and government sectors.

Credit risk associated with the Council's financial assets is minimal because the main debtor is secured by a charge over the rateable property.

There are no material financial assets which are individually determined to be impaired.

Council may also be subject to credit risk for transactions which are not included in the balance sheet, such as when Council provide a guarantee for another party. Details of our contingent liabilities are disclosed in Note 8.1(b).

The maximum exposure to credit risk at the reporting date to recognised financial assets is the carrying amount, net of any provisions for impairment of those assets, as disclosed in the balance sheet and notes to the financial statements. Council does not hold any collateral.

**(d) Liquidity risk**

Liquidity risk includes the risk that, as a result of council's operational liquidity requirements it will not have sufficient funds to settle a transaction when required or will be forced to sell a financial asset at below value or may be unable to settle or recover a financial asset.

To help reduce these risks Council:

- have a liquidity policy which targets a minimum and average level of cash and cash equivalents to be maintained;
- have readily accessible standby facilities and other funding arrangements in place;
- have a liquidity portfolio structure that requires surplus funds to be invested within various bands of liquid instruments;
- monitor budget to actual performance on a regular basis; and
- set limits on borrowings relating to the percentage of loans to rate revenue and percentage of loan principal repayments to rate revenue.

The Council's maximum exposure to liquidity risk is the carrying amounts of financial liabilities as disclosed on the face of the balance sheet and is deemed insignificant based on prior periods' data and current assessment of risk.

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### Notes to the Financial Report For the Year Ended 30 June 2019

#### 8.3 Financial instruments (cont'd)

There has been no significant change in Council's exposure, or its objectives, policies and processes for managing liquidity risk or the methods used to measure this risk from the previous reporting period.

With the exception of borrowings, all financial liabilities are expected to be settled within normal terms of trade. Details of the maturity profile for borrowings are disclosed at note 5.4.

Unless otherwise stated, the carrying amounts of financial instruments reflect their fair value.

##### (e) Sensitivity disclosure analysis

Taking into account past performance, future expectations, economic forecasts, and management's knowledge and experience of the financial markets, Council believes the following movements are 'reasonably possible' over the next 12 months:

- A parallel shift of + 1% and -2% in market interest rates (AUD) from year-end rates of 1.5%.  
These movements will not have a material impact on the valuation of Council's financial assets and liabilities, nor will they have a material impact on the results of Council's operations.

#### 8.4 Fair value measurement

##### *Fair value hierarchy*

Council's financial assets and liabilities are not valued in accordance with the fair value hierarchy, Council's financial assets and liabilities are measured at amortised cost.

Council measures certain assets and liabilities at fair value where required or permitted by Australian Accounting Standards. AASB 13 Fair value measurement, aims to improve consistency and reduce complexity by providing a definition of fair value and a single source of fair value measurement and disclosure requirements for use across Australian Accounting Standards.

AASB 13 defines fair value as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. Fair value under AASB 13 is an exit price regardless of whether that price is directly observable or estimated using another valuation technique.

All assets and liabilities for which fair value is measured or disclosed in the financial statements are categorised within a fair value hierarchy, described as follows, based on the lowest level input that is significant to the fair value measurement as a whole:

- Level 1 — Quoted (unadjusted) market prices in active markets for identical assets or liabilities
- Level 2 — Valuation techniques for which the lowest level input that is significant to the fair value measurement is directly or indirectly observable; and
- Level 3 — Valuation techniques for which the lowest level input that is significant to the fair value measurement is unobservable.

For the purpose of fair value disclosures, Council has determined classes of assets and liabilities on the basis of the nature, characteristics and risks of the asset or liability and the level of the fair value hierarchy as explained above.

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### Notes to the Financial Report For the Year Ended 30 June 2019

#### 8.4 Fair value measurement (cont'd)

In addition, Council determines whether transfers have occurred between levels in the hierarchy by re-assessing categorisation (based on the lowest level input that is significant to the fair value measurement as a whole) at the end of each reporting period.

##### *Revaluation*

Subsequent to the initial recognition of assets, non-current physical assets, other than plant and equipment, are measured at their fair value, being the price that would be received to sell an asset (or paid to transfer a liability) in an orderly transaction between market participants at the measurement date. At balance date, the Council reviewed the carrying value of the individual classes of assets measured at fair value to ensure that each asset materially approximated its fair value. Where the carrying value materially differed from the fair value at balance date, the class of asset was revalued.

Fair value valuations are determined in accordance with a valuation hierarchy. Changes to the valuation hierarchy will only occur if an external change in the restrictions or limitations of use of an asset result in changes to the permissible or practical highest and best use of the asset. In addition, Council undertakes a formal revaluation of land, buildings, and infrastructure assets on a regular basis ranging from 1 to 5 years. The valuation is performed either by experienced council officers or independent experts.

Where the assets are revalued, the revaluation increments are credited directly to the asset revaluation reserve except to the extent that an increment reverses a prior year decrement for that class of asset that had been recognised as an expense in which case the increment is recognised as revenue up to the amount of the expense. Revaluation decrements are recognised as an expense except where prior increments are included in the asset revaluation reserve for that class of asset in which case the decrement is taken to the reserve to the extent of the remaining increments. Within the same class of assets, revaluation increments and decrements within the year are offset.

##### *Impairment of assets*

At each reporting date, the Council reviews the carrying value of its assets to determine whether there is any indication that these assets have been impaired. If such an indication exists, the recoverable amount of the asset, being the higher of the asset's fair value less costs of disposal and value in use, is compared to the assets carrying value. Any excess of the assets carrying value over its recoverable amount is expensed to the comprehensive income statement, unless the asset is carried at the revalued amount in which case, the impairment loss is recognised directly against the revaluation surplus in respect of the same class of asset to the extent that the impairment loss does not exceed the amount in the revaluation surplus for that same class of asset.

#### 8.5 Events occurring after balance date

No matters have occurred after balance date that require disclosure in the financial report.

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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

Note 9 Other matters

9.1 Reserves

(a) Asset revaluation reserves

Consolidated	Balance at beginning of reporting period	Increment (decrement)	Balance at end of reporting period
2019	\$'000	\$'000	\$'000
<b>Property</b>			
Land	15,878	4,822	20,700
Buildings	59,283	(788)	58,495
	75,161	4,034	79,195
<b>Plant and equipment</b>			
Artwork	14,595	-	14,595
	14,595	-	14,595
<b>Infrastructure</b>			
Roads	171,997	68,658	240,655
Drainage	52,309	480	52,789
Drainage basins	3,285	402	3,687
Recreational, leisure and community facilities	41,346	(717)	40,629
Waste management	182	(567)	(385)
Parks, open space and streetscapes	3,624	(581)	3,043
Aerodromes	9,594	-	9,594
Offstreet car parks	8,496	(3,302)	5,194
Footpaths	22,638	830	23,468
Kerb and channel	16,465	(5,910)	10,555
	329,936	59,293	389,229
<b>Water rights</b>			
Water rights	4,999	2,822	7,821
	4,999	2,822	7,821
<b>Total asset revaluation reserves</b>	<b>424,691</b>	<b>66,149</b>	<b>490,840</b>

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9.1 Reserves (cont'd)

(a) Asset revaluation reserves

Consolidated 2018	Balance at beginning of reporting period \$'000	Increment (decrement) \$'000	Balance at end of reporting period \$'000
<b>Property</b>			
Land	15,878	-	15,878
Buildings	59,283	-	59,283
	<u>75,161</u>	<u>-</u>	<u>75,161</u>
<b>Plant and equipment</b>			
Artwork	14,595	-	14,595
	<u>14,595</u>	<u>-</u>	<u>14,595</u>
<b>Infrastructure</b>			
Roads	160,891	11,106	171,997
Drainage	53,874	1,720	55,594
Recreational, leisure and community facilities	41,346	-	41,346
Waste management	122	60	182
Parks, open space and streetscapes	3,624	-	3,624
Aerodromes	9,594	-	9,594
Offstreet car parks	8,496	-	8,496
Other infrastructure	38,853	250	39,103
	<u>316,800</u>	<u>13,136</u>	<u>329,936</u>
<b>Water rights</b>			
Water rights	3,040	1,959	4,999
	<u>3,040</u>	<u>1,959</u>	<u>4,999</u>
<b>Total asset revaluation reserves</b>	<b>409,596</b>	<b>15,095</b>	<b>424,691</b>

The asset revaluation reserve is used to record the increased (net) value of Council's assets over time.

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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

9.1 Reserves (cont'd)

(a) Asset revaluation reserves

Council 2019	Balance at beginning of reporting period \$'000	Increment (decrement) \$'000	Balance at end of reporting period \$'000
<b>Property</b>			
Land	15,878	4,822	20,700
Buildings	59,146	(788)	58,358
	75,024	4,034	79,058
<b>Plant and equipment</b>			
Artwork	14,595	-	14,595
	14,595	-	14,595
<b>Infrastructure</b>			
Roads	171,997	68,658	240,655
Drainage	52,309	480	52,789
Drainage basins	3,285	402	3,687
Recreational, leisure and community facilities	41,346	(717)	40,629
Waste management	182	(567)	(385)
Parks, open space and streetscapes	3,624	(581)	3,043
Aerodromes	9,594	-	9,594
Offstreet car parks	8,496	(3,302)	5,194
Footpaths	22,638	830	23,468
Kerb and channel	16,465	(5,910)	10,555
	329,936	59,293	389,229
<b>Water rights</b>			
Water rights	4,999	2,786	7,785
	4,999	2,786	7,785
<b>Total asset revaluation reserves</b>	<b>424,554</b>	<b>66,113</b>	<b>490,667</b>

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9.1 Reserves (cont'd)

(a) Asset revaluation reserves

Council 2018	Balance at beginning of reporting period \$'000	Increment (decrement) \$'000	Balance at end of reporting period \$'000
<b>Property</b>			
Land	15,878	-	15,878
Buildings	59,146	-	59,146
	75,024	-	75,024
<b>Plant and equipment</b>			
Artwork	14,595	-	14,595
	14,595	-	14,595
<b>Infrastructure</b>			
Roads	160,891	11,106	171,997
Drainage	53,874	1,720	55,594
Recreational, leisure and community facilities	41,346	-	41,346
Waste management	122	60	182
Parks, open space and streetscapes	3,624	-	3,624
Aerodromes	9,594	-	9,594
Offstreet car parks	8,496	-	8,496
Other infrastructure	38,853	250	39,103
	316,800	13,136	329,936
<b>Water rights</b>			
Water rights	3,040	1,959	4,999
	3,040	1,959	4,999
<b>Total asset revaluation reserves</b>	<b>409,459</b>	<b>15,095</b>	<b>424,554</b>

The asset revaluation reserve is used to record the increased (net) value of Council's assets over time.

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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

9.1 Reserves (cont'd)

(b) Other reserves

Consolidated 2019	Balance at beginning of reporting period \$'000	Transfer from accumulated surplus \$'000	Transfer to accumulated surplus \$'000	Balance at end of reporting period \$'000
<b>Non discretionary reserves</b>				
Apex Park reserve	318	94	-	412
Drainage	186	-	-	186
Developer contribution reserve	1,424	804	(184)	2,044
Library book bequest reserve	16	-	(1)	15
DGR donations reserve - MAC Theatre	41	200	(184)	57
Merbein Caravan Park reserve	3	35	-	38
Lake Cullulleraine Caravan Park reserve	-	10	-	10
<b>Total</b>	<b>1,988</b>	<b>1,143</b>	<b>(369)</b>	<b>2,762</b>
<b>Discretionary reserves</b>				
Artwork acquisition reserve	151	45	(140)	56
Landfill redevelopment	6,250	10,351	(7,806)	8,795
Landfill rehabilitation reserve	348	165	(21)	492
Primary Care Partnership reserve	316	480	(463)	333
Small towns redevelopment reserve	460	-	(33)	427
Street light pole	8	-	-	8
VGC advance grants reserve	7,595	7,812	(7,595)	7,812
Land acquisition reserve	417	500	(110)	807
Water transfer proceeds reserve	61	-	(17)	44
Defined benefits reserve	500	500	-	1,000
Capital renewal reserve	7,876	-	(862)	7,014
Capital funding reserve	-	9,094	-	9,094
<b>Total</b>	<b>23,982</b>	<b>28,947</b>	<b>(17,047)</b>	<b>35,882</b>
<b>Total other reserves</b>	<b>25,970</b>	<b>30,090</b>	<b>(17,416)</b>	<b>38,644</b>

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For the Year Ended 30 June 2019**

9.1 Reserves (cont'd)

(b) Other reserves

Consolidated 2018	Balance at beginning of reporting period \$'000	Transfer from accumulated surplus \$'000	Transfer to accumulated surplus \$'000	Balance at end of reporting period \$'000
<b>Non discretionary reserves</b>				
Apex Park reserve	277	92	(51)	318
Drainage	186	-	-	186
Developer contribution reserve	2,153	803	(1,532)	1,424
Library book bequest reserve	66	-	(50)	16
DGR donations reserve - MAC Theatre	138	3	(100)	41
Merbein Caravan Park reserve	18	34	(49)	3
Lake Cullulleraine Caravan Park reserve	-	9	(9)	-
<b>Total</b>	<b>2,838</b>	<b>941</b>	<b>(1,791)</b>	<b>1,988</b>
<b>Discretionary reserves</b>				
Artwork acquisition reserve	46	107	(2)	151
Landfill redevelopment	4,330	9,323	(7,403)	6,250
Landfill rehabilitation reserve	591	165	(408)	348
Primary Care Partnership reserve	310	452	(446)	316
Small towns redevelopment reserve	523	65	(128)	460
Street light pole	8	-	-	8
VGC advance grants reserve	7,083	7,595	(7,083)	7,595
Land acquisition reserve	1,213	500	(1,296)	417
Water transfer proceeds reserve	61	-	-	61
Defined benefits reserve	-	500	-	500
Capital renewal reserve	-	7,876	-	7,876
<b>Total</b>	<b>14,165</b>	<b>26,583</b>	<b>(16,766)</b>	<b>23,982</b>
<b>Total other reserves</b>	<b>17,003</b>	<b>27,524</b>	<b>(18,557)</b>	<b>25,970</b>

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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

9.1 Reserves (cont'd)

(b) Other reserves

Council	Balance at beginning of reporting period	Transfer from accumulated surplus	Transfer to accumulated surplus	Balance at end of reporting period
2019	\$'000	\$'000	\$'000	\$'000
<b>Non discretionary reserves</b>				
Apex Park reserve	318	94	-	412
Drainage	186	-	-	186
Developer contribution reserve	1,424	804	(184)	2,044
Library book bequest reserve	24	-	(1)	23
DGR donations reserve - MAC Theatre	41	200	(184)	57
Merbein Caravan Park reserve	3	35	-	38
Lake Cullulleraine Caravan Park reserve	-	10	-	10
<b>Total</b>	<b>1,996</b>	<b>1,143</b>	<b>(369)</b>	<b>2,770</b>
<b>Discretionary reserves</b>				
Artwork acquisition reserve	151	45	(140)	56
Landfill redevelopment	6,250	10,351	(7,806)	8,795
Landfill rehabilitation reserve	348	165	(21)	492
Primary Care Partnership reserve	316	480	(463)	333
Small towns redevelopment reserve	460	-	(33)	427
Street light pole	8	-	-	8
VGC advance grants reserve	7,595	7,812	(7,595)	7,812
Land acquisition reserve	417	500	(110)	807
Water transfer proceeds reserve	61	-	(17)	44
Defined benefits reserve	500	500	-	1,000
Capital renewal reserve	7,876	-	(862)	7,014
Capital funding reserve	-	9,094	-	9,094
<b>Total</b>	<b>23,982</b>	<b>28,947</b>	<b>(17,047)</b>	<b>35,882</b>
<b>Total other reserves</b>	<b>25,978</b>	<b>30,090</b>	<b>(17,416)</b>	<b>38,652</b>

Mildura Rural City Council  
2018/2019 Financial Report

**Notes to the Financial Report  
For the Year Ended 30 June 2019**

9.1 Reserves (cont'd)

(b) Other reserves

Council	Balance at beginning of reporting period	Transfer from accumulated surplus	Transfer to accumulated surplus	Balance at end of reporting period
	\$'000	\$'000	\$'000	\$'000
<b>2018</b>				
<b>Non discretionary reserves</b>				
Apex Park reserve	277	92	(51)	318
Drainage	186	-	-	186
Developer contribution reserve	2,153	803	(1,532)	1,424
Library book bequest reserve	74	-	(50)	24
DGR donations reserve - MAC Theatre	138	3	(100)	41
Merbein Caravan Park reserve	18	34	(49)	3
Lake Cullulleraine Caravan Park reserve	-	9	(9)	-
<b>Total</b>	<b>2,846</b>	<b>941</b>	<b>(1,791)</b>	<b>1,996</b>
<b>Discretionary reserves</b>				
Artwork acquisition reserve	46	107	(2)	151
Landfill redevelopment	4,330	9,323	(7,403)	6,250
Landfill rehabilitation reserve	591	165	(408)	348
Primary Care Partnership reserve	310	452	(446)	316
Small towns redevelopment reserve	523	65	(128)	460
Street light pole	8	-	-	8
VGC advance grants reserve	7,083	7,595	(7,083)	7,595
Land acquisition reserve	1,213	500	(1,296)	417
Water transfer proceeds reserve	61	-	-	61
Defined benefits reserve	-	500	-	500
Capital renewal reserve	-	7,876	-	7,876
<b>Total</b>	<b>14,165</b>	<b>26,583</b>	<b>(16,766)</b>	<b>23,982</b>
<b>Total other reserves</b>	<b>17,011</b>	<b>27,524</b>	<b>(18,557)</b>	<b>25,978</b>

Mildura Rural City Council  
2018/2019 Financial Report

**Notes to the Financial Report  
For the Year Ended 30 June 2019**

**9.1 Reserves (cont'd)**

<b>Name of reserve</b>	<b>Nature and purpose</b>
<b>Non discretionary reserves</b>	
Apex Park reserve	Set up under a Committee of Management agreement, where surplus funds are to be set aside for improvements to the park lands.
Car parking reserve	Statutory contributions under development plans to be used for the advancement of car parking facilities within the municipality.
Developer contribution reserve	Statutory developer contributions to be used for infrastructure asset categories which do not have a dedicated reserve above.
DGR donations reserve - MAC Theatre	Reserve to hold deductible gifts for the Mildura Arts Centre theatre and is a requirement of being registered as a deductible gift recipient by the Australian Taxation Office.
Drainage reserve	Developer contributions and Environmental Protection Agency, to be used for drainage studies.
Nature strips and trees reserve	Statutory developer contributions to be spent on street beautification.
Resort/recreation/open space reserve	Statutory developer contributions to be used for parks development.
Library book bequest reserve	Established to hold Library Book Bequest from deceased estate.
Merbein Caravan Park reserve	Set up where surplus funds are to be set aside for improvements to the park lands.
Lake Cullulleraine Caravan Park reserve	Set up where surplus funds are to be set aside for improvements to the park lands.
<b>Discretionary reserves</b>	
Artwork acquisition reserve	A reserve created for any annual unspent capital works expenditure allocation towards the restoration and expansion of Council's permanent artwork collection.
Asset renewal reserve	Established in order to take advantage of any possible matching funding, by way of government grants, for renewal of Council assets.
Landfill redevelopment reserve	Surplus on waste management operations, to be used for landfill reinstatement and purchase of new landfill sites.
Landfill rehabilitation reserve	A reserve created to provide for future landfill rehabilitation expenditure.
Primary Care Partnership reserve	A reserve created to account for the unspent portion of Primary Care Partnership grant funding received.
Street light pole reserve	Developer contributions for replacement of specialised street lighting poles in various subdivisions.
Small town redevelopment reserve	A reserve for funds set aside for long term strategies for the small towns within the municipality.

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Mildura Rural City Council  
2018/2019 Financial Report

**Notes to the Financial Report  
For the Year Ended 30 June 2019**

9.1 Reserves (cont'd)

Name of reserve	Nature and purpose
<b>Discretionary reserves</b>	
VGC advance grants reserve	Reserve created to hold financial assistance grant funding received in advance.
Land acquisition reserve	The reserve was created to allow for the purchase of land identified for a strategic purpose.
Water transfer proceeds reserve	The reserve was established to hold proceeds from the sale of permanent and temporary water for future water purchases.
Defined benefits reserve	This reserve was established to hold funding generated from rates to be used in the advent of another defined benefits call.
Capital renewal reserve	Reserve was established to hold rates funded capital works projects identified from 2017-2018 financial year.
Capital funding reserve	This reserve was established to hold rates funded capital works investments untied to any specific capital works project.

(c) Financial assets revaluation

	Balance at beginning of reporting period \$'000	Increment (decrement) \$'000	Share of increment (decrement) on revaluation by an associate \$'000	Balance at end of reporting period \$'000
<b>Council</b>				
<b>2019</b>				
Interest in Mildura Airport Pty Ltd	33,650	713	36	34,399
Interest in Mildura Regional Development	396	355	-	751
	<b>34,046</b>	<b>1,068</b>	<b>36</b>	<b>35,150</b>
<b>Total financial assets revaluation</b>	<b>34,046</b>	<b>1,068</b>	<b>36</b>	<b>35,150</b>
<b>2018</b>				
Interest in Mildura Airport Pty Ltd	25,426	8,224	-	33,650
Interest in Mildura Regional Development	-	396	-	396
	<b>25,426</b>	<b>8,620</b>	<b>-</b>	<b>34,046</b>
<b>Total financial assets revaluation</b>	<b>25,426</b>	<b>8,620</b>	<b>-</b>	<b>34,046</b>

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Mildura Rural City Council  
2018/2019 Financial Report

Notes to the Financial Report  
For the Year Ended 30 June 2019

	Consolidated		Council	
	2019 \$'000	2018 \$'000	2019 \$'000	2018 \$'000
<b>9.2 Reconciliation of cash flows from operating activities to surplus/(deficit)</b>				
Surplus/(deficit) for the year	18,755	29,017	17,687	20,397
Depreciation/amortisation	19,452	19,754	18,027	18,642
(Profit)/loss on disposal of property, infrastructure, plant and equipment	1,393	1,932	1,393	1,932
Impairment (gains)/losses	-	(16)	-	-
(Gain)/loss on recognition of non current assets	(1,649)	(2,008)	(1,649)	(2,008)
Contributions - non-monetary assets	(2,853)	(3,813)	(2,853)	(3,813)
Interest expense	1,092	1,136	1,088	1,155
(Increase)/decrease in landfill provision discount amount	6,611	3,995	6,611	3,995
<i>Change in assets and liabilities:</i>				
(Increase)/decrease in trade and other receivables	(305)	1,515	(90)	1,746
(Increase)/decrease in prepayments	(1,265)	20	(1,273)	26
Increase/(decrease) in trust fund deposits	381	175	382	176
Increase/(decrease) in trade and other payables	698	(10,821)	2	(5,828)
(Increase)/decrease in inventories	81	11	83	7
Increase/(decrease) in provisions	743	231	699	233
<b>Net cash provided by operating activities</b>	<b>43,134</b>	<b>41,128</b>	<b>40,107</b>	<b>36,660</b>

Mildura Rural City Council  
2018/2019 Financial Report

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### Notes to the Financial Report For the Year Ended 30 June 2019

#### 9.3 Superannuation

Council makes the majority of its employer superannuation contributions in respect of its employees to the Local Authorities Superannuation Fund (the Fund). This Fund has two categories of membership, accumulation and defined benefit, each of which is funded differently. Obligations for contributions to the Fund are recognised as an expense in the comprehensive income statement when they are made or due.

##### Accumulation

The Fund's accumulation categories, Vision MySuper/Vision Super Saver, receive both employer and employee contributions on a progressive basis. Employer contributions are normally based on a fixed percentage of employee earnings (for the year ended 30 June 2019, this was 9.5% as required under Superannuation Guarantee legislation).

##### Defined Benefit

Council does not use defined benefit accounting for its defined benefit obligations under the Fund's Defined Benefit category. This is because the Fund's Defined Benefit category is a pooled multi-employer sponsored plan.

There is no proportional split of the defined benefit liabilities, assets or costs between the participating employers as the defined benefit obligation is a floating obligation between the participating employers and the only time that the aggregate obligation is allocated to specific employers is when a call is made. As a result, the level of participation of Council in the Fund cannot be measured as a percentage compared with other participating employers. Therefore, the Fund Actuary is unable to allocate benefit liabilities, assets and costs between employers for the purposes of AASB 119.

##### Funding arrangements

Council makes employer contributions to the Defined Benefit category of the Fund at rates determined by the Trustee on the advice of the Fund Actuary.

As at 30 June 2018, an interim actuarial investigation was held as the Fund provides lifetime pensions in the Defined Benefit category. The vested benefit index (VBI) of the Defined Benefit category of which Council is a contributing employer was 106.0%. The financial assumptions used to calculate the VBIs were:

Net investment

Net investment returns 6.0% pa

Salary information 3.5% pa

Price inflation (CPI) 2.0% pa.

Vision Super has advised that the estimated VBI at 30 June 2019 was 107.1%.

The VBI is to be used as the primary funding indicator. Because the VBI was above 100%, the 30 June 2018 actuarial investigation determined the Defined Benefit category was in a satisfactory financial position and that no change was necessary to the Defined Benefit category's funding arrangements from prior years.

Mildura Rural City Council  
2018/2019 Financial Report

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**Notes to the Financial Report  
For the Year Ended 30 June 2019**

***Employer contributions***

***Regular contributions***

On the basis of the results of the 2018 interim actuarial investigation conducted by the Fund Actuary, Council makes employer contributions to the Fund's Defined Benefit category at rates determined by the Fund's Trustee. For the year ended 30 June 2019, this rate was 9.5% of members' salaries (9.5% in 2017/2018). This rate will increase in line with any increases in the SG contribution rate. In addition, Council reimburses the Fund to cover the excess of the benefits paid as a consequence of entrenchment above the funded resignation or retirement benefit.

***Funding calls***

If the Defined Benefit category is in an unsatisfactory financial position at an actuarial investigation or the Defined Benefit category's VBI is below its shortfall limit at any time other than the date of the actuarial investigation, the Defined Benefit category has a shortfall for the purposes of SPS 160 and the Fund is required to put a plan in place so that the shortfall is fully funded within three years of the shortfall occurring. The Fund monitors its VBI on a quarterly basis and the Fund has set its shortfall limit at 97%.

In the event that the Fund Actuary determines that there is a shortfall based on the above requirement, the Fund's participating employers (including Council) are required to make an employer contribution to cover the shortfall. Using the agreed methodology, the shortfall amount is apportioned between the participating employers based on the pre-1 July 1993 and post-30 June 1993 service liabilities of the Fund's Defined Benefit category, together with the employer's payroll at 30 June 1993 and at the date the shortfall has been calculated.

Due to the nature of the contractual obligations between the participating employers and the Fund, and that the Fund includes lifetime pensioners and their reversionary beneficiaries, it is unlikely that the Fund will be wound up. If there is a surplus in the Fund, the surplus cannot be returned to the participating employers. In the event that a participating employer is wound-up, the defined benefit obligations of that employer will be transferred to that employer's successor.

Mildura Rural City Council  
2018/2019 Financial Report

**Notes to the Financial Report  
For the Year Ended 30 June 2019**

**2018 triennial actuarial investigation surplus amounts**

The Fund's triennial investigation as at 30 June 2018 identified the following in the defined benefit category of which Council is a contributing employer:

	2018	2017
A VBI surplus	131.9	69.8
A total service liability surplus	218.3	193.5
A discounted accrued benefits surplus	249.1	228.8

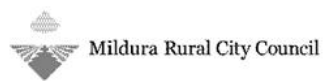
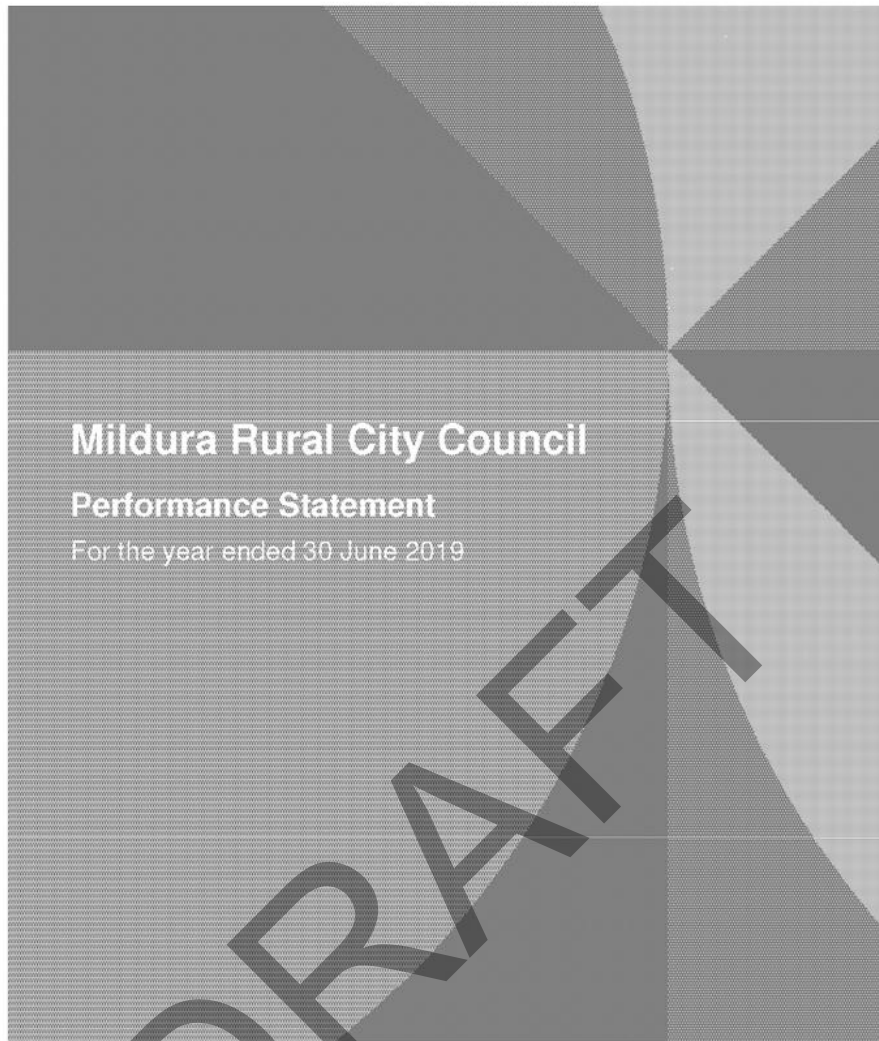
The VBI surplus means that the market value of the fund's assets supporting the defined benefit obligations exceed the vested benefits that the defined benefit members would have been entitled to if they had all exited on 30 June 2018. The total service liability surplus means that the current value of the assets in the Fund's Defined Benefit category plus expected future contributions exceeds the value of expected future benefits and expenses.

The discounted accrued benefit surplus means that the current value of the assets in the Fund's Defined Benefit category exceeds the value of benefits payable in the future but accrued in respect of service to the investigation date.

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Part 3:  
Performance Statement

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**Performance Statement**

For the year ended 30 June 2019

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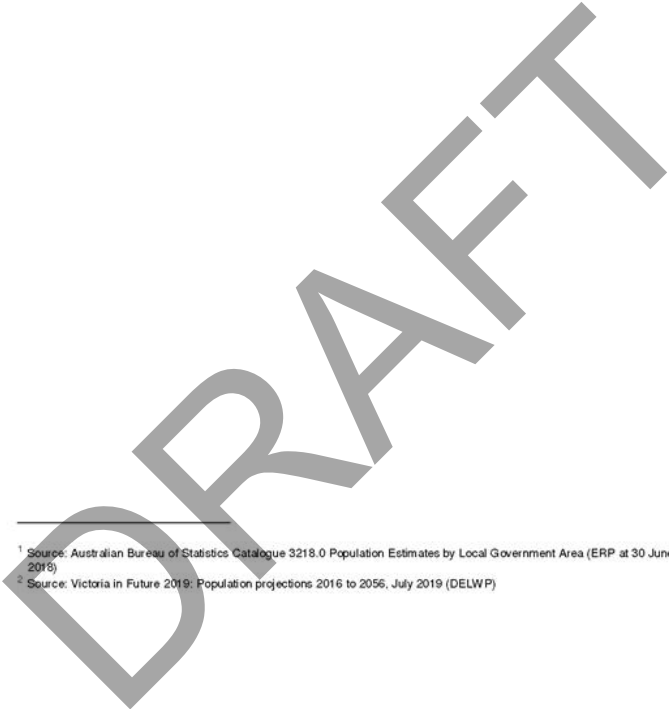
**Description of municipality**

Mildura is a growing regional city on the banks of the Murray River in north western Victoria bordering New South Wales and South Australia. Major townships within Mildura Rural City's urban area include Mildura, Irymple, Red Cliffs and Merbein. Other townships within Council's rural area include Ouyen, Walpeup, Murrayville, Underbool, Werrimull, Cullulleraine, Nangiloc and Colignan. The city's main industries include agriculture, horticulture, advanced manufacturing, logistics and services. The council covers an area of 22,330 square kilometres, making it the largest in Victoria and has an estimated resident population of 55,515<sup>1</sup> which is projected to grow to 65,500 by the year 2036<sup>2</sup>.

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<sup>1</sup> Source: Australian Bureau of Statistics Catalogue 3218.0 Population Estimates by Local Government Area (ERP at 30 June 2018)

<sup>2</sup> Source: Victoria in Future 2019: Population projections: 2016 to 2056, July 2019 (DELWP)



**Sustainable Capacity Indicators**

For the year ended 30 June 2019

Indicator/measure	Results				Material Variations
	2016	2017	2018	2019	
<b>Population</b>					
Expenses per head of municipal population [Total expenses / Municipal population]	\$1,854.62	\$1,969.85	\$1,971.98	\$1,938.74	
Infrastructure per head of municipal population [Value of infrastructure / Municipal population]	\$12,354.94	\$12,125.67	\$12,404.80	\$13,438.60	Infrastructure will continue to increase due to population growth and expanding community needs.
Population density per length of road [Municipal population / Kilometres of local roads]	10.31	10.45	10.82	10.76	
<b>Own-source revenue</b>					
Own-source revenue per head of municipal population [Own-source revenue / Municipal population]	\$1,449.51	\$1,556.39	\$1,550.91	\$1,583.28	

<b>Recurrent grants</b>			
<i>Recurrent grants per head of municipal population</i> [Recurrent grants / Municipal population]	\$334.17	\$559.42	\$450.36
<b>Disadvantage</b>	1.00	1.00	1.00
<i>Relative socio-economic disadvantage</i> [Index of Relative Socio-economic Disadvantage by decile]	1.00	1.00	1.00

**Definitions**

"adjusted underlying revenue" means total income other than:

- (a) non-recurrent grants used to fund capital expenditure; and
- (b) non-monetary asset contributions; and
- (c) contributions to fund capital expenditure from sources other than those referred to above

"infrastructure" means non-current property, plant and equipment excluding land

"local road" means a sealed or unsealed road for which the council is the responsible road authority under the *Road Management Act 2004*

"population" means the resident population estimated by council

"own-source revenue" means adjusted underlying revenue other than revenue that is not under the control of council (including government grants)

"relative socio-economic disadvantage", in relation to a municipality, means the relative socio-economic disadvantage, expressed as a decile for the relevant financial year, of the area in which the municipality is located according to the Index of Relative Socio-Economic Disadvantage (Catalogue Number 2033 0 55.001) of SEIFA

"SEIFA" means the Socio-Economic Indexes for Areas published from time to time by the Australian Bureau of Statistics on its internet website

"unrestricted cash" means all cash and cash equivalents other than restricted cash.

**Service Performance Indicators**

For the year ended 30 June 2019

Service/Indicator/measure	Results				Material Variations
	2016	2017	2018	2019	
<b>Aquatic facilities</b>					
<i>Utilisation</i>					
<i>Utilisation of aquatic facilities</i> [Number of visits to aquatic facilities / Municipal population]	9.60	8.72	8.71	3.72	A significant difference in visits has been recorded this financial year compared to previous years. This is a result of differing data collection methods by the new facility operator. Additionally there were two separate instances where the indoor aquatic facility at Mildura Waves were closed due to maintenance. The closure was approximately 6 weeks in total.
<b>Animal management</b>					
<i>Health and safety</i>					
<i>Animal management prosecutions</i> [Number of successful animal management prosecutions]	0	1	0	0	
<b>Food safety</b>					
<i>Health and safety</i>					
<i>Critical and major non-compliance notifications</i> [Number of critical non-compliance notifications and major non-compliance notifications about a food premises followed up / Number of critical non-compliance notifications and major non-compliance notifications about food premises] x100	91.53%	87.50%	89.00%	92.86%	

<b>Governance</b>					
<b>Satisfaction</b>					
<i>Satisfaction with council decisions</i>		51	56	54	53
[Community satisfaction rating out of 100 with how council has performed in making decisions in the interest of the community]					
<b>Home and community care</b>					
<b>Participation</b>					
<i>Participation in HAACC service</i>	22.23%	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016
[Number of people that received a HAACC service / Municipal target population for HAACC services] x100					
Reporting on HAACC ceased on 1 July 2016 due to the introduction of the Commonwealth Government's NDIS and CHSP programs					
<b>Participation</b>					
<i>Participation in HAACC service by CALD people</i>	33.16%	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016	Reporting Ceased 1 July 2016
[Number of CALD people who receive a HAACC service / Municipal target population in relation to CALD people for HAACC services] x100					
Reporting on HAACC ceased on 1 July 2016 due to the introduction of the Commonwealth Government's NDIS and CHSP programs					

<b>Libraries</b>				
<b>Participation</b>				
Active library members [Number of active library members / Municipal population] x100	18.02%	12.93%	12.28%	11.33%
				Active library members have decreased by 290 and population figures have increased.
<b>Maternal and child health</b>				
<b>Participation</b>				
Participation in the MCH service [Number of children who attend the MCH service at least once (in the year) / Number of children enrolled in the MCH service] x100	77.39%	77.61%	79.90%	81.17%
<b>Participation</b>				
Participation in the MCH service by Aboriginal children [Number of Aboriginal children who attend the MCH service at least once (in the year) / Number of Aboriginal children enrolled in the MCH service] x100	51.47%	55.53%	58.96%	67.53%
				Mallee District Aboriginal Service also provides a Maternal and Child Health service with some Aboriginal clients choosing to attend this service. In 2018/19 there has been an increase in attendance at 8 months, 12 months and 3.5 Years Key Age and Stage checks.
<b>Roads</b>				
<b>Satisfaction</b>				
Satisfaction with sealed local roads [Community satisfaction rating out of 100 with how council has performed on the condition of sealed local roads]	54	56	57	57

Statutory Planning	
<b>Decision making</b>	
<b>Council planning decisions upheld at VCAT</b>	66.67%
[Number of VCAT decisions that did not set aside council's decision in relation to a planning application / Number of VCAT decisions in relation to planning applications] x100	85.71%
	75.00%
	83.33%
The percentage of planning decisions upheld at VCAT remains relatively consistent: VCAT upheld 10 of 12 Council decisions in 2018-2019 compared to 3 of 4 Council decisions in 2017-2018.	

Waste Collection	
<b>Waste diversion</b>	
<b>Kerbside collection waste diverted from landfill</b>	32.99%
Weight of recyclables and green organics collected from kerbside bins / Weight of garbage, recyclables and green organics collected from kerbside bins] x100	32.90%
	32.25%
	30.37%

**Definitions**

- "Aboriginal child" means a child who is an Aboriginal person
- "Aboriginal person" has the same meaning as in the Aboriginal Heritage Act 2006
- "active library member" means a member of a library who has borrowed a book from the library
- "annual report" means an annual report prepared by a council under sections 131, 132 and 133 of the Act
- "CALD" means culturally and linguistically diverse and refers to persons born outside Australia in a country whose national language is not English
- "class 1 food premises" means food premises, within the meaning of the *Food Act 1984*, that have been declared as class 1 food premises under section 19C of that Act
- "class 2 food premises" means food premises, within the meaning of the *Food Act 1984*, that have been declared as class 2 food premises under section 19C of that Act

- "Community Care Common Standards" means the Community Care Common Standards for the delivery of HACCC services, published from time to time by the Commonwealth
- "critical non-compliance outcome notification" means a notification received by council under section 19N(3) or (4) of the *Food Act 1984*, or advice given to council by an authorized officer under that Act, of a deficiency that poses an immediate serious threat to public health
- "food premises" has the same meaning as in the *Food Act 1984*
- "HACC program" means the Home and Community Care program established under the Agreement entered into for the purpose of the Home and Community Care Act 1985 of the Commonwealth
- "HACC service" means home help, personal care or community respite provided under the HACCC program
- "local road" means a sealed or unsealed road for which the council is the responsible road authority under the *Road Management Act 2004*
- "major non-compliance outcome notification" means a notification received by a council under section 19N(3) or (4) of the *Food Act 1984*, or advice given to council by an authorized officer under that Act, of a deficiency that does not pose an immediate serious threat to public health but may do so if no remedial action is taken
- "MCH" means the Maternal and Child Health Service provided by a council to support the health and development of children within the municipality from birth until school age
- "population" means the resident population estimated by council
- "target population" has the same meaning as in the Agreement entered into for the purposes of the Home and Community Care Act 1985 of the Commonwealth
- "WorkSafe reportable aquatic facility safety incident" means an incident relating to a council aquatic facility that is required to be notified to the Victorian WorkCover Authority under Part 5 of the *Occupational Health and Safety Act 2004*.

**Financial Performance Indicators**

For the year ended 30 June 2019

Dimension/ Indicator/ measure	Results			Forecasts			Material Variations		
	2016	2017	2018	2019	2020	2021		2022	2023
<b>Efficiency</b>									
<b>Revenue level</b>									
Average residential rate per residential property assessment	\$1376.88	\$1554.70	\$1,917.78	\$1,914.97	\$1,972.63	\$2,039.29	\$2,108.00	\$2,178.92	
[Residential rate revenue / Number of residential property assessments]									
<b>Expenditure level</b>									
Expenses per property assessment	\$3,195.90	\$3,706.31	\$3,744.79	\$3,667.96	\$3,816.83	\$3,846.87	\$3,971.47	\$4,108.40	
[Total expenses / Number of property assessments]									
<b>Workforce turnover</b>									
Resignations and terminations compared to average staff	11.35%	12.42%	14.59%	22.86%	12.48%	12.48%	12.48%	12.48%	1.
[Number of permanent staff resignations and terminations / Average number of permanent staff for the financial year] x100									

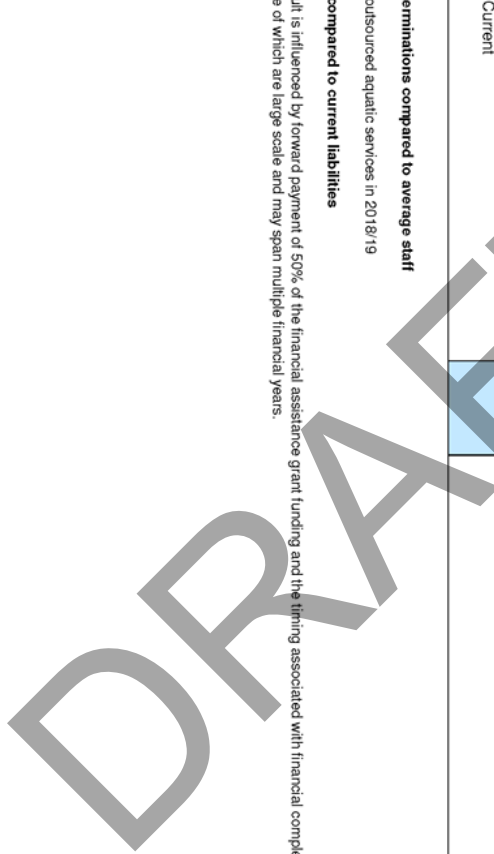
<b>Liquidity</b>									
<b>Working capital</b>									
Current assets compared to current liabilities	250.65%	267.42%	425.98%	507.85%	351.71%	338.67%	358.05%	380.00%	
[Current assets / Current liabilities] x100									
<b>Unrestricted cash</b>									
Unrestricted cash compared to current liabilities	119.21%	113.16%	257.91%	392.97%	240.34%	241.67%	252.69%	254.42%	2.
[Unrestricted cash / Current liabilities] x100									

**1. Resignations and terminations compared to average staff**

Comment: Council outsourced aquatic services in 2018/19

**2. Unrestricted cash compared to current liabilities**

Comment: This result is influenced by forward payment of 50% of the financial assistance grant funding and the timing associated with financial completion of capital works projects, some of which are large scale and may span multiple financial years.



<b>Obligations</b>									
<b>Asset renewal</b>									
<i>Asset renewal compared to depreciation</i>	78.11%	80.69%	75.35%	73.92%	72.85%	90.00%	90.00%	90.00%	
<i>[Asset renewal expenses / Asset depreciation] X100</i>									
<b>Loans and borrowings</b>									
<i>Loans and borrowings compared to rates</i>	31.41%	32.92%	30.86%	28.34%	25.91%	30.99%	25.40%	22.54%	3.
<i>[Interest bearing loans and borrowings / Rate revenue] X100</i>									
<i>Loans and borrowings repayments compared to rates</i>	5.17%	7.11%	1.74%	2.62%	2.98%	3.49%	5.95%	3.44%	4.
<i>[Interest and principal repayments on interest bearing loans and borrowings / Rate revenue] X100</i>									

**3. Loans and borrowings compared to rates**

Comment: Council is looking at borrowings to help fund initiatives from Mildura Future Ready.

**4. Loans and borrowings repayments compared to rates**

Comment: Council is looking at borrowings to help fund initiatives from Mildura Future Ready.

<b>Indebtedness</b>									
<b>Non-current liabilities compared to own source revenue</b>	48.17%	43.27%	47.10%	51.98%	44.93%	46.95%	44.66%	42.98%	5.
<b>[Non-current liabilities / Own source revenue] x100</b>									
<b>Operating position</b>									
<b>Adjusted underlying result</b>									
<b>Adjusted underlying surplus (or deficit)</b>	-3.26%	10.84%	11.44%	6.61%	1.27%	2.30%	0.29%	-0.08%	6.
<b>[Adjusted underlying surplus (deficit) / Adjusted underlying revenue] x100</b>									

**5. Non-current liabilities compared to own source revenue**

Comment: This indicator includes borrowings as well as our landfill provision which is in line with our Rehabilitation and Aftercare Management Plan.

**6. Adjusted underlying surplus (or deficit)**

Comment: The underlying surplus is due to the forward payment of our financial assistance grant funding.

Stability		Rates concentration		Rates effort	
Rates compared to adjusted underlying revenue	68.82%	53.35%	54.10%	60.42%	64.13%
[Rate revenue / Adjusted underlying revenue] x100					
Rates compared to property values	0.85%	0.81%	0.82%	0.76%	0.74%
[Rate revenue / Capital improved value of rateable properties in the municipality] x100					
					0.76%
					0.78%
					0.80%
					8.

**7. Rates compared to adjusted underlying revenue**

Comment: This indicator varies due to the timing of our financial assistance grant funding.

**8. Rates compared to property values**

Comment: Mildura Rural City Council will tend to have higher rates compared to property values due to inherent factors of our municipality such as population size, population density, population dispersion and remoteness from a major population centre.

**Definitions**

- "adjusted underlying revenue" means total income other than:
  - (a) non-recurrent grants used to fund capital expenditure; and
  - (b) non-monetary asset contributions; and
  - (c) contributions to fund capital expenditure from sources other than those referred to above
- "adjusted underlying surplus (or deficit)" means adjusted underlying revenue less total expenditure
- "asset renewal expenditure" means expenditure on an existing asset or on replacing an existing asset that returns the service capability of the asset to its original capability
- "current assets" has the same meaning as in the AAS
- "current liabilities" has the same meaning as in the AAS
- "non-current assets" means all assets other than current assets
- "non-current liabilities" means all liabilities other than current liabilities
- "non-recurrent grant" means a grant obtained on the condition that it be expended in a specified manner and is not expected to be received again during the period covered by a council's Strategic Resource Plan
- "own-source revenue" means adjusted underlying revenue other than revenue that is not under the control of council (including government grants)
- "population" means the resident population estimated by council
- "rate revenue" means revenue from general rates, municipal charges, service rates and service charges
- "recurrent grant" means a grant other than a non-recurrent grant
- "residential rates" means revenue from general rates, municipal charges, service rates and service charges levied on residential properties
- "restricted cash" means cash and cash equivalents, within the meaning of the AAS, that are not available for use other than for a purpose for which it is restricted, and includes cash to be used to fund capital works expenditure from the previous financial year
- "unrestricted cash" means all cash and cash equivalents other than restricted cash.

## Other Information

For the year ended 30 June 2019

---

### 1. Basis of preparation

Council is required to prepare and include a Performance Statement within its Annual Report. The Performance Statement includes the results of the prescribed sustainable capacity, service performance and financial performance indicators and measures together with a description of the municipal district and an explanation of material variations in the results. This statement has been prepared to meet the requirements of the *Local Government Act 1989* and Local Government (Planning and Reporting) Regulations 2014.

Where applicable the results in the Performance Statement have been prepared on accounting bases consistent with those reported in the Financial Statements. The other results are based on information drawn from Council information systems or from third parties (e.g. Australian Bureau of Statistics).

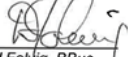
The Performance Statement presents the actual results for the current year and for the prescribed financial performance indicators and measures, the results forecast by the Council's Strategic Resource Plan. The Local Government (Planning and Reporting) Regulations 2014 requires explanation of any material variations in the results contained in the Performance Statement. Council has adopted materiality thresholds relevant to each indicator and measure and explanations have not been provided for variations below the materiality thresholds unless the variance is considered to be material because of its nature.

The forecast figures included in the Performance Statement are those adopted by Council in its Strategic Resource Plan on 26 June 2019 and which forms part of the Council Plan. The Strategic Resource Plan includes estimates based on key assumptions about the future that were relevant at the time of adoption and aimed at achieving sustainability over the long term. Detailed information on the actual financial results is contained in the General Purpose Financial Statements. The Strategic Resource Plan can be obtained by contacting Council.

---

**Certification of the Performance Statement**

In my opinion, the accompanying Performance Statement has been prepared in accordance with the *Local Government Act 1989* and the Local Government (Planning and Reporting) Regulations 2014.

  
David Folwig, BBus  
Principal Accounting Officer

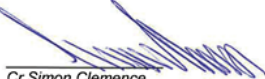
Date: 26 September 2019  
Mildura

In our opinion, the accompanying Performance Statement of the *Mildura Rural City Council* for the year ended 30 June 2019 presents fairly the results of Council's performance in accordance with the *Local Government Act 1989* and the Local Government (Planning and Reporting) Regulations 2014.

The Performance Statement contains the relevant performance indicators, measures and results in relation to service performance, financial performance and sustainable capacity.

At the date of signing, we are not aware of any circumstances that would render any particulars in the Performance Statement to be misleading or inaccurate.

We have been authorised by the Council and by the Local Government (Planning and Reporting) Regulations 2014 to certify this Performance Statement in its final form.

  
Cr Simon Clemence  
Councillor

Date: 26 September 2019  
Mildura

  
Cr Jason Modica  
Councillor

Date: 26 September 2019  
Mildura

  
Sarah Philpott  
Chief Executive Officer

Date: 26 September 2019  
Mildura



## Independent Auditor's Report

### To the Councillors of Mildura Rural City Council

<b>Opinion</b>	<p>I have audited the accompanying performance statement of Mildura Rural City Council (the council) which comprises the:</p> <ul style="list-style-type: none"> <li>• description of municipality for the year ended 30 June 2019</li> <li>• sustainable capacity indicators for the year ended 30 June 2019</li> <li>• service performance indicators for the year ended 30 June 2019</li> <li>• financial performance indicators for the year ended 30 June 2019</li> <li>• other information for the year ended 30 June 2019 (basis of preparation)</li> <li>• certification of the performance statement.</li> </ul> <p>In my opinion, the performance statement presents fairly, in all material respects, the performance of the council for the year ended 30 June 2019, in accordance with the performance reporting requirements of Part 6 of the <i>Local Government Act 1989</i>.</p>
<b>Basis for Opinion</b>	<p>I have conducted my audit in accordance with the <i>Audit Act 1994</i> which incorporates the Australian Standards on Assurance Engagements. I further describe my responsibilities under that Act and those standards in the <i>Auditor's Responsibilities for the Audit of the Performance Statement</i> section of my report.</p> <p>My independence is established by the <i>Constitution Act 1975</i>. My staff and I are independent of the council in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's <i>APES 110 Code of Ethics for Professional Accountants</i> (the Code) that are relevant to my audit of the performance statement in Victoria. My staff and I have also fulfilled our other ethical responsibilities in accordance with the Code.</p> <p>I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my opinion.</p>
<b>Councillors' responsibilities for the performance statement</b>	<p>The Councillors of the council are responsible for the preparation and fair presentation of the performance statement in accordance with the performance reporting requirements of the <i>Local Government Act 1989</i>, and for such internal control as the Councillors determine is necessary to enable the preparation and fair presentation of the statement of performance that is free from material misstatement, whether due to fraud or error.</p>
<b>Auditor's responsibilities for the audit of the performance statement</b>	<p>As required by the <i>Audit Act 1994</i>, my responsibility is to express an opinion on the performance statement based on the audit. My objectives for the audit are to obtain reasonable assurance about whether the performance statement as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes my opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Standards on Assurance</p>

Level 31 / 35 Collins Street, Melbourne Vic 3000  
 T 03 8601 7000 enquiries@audit.vic.gov.au www.audit.vic.gov.au

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Engagements will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of users taken on the basis of this performance statement.

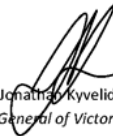
As part of an audit in accordance with the Australian Standards on Assurance Engagements, I exercise professional judgement and maintain professional scepticism throughout the audit. I also:

- identify and assess the risks of material misstatement of the performance statement, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for my opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the council's internal control
- evaluate the overall presentation, structure and content of the performance statement, including the disclosures, and whether the performance statement represents the underlying events and results in a manner that achieves fair presentation.

I communicate with the Councillors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that I identify during my audit.

---

MELBOURNE  
30 September 2019

  
Jonathan Kyvelidis  
as delegate for the Auditor-General of Victoria

## 14.9 ADOPTION OF HEAT HEALTH PLAN

### Summary

The purpose of this report is to present an updated Mildura Rural City Council (MRCC) Heat Health Plan for adoption by Council.

2019/0211

**Moved:** Cr Gavin Sedgmen

**Seconded:** Cr Helen Healy

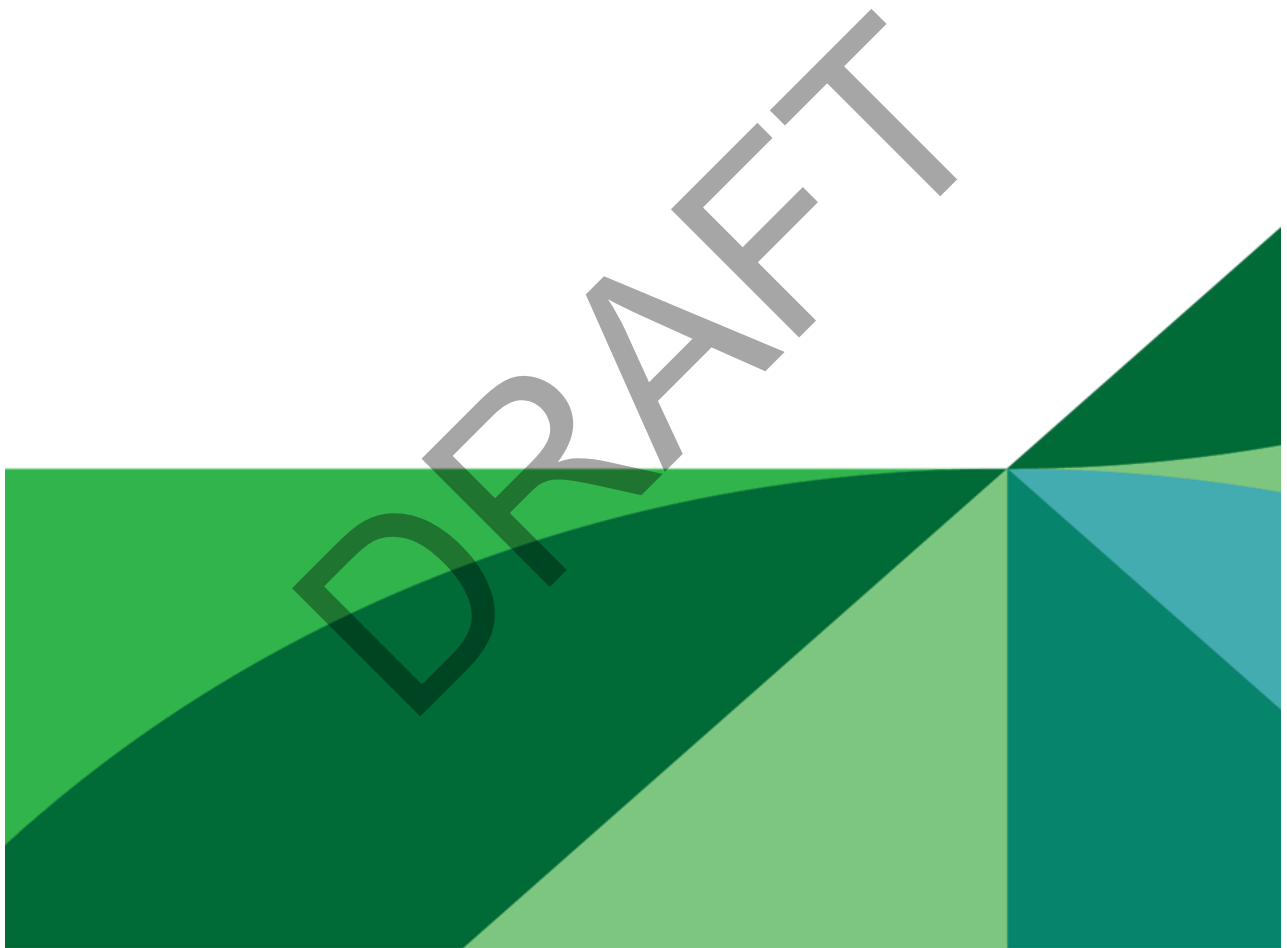
**That Council adopt the 2019 Mildura Rural City Council Heat Health Plan as presented.**

**CARRIED**

DRAFT

2019

# MRCC Heat Health Plan



Mildura Rural City Council

### Plan Endorsement and Adoption

This MRCC Heat Health Plan is a sub plan of the Municipal Emergency Management Plan.

The plan has been considered by all agencies forming the Municipal Emergency Management Planning Committee and endorsed by a formal motion of the Committee.

Signed: \_\_\_\_\_ Date: \_\_/\_\_/\_\_

Charmaine Calis  
Chairperson - Municipal Emergency Management Planning Committee  
Mildura Rural City Council

This plan has been considered by the Mildura Rural City Council and adopted by a formal motion of the Mildura Rural City Council.

Signed: \_\_\_\_\_ Date: \_\_/\_\_/\_\_

Chief Executive Officer  
Mildura Rural City Council

DRAFT

Document & Version Control

<b>Name</b>	MRCC Heat Health Plan
<b>Status</b>	Final
<b>Version number</b>	2.0
<b>Authors</b>	Peter l'Anson Mildura Rural City Council , Emergency Management Project Officer
<b>Approved by</b>	Charmaine Calis

Revision History

Version no.	Issue date	Page amended	Amended by:	Approved by:
1.0	29 January 2016	First version	Alana Nolen	Robert Tindall
2.0	4 January 2019	All pages	Peter l'Anson	Charmaine Calis

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## 1. Introduction

Events of extreme heat have contributed to more deaths in Australia than any other natural hazard (Bureau of Meteorology 2015). These extreme heat events also cause livestock and crop losses, damage to infrastructure such as roads, railways and bridges. There is also an increased demand on, and/or failure of, essential services such as power, transport and water. These failures can affect the functioning of government, community services, business and industry, which can exacerbate the impact on human health.

A number of consecutive days with very high day time temperatures and high night time temperatures are the most lethal, however a single day of extreme heat can also cause varying dangerous impacts on the community.

In 2009, Victoria experienced several days of extreme temperatures and little overnight relief. The Chief Health Officer concluded that an estimated 374 excess deaths occurred, much greater than the 173 deaths arising from the Black Saturday bushfires the following week. In the 2014 heatwave, there were 167 excess deaths. Excess deaths are above what would otherwise be expected and may have been a result of extreme heat (DHHS 2015).

Across Victoria, the duration, frequency and intensity of heat is expected to increase because of climate change (Steffen et al 2014).

Extreme heat can effect anyone within the community. However there are some sectors of the community that are more susceptible. These include the very young, elderly, those with pre-existing medical conditions, and the socially isolated.

This plan describes the mitigation, preparation, response and recovery objectives for the Mildura Rural City Council Municipality for extreme heat events.

### 1.1 Aim

- Ensure Council and responsible agencies are able to prepare for and respond to heat health events efficiently and effectively.

### 1.2 Objectives

- Identify vulnerable population groups;
- Increase the understanding, capacity and resilience of the community in responding to heat health events and therefore influence long term community change to improve community health and wellbeing;
- Develop and enhance partnerships with agencies that will better coordinate a response to heat health events;
- Ensure that agencies who work with vulnerable people and groups are aware of heat health alerts and communicate such; and
- Respond to and provide available resources when required to the community.

## 2. Planning Framework

The following Acts outline the responsibility of Council in regards to heatwaves and extreme heat events:

- *Emergency Management Act 1986* requires Council to have arrangements in place to prevent, respond to and recover from any emergencies that could occur in the municipality.
- *Public Health and Wellbeing Act 2008* states that Council's function is to 'seek to protect, improve and promote public health and wellbeing within the municipal district.'
- *Local Government Act 1989* outlines the responsibility of Council to protect public health in emergencies.
- *Planning and Environment Act 1987* fosters better planning of the built environment to withstand the impact of a range of likely emergencies, including extreme heat.

The Emergency Management Manual Victoria (EMMV) explains the emergency roles and responsibilities of agencies in relation to the prevention, mitigation, and risk reduction, response and recovery components of emergencies.

In Victoria, natural events like heatwaves constitute an emergency under the *Emergency Management Act 1986*.

The *Heatwave Planning Guide* (Department of Human Services 2009) assists local government to develop heat health management plans that are relevant to their local community.

Management of extreme heat and heatwave straddles a number of local government areas of responsibility including emergency management, home care services, children services, community health and wellbeing, sustainability and environment, town planning and occupational health and safety.

Mildura Rural City Council first developed a Heat Health Plan in 2015. The plan has been implemented over the summer period each year.

The 2019 MRCC Heat Health Plan provides a framework for Council to meet its emergency management and other legislative obligations and ensures that a plan is in place to support the community during heatwaves and extreme heat events.

### 3. Review & Maintenance of the Plan

The approval for the Heat Health Plan has come from the MEMPC, with the plan being developed with the assistance of appropriate stakeholders.

The Heat Health Plan will be reviewed:

- Three years after its adoption by Council; or
- Following significant incidents or changes in risk exposure; or
- As required by legislation.

When a review is undertaken and amendments are made to the Plan, the amended Plan is to then be approved by the MEMPC and adopted by Council.

### 4. Terminology

#### 4.1 Heatwave

The Centre for Australian Weather and Climate Research defines heatwaves as “A period of at least three days where the combined effect of excess heat and heat stress is unusual with respect to the local climate”. Both maximum and minimum temperatures are used in this assessment.

#### 4.2 Extreme Heat Event

Victoria’s Heat Health Plan (DHHS) states the following;

“Extreme Heat occurs when the forecast average temperature on any day exceeds the predetermined heat health temperature threshold in a Victorian weather forecast district.”

This is known as the Department of Health and Human Services’ heat health temperature threshold.

Extreme heat does not have a prescribed duration and may last as little as 24 hours.

<https://www2.health.vic.gov.au/about/publications/policiesandguidelines/heat-health-plan-for-victoria>

#### 4.3 Heat Health Temperature Thresholds

The Department of Health and Human Services has identified heat health temperature thresholds for each weather forecast district in Victoria (which align with the Victorian Country Fire Authority districts). Above these thresholds heat-related illness and mortality increases.

The heat health temperature threshold is based on the forecast average temperature for any given day; that is the average of the forecast daily maximum temperature and the forecast overnight temperature. (See Appendix 1)

#### 4.4 Heat Health Alerts

Heat Health Alerts are issued by the Department of Health and Human Services for a particular district once the forecast average temperatures reach or exceed the heat health threshold for that district. (See appendix 2)

#### 4.5 Prevention

The elimination or minimisation of the impacts of extreme heat on communities and individuals.

#### 4.6 Preparedness

Planning and raising community awareness in the lead up to summer and heat events.

#### 4.7 Response

The implementation of pre-determined actions in the event of extreme heat and providing relief and recovery services.

#### 4.8 Recovery

The follow up actions to support persons affected by the event to achieve proper and effective levels of functioning.

### 5. Health Implications

#### 5.1 People

When the temperature surrounding the body is higher than a person's skin temperature the only effective way of natural heat loss is sweating. A lack of breeze or personal health issues such as obesity and some medications, or tight fitting clothing will lessen the effectiveness of sweating and may cause the body to overheat.

The body has an internal temperature of about 37°C. Changes in that temperature, by even a single degree can cause unpleasant side effects. As the body's core temperature continues to rise above 37°C sweating will increase, heat cramps and nausea may set in, and blood pressure may drop. These are signs of heat exhaustion.

Following this, as the body's temperature continues to rise to around 40°C and the body's mechanisms to cope with the heat have ceased, heat stroke is highly likely and can cause death.

The most susceptible to heat illness are:

- Babies and children under five years of age;
- Older people over the age of 65 years;
- Pregnant women;
- Frail or disabled people, unable to make independent decisions due to cognitive or other impairments;
- Homeless people;
- Those relying on outside assistance to carry out every day functions; and
- Those facing financial hardship.

It is important for the community to respond to heatwave conditions quickly. Suitable responses include:

- Keeping cool;
- Drinking plenty of water;
- Staying out of the sun; and
- Looking after yourself and others.

#### 5.2 Pets, Animals & Wildlife

Australia has one of the highest rates of pet ownership in the world. Dogs being the most common with 38.8% of households owning a dog. Pets rely on their owners to provide shade, cool areas and water to cope with heat, however, pets are just as susceptible to heat related illness as humans. Information relating to pets and heat can be found at <http://www.ava.com.au>.

#### 5.3 Council Facilities and Events in the Municipality

There are a number of groups' and organisations, both local and non-local that utilise Council facilities for events or activities. These groups and organisations need to be made aware of any impending heat health event so they may consider any potential risks. Council staff who are involved in the daily operation of any facility, or who have involvement in events or activities must be included in heat health alert distribution lists.

## 6. Community Profile

The Municipality of Mildura Rural City Council has a population of approximately 50,878 people. There are a number of people within our communities whom are at an increased risk of adverse effects during heatwaves. These include the elderly, children under five, persons with certain pre-existing medical conditions, people with lack of capacity to keep themselves cool and persons not acclimatised to the region.

With an aging population, it is predicted that we can expect to see more persons affected by heatwaves. The age distribution of the population can help to identify the amount of potential vulnerability within the community. There are particular age groups which are of interest as research shows that they are more at risk from suffering heat related illness or death. This is mainly due to persons not recognising something is wrong (i.e. not feeling thirsty and becoming dehydrated), the body being unable to cool itself effectively, or not being able to undertake measures that would assist in the body cooling. As of the 2016 census the critical age ranges in the Mildura Municipality identified by DHHS are;

0 – 5 years	6.6% of the population
65+ years	19% of the population

The 2016 census data shows an increase of 1,835 people over the age of 65 in the Mildura municipality. This is an increase of 3.2% based on a decreasing overall population. According to the Department of Health and Human Services, Mildura Rural City Council has a higher than average proportion of Home and Community Care (HACC) clients and there are a number of persons over the age of 75 whom live alone.

There is a high level of socio-economic disadvantage within our communities, contributing to this is an unemployment rate which is above the state average. The median household income is well below the state average and there is a high percentage of low income families. 2016 ABS data shows that 26.8% of households have an income of less than \$650.00 per week. These factors all contribute to a person’s capacity to cool themselves, including having air-conditioning or using it.

Not only are there direct health effects on persons during heatwaves, but there are also potential social impacts such as family violence, drug and alcohol offences. The Mildura municipality experiences high rates of family violence incidents and drug and alcohol offences. Whilst there is no specific data linking these social impacts, it may be a contributing factor.

There is an estimated 9.4% of our population whom speak another language than English at home, which may contribute to issues communicating vital heatwave information.

## 7. Local Weather & Climate

Mildura is described as having a typical Mediterranean climate with dry summers and mild winters. The temperatures in Mildura during summer vary, but it is common to have regular days of 35 to 40 degrees Celsius. The average annual rainfall for the Mildura region is 250mm.

Climate change plays a role in heatwaves and it is predicted that as climate change continues, heatwaves will increase in frequency, intensity and duration. If not properly prepared for heatwaves and their effects, communities will be at an increased risk of suffering from heat related illness and deaths.

The community within the Mildura Municipality is generally acclimatised to heat, with an average summer temperature of 32° C, however it often exceeds 40° C. According to Tourism Mildura there were 543,000 visitors the year ending December 2017, with 28.6% of those being over the age of 65. This indicates that a number of people visiting the area may not be acclimatised to Mildura’s heat, and given their age, potentially have a higher precedence of pre-existing medical conditions. This places them at an increased risk of suffering from heat health related issues. (Mildura Regional Development)

Over the past three summers and including the month of March in 2016, 2017 and 2018 the municipality has seen higher than average mean temperatures.

2015-2016	Mean Temp for the month	Difference between the mean daily temp for the month and the long term average for the month	Number of days above 40°C
Dec 15	34.6°C	+4.5°C	5
Jan 16	33.3°C	+1.5°C	4
Feb 16	33.8°C	+2.1°C	3
March 16	31.9°C	+3.6°C	5
<b>2016-2017</b>			
Dec 16	31.8°C	+1.7°C	2
Jan 17	34.5°C	+2.7°C	5
Feb 17	32.7°C	+1.0°C	3
March 17	32.5°C	+4.2°C	0
<b>2017-2018</b>			
Dec 17	31.2°C	+1.1°C	2
Jan 18	36.2°C	+4.4°C	8
Feb 18	33.9°C	+2.2°C	3
March 18	30.2°C	+1.7°C	0

(Bureau of Meteorology (BoM), 2018)

Projected average number of summer days over 35° at Mildura for 2030 and 2070	Summer Days over 35°C
Present	36
2030	46
2070	54 (based on lower emissions)

## 8. Roles & Responsibilities

Heatwaves are a Class 2 emergency under the *Emergency Management Act 2013*. The Emergency Management Commissioner is the nominated control agency for managing the response to heatwaves under Part 7 of the Emergency Management Manual Victoria.

Heatwaves can cause significant impact on infrastructure and essential services, especially power, water and transport, as well as human health impacts.

The Emergency Management Commissioner is responsible for coordination at State level.

Coordination in response to a Heatwave involves the bringing together of agencies and resources to ensure effective response to, and recovery from a Heatwave. This will include ensuring appropriate responses are being undertaken by responsible agencies such as health, infrastructure and transport.

During a heat health event, the Department of Health and Human Services has a key function to coordinate the health response state-wide. Following a local heat health alert issued by the Chief Health Officer, Council is responsible for activating this Municipal Heat Health Plan. The Mildura Rural City Council (MRCC) Municipal Emergency Manager (MEM), Municipal Emergency Resource Officer (MERO) or the Municipal Recovery Manager (MRM) have authority to activate this plan.

Almost all government agencies and a wide range of non-government agencies have designated responsibilities in disasters which reflect their legislated and/or technical capability and authority with respect to hazards, functions and/or activities of emergency management.

Each of our partners has an important role to play in a declared heat health event. Their responsibilities are summarised in the action plan. Council has consulted widely and identified three areas of priority considered by partners as crucial to the development of an effective Heat Health Plan. They include:

1. The formulation of localised plans and interventions based upon sound research and results of community emergency management consultation;
2. The targeting of vulnerable groups and the building of networks within the community; and
3. Health promotion and community education.

### 8.1 Emergency Management Commissioner

The Emergency Management Commissioner is the nominated control agency for managing the response to heatwaves at a state level. The main emergency management tasks are:

- Ensuring the messages to the public are coordinated, consistent and complementary;
- Ensuring the impact and consequences of extreme heat on the community are identified and managed in an integrated and coordinated manner; and
- Coordinating the whole-of-government response to the varied emergencies caused by the heat.

### 8.2 Department of Health & Human Services

During a Heat Health Event, the Department of Health and Human Services has a key function for reducing the impact of extreme heat on public health. DHHS does this by:

- The development of the Heat Health Plan for Victoria. The aim of this plan is to raise awareness of extreme heat impacts on the community and provide information for action to reduce the risks;
- The development of the Heat Wave Planning Guide. This provides a framework to assist local councils in developing plans and supporting communities during extreme heat events;
- Maintaining the heat health information surveillance system;
- Issuing heat health alerts. Heat Health alerts are issued for relevant weather districts when forecast average temperatures reach or exceed the threshold level;
- Development of communication strategies with a range of resources; and
- Providing support and guidance to other agencies to coordinate the health response state-wide.

### 8.3 Local Government

When a local Heat Health Alert is issued by the Chief Health Officer, Council is responsible for activating the MRCC Heat Health Plan. The Mildura Rural City Council (MRCC) Municipal Emergency Manager (MEM), Municipal Emergency Resource Officer (MERO) or the Municipal Recovery Manager (MRM) has authority to activate this Plan.

Mildura Rural City Council has a responsibility to protect public health in an emergency. The Heat Health Plan for Victoria encourages local government to address this responsibility by:

- Planning for and reviewing of Heat Health event plans;
- Providing relief during heat health events by enacting arrangements to support those in the community who require it;
- Communicating health messages; and
- Coordinating relief and recovery activities locally as required.

Roles and responsibilities for the Mildura Rural City Council are detailed below in the Heat Health Action Plan.

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### 9. Heat Health Action Plan

The Heat Health Action Plan relates to more than responding to impending heat health events. The plan provides all year round guidance in preparing for and building community resilience to Heat Health events. The action plan is divided into four phases

- Phase 1: Pre summer preparation and mitigation
- Phase 2: During summer prevention
- Phase 3: Heat Health event response
- Phase 4: Heat Health event recovery

#### 9.1 Phase 1 - Pre Summer Preparation and Mitigation

Phase 1 Actions	Responsibility	Timeline	Notes
<b>Heath Health Information Material and Resources</b>			
<ul style="list-style-type: none"> <li>• <b>Review Heat Health Plan</b> <ul style="list-style-type: none"> <li>➢ Ensure up to date legislative requirements</li> <li>➢ Review State Heat Health Plan for alignment</li> <li>➢ Review appendices to ensure accuracy</li> </ul> </li> <li>➢ Distribute updated plan</li> </ul>	EHC  EHC EHC / MEM  MEM	March-September  March-September March-September March-September	Information can be found on the DHHS Website.  Include any previous AAR information in review.
<b>Contact Lists</b>			
<ul style="list-style-type: none"> <li>➢ Governance &amp; Risk</li> <li>➢ Environmental Health</li> </ul>	MEM EHC	March-September March-September	Update contact lists Update contact lists
<b>Relief Centres</b>			
<ul style="list-style-type: none"> <li>➢ Review &amp; confirm agreements, availability &amp; standards</li> </ul>	MEM	April-September	
<b>Resources</b>			
<ul style="list-style-type: none"> <li>➢ Check for new resources from DHHS and discard out of date information &amp; ensure appropriate stocks</li> <li>➢ Ensure access to hire cooling equipment and generators</li> </ul>	MEM / EHC MEM / FSC	September-October September-October	

**Abbreviations on this page**

EHC – Environmental Health Coordinator  
 AAR – After Action Review  
 MEM – Municipal Emergency Manager  
 DHHS – Department of Health & Human Services

FSC – Facility Services Coordinator

Phase 1 Actions continued	Responsibility	Timeline	Notes
<b>Pre Summer Engagement and Communication.</b>			
<ul style="list-style-type: none"> <li>Resources                             <ul style="list-style-type: none"> <li>Distribute new and updated information to relevant Council departments</li> </ul> </li> </ul>	MEM / EHC	September-October	Heat Health pamphlets and posters
<ul style="list-style-type: none"> <li>Media                             <ul style="list-style-type: none"> <li>Review, update &amp; plan potential media articles</li> </ul> </li> </ul>	MEM / EHC / MCC	September-October	Up to date with plan and DHHS information
<ul style="list-style-type: none"> <li>Stakeholder Communication                             <ul style="list-style-type: none"> <li>Heat Health links to agencies supporting vulnerable people, groups and stakeholders and encourage development or updating of Heat Health Action Plans</li> </ul> </li> </ul>	MEM	September-October	
<ul style="list-style-type: none"> <li>Community Events                             <ul style="list-style-type: none"> <li>Ensure compliance with risk assessments and emergency management plans for Heat Health where these plans from part of user agreements for events.</li> </ul> </li> </ul>	RIO	All Year	
<b>9.2 Phase 2 - During Summer Prevention</b>			
Phase 2 includes a range of actions to continue to build community resilience.			
<b>Phase 2 Actions</b>			
<b>Implement "Summer Communications Campaign"</b>			
<ul style="list-style-type: none"> <li>Media                             <ul style="list-style-type: none"> <li>Coordinate media articles</li> <li>Ensure social media information is updated</li> </ul> </li> </ul>	MEM / MCC / EHC MCC	November-February November-February	
<ul style="list-style-type: none"> <li>Disseminate Heat Health Information                             <ul style="list-style-type: none"> <li>Display within council and encourage stakeholder to display Heat Health education materials</li> </ul> </li> </ul>	EHC / OHSC / MEM All Managers	November-February	

Abbreviations on this page  
 EHC – Environmental Health Coordinator  
 OHSC – Occupational Health & Safety Coordinator  
 MEM – Municipal Emergency Manager  
 RIO – Risk & Insurance Officer  
 MCC – Marketing & Communications Coordinator

9.3 Phase 3 - Heat Health Response

Phase 3 occurs when the Heat Health temperature threshold is triggered and a Heat Health Alert is issued.

Phase 3 Actions		Responsibility	Timeline	Notes																
<b>Upon notification of Heat Health Alert</b>																				
<ul style="list-style-type: none"> <li><b>Information &amp; Briefings</b> <ul style="list-style-type: none"> <li>Attend REMPC and ICC briefings</li> <li>Monitor local forecasts and DHHS information &amp; disseminate.</li> </ul> </li> </ul>					MEM	MEM / EHC	Heat Health Alert	Ongoing												
<ul style="list-style-type: none"> <li><b>Communication</b> <ul style="list-style-type: none"> <li>Implement the communication plan</li> <li>Send internal message to EM Group</li> <li>Send internal generic Heat Health Alert to "all" council staff</li> <li>Communicate with relief centre staff and volunteers</li> <li>Send external information messages to stakeholders</li> <li>Key messages for customer service staff &amp; Visitor Information Centre Staff to provide to community</li> </ul> </li> </ul>					MEM	MEM	MEM	RCC	MEM / EHC	CSC / EHC	Heat Health Alert	Heat Health Alert	Heat Health Alert	Heat Health Alert	Heat Health Alert	Appendix 7	Email	Appendix 3	May be required	Appendix 5
<ul style="list-style-type: none"> <li><b>Media</b> <ul style="list-style-type: none"> <li>Coordinate media releases with DHHS</li> <li>Social media alerts to community and updates</li> </ul> </li> </ul>					MCC	MCC	Heat Health Alert	Heat Health Alert												
<b>Heat Health Response</b>																				
<ul style="list-style-type: none"> <li><b>Relief Centres / Cooling Centres</b> <ul style="list-style-type: none"> <li>May be activated</li> <li>Maintain contact with ICC and /or Powercor in relation to blackouts and brown outs.</li> </ul> </li> </ul>					MERO / MRM	MEM	Heat Health Response	Heat Health Response / ongoing												
<ul style="list-style-type: none"> <li><b>Media</b> <ul style="list-style-type: none"> <li>Media release in relation to Relief Centres and places to stay cool.</li> </ul> </li> </ul>					MERO / MRM / MCC		On advice from MERO / MRM													
<ul style="list-style-type: none"> <li><b>Resources</b> <ul style="list-style-type: none"> <li>Extending opening hours of libraries and public swimming pools</li> </ul> </li> </ul>					MERO / MRM / MLCS / LSM		On advice from MERO / MRM													
<b>Modify Tasks &amp; Programs</b>																				
<ul style="list-style-type: none"> <li>Modify /client community programs that may affect people's wellness</li> </ul>					YESC / ADSC / EYC		Heat Health Response													

Abbreviations on this page

- EHC – Environmental Health Coordinator
- RCC – Relief Centre Coordinator
- MLCS – Manager Leisure & Cultural Services
- EYC – Early Years Coordinator
- MEM – Municipal Emergency Manager
- CSC – Customer Services Coordinator
- LSM – Library Services Manager
- MCC – Marketing & Communications Coordinator
- MERO – Municipal Emergency Response Officer
- YESC – Youth Engagement Services Coordinator
- RIO – Risk & Insurance Officer
- MRM – Municipal Recovery Manager
- ADSC – Aged & Disability Services Coordinator

9.4 Phase 4 - Heat Health Recovery

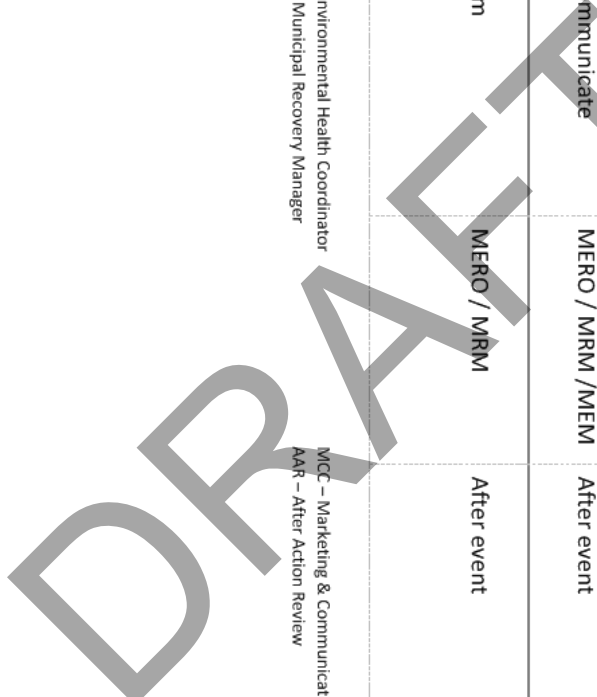
Phase 4 Actions	Responsibility	Timeline	Notes
<b>Post Heat Health Alert</b>			
<ul style="list-style-type: none"> <li>• <b>Communication</b> <ul style="list-style-type: none"> <li>➢ Alert staff and stakeholders if a Heat Health Alert is cancelled</li> </ul> </li> </ul>	MEM / EHC	After event or cancellation	
<ul style="list-style-type: none"> <li>• <b>Media</b> <ul style="list-style-type: none"> <li>➢ Reduce / remove Heat Health Alert messages and modify social media information (continue to stay hydrated after alert)</li> </ul> </li> </ul>	MCC / MEM	After event or cancellation	
<ul style="list-style-type: none"> <li>• <b>Review</b> <ul style="list-style-type: none"> <li>➢ Instigate After Action Review, debrief and communicate</li> </ul> </li> </ul>	MERO / MRM / MEM	After event	Appendix 12
<ul style="list-style-type: none"> <li>• <b>AAR</b> <ul style="list-style-type: none"> <li>➢ Chair AAR and circulate outcomes to EM team</li> </ul> </li> </ul>	MERO / MRM	After event	The AAR process should be considered to ensure the continued development of this plan.

Abbreviations on this page

MEM – Municipal Emergency Manager  
 MERO – Municipal Emergency Resource Coordinator

EHC – Environmental Health Coordinator  
 MRM – Municipal Recovery Manager

MCC – Marketing & Communications Coordinator  
 AAR – After Action Review



## 10. Heat Health Communication Plan.

Communications are an integral part of managing risk. Ensuring that communications are consistent clear and reaching the whole community especially those vulnerable groups is vital. Timely and accurate information to the community to reduce the impact of extreme heat is also vital.

Part 3 of the DHHS Heat Wave Planning Guide provides information for communication strategies.

Appendix 7. Communications Pathway provides a guide for local communications.

### 10.1 Receiving Heat Health Alerts

Heat Health alerts are available to any persons wishing to subscribe to the Alerts, Advisories and Newsletters at the health.vic website. <https://www2.health.vic.gov.au/about/news-and-events/healthalerts>

The MEM & EHC are to ensure they are subscribed to, and receive DHHS Heat Health Alerts. Heat Health Alerts will also be distributed to the MEM from the Regional Emergency Management Team (REMT).

The distribution of these alerts internally and externally from Council is the responsibility of certain officers as per 10.2 and 10.3.

### 10.2 Internal Communication

All Staff.

It is the responsibility of the Municipal Emergency Manager to communicate Heat Health Alerts to all staff via the current "Internal Heat Health Alert" template. (Appendix 3)

A communication via email will also be sent if a Heat Health Alert is deactivated. (Appendix 4)

Managers and Team Leaders are responsible for ensuring employees who do not have access to email or may not access their email on a daily basis are informed of the alert.

What to communicate.

It is recommended that the evidence based information developed by the Department of Human services be used.

### 10.3 External Communication

It is the responsibility of the EHC to communicate Heat Health Alerts to external stakeholders as is seen necessary. Appendix 1 provides a list of a number of key stakeholders.

A communication to these stakeholders via email shall also be made if a Heat Health Alert is deactivated. Appendix 5 may be used to notify and Appendix 6 to advise of a deactivation.

### 10.4 Community Education

Council's communication of the risks associated with extreme heat, preparation and coping with heat are made at the beginning of summer. Consideration to early communication prior to November should be made dependent on weather forecasts.

These messages will be disseminated through Councils existing networks. Council Community Care Workers and stakeholder agencies shall be encouraged to provide verbal advice to vulnerable groups they work with. These being the elderly, frail and disabled along with parents with babies and young children.

Education around heat health should be consistent with DHHS advice and cover the following areas:

- Keeping the home cool;
- Keeping out of the heat;
- Keeping the body cool and hydrated;
- Helping others;
- What to do if you have a health problem;
- What to do if you feel unwell; and
- Never leave children, adults or pets in cars.

Communication messages should be:

- In plain and simple language;
- Specific;
- Regular;
- Consistent;
- Targeted;
- Translated for culturally and linguistically diverse groups;
- Available in a variety of formats;
- Able to be remembered and acted on; and
- Achievable by the public.

Heat Health information resources are available at Victorian Government websites. (See appendix 13)

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## Appendix 2 Alert Decision Process

### How we decide to issue an alert

The department monitors the Bureau of Meteorology forecast daily minimum and maximum temperatures and calculates the daily average temperature for each weather forecast district, as shown in Figure 2.

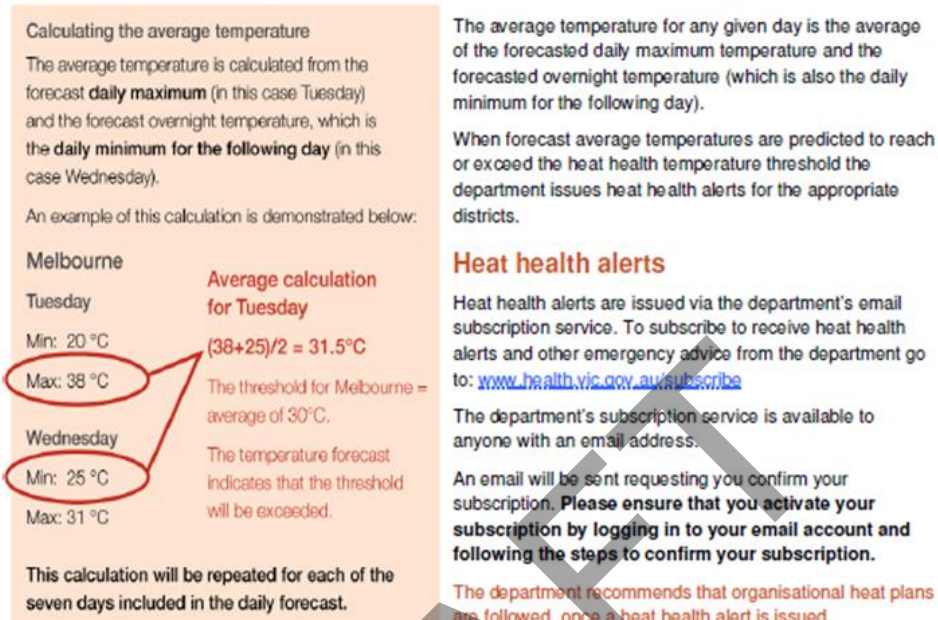


Figure 2: Example calculation of the daily average temperature

in their care from the impact of extreme heat, particularly those most at risk.

The department may also consider other factors that may influence vulnerability, such as very high maximum or minimum temperatures and high temperatures over a prolonged consecutive period. High temperature alerts may be issued in these circumstances even if the average temperature threshold is not exceeded. Prolonged high temperatures below threshold levels can still impact on health.

Where possible, heat health alerts will be issued 3-4 days prior to forecast extreme heat conditions providing alert recipients with an early warning. Even though the department will be monitoring forecast temperatures across the state, it is important for local councils and other organisations to continue to monitor local conditions. It may be necessary for local councils to activate heat plans in the absence of a heat health alert being issued. Council contacts are encouraged to monitor local conditions using the Bureau of Meteorology at: [www.bom.gov.au](http://www.bom.gov.au)

Further information about the extreme heat and the alert system is available on the Health website at: [www2.health.vic.gov.au/public-health/environmental-health/climate-weather-and-public-health/heatwaves-and-extreme-heat](http://www2.health.vic.gov.au/public-health/environmental-health/climate-weather-and-public-health/heatwaves-and-extreme-heat)

The department produces a range of educational resources that are available at: [www2.health.vic.gov.au/public-health/environmental-health/climate-weather-and-public-health/heatwaves-and-extreme-heat/heatwave-community-resources](http://www2.health.vic.gov.au/public-health/environmental-health/climate-weather-and-public-health/heatwaves-and-extreme-heat/heatwave-community-resources)

To receive this publication in an accessible format phone 1300 761 874, using the National Relay Service 13 36 77 if

required, or email: [extreme.weather@dhs.vic.gov.au](mailto:extreme.weather@dhs.vic.gov.au)

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Available at: [www2.health.vic.gov.au/public-health/environmental-health/climate-weather-and-public-health/heatwaves-and-extreme-heat](http://www2.health.vic.gov.au/public-health/environmental-health/climate-weather-and-public-health/heatwaves-and-extreme-heat)

The average temperature for any given day is the average of the forecasted daily maximum temperature and the forecasted overnight temperature (which is also the daily minimum for the following day).

When forecast average temperatures are predicted to reach or exceed the heat health temperature threshold the department issues heat health alerts for the appropriate districts.

### Heat health alerts

Heat health alerts are issued via the department's email subscription service. To subscribe to receive heat health alerts and other emergency advice from the department go to: [www.health.vic.gov.au/subscribe](http://www.health.vic.gov.au/subscribe)

The department's subscription service is available to anyone with an email address.

An email will be sent requesting you confirm your subscription. **Please ensure that you activate your subscription by logging in to your email account and following the steps to confirm your subscription.**

The department recommends that organisational heat plans are followed, once a heat health alert is issued.

People in the general community should take action to prepare for extreme heat to protect themselves and those

## Appendix 3 Heat Health Alert - Internal Notification

**Heat Health Alert****Mallee Weather District**

**A Heat Health Alert has been issued by the Victoria's Chief Health Officer for the Mallee Weather District, which encompasses Mildura Rural City Council.**

The alert is issued for:

Start Date 27/07/2018 12:00 AM

End Date 27/07/2018 12:00 AM

The forecast temperatures for:

Max: Mildura 48 Min overnight 35

Max: Ouyen 49 Min overnight 35

Managers and Coordinators should respond in accordance with Council policies and procedures.

Staff members with supervision responsibilities must ensure that this Alert is communicated to staff under their responsibility.

**Key messages:**

- Stay out of the heat as much as possible, particularly between 11.00am and 4.00pm
- Keep cool and drink plenty of water
- Look out for yourself and others
- Never leave children, adults or pets in cars

**Those most vulnerable to the effects of high temperatures:**

- Older people (65 years and older), particularly those living alone with little social contact and or those with pre-existing medical conditions
- Those with disabilities
- Infants and children under five years of age
- Pregnant and nursing mothers
- People working in hot environments
- Un-acclimatised tourists and new residents

Further advice and resources can be downloaded from the Department of Health and Human Services website:

<https://www2.health.vic.gov.au/public-health/environmental-health/climate-weather-and-public-health/heatwaves-and-extreme-heat>

Appendix 4      Deactivated Heat Health Alert - Internal Notification  
**Deactivated Heat Health Alert**  
**Mallee Weather District**

**The Heat Health Alert issued by the Victoria's Chief Health Officer on 27/07/2018 12:00 AM for the Mallee Weather District which encompasses Mildura Rural City Council on the below date has been deactivated due to a change in weather activity**

The revised forecast temperatures for:

Mildura      Max:    31      Min overnight      31

Ouyen        Max:    35      Min overnight      25

Staff members with supervision responsibilities must ensure that this message is communicated to staff under their responsibility.

Further advice and resources can be downloaded from the Department of Health and Human Services website:

<https://www2.health.vic.gov.au/public-health/environmental-health/climate-weather-and-public-health/heatwaves-and-extreme-heat>

## Appendix 5 Heat Health Alert – External Notification

**Heat Health Alert****Mallee Weather District**

**A Heat Health Alert has been issued by the Victoria's Chief Health Officer for the Mallee Weather District which encompasses Mildura Rural City Council.**

**This information is being forwarded to you in accordance with the Mildura Rural City Council's Heat Health Plan.**

The alert is issued for:

Start Date 27/07/2018 12:00 AM

End Date 27/07/2018 12:00 AM

The forecast temperatures for:

Max: Mildura 48 Min overnight 35

Max: Ouyen 49 Min overnight 35

**Key messages:**

- Stay out of the heat as much as possible, particularly between 11.00 am and 4.00 pm
- Keep cool and drink plenty of water
- Look out for yourself and others
- Never leave children, adults or pets in cars

**Those most vulnerable to the effects of high temperatures:**

- Older people (65 years and older), particularly those living alone with little social contact and or those with pre-existing medical conditions
- Disabled
- Infants and children under 5 years of age
- Pregnant and nursing mothers
- People working in hot environments
- Un-acclimatised tourists and new residents

Further advice and resources can be downloaded from the Department of Health and Human Services website:

<https://www2.health.vic.gov.au/public-health/environmental-health/climate-weather-and-public-health/heatwaves-and-extreme-heat>

Appendix 6 Deactivated Heat Health Alert – External Notification

## Deactivated Heat Health Alert

### Mallee Weather District

**The Heat Health Alert issued by the Victoria's Chief Health Officer on 27/07/2018 12:00 AM for the Mallee Weather District which encompasses Mildura Rural City Council on the below date has been deactivated due to a change in weather activity**

**This information is being forwarded to you in accordance with the Mildura Rural City Council's Heat Health Plan.**

The revised forecast temperatures for:

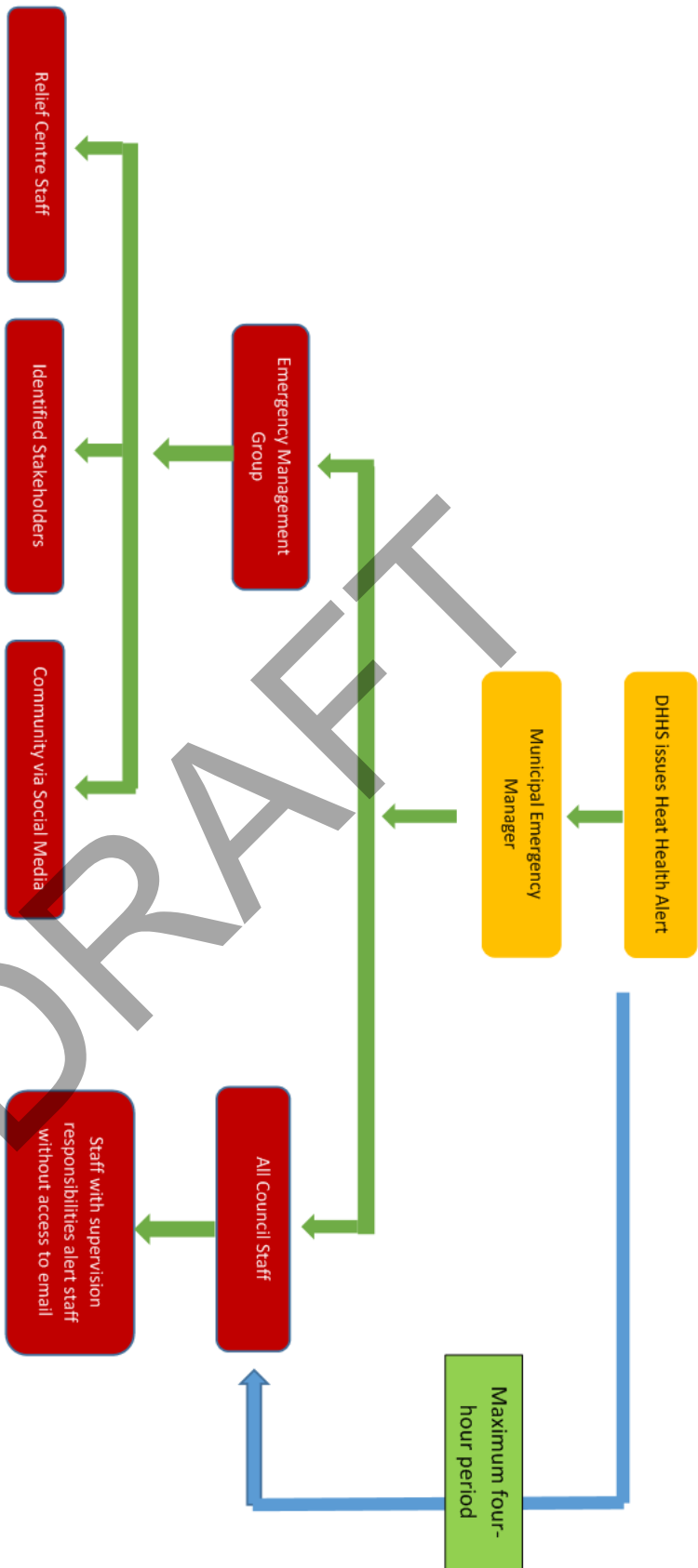
Mildura Max: 31 Min overnight 31

Ouyen Max: 35 Min overnight 25

Further advice and resources can be downloaded from the Department of Health and Human Services website:

<https://www2.health.vic.gov.au/public-health/environmental-health/climate-weather-and-public-health/heatwaves-and-extreme-heat>

Appendix 7 Heat Health Alert Communication Pathway



Appendix 8 Key Contacts  
Mildura Rural City Council Emergency Management Group (not for public distribution)

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Key Management Contacts (not for public distribution)

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MRCC Heat Health Plan 2019  
Appendix 8

## Appendix 9 Places to Stay Cool

<b>Mildura Central</b> Fifteenth Street and Deakin Avenue Mildura Ph 5023 7177	<b>Mildura Senior Citizens Club</b> 129 Tenth Street, Mildura Ph 5023 2959
<b>Alfred Deakin Centre / Library</b> 180 Deakin Ave Mildura Ph: 5018 8350	<b>Red Cliffs Library</b> 2-10 Jamieson Avenue Red Cliffs Ph: 5018 8366
<b>Irymple Multi Cultural Senior Citizens Club</b> 2126 Fifteenth Street, Irymple Ph 5024 6701	<b>Merbein Senior Citizens Club / Community Hub / Library</b> Merbein Community Hub 11 Main Avenue, Merbein Ph 5018 8361
<b>Red Cliffs Senior Citizens Club</b> Red Cliffs Senior Citizens Centre 8 – 12 Ilex Street, Red Cliffs Ph 5024 2396	<b>Ouyen Service Centre / Library</b> 79 Oke Street, Ouyen Ph 5018 8600
<b>Murrayville Senior Citizens Club</b> Murrayville Senior Citizens Centre Gray Street, Murrayville Ph: 5095 2286	<b>Underbool Senior Citizens Club</b> Underbool Community Hall Monash Avenue, Underbool Ph: 5094 6223

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**Appendix 10 Glossary Terms & Abbreviations**

Terms		
Term	Abbreviation	Explanation
Act	N/A	Relates to Acts of Parliament State or Federal
Agency	N/A	Means a Government agency or a non-Government agency.
Command	N/A	The direction of members and resources of an agency in the performance of the organisation's roles and tasks. Authority to command is established in legislation or by agreement within an agency. Command relates to agencies and operates vertically within an agency.
Control	N/A	The overall direction of response activities in an emergency situation. Authority for control is established in legislation or in an emergency response plan, and causes with it the responsibility for tasking and co-ordinating other agencies in accordance with the needs of the situation. Control relates to situations and operates horizontally across agencies.
Control Agency	N/A	The agency identified in State Emergency Response Plan which is primarily responsible for responding to a specified emergency.
Coordination	N/A	The bringing together of agencies and elements to ensure effective response to emergencies and is primarily concerned with the systematic acquisition and application of resources (agency, manpower and equipment) in accordance with the requirements imposed by the emergency or emergencies.
Emergency	N/A	Emergency means an emergency due to the actual or imminent occurrence of an event which in any way endangers or threatens to endanger the safety or health of any person in Victoria or which destroys or damages, or threatens to destroy or damage any property in Victoria, including, without limiting the generality of the foregoing: an earthquake, flood, windstorm or other natural event; a fire; an explosion; a road accident or any other accident; a plague or an epidemic; a warlike act, whether directed at Victoria or a part of Victoria or at any other State or Territory of the Commonwealth; or a hijack, siege or riot.

Term	Abbreviation	Explanation
Emergency Relief	N/A	Relief is the provision of immediate life support and human needs of persons affected by, or responding to, an emergency.
Recovery	N/A	A recovery agency is an agency or person which assists individuals, families and communities to attain a proper level of functioning, by providing information, specialist services and resources, and may include Commonwealth, State and local government and non-government agencies.
Relief Centres	N/A	Centres established to provide groups of persons with any or all of the services, of the functional areas of Emergency Relief.

Abbreviations		
Abbreviation	Term	Explanation
AV	Ambulance Victoria	Statutory provider of pre-hospital emergency care and ambulance services in Victoria.
BOM	Bureau of Meteorology	Agency of the Australian Government responsible for providing weather services to Australia and surrounding areas.
BPC	Building & Property Coordinator	Council Employee responsible for building & property team
CFA	Country Fire Authority	Volunteer and career fire service that CFA provides firefighting and emergency services to rural areas and regional towns in Victoria, and to portions of the outer suburban areas of Melbourne.
DELWP	Department of Environment, Land, Water & Planning	DELWP brings together Victoria's planning, local government, environment, energy, suburban development, forests, emergency management, climate change and water functions into a single department to strengthen connections between the environment, community, industry and economy.
DHHS	Department of Health & Human Services	health.vic is a gateway to policies, guidelines and regulatory information relating to the provision of health services and managing health related business in Victoria.
EMLO	Emergency Management Liaison Officer	An Officer designated by his agency to represent it and who is empowered to commit or to arrange the commitment of resources of the agency to the countering of emergencies, and to provide a communication link with his agency.
EHC	Environmental Health Coordinator	Council Employee responsible for Environmental Health Team
EPC	Events & Projects Coordinator	Council Employee responsible events team and coordination events on MRCC property.
ICC	Incident Control Centre	Multi agency centre for control of level 2 & level 3 incidents including heat health. Located in Irymple.
MCCS	Manager Community Care Services	Home Care Maintenance, Aged & Disability Services, Maternal Child Health, Family Day Care, Playalong, Early Years Pre Schools, Immunisations
MCLS	Manager Leisure & Cultural Services	Responsible for;

		Recreation Planning & Development, Library Services, Youth Services, Community Events Visitor Information.
MCC	Media & Communications Coordinator	Council employee with responsibility in coordination of the Communications and Media Team
MEM	Municipal Emergency Manager	The person appointed by the Municipality responsible to Council for the co-ordination of Emergency Management activities in terms of administration and liaison with other services.
MERC	Municipal Emergency Response Coordinator	The member of Victoria Police appointed as an emergency response coordinator for each municipal district is known as a MERC.
MEMP	Municipal Emergency Management Plan	Municipal plan for prevention of, the response to, and the recovery from, emergencies that could occur in the Mildura Rural City Council municipality.
MEMPC	Municipal Emergency Management Planning Committee	Municipal plan for prevention of, the response to, and the recovery from, emergencies that could occur in the Mildura Rural City Council municipality.
MERO	Municipal Emergency Resource coordinator	The person appointed by the Municipality responsible to council for the co-ordination of municipal owned or controlled resources in emergencies.
MRM	Municipal Recovery Manager	The person appointed by the Municipality responsible to council for the co-ordination of municipal recovery activities after emergencies.
OHSC	Occupational Health & Safety Coordinator	Council Employee responsible for the OH&S team and Council employees and contractors.
RDC	Recreation & Development Coordinator	Council Employee responsible for recreation & development team.
REMT	Regional Emergency Management Team	Regionally based team that includes CFA, DELWP, VicPol, Amb Vic, DHHS.

## Appendix 11 Key Stakeholders

### Aged Care Facilities

A list of Aged Care Facilities is held on the Vulnerable Facilities Register with Council and is available via the MEM.

### Community Health Services / Hospitals

- Sunraysia Community Health Services – 137 Thirteenth St Mildura
- Mildura Private Hospital – 220-228 Thirteenth Street Mildura
- Mallee Track Health & Community Services – 28 Britt St Ouyen
- Mildura Base Hospital – 216-240 Ontario Ave Mildura.

### Child Care Facilities / Kindergartens

A list of Child Care Facilities and Kindergartens is held on the Vulnerable Facilities Register with Council and is available via the MEM.

### Schools

A list of schools is held on the Vulnerable Facilities Register with Council and is available via the MEM.

### Retirement Villages

A list of Retirement Villages is held on the Vulnerable Facilities Register with Council and is available via the MEM.

### Council Contractors

Persons, companies and organisations who may be performing work for Council.

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## Appendix 12 After Action Review (AAR) Process

Local debriefing using the After Action Review (AAR) process is a way to debrief your teams at the end of a shift or incident.

By identifying and addressing the issues as soon as possible after an event, we are able to deal with them immediately while the details are still fresh in our minds.

The AAR is the primary tool for incorporating the days action's or day's events into the learning cycle, helping us to improve our performance.

AAR:

- Provides practice for communication and for conflict resolution between team members.
- Provides a place to establish, emphasize and reinforce group norms.
- Provides a forum for determining any success and failures.
- Assists in establishing a common perception of events throughout the shift / incident.
- Is not a critique, the emphasis is on the issues NOT the personalities.

**What is an AAR?**

### 1. What was planned?

What were the goals and objectives?

- Incident Plan
- Goals of individuals
- Team goals
- Additional unstated goals

### 2. What really happened?

Discover the events of the day through the team's eyes. Collectively they probably know what happened but each individual may not.

### 3. Why did it happen?

Find the root causes behind identified successes and failures. It is important to remember, the AAR focuses on WHAT, not who.

### 4. What can we do better next time?

Once you have identified the root causes, develop remedies that concentrate on improvement strategies.

A local debrief using AAR does not replace other kinds of formal debrief that might be held sometime after the incident, but is a valuable tool to identify key issues.



Appendix 13      Key Message / Resources

Resources for communicating with the community.

<https://www2.health.vic.gov.au/public-health/environmental-health/climate-weather-and-public-health/heatwaves-and-extreme-heat/heatwave-community-resources>

<https://www.betterhealth.vic.gov.au/council-media-kit-survive-the-heat>

<http://www.healthtranslations.vic.gov.au>

Heat Health Alerts

<https://www2.health.vic.gov.au/public-health/environmental-health/climate-weather-and-public-health/heatwaves-and-extreme-heat/heat-health-alert-status>

Weather

<http://www.bom.gov.au/>

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## 14.10 GEOGRAPHICAL NAMING - JOHN HALL OVAL

### Summary

This report presents to Council a proposal to officially name the No.2 oval at Old Aerodrome Sporting Complex as John Hall Oval.

2019/0212

**Moved:** Cr Glenn Milne  
**Seconded:** Cr Mark Eckel

**That Council endorse the naming of Number 2 Oval at Old Aerodrome Sporting Complex as the John Hall Oval and register accordingly with Vicnames.**

**CARRIED**

## 14.11 GEOGRAPHICAL NAMING - FOWLER LANE, RED CLIFFS

### Summary

This report presents to Council a proposal to officially name an unnamed laneway in Red Cliffs as Fowler Lane.

2019/0213

**Moved:** Cr Glenn Milne  
**Seconded:** Cr Mark Eckel

**That Council endorse the naming of Fowler Lane in Red Cliffs and register accordingly with Vicnames.**

**CARRIED**

## 14.12 ROAD DISCONTINUANCE REQUEST

### Summary

The purpose of this report is to seek Council's permission to advertise the intent to discontinue roads as detailed in this report and proceed with finalising the discontinuances, subject to no formal submissions being received.

2019/0214

**Moved:** Cr Anthony Cirillo  
**Seconded:** Cr Helen Healy

**That Council approve the advertisement of the road discontinuances as presented and further approve the discontinuances to be finalised, subject to no submissions being received.**

**CARRIED**

**Part Ginquam Avenue Extension, Irymple (discontinuance)**

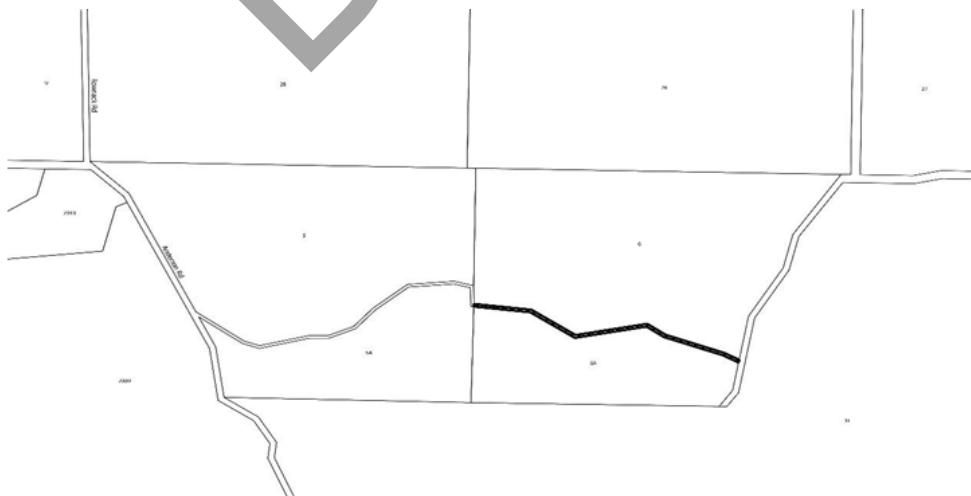
A landowner has requested to purchase the unused section of Ginquam Avenue Government road reserve adjoining their property, as shown hatched on the map below. Following an internal consultation process, this section of unused road reserve was deemed of no strategic value to Council.

This section of road reserve would be transferred back to the Crown for them to deal with the adjoining land owner regarding purchasing the land.



**Unused Road Reserve, Mittyack (discontinuance)**

Iluka have submitted a request to revegetate the road reserve hatched in black in the below map. Consent for this can only be issued through Crown. In order for this to proceed, Council will need to discontinue this section of road reserve and transfer back to the Crown for them to deal with Iluka. Following an internal consultation process, this section of unused road reserve was deemed of no strategic value to Council.





## 14.13 FORMALISATION OF ROAD DISCONTINUANCES AND DEVIATION

### Summary

The purpose of this report is to seek Council's permission to formalise the discontinuance and deviation of roads as detailed in this report.

2019/0215

**Moved:** Cr Anthony Cirillo  
**Seconded:** Cr Glenn Milne

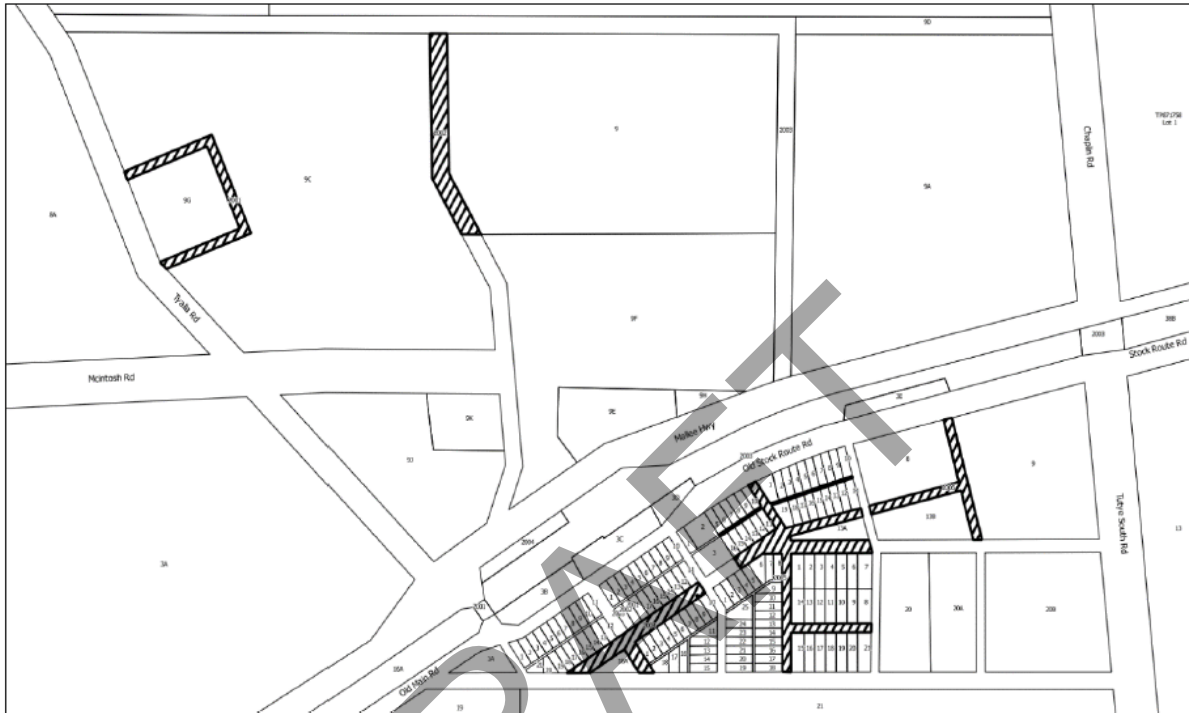
**That Council approve the formalisation of road discontinuances and deviation as presented.**

**CARRIED**

DRAFT

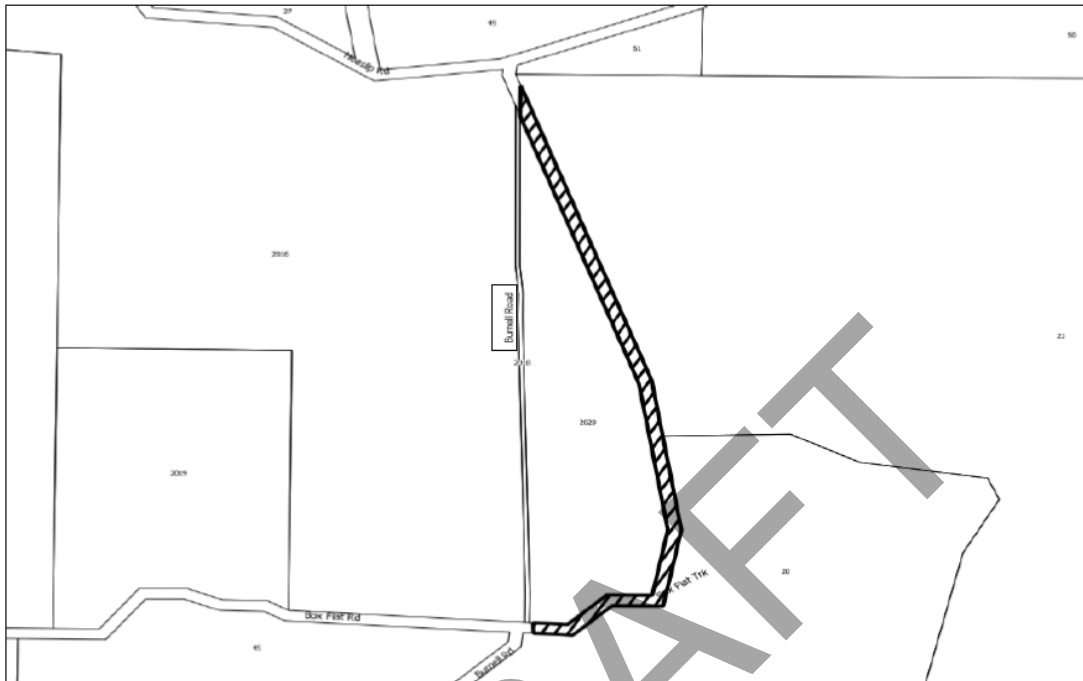
**Township of Tutye roads (discontinuance)**

DELWP requested that Council effects the discontinuances of a number of unused road reserves in the Township of Tutye under the *Local Government Act 1989*. DELWP's intent is that these road reserves will form part of the land to be reserved under the provisions of the *Crown Land (Reserves) Act 1978* for the Conservation of an Area of Natural Interest. Management is with Parks Victoria. The roads to be discontinued are shown hatched on the map below.



**Burnell Road, Ouyen (deviation)**

DELWP have requested that Council effect the deviation of Burnell Road under the provisions of the *Local Government Act 1989*, so that the road reserve follows the alignment of the physical road, which has been previously formed and maintained by Council. Road reserve to be deviated from the alignment hatched on the map below, to the alignment labelled Burnell Road, Crown Allotment 2018.



**Laneway off Fourteenth Street, Mildura (discontinuance)**

A landowner has requested to purchase the laneway adjoining their property, as shown hatched on the map below. Following an internal consultation process, this laneway was deemed of no strategic value to Council.



## 14.14 TWO LOT SUBDIVISION, TWO DWELLINGS AND REMOVAL OF COVENANT

Following the resolution to lay this report on the table at the August Ordinary Meeting of Council, this matter is now represented for consideration.

### 1. Summary

By way of background, this application was presented to Council at its meeting on 28 August 2019 for decision, with a recommendation for refusal by Council officers, supported by the Planning Referral Committee (PRC). The application was 'laid on the table' by Council at this time, providing an opportunity for the Permit Applicant to prepare and submit revised plans that addressed the concerns raised by the assessing planner.

Revised plans were subsequently received by Council on 6 September 2019 (copy attached), and readvertised in accordance with Section 52 of the *Planning and Environment Act 1987*. Reassessment of the application has been undertaken by officers and the application has been put back to Council for determination based on the revised plans.

The recommendation before Council remains for refusal for the reasons detailed above, with amended grounds based on the revised assessment.

Date Received:	19 March 2019 (Amended 6 September 2019)
Subject Property:	23 Petrucci Way Mildura (Lot 128 PS 500946Y Sec 9 Blk E)
Proposed Use/Development:	Removal of restrictive covenant AC172173Q, development of two dwellings and a two lot subdivision
Zone:	General Residential Zone
Overlays:	Nil
Applicant:	Roy Costa Planning & Development
Application Triggers:	Clause 32.08-3 - A permit is required to subdivide land.  Clause 32.08-6 - A permit is required to construct two or more dwellings on a lot.  Clause 52.02 - Under Section 23 of the <i>Subdivision Act 1988</i> to create, vary or remove an easement or restriction or vary or remove a condition in the nature of an easement in a Crown grant.
Relevant Provisions:	Clause 15.01-5S - Neighbourhood character  Clause 15.01-2S - Building design  Clause 16.01-1S - Integrated housing  Clause 16.01-2S - Location of residential development  Clause 21.04-2 - Urban residential land supply and growth area  Clause 32.08 - General Residential Zone

	Clause 52.02	- Easements, restrictions and reserves
	Clause 55	- Two or more dwellings on a lot and residential buildings
	Clause 56	- Residential subdivision
	Clause 65	- Decision guidelines
	Clause 66	- Referral and notice provisions
Objections Received	14	

The application seeks Council approval for the removal of restrictive covenant AC172173Q, development of two dwelling and a two lot subdivision at 23 Petrucci Way, Mildura (Lot 128 PS500946Y Parish of Mildura).

The subject site is located within the Ularara subdivision, being the estate generally in the area between Eighth and Eleventh Streets. The site is currently vacant, and has been so since the lot was created in 2003.

The application was received by Council on 19 March 2019, and subsequently placed on public notice pursuant to Section 52 of the *Planning and Environment Act 1987* from 14 May – 31 May 2019. Re-notification of revised plans received on September 6 2019 has also occurred. As a result of public notice, fourteen (14) objections to the application have been received.

Key issues raised in the objections include:

- Financial loss through decreased land values.
- Increased traffic including more on-street car parking which will restrict movement and vision of local traffic and be an eyesore.
- Undermining the integrity of the area by proposing something that was not originally envisioned when the covenant was created and that all other parties have complied with so far.
- Buildings are proposed closer to the roads than on adjoining lots reducing the openness and view of traffic at the intersection.

The application progressed to a mediation on 18 June 2019. While a number of matters were discussed, no resolution of the matters in dispute were achieved.

The attached Delegation Report provides an assessment of the application against the relevant provisions of the Mildura Planning Scheme and the *Planning and Environment Act 1987*. The key issues to consider in this application are as follows:

- Section 60(2) of the *Planning and Environment Act 1987* states that the Responsible Authority must not grant a permit which allows the removal or variation of a restriction unless it is satisfied that the owner of any land benefitted by the restriction will be unlikely to suffer:
  - (a) Financial loss; or
  - (b) Loss of amenity; or
  - (c) Loss arising from change to the character of the neighbourhood; or
  - (d) Any other material detriment –

As a consequence of the removal or variation of the restriction.

- This test is considered in 'absolute' terms; i.e. it must be considered in isolation from any of the planning merits of a proposal. The Responsible Authority is obliged to refuse an application if these tests are not met.
- A litany of decisions of the Victorian Civil and Administrative Tribunal have considered what is 'unlikely' in the context of Section 60(2) of the Act (details of such decisions are provided in the Delegation Report).
- The onus for proving that such outcomes are 'unlikely' rests with the party seeking to remove or vary the covenant. No evidence has been advanced showing that any beneficiary will be unlikely to suffer detriment in the terms expressed in Section 60(2).
- For the reasons expressed in the Delegation Report, officers consider that the requirements of Section 60(2) of the Act are not met; and on this basis no permit can be granted for the proposal.
- It is noted that, if not for the presence of the restriction, officers would be recommending the grant of a permit, subject to appropriate conditions.

2019/0216

**Moved:** Cr Min Poole  
**Seconded:** Cr Anthony Cirillo

**That Council having caused notice of Planning Application No. 005.2019.0000076.001 to be given under Section 52 of the *Planning and Environment Act 1987* and or the planning scheme and having considered all the matters required under Section 60 of the *Planning and Environment Act 1987* decides to issue a Notice of Decision to Grant a Planning Permit in respect of the land known and described as 23 Petrucci Way Mildura, for the two lot subdivision, two dwellings and removal of covenant with appropriate conditions as determined by Council Officers.**

**CARRIED**

## 15 URGENT BUSINESS

Nil

## 16 PUBLIC QUESTIONS

### 16.1 EIGHTH STREET AND DEAKIN AVENUE PARKING

**File Number: 14/02/20**

*“At the corner of Eighth Street and Deakin Avenue there are a number of banks. As a result of which, finding a place to park is extremely difficult. Now that Bendigo Bank has also moved into the area the situation will be made worse. What solution does Council propose to alleviate this problem?”*

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Mandy Whelan, General Manager Development advised that Council undertakes periodic reviews of parking in the Central Business District (CBD) and this will be taken into account within the next review.

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## **CONFIDENTIAL BUSINESS**

7:05pm

2019/0217

**Moved: Cr Anthony Cirillo**  
**Seconded: Cr Greg Brown**

**The meeting move into Confidential to deal with:**

- **Contractual matters.**

**CARRIED**

## 17 CONFIDENTIAL REPORTS

### 17.1 SECTION 89(2)(D) - (CONTRACTUAL MATTERS)

- TENDER AWARD - CONSTRUCTION OF MILDURA SOUTH REGIONAL SPORTING PRECINCT, BIORETENTION BASIN AND BOUNDARY INTERSECTION ROADWORKS - CONTRACT 1819/60

### 17.2 SECTION 89(2)(D) - (CONTRACTUAL MATTERS)

- TENDER AWARD - RETAIL SUPPLY OF NATURAL GAS TADC - MAV CONTRACT NUMBER EC8310-2018 NG

### 17.3 SECTION 89(2)(D) - (CONTRACTUAL MATTERS)

- TENDER AWARD - PROVISION OF PARKING INFRINGEMENTS & MANAGEMENT SOFTWARE SYSTEM - CONTRACT 1920/1

## 18 CLOSURE

There being no further business the meeting closed at 7:13pm.

Date of Confirmation: 27 November 2019

Signed: \_\_\_\_\_

Chairperson