



# Public Internet Access Policy

## Policy - CP076

Prepared	Reviewed	Approved	Date	Council Minute No.
Manager Information Systems	Executive Leadership Team	Council	23 April 2015	2015/0082
Trim File: 18/02/01		To be reviewed: April 2018		
Document Owner: Manager Information Systems		Review Frequency: 3 Years		

### 1. The purpose of this policy is

To ensure public access users of Internet services provided by Council are fully aware of their obligations when using the service and the principles under which Council provides the service.

### 2. Policy Statement

This policy sets out Council's principles, and terms and conditions in the provision of Internet services through various technologies including Wi-Fi and public access computers, and other devices by Mildura Rural City Council to its customers and the public.

### 3. Principles

- Council has no control over information gathered on the Internet, and therefore cannot be held responsible for accuracy, or timeliness of such information.
- Filtering technologies cannot guarantee that all objectionable material can be blocked and may block access to genuine materials and as such is censoring use of the Internet.
- Council does not censor the use of resources, regardless of format. Censorship issues are the domain of federal and state governments.
- Activity logs may be maintained recording user activity.
- Supervision of Internet by users under the age of 18 years is the responsibility of that user's parent/legal guardian.
- The user accepts full responsibility and sole liability for their actions while using the Internet. The responsibility for online content rests with the content provider and the Internet user.
- Internet users are responsible for complying with all applicable international, federal and state laws, including censorship, copyright, and software licensing laws.
- Internet users who are in contravention of this policy by inappropriate usage of the service can be excluded from access to the service. What

constitutes inappropriate use is at the discretion of Council or its service provider, and includes but is not limited to any of the following:

- the display/downloading of pornographic/offensive material
- modification of Council or its service provider Internet service hardware, settings, or software
- illegal, criminal or anti-social Internet use.
- Further action as required will be taken for all illegal/inappropriate use of the Internet including the provision of any information available and activity logs to the police or relevant authority.
- All users will comply with Council's and/or its service provider terms and conditions of use published on the Council website(s) or when connecting to the service.
- The service may be withdrawn, changed or access blocked at any time without notice.
- Council or its service provider may, at their absolute discretion and without notice, apply restrictions on session time, speed of connection, download limits or block certain types of traffic.
- Council makes no warranty that the service will work on every computer or computer system, tablet or mobile device.
- Technical support for users will not be provided by Council and Council staff will not provide assistance to configure or reconfigure user devices.

#### **4. Who is responsible for implementing this policy?**

The Manager Information Systems is responsible for maintaining this Policy and providing management of the technical delivery of the Service.

The appropriate Branch Manager is responsible for Policy implementation and decisions in regards to enforcement.

#### **5. Definitions**

Council	Mildura Rural City Council
Service	The service provided by Council which facilitates access to the Internet.
Service provider	Council or Council's selected organisation providing access to the Service.
User	A person who obtains access to the Service.

#### **6. Legislation and other references**

##### **6.1 Legislation**

For further information related to this policy refer to:

- *Local Government Act 1989*

## 6.2 Documents

This Policy is implemented in conjunction with the following documents:

- Council Limited Wi-Fi End User Terms and Conditions
- Mildura Rural City Council Library Technology Use Policy
- Mildura Rural City Council Public Internet End User Terms and Conditions

## 6.3 Risk Assessment Reference

*Please tick the corporate risk(s) that this policy is addressing.*

<b>Risk Category</b>	✓	<b>Risk Category</b>	✓
Asset Management	✓	Financial Sustainability	✓
Committees		Human Resource Management	
Compliance – Legal & Regulatory	✓	Leadership & Organisational Culture	
Contract Management		Occupational Health & Safety	
Contract Tendering & Procurement		Organisational Risk Management	✓
Corporate Governance	✓	Project Management	
Environmental Sustainability		Public Image and Reputation	✓